



Facts & Figures Q1 2012

Three months ending March 31, 2012

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(NIS millions, except for EPS)	FY 2008	Q1 2009	Q2 2009	Q3 2009	Q4 2009	FY 2009	Q1 2010	Q2 2010	Q3 2010	Q4 2010	FY 2010	Q1 2011	Q2 2011	Q3 2011	Q4 2011	FY 2011	Q1 2012
Bezeq Group ⁽¹⁾																	
Key Income Statement Metrics																	
Revenues	11,015	2,791	2,872	2,924	2,932	11,519	2,915	2,981	3,033	3,058	11,987	2,913	2,893	2,917	2,650	11,373	2,74
QoQ Change		3.3%	2.9%	1.8%	0.3%		-0.6%	2.3%	1.7%	0.8%		-4.7%	-0.7%	0.8%	-9.2%		3.4
YoY Change	-1.1%	1.1%	4.5%	4.2%	8.6%	4.6%	4.4%	3.8%	3.7%	4.3%	4.1%	-0.1%	-3.0%	-3.8%	-13.3%	-5.1%	-5.9
Operating Profit	2,640	799	818	875	480	2,972	874	990	979	901	3,744	665	935	944	698	3,242	85
QoQ Change		76.8%	2.4%	7.0%	-45.1%		82.1%	13.3%	-1.1%	-8.0%		-26.2%	40.6%	1.0%	-26.1%		21.8
Yo Y Change	13.7%	24.6%	6.0%	12.9%	6.2%	12.6%	9.4%	21.0%	11.9%	87.7%	26.0%	-23.9%	-5.6%	-3.6%	-22.5%	-13.4%	27.8
Net profit attributed to Bezeq shareholders	1,627	608	541	2,088	366	3,603	642	638	588	575	2,443	407	585	550	524	2,066	58
QoQ Change	22.20/	104.0%	-11.0%	286.0%	-82.5%	404 50/	75.4%	-0.6%	-7.8%	-2.2%	20.00/	-29.2%	43.7%	-6.0%	-4.7%	45 40/	11.1
YoY Change Earnings Per Share - Basic	22.3% 0.62	47.9% 0.23	18.6% 0.21	351.9% 0.79	22.8% 0.14	121.5% 1.37	5.6% 0.24	17.9% 0.24	-71.8% 0.22	57.1% 0.21	-32.2% 0.91	-36.6% 0.15	-8.3% 0.22	-6.5% 0.20	-8.9% 0.19	-15.4% 0.76	<i>4</i> 3.0 0.2
Earnings Per Share - Diluted	0.61	0.23	0.21	0.79	0.14	1.34	0.24	0.24	0.22	0.21	0.90	0.15	0.22	0.20	0.19	0.76	0.2
Larinings For Gridio Bridiod	0.01	0.20	0.20	0.75	0.12	1.04	V. <u>Z</u> -T	V. 2 -	0.22	0.21	0.50	0.10	0.21	0.20	0.10	0.70	0.2
Depreciation & amortization	1,458	371	377	361	376	1,485	343	348	350	368	1,409	335	348	357	355	1,395	35
QoQ Change	1,100	1.9%	1.6%	-4.2%	4.2%	1,100	-8.8%	1.5%	0.6%	5.1%	.,	-9.0%	3.9%	2.6%	-0.6%	-,	0.8
YoY Change	-3.4%	0.8%	4.4%	-1.1%	3.3%	1.9%	-7.5%	-7.7%	-3.0%	-2.1%	-5.1%	-2.3%	0.0%	2.0%	-3.5%	-1.0%	6.9
EBITDA	4,098	1,170	1,195	1,236	856	4,457	1,217	1,338	1,329	1,269	5,153	1,000	1,283	1,301	1,053	4,637	1,20
QoQ Change		43.4%	2.1%	3.4%	-30.7%		42.2%	9.9%	-0.7%	-4.5%		-21.2%	28.3%	1.4%	-19.1%		14.7
YoY Change	7.0%	16.0%	5.5%	8.4%	4.9%	8.8%	4.0%	12.0%	7.5%	48.2%	15.6%	-17.8%	-4.1%	-2.1%	-17.0%	-10.0%	20.8
Shares Outstanding - Basic	2,605	2,606	2,617	2,628	2,657	2,635	2,663	2,675	2,677	2,682	2,675	2,688	2,699	2,706	2,711	2,701	2,7
Shares Outstanding - Diluted	2,649	2,647	2,667	2,677	2,702	2,685	2,710	2,713	2,715	2,720	2,717	2,722	2,724	2,724	2,725	2,725	2,72
Key Cash Flow Metrics																	
Operating cash flow	3,068	1,134	715	1,021	785	3,655	806	976	1,166	748	3,696	775	670	882	859	3,186	99
QoQ Change	0,000	63.8%	-37.0%	42.9%	-23.1%	0,000	2.7%	21.1%	19.5%	-35.8%	0,000	3.6%	-13.5%	31.6%	-2.6%	0,100	16.2
Yo Y Change	13.7%	112.5%	-1.7%	-8.4%	13.3%	19.1%	-28.9%	36.6%	14.2%	-4.7%	1.1%	-3.8%	-31.4%	-24.4%	14.8%	-13.8%	28.8
Capital expenditures, gross (accounting)	1,632	395	399	326	385	1,505	360	427	381	478	1,645	513	495	437	494	1,939	46
QoQ Change	ŕ	-22.4%	1.0%	-18.3%	18.1%	ŕ	-6.5%	18.6%	-10.8%	25.5%	•	7.3%	-3.5%	-11.7%	13.0%	,	-5.9
YoY Change	50.3%	50.2%	-29.1%	9.8%	-24.4%	-7.8%	-8.9%	7.0%	16.9%	24.2%	9.3%	42.5%	15.9%	14.7%	3.3%	17.9%	-9.4
Capital expenditures, gross (cash flow)	1,531	410	381	384	360	1,535	369	396	376	481	1,622	500	455	479	469	1,903	46
QoQ Change		14.0%	-7.0%	0.8%	-6.2%		2.4%	7.3%	-5.1%	27.9%		4.0%	-9.0%	5.3%	-2.1%		-1.9
YoY Change	54.5%	42.9%	10.0%	-28.8%	0.3%	0.2%	-9.9%	3.9%	-2.1%	33.5%	5.7%	35.5%	14.9%	27.4%	-2.5%	17.3%	-8.0
Capital expenditures, net (cash flow)	1,384	359	370	364	352	1,445	354	370	328	437	1,489	313	406	374	544	1,637	41
QoQ Change		14.5%	3.2%	-1.6%	-3.2%		0.5%	4.5%	-11.4%	33.2%		-28.4%	29.7%	-7.9%	45.5%		-24.1
YoY Change	70.0%	58.9%	15.5%	-30.7%	12.5%	4.4%	-1.3%	0.0%	-9.9%	24.0%	3.0%	-11.6%	9.7%	14.0%	24.5%	9.9%	31.9
Free cash flow	1,684	776	345	657	433	2,210	452	606	838	311	2,207	462	264	508	315	1,549	58
QoQ Change		104.5%	-55.6%	90.7%	-34.1%		4.5%	34.1%	38.3%	-62.9%		48.6%	-42.9%	92.4%	-38.0%		85.7
YoY Change	-10.6%	151.6%	-15.2%	11.4%	14.0%	31.3%	-41.7%	75.9%	27.5%	-28.1%	-0.1%	2.2%	-56.4%	-39.4%	1.3%	-29.8%	26.6
Key Balance Sheet Metrics																	
Total debt	4,356	4,531	4,168	4,166	4,136	4,136	3,880	5,229	5,727	5,717	5,717	5,638	6,984	9,614	9,578	9,578	9,41
Cash & short-term investments	816	1,736	882	1,459	734	734	956	242	1,412	372	372	701	487	3,620	2,298	2,298	2,77
Net debt	3,540	2,795	3,286	2,707	3,402	3,402	2,924	4,987	4,315	5,345	5,345	4,937	6,497	5,994	7,280	7,280	6,64
Ratios																	
Operating margin	24.0%	28.6%	28.5%	29.9%	16.4%	25.8%	30.0%	33.2%	32.3%	29.5%	31.2%	22.8%	32.3%	32.4%	26.3%	28.5%	31.0
Net margin	14.8%	21.8%	18.8%	71.4%	12.5%	31.3%	22.0%	21.4%	19.4%	18.8%	20.4%	14.0%	20.2%	18.9%	19.8%	18.2%	21.2
EBITDA margin	37.2%	41.9%	41.6%	42.3%	29.2%	38.7%	41.7%	44.9%	43.8%	41.5%	43.0%	34.3%	44.3%	44.6%	39.7%	40.8%	44.1
Capex/Sales	14.8%	14.2%	13.9%	11.1%	13.1%	13.1%	12.3%	14.3%	12.6%	15.6%	13.7%	17.6%	17.1%	15.0%	18.6%	17.0%	17.0
Total debt / EBITDA (ttm)	1.06	1.06	0.96	0.94	0.93	0.93	0.86	1.13	1.21	1.11	1.11	1.14	1.43	1.98	2.07	2.07	1.
Net debt / EBITDA (ttm)	0.86	0.66	0.96	0.94	0.93	0.93	0.65	1.13	0.91	1.04	1.04	1.00	1.43	1.24	1.57	1.57	1.
TOT GODE / LDIT DA (ttill)	0.00	0.00	0.70	0.01	0.70	0.70	0.00	1.01	0.31	1.07	1.04	1.00	1.00	1.27	1.01	1.57	

As of August 21, 2009, the Company ceased consolidating yes' financial results and started accounting for its investment in yes according to the equity method. The Bezeq Group's financial data herein reflect the yes deconsolidation as of December 31, 2007.



(NIS millions, except for EPS)	FY 2008	Q1 2009	Q2 2009	Q3 2009	Q4 2009	FY 2009	Q1 2010	Q2 2010	Q3 2010	Q4 2010	FY 2010	Q1 2011	Q2 2011	Q3 2011	Q4 2011	FY 2011	Q1 2012
Bezeq Fixed-Line																	
ey Income Statement Metrics																	
otal Revenues	5,498	1,326	1,318	1,343	1,316	5,303	1,304	1,307	1,323	1,329	5,263	1,178	1,170	1,186	1,114	4,648	1,
QoQ Change	2.00/	-1.6%	-0.6%	1.9%	-2.0%	2.50/	-0.9%	0.2%	1.2%	0.5%	0.007	-11.4%	-0.7%	1.4%	-6.1%	44.70/	
YoY Change elephony Revenues	-3.8% 3,572	-5.8% 839	-2.7% 828	-3.2% 843	-2.4% 823	-3.5% 3,333	-1.7% 785	-0.8% 795	-1.5% 788	1.0% 792	-0.8% 3,160	-9.7% 617	-10.5% 607	-10.4% 612	-16.2% 557	-11.7% 2,393	
QoQ Change	3,312	033	-1.3%	1.8%	-2.4%	3,333	-4.6%	1.3%	-0.9%	0.5%	3,100	-22.1%	-1.6%	0.8%	-9.0%	2,333	
YoY Change	-8.5%		-1.570	1.070	-2.470	-6.7%	-6.4%	-4.0%	-6.5%	-3.8%	-5.2%	-21.4%	-23.6%	-22.3%	-29.7%	-24.3%	-
oadband Internet Revenues	790	207	210	221	225	863	236	235	249	257	977	265	269	276	282	1,092	
QoQ Change			1.4%	5.2%	1.8%		4.9%	-0.4%	6.0%	3.2%		3.1%	1.5%	2.6%	2.2%	,	
YoY Change	11.0%					9.2%	14.0%	11.9%	12.7%	14.2%	13.2%	12.3%	14.5%	10.8%	9.7%	11.8%	
ansmission & Data Revenues	811	207	213	217	214	851	223	221	219	219	882	228	233	239	231	931	
QoQ Change			2.9%	1.9%	-1.4%		4.2%	-0.9%	-0.9%	0.0%		4.1%	2.2%	2.6%	-3.3%		
YoY Change	7.6%					4.9%	7.7%	3.8%	0.9%	2.3%	3.6%	2.2%	5.4%	9.1%	5.5%	5.6%	
her Service Revenues	325	73	67	62	54	256	60	56	67	61	244	68	61	59	44	232	
QoQ Change			-8.2%	-7.5%	-12.9%		11.1%	-6.7%	19.6%	-9.0%		11.5%	-10.3%	-3.3%	-25.4%		
YoY Change	-5.0% 1,475	437	434	491	161	-21.2% 1,523	-17.8% 490	-16.4% 503	8.1% 556	13.0% 494	-4.7% 2.042	13.3% 211	8.9% 517	-11.9% 546	-27.9% 384	-4.9% 1,658	
perating profit QoQ Change	1,475	43 <i>1</i> 88.4%	434 -0.7%	491 13.1%	-67.2%	1,323	204.3%	2.7%	10.5%	-11.2%	2,043	211 -57.3%	145.0%	5.6%	-29.7%	1,000	
YoY Change	11.8%	17.2%	-1.8%	14.7%	-30.6%	3.3%	12.1%	15.9%	13.2%	206.8%	34.1%	-56.9%	2.8%	-1.8%	-29.7%	-18.8%	1
et profit (1)	950	336	316	319	136	1,107	360	349	377	340	1,426	123	330	311	301	1,065	,
QoQ Change		131.7%	-6.0%	0.9%	-57.4%	.,	164.7%	-3.1%	8.0%	-9.8%	.,•	-63.8%	168.3%	-5.8%	-3.2%	.,000	
Yo Y Change	28.9%	37.7%	9.0%	17.7%	-6.2%	16.5%	7.1%	10.4%	18.2%	150.0%	28.8%	-65.8%	-5.4%	-17.5%	-11.5%	-25.3%	18
epreciation & amortization	852	211	205	184	194	794	170	171	171	178	690	162	171	180	175	688	
QoQ Change		1.0%	-2.8%	-10.2%	5.4%		-12.4%	0.6%	0.0%	4.1%		-9.0%	5.6%	5.3%	-2.8%		
YoY Change	-9.5%	-3.2%	-2.8%	-14.0%	-7.2%	-6.8%	-19.4%	-16.6%	-7.1%	-8.2%	-13.1%	-4.7%	0.0%	5.3%	-1.7%	-0.3%	
BITDA	2,327	648	639	675	355	2,317	660	674	727	672	2,733	373	688	726	559	2,346	
QoQ Change		46.9%	-1.4%	5.6%	-47.4%		85.9%	2.1%	7.9%	-7.6%		-44.5%	84.5%	5.5%	-23.0%		2
Yo Y Change	3.0%	9.6%	-2.1%	5.1%	-19.5%	-0.4%	1.9%	5.5%	7.7%	89.3%	18.0%	-43.5%	2.1%	-0.1%	-16.8%	-14.2%	(
ey Cash Flow Metrics (2)																	
perating cash flow	1,691	635	408	526	651	2,220	393	523	684	540	2,140	419	496	641	550	2,106	
QoQ Change	.,00.		-35.7%	28.9%	23.8%	_,0	-39.6%	33.1%	30.8%	-21.1%	_,	-22.4%	18.4%	29.2%	-14.2%	2,.00	
YoY Change	22.6%					31.3%	-38.1%	28.2%	30.0%	-17.1%	-3.6%	6.6%	-5.2%	-6.3%	1.8%	-1.6%	
pital expenditures, gross (accounting)	600	210	209	191	234	844	228	269	250	294	1,041	340	310	243	281	1,174	
QoQ Change		-5.0%	-0.5%	-8.6%	22.5%		-2.6%	18.0%	-7.1%	17.6%		15.6%	-8.8%	-21.6%	15.6%		
YoY Change	17.0%	64.1%	50.4%	70.5%	5.9%	40.7%	8.6%	28.7%	30.9%	25.6%	23.3%	49.1%	15.2%	-2.8%	-4.4%	12.8%	-
pital expenditures, gross (cash flow)	616	238	191	204	220	853	238	247	245	302	1,032	319	319	268	259	1,165	
QoQ Change		40.0%	-19.7%	6.8%	7.8%		8.2%	3.8%	-0.8%	23.3%		5.6%	0.0%	-16.0%	-3.4%		
YoY Change	22.0%	50.6%	44.7%	30.8%	29.4%	38.5%	0.0%	29.3%	20.1%	37.3%	21.0%	34.0%	29.1%	9.4%	-14.2%	12.9%	-
apital expenditures, net (cash flow)	472	189	182	185	211	767	223	221	197	259	900	247	271	200	219	937	
QoQ Change	40.5%	53.7% 92.9%	-3.7%	1.6% 28.5%	14.1% 71.5%	60 50/	5.7% 18.0%	-0.9% 21.4%	-10.9%	31.5% 22.7%	17.3%	-4.6% 10.8%	9.7%	-26.2% 1.5%	9.5% -15.4%	4.1%	
YoY Change ee cash flow	1,219	92.9% 446	70.1% 226	341	440	62.5% 1,453	170	302	6.5% 487	281	1,240	287	22.6% 225	441	216	1,169	
QoQ Change	1,213	440	-49.3%	50.9%	29.0%	1,433	-61.4%	77.6%	61.3%	-42.3%	1,240	2.1%	-21.6%	96.0%	-51.0%	1,103	
YoY Change	16.9%		10.070	00.070	20.070	19.2%	-61.9%	33.6%	42.8%	-36.1%	-14.7%	68.8%	-25.5%	-9.4%	-23.2%	-5.7%	
tios																	
perating margin	26.8%	33.0%	32.9%	36.6%	12.2%	28.7%	37.6%	38.5%	42.0%	37.2%	38.8%	17.9%	44.2%	46.0%	34.5%	35.7%	
r - · g · · · · · · g · · ·	17.3%	25.3%	24.0%	23.8%	10.3%	20.9%	27.6%	26.7%	28.5%	25.6%	27.1%	10.4%	28.2%	26.2%	27.0%	22.9%	2
et margin																	5
et margin BITDA margin	42.3%	48.9%	48.5%	50.3%	27.0%	43.7%	50.6%	51.6%	55.0%	50.6%	51.9%	31.7%	58.8%	61.2%	50.2%	50.5%	ູລ

¹ Net profit does not include share in profits/losses of equity-accounted investees.

² Beginning FY 2009, the Israeli Securities Authority directives require the publication of a separate report for Bezeq Fixed-Line, including full balance sheet, income statement and cash flow data. Prior years quarterly data is presented in this metrics file for convenience purposes only.

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bezeg	FY	Q1	Q2	Q3	Q4	FY	Q1	Q2	Q3	Q4	FY	Q1	Q2	Q3	Q4	FY	Q1
(NIS millions, except for EPS)	2008	2009	2009	2009	2009	2009	2010	2010	2010	2010	2010	2011	2011	2011	2011	2011	2012
Pelephone																	
Key Income Statement Metrics																	
Total Revenues	4,713	1,265	1,346	1,372	1,393	5,376	1,393	1,429	1,442	1,468	5,732	1,450	1,438	1,421	1,239	5,548	1,24
QoQ Change		11.2%	6.4%	1.9%	1.5%		0.0%	2.6%	0.9%	1.8%		-1.2%	-0.8%	-1.2%	-12.8%		0.4
Yo Y Change	0.6%	7.8%	13.3%	13.0%	22.4%	14.1%	10.1%	6.2%	5.1%	5.4%	6.6%	4.1%	0.6%	-1.5%	-15.6%	-3.2%	-14.2
Service Revenues	4,020	1,019	1,050	1,101	1,086	4,256	1,106	1,140	1,159	1,145	4,550	949	925	914	849	3,637	83
QoQ Change			3.0%	4.9%	-1.4%		1.8%	3.1%	1.7%	-1.2%		-17.1%	-2.5%	-1.2%	-7.1%		-1.8
Yo Y Change	1.2%					5.9%	8.5%	8.6%	5.3%	5.4%	6.9%	-14.2%	-18.9%	-21.1%	-25.9%	-20.1%	-12.
Equipment Revenues	693	246	296	271	307	1,120	287	289	283	323	1,182	501	513	507	390	1,911	41
QoQ Change			20.3%	-8.4%	13.3%		-6.5%	0.7%	-2.1%	14.1%		55.1%	2.4%	-1.2%	-23.1%		5.
Yo Y Change	-2.7%					61.6%	16.7%	-2.4%	4.4%	5.2%	5.5%	74.6%	77.5%	79.2%	20.7%	61.7%	-18.2
AS Revenues (included in Service Revenue)	NA	NA	NA	NA	NA	NA	233	246	266	269	1,014	283	297	310	311	1,201	30
QoQ Change								5.6%	8.1%	1.1%		5.2%	4.9%	4.4%	0.3%		-1.
Yo Y Change												21.5%	20.7%	16.5%	15.6%	18.4%	8.8
Operating profit	933	302	321	316	251	1,190	322	362	356	343	1,383	399	357	342	262	1,360	26
QoQ Change		89.9%	6.3%	-1.6%	-20.6%		28.3%	12.4%	-1.7%	-3.7%		16.3%	-10.5%	-4.2%	-23.4%		1.9
YoY Change	15.9%	40.5%	20.7%	7.8%	57.9%	27.5%	6.6%	12.8%	12.7%	36.7%	16.2%	23.9%	-1.4%	-3.9%	-23.6%	-1.7%	-33.
let profit	682	230	233	231	181	875	259	267	239	268	1,033	310	279	263	204	1,056	2 1
QoQ Change		79.7%	1.3%	-0.9%	-21.6%		43.1%	3.1%	-10.5%	12.1%		15.7%	-10.0%	-5.7%	-22.4%		5.9
Yo Y Change	16.6%	41.1%	29.4%	9.5%	41.4%	28.3%	12.6%	14.6%	3.5%	48.1%	18.1%	19.7%	4.5%	10.0%	-23.9%	2.2%	-30.3
Depreciation & amortization	523	139	151	155	158	603	149	149	149	154	601	139	143	139	140	561	13
QoQ Change		3.0%	8.6%	2.6%	1.9%		-5.7%	0.0%	0.0%	3.4%		-9.7%	2.9%	-2.8%	0.7%		-3.6
Yo Y Change	9.2%	7.8%	16.2%	20.2%	17.0%	15.3%	7.2%	-1.3%	-3.9%	-2.5%	-0.3%	-6.7%	-4.0%	-6.7%	-9.1%	-6.7%	-2.9
EBITDA	1,456	441	472	471	410	1,794	471	511	505	497	1,984	539	500	481	401	1,921	40
QoQ Change		50.0%	7.0%	-0.2%	-13.0%		14.9%	8.5%	-1.2%	-1.6%		8.5%	-7.2%	-3.8%	-16.6%		0.2
YoY Change	13.4%	28.2%	19.2%	11.6%	39.5%	23.2%	6.8%	8.3%	7.2%	21.2%	10.6%	14.4%	-2.2%	-4.8%	-19.3%	-3.2%	-25.4
Key Cash Flow Metrics																	
Operating cash flow	1,277	375	290	395	55	1,115	350	378	400	91	1,219	308	101	168	223	800	29
QoQ Change		25.8%	-22.7%	36.2%	-86.1%		536.4%	8.0%	5.8%	-77.3%		238.5%	-67.2%	66.3%	32.7%		31.8
YoY Change	4.0%	46.5%	-15.7%	4.2%	-81.5%	-12.7%	-6.7%	30.3%	1.3%	65.5%	9.3%	-12.0%	-73.3%	-58.0%	145.1%	-34.4%	-4.5
Capital expenditures, gross (accounting)	911	165	127	107	109	508	110	112	99	110	431	122	109	98	113	442	12
QoQ Change		-35.8%	-23.0%	-15.7%	1.9%		0.9%	1.8%	-11.6%	11.1%		10.9%	-10.7%	-10.1%	15.3%		7.1
YoY Change	107.0%	52.8%	-66.0%	-37.8%	-57.6%	-44.2%	-33.3%	-11.8%	-7.5%	0.9%	-15.2%	10.9%	-2.7%	-1.0%	2.7%	2.6%	-0.8
Capital expenditures, gross (cash flow)	798	149	163	146	101	559	92	114	99	92	397	133	86	107	93	419	11
QoQ Change		-8.6%	9.4%	-10.4%	-30.8%		-8.9%	23.9%	-13.2%	-7.1%		44.6%	-35.3%	24.4%	-13.1%		23.7
YoY Change	109.4%	44.7%	-10.4%	-58.3%	-38.0%	-29.9%	-38.3%	-30.1%	-32.2%	-8.9%	-29.0%	44.6%	-24.6%	8.1%	1.1%	5.5%	-13.5
Capital expenditures, net (cash flow)	795	149	159	146	101	555	92	114	99	92	397	133	86	71	92	382	11
QoQ Change		-8.0%	6.7%	-8.2%	-30.8%		-8.9%	23.9%	-13.2%	-7.1%		44.6%	-35.3%	-17.4%	29.6%		25.0
YoY Change	111.4%	46.1%	-12.2%	-58.3%	-37.7%	-30.2%	-38.3%	-28.3%	-32.2%	-8.9%	-28.5%	44.6%	-24.6%	-28.3%	0.0%	-3.8%	-13.5
ree cash flow	482	226	131	249	-45	560	258	264	301	-1	822	175	15	97	131	418	17
QoQ Change		66.2%	-42.0%	90.1%	-118.1%		-673.3%	2.3%	14.0%	-100.3%		N/M	-91.4%	546.7%	35.1%		36.6
YoY Change	-43.4%	46.8%	-19.6%	758.6%	-133.1%	16.2%	14.2%	101.5%	20.9%	-97.8%	46.8%	-32.2%	-94.3%	-67.8%	N/M	-49.1%	2.3
Ratios																	
Operating margin	19.8%	23.9%	23.8%	23.0%	18.0%	22.1%	23.1%	25.3%	24.7%	23.4%	24.1%	27.5%	24.8%	24.1%	21.1%	24.5%	21.5
Net margin	14.5%	18.2%	17.3%	16.8%	13.0%	16.3%	18.6%	18.7%	16.6%	18.3%	18.0%	21.4%	19.4%	18.5%	16.5%	19.0%	17.4
EBITDA margin	30.9%	34.9%	35.1%	34.3%	29.4%	33.4%	33.8%	35.8%	35.0%	33.9%	34.6%	37.2%	34.8%	33.8%	32.4%	34.6%	32.3
	19.3%	13.0%	9.4%	7.8%	7.8%	9.4%	7.9%	7.8%	6.9%		7.5%	8.4%	7.6%	6.9%		8.0%	



(NIS millions, except for EPS)	FY 2008	Q1 2009	Q2 2009	Q3 2009	Q4 2009	FY 2009	Q1 2010	Q2 2010	Q3 2010	Q4 2010	FY 2010	Q1 2011	Q2 2011	Q3 2011	Q4 2011	FY 2011	Q1 201
ezeq International																	
•																	
ey Income Statement Metrics	4 200	204	207	222	20.4	4.040	242	240	247	250	4 200	200	222	254	244	4.054	
Revenues	1,306	324	327	332	334	1,318	343	340	347	350	1,380	329	332	351	341	1,354	
QoQ Change	0.007	-3.8%	0.7%	1.8%	0.5%	0.007	2.7%	-0.9%	2.2%	0.7%	4.007	-5.9%	0.9%	5.5%	-2.7%	4.007	
YoY Change	0.2%	3.4%	0.3%	1.1%	-1.0%	0.9%	5.7%	4.1%	4.5%	4.8%	4.8%	-4.0%	-2.2%	1.0%	-2.5%	-1.9%	
perating profit	242	60	68	66	67	261	62	124	70	65	320	61	60	61	59	241	
QoQ Change		-7.5%	12.4%	-1.8%	0.5%		-7.7%	101.0%	-43.8%	-6.5%		-6.5%	-0.9%	1.7%	-4.5%		-
Yo Y Change	18.6%	9.8%	8.0%	12.3%	2.5%	8.0%	2.3%	83.0%	4.8%	-1.5%	22.6%	-1.1%	-51.2%	-11.8%	-9.9%	-24.6%	-
let profit	178	44	56	51	49	200	46	108	53	46	254	46	46	46	44	182	
QoQ Change		-3.7%	26.5%	-9.1%	-2.5%		-6.0%	132.9%	-50.6%	-14.2%		0.2%	0.8%	-0.9%	-4.2%		-
YoY Change	16.6%	6.2%	18.6%	15.2%	7.9%	12.1%	5.4%	94.0%	5.4%	-7.2%	27.0%	-1.1%	-57.2%	-14.0%	-4.1%	-28.3%	-2
Depreciation & amortization	80	20	21	21	23	84	23	23	24	25	94	24	26	28	30	109	
QoQ Change		-1.2%	5.4%	3.5%	5.4%		0.2%	1.8%	2.3%	7.1%		-3.6%	8.8%	5.9%	8.1%		
YoY Change	-7.5%	-1.9%	1.8%	7.5%	13.5%	5.2%	15.2%	11.3%	9.9%	11.7%	11.9%	7.4%	14.8%	18.9%	20.1%	15.5%	•
BITDA	322	80	88	88	89	345	84	147	93	90	414	85	87	89	89	350	
QoQ Change		-6.1%	10.7%	-0.6%	1.7%		-5.7%	74.4%	-36.6%	-3.3%		-5.4%	1.9%	3.0%	-0.6%		
YoY Change	10.8%	6.6%	6.5%	11.1%	5.1%	7.3%	5.5%	66.2%	6.0%	1.0%	20.0%	1.2%	-40.9%	-4.0%	-1.3%	-15.5%	
Key Cash Flow Metrics																	
Operating cash flow	163	84	83	81	72	320	59	66	75	90	290	42	68	57	76	243	•
QoQ Change		14.2%	-1.0%	-1.5%	-11.7%		-17.3%	10.7%	13.3%	20.7%		-53.4%	62.4%	-16.0%	32.6%		-2
YoY Change	76.3%	1010.8%	62.4%	155.5%	-1.7%	95.5%	-28.8%	-20.4%	-8.4%	25.3%	-9.2%	-29.4%	3.5%	-23.2%	-15.7%	-16.1%	3
Capital expenditures, gross (accounting)	120	20	63	29	38	150	20	43	29	69	160	49	71	85	80	285	
QoQ Change		-31.0%	215.0%	-54.0%	31.0%		-47.4%	115.0%	-32.6%	137.9%		-29.0%	44.9%	19.7%	-5.9%		-
YoY Change	-8.4%	-25.9%	26.0%	107.1%	31.0%	25.0%	0.0%	-31.7%	0.0%	81.6%	6.7%	145.0%	65.1%	193.1%	15.9%	78.1%	5
Capital expenditures, gross (cash flow)	119	21	26	33	39	120	37	33	30	80	180	46	47	92	104	288	
QoQ Change		-20.4%	21.7%	28.3%	16.2%		-5.6%	-10.8%	-8.4%	167.3%		-42.6%	2.1%	95.2%	13.2%		-3
YoY Change	14.7%	-22.0%	-15.6%	0.5%	44.5%	1.1%	71.3%	25.6%	-10.3%	106.2%	49.9%	25.3%	43.4%	205.3%	29.3%	60.4%	5
Capital expenditures, net (cash flow)	118	21	26	33	39	120	37	33	30	80	180	46	47	92	103	288	
QoQ Change	110	-19.2%	22.1%	28.5%	16.2%	120	-5.6%	-10.7%	-8.7%	168.1%	100	-43.0%	2.6%	95.0%	12.8%	200	-3
-	18.7%					1 /10/					50 0%	24.7%	43.4%			60.1%	
ree cash flow	18.7% 45	-22.4% 62	-15.8% 57	0.5% 48	47.3% 33	1.4% 200	72.0% 23	25.8% 33	-10.6% 45	106.2% 10	<i>50.0%</i> 110	24.7% -4	43.4% 21	206.1% -34	28.8% -27	-44	
	45					200					110					-44	
QoQ Change	A1/A4	33.1%	-8.9%	-15.3%	-31.2%	0.44.007	-31.0%	45.3%	35.1%	-77.9%	44.70/	-138.2%	-663.0%	-261.5%	-20.3%	4.40.007	-4
YoY Change	N/M	NM	183.0%	-3476.9%	-29.3%	341.0%	-63.4%	-41.6%	-6.8%	-70.1%	-44.7%	-116.6%	-35.9%	-176.7%	-376.7%	-140.0%	22
Ratios																	
perating margin	18.5%	18.5%	20.7%	20.0%	20.0%	19.8%	17.9%	36.4%	20.0%	18.6%	23.2%	18.5%	18.1%	17.5%	17.2%	17.8%	1
Net margin	13.7%	13.6%	17.1%	15.2%	14.8%	15.2%	13.5%	31.8%	15.4%	13.1%	18.4%	14.0%	13.9%	13.1%	12.9%	13.5%	10
		- 4 4	07.00/	00 40/	00 70/	00.00/	04.50/	40 40/	00.00/		00.00/	05.00/	00.40/	OF F0/	00.00/	2E 00/	2
EBITDA margin	24.6%	24.6%	27.0%	26.4%	26.7%	26.2%	24.5%	43.1%	26.8%	25.7%	30.0%	25.8%	26.1%	25.5%	26.0%	25.9%	2

(NIS millions, except for EPS)	FY 2008	Q1 2009	Q2 2009	Q3 2009	Q4 2009	FY 2009	Q1 2010	Q2 2010	Q3 2010	Q4 2010	FY 2010	Q1 2011	Q2 2011	Q3 2011	Q4 2011	FY 2011	Q1 2012
yes																	
Key Income Statement Metrics																	
Revenues	1,513	384	376	380	390	1,530	391	396	395	400	1,583	406	404	405	404	1,619	417
QoQ Change		2.0%	-2.0%	1.2%	2.5%		0.3%	1.2%	-0.2%	1.2%		1.3%	-0.4%	0.4%	-0.4%		3.2%
YoY Change	6.9%	0.6%	-1.0%	1.4%	3.7%	1.2%	2.0%	5.3%	3.9%	2.6%	3.4%	3.6%	2.0%	2.6%	0.9%	2.3%	2.8%
Operating profit	177	66	59	61	63	248	59	7	72	41	178	61	65	63	105	295	52
QoQ Change		19.2%	-10.5%	2.7%	3.1%		-6.2%	-87.6%	884.8%	-43.4%		51.2%	6.4%	-3.0%	65.4%		-50.8%
YoY Change	216.3%	145.6%	38.8%	15.7%	13.0%	40.1%	-11.0%	-87.7%	18.3%	-35.1%	-28.2%	4.6%	796.5%	-11.7%	158.2%	65.4%	-15.9%
Net profit	-265	-1	-95	-88	-38	-222	-8	-143	-78	-84	-314	-73	-88	-76	8	-230	-64
QoQ Change		-93.4%	8152.7%	-7.0%	-57.4%	,	-78.1%	1627.2%	-45.1%	7.5%		-12.9%	20.4%	-14.1%	-110.6%		-897.3%
YoY Change	125.1%	-98.2%	-4.2%	7.7%	115.5%	-16.0%	617.0%	50.1%	-11.4%	123.5%	41.0%	787.6%	-38.1% 74	-3.1%	-109.5%	-26.8%	-13.0%
Depreciation & amortization	250	57	56	59	63	234	64	68	68	85	285	69	71	74	63	276	66
QoQ Change	0.50/	-14.1%	-1.7%	6.1%	7.2%	0.007	0.9%	6.9%	-0.6%	25.4%	04.00/	-19.3%	3.7%	4.1%	-15.5%	0.00/	5.2%
YoY Change EBITDA	-8.5% 427	-12.6% 122	-8.3% 115	<i>0.3%</i> 120	-4.1% 126	-6.3% 482	12.7% 122	22.7% 75	15.0% 140	34.6% 126	21.6% 463	7.6% 130	4.3% 136	9.3% 137	-26.4% 167	-2.9% 571	- <i>4.0%</i> 118
	421					402					403					571	
QoQ Change	20.70/	1.1%	-6.4%	4.3%	5.1%	13.0%	-2.6%	-38.4% -34.2%	84.9%	-10.0%	4.00/	3.5%	5.0%	0.7% -1.5%	21.8%	22.40/	-29.5%
YoY Change	29.7%	33.8%	11.1%	7.6%	3.8%	13.0%	0.0%	-34.2%	16.7%	-0.1%	-4.0%	6.1%	80.8%	-1.5%	33.3%	23.4%	-9.2%
Key Cash Flow Metrics																	
Operating cash flow	347	91	93	135	91	410	124	110	126	132	492	141	119	134	119	513	116
QoQ Change		-32.0%	3.0%	44.6%	-32.9%		37.1%	-11.9%	15.1%	4.3%		7.4%	-15.9%	13.0%	-11.5%		-2.4%
YoY Change	38.9%	7.8%	188.5%	38.9%	-32.0%	18.1%	37.1%	17.3%	-6.6%	45.1%	20.0%	13.7%	8.4%	6.4%	-9.7%	4.4%	-18.0%
Capital expenditures, gross (accounting)	265	20	71	101	78	270	66	79	82	68	295	79	75	68	69	291	60
QoQ Change		-69.7%	255.0%	42.3%	-22.8%		-15.4%	19.7%	3.8%	-16.6%		15.5%	-5.1%	-9.3%	1.5%		-13.0%
YoY Change	-11.4%	-71.4%	36.5%	31.2%	18.2%	1.9%	230.0%	11.3%	-18.8%	-12.3%	9.4%	19.7%	-5.1%	-17.1%	0.8%	-1.5%	-24.1%
Capital expenditures, gross (cash flow)	238	61	60	87	53	262	61	63	65	89	278	71	64	67	61	264	56
QoQ Change		-2.1%	-2.5%	45.9%	-39.6%		15.5%	3.6%	2.3%	38.2%		-20.5%	-9.5%	4.6%	-8.7%		-8.3%
YoY Change	-6.7%	-22.6%	51.5%	56.5%	-15.8%	10.1%	-0.7%	5.5%	-25.9%	69.2%	6.4%	16.5%	1.8%	4.1%	-31.2%	-5.0%	-20.7%
Capital expenditures, net (cash flow)	238	61	60	87	52	261	61	63	64	89	277	71	64	67	62	264	56
QoQ Change		-2.1%	-2.5%	44.9%	-39.6%		16.0%	3.5%	1.1%	40.3%		-20.5%	-9.4%	4.4%	-8.1%		-8.9%
YoY Change	-6.7%	-22.6%	51.5%	55.4%	-16.4%	9.7%	-1.0%	5.1%	-26.7%	70.3%	6.2%	16.7%	2.1%	5.5%	-30.8%	-4.5%	-20.7%
Free cash flow	109	29	33	48	38	149	63	47	62	42	215	70	54	67	57	249	60
QoQ Change		-58.6%	14.4%	44.1%	-20.8%	00.007	66.2%	-26.6%	34.1%	-32.4%	44.007	66.5%	-22.6%	23.0%	-14.9%	45.004	4.6%
YoY Change	NM	522.3%	NM	16.5%	-45.9%	36.2%	116.9%	39.1%	29.5%	10.7%	44.0%	10.9%	17.0%	7.3%	35.0%	15.9%	-15.2%
Ratios																	
Operating margin	11.7%	17.2%	15.7%	15.9%	16.0%	16.2%	15.0%	1.8%	18.1%	10.1%	11.3%	15.1%	16.2%	15.6%	26.0%	18.2%	12.4%
Net margin	-17.5%	-0.3%	-25.3%	-23.3%	-9.7%	-14.5%	-2.1%	-36.1%	-19.8%	-21.0%	-19.8%	-18.1%	-21.9%	-18.7%	2.0%	-14.2%	-15.3%
EBITDA margin	28.2%	31.9%	30.5%	31.4%	32.2%	31.5%	31.3%	19.1%	35.3%	31.4%	29.3%	32.0%	33.8%	33.9%	41.5%	35.3%	28.3%
Capex/Sales	17.5%	5.2%	18.9%	26.5%	20.0%	17.6%	16.9%	20.0%	20.7%	17.1%	18.7%	19.5%	18.6%	16.8%	17.1%	18.0%	14.4%



bezeq	FY 2008	Q1 2009	Q2 2009	Q3 2009	Q4 2009	FY 2009	Q1 2010	Q2 2010	Q3 2010	Q4 2010	FY 2010	Q1 2011	Q2 2011	Q3 2011	Q4 2011	FY 2011	Q1 2012
Bezeq Fixed-Line																	
Key Performance Indicators																	
Total outgoing minutes (in millions)	13,260	3,077	2,972	3,051	2,917	12,017	2,732	2,717	2,629	2,621	10,699	2,521	2,415	2,481	2,340	9,757	2,35
QoQ Change		-0.8%	-3.4%	2.7%	-4.4%		-6.3%	-0.5%	-3.2%	-0.3%		-3.8%	-4.2%	2.7%	-5.7%		0.8
YoY Change	-9.9%	-11.4%	-10.1%	-9.7%	-6.0%	-9.4%	-11.2%	-8.6%	-13.8%	-10.1%	-11.0%	-7.7%	-11.1%	-5.6%	-10.7%	-8.8%	-6.
otal incoming minutes (in millions)	6,691	1,654	1,659	1,731	1,674	6,718	1,623	1,634	1,646	1,644	6,547	1,577	1,535	1,602	1,526	6,240	1,5
QoQ Change		0.4%	0.3%	4.3%	-3.3%		-3.0%	0.7%	0.7%	-0.1%		-4.1%	-2.7%	4.4%	-4.7%		1.
YoY Change	4.4%	-1.1%	0.5%	0.7%	1.6%	0.4%	-1.9%	-1.5%	-4.9%	-1.8%	-2.5%	-2.8%	-6.1%	-2.7%	-7.2%	-4.7%	-2
otal access lines (in 000's)	2,604	2,571	2,540	2,513	2,483	2,483	2,454	2,422	2,394	2,366	2,366	2,358	2,356	2,363	2,367	2,367	2,30
QoQ Change		-1.3%	-1.2%	-1.1%	-1.2%		-1.2%	-1.3%	-1.2%	-1.2%		-0.3%	-0.1%	0.3%	0.2%		0.
YoY Change	-5.3%	-4.8%	-4.9%	-4.6%	-4.6%	-4.6%	-4.6%	-4.6%	-4.7%	-4.7%	-4.7%	15.0%	-2.7%	-1.3%	0.0%	0.0%	0.
ARPL - Voice & fixed fees (in NIS)	83	82	81	83	83	82	80	81	82	83	81	79	77	78	70	76	
QoQ Change		0.0%	-1.2%	2.5%	0.0%		-3.6%	1.3%	1.2%	1.2%		-4.8%	-2.5%	1.3%	-10.3%		5.
YoY Change	-4.6%	-3.5%	-1.2%	-2.4%	1.2%	-1.2%	-2.4%	0.0%	-1.2%	0.0%	-1.2%	-1.3%	-4.9%	-4.9%	-15.7%	-6.2%	-6.3
Churn rate (%)	N/A	3.2%	2.7%	2.7%	2.7%	11.3%	3.1										
Broadband Internet lines (in 000's)	1,005	1,011	1,016	1,026	1,035	1,035	1,045	1,051	1,056	1,066	1,066	1,079	1,088	1,100	1,111	1,111	1,12
QoQ Change		0.6%	0.5%	1.0%	0.9%		1.0%	0.6%	0.5%	0.9%		1.2%	0.8%	1.1%	1.0%		0.9
YoY Change	4.4%	4.2%	3.5%	3.2%	3.0%	3.0%	3.4%	3.4%	2.9%	3.0%	3.0%	3.3%	3.5%	4.2%	4.2%	4.2%	3.9
Broadband Internet ARPU (in NIS)	67	67	67	70	70	69	73	72	76	78	75	79	80	81	81	80	8
QoQ Change		1.5%	0.0%	4.5%	0.0%		4.3%	-1.4%	5.6%	2.6%		1.3%	1.3%	1.3%	0.0%		3.7
YoY Change	4.7%	-1.5%	1.5%	4.5%	6.1%	3.0%	9.0%	7.5%	8.6%	11.4%	8.7%	8.2%	11.1%	6.6%	3.8%	6.7%	6.3
NGN subscribers as % of total internet																	
subscribers covered by NGN network	N/A	41%	44%	51%	53%	53%	58										
Average broadband speed per subscriber (end																	
of period, Mbps)	2.2	2.3	2.4	2.5	2.7	2.7	3.0	3.4	3.8	4.3	4.3	4.8	5.3	6.0	6.7	6.7	7
QoQ Change		4.5%	4.3%	4.2%	8.0%		11.1%	13.3%	11.8%	13.2%		11.6%	10.4%	13.2%	11.7%		11.9
YoY Change	29.4%	21.1%	20.0%	19.0%	22.7%	22.7%	30.4%	41.7%	52.0%	59.3%	59.3%	60.0%	55.9%	57.9%	55.8%	55.8%	56.3
Number of employees	7,530	7,545	7,399	7,335	7,364	7,364	7,332	7,325	7,299	7,216	7,216	7,216	7,123	7,087	7,076	7,076	7,2
QoQ Change	,	0.2%	-1.9%	-0.9%	0.4%	,	-0.4%	-0.1%	-0.4%	-1.1%	, -	0.0%	-1.3%	-0.5%	-0.2%	,	1.9
YoY Change	-1.1%	1.2%	-0.4%	-1.1%	-2.2%	-2.2%	-2.8%	-1.0%	-0.5%	-2.0%	-2.0%	-1.6%	-2.8%	-2.9%	-1.9%	-1.9%	-0.1

bezeq	FY 2008	Q1 2009	Q2 2009	Q3 2009	Q4 2009	FY 2009	Q1 2010	Q2 2010	Q3 2010	Q4 2010	FY 2010	Q1 2011	Q2 2011	Q3 2011	Q4 2011	FY 2011	Q1 2012
Pelephone																	
Key Performance Indicators																	
Subscribers (in 000's) QoQ Change YoY Change	2,649	2,669 0.8% 2.9%	2,694 0.9% 2.2%	2,721 1.0% 0.9%	2,766 1.7% 4.4%	2,766 4.4%	2,789 0.8% 4.5%	2,807 0.6% 4.2%	2,825 0.6% 3.8%	2,857 1.1% 3.3%	2,857 3.3%	2,861 0.1% 2.6%	2,827 -1.2% 0.7%	2,842 0.5% 0.6%	2,847 0.2% -0.4%	2,847 -0.4%	2,876 1.0% 0.5%
MOU (per sub, per month) QoQ Change YoY Change	352 -0.6%	323 -3.6% -9.0%	329 1.9% -8.1%	339 3.0% -5.6%	339 0.0% 1.2%	333	336 -0.9% 4.0%	348 3.6% 5.8%	347 -0.3% 2.4%	364 4.9% 7.4%	349 4.8%	359 -1.4% 6.8%	370 3.1% 6.3%	385 4.1% 11.0%	384 -0.3% 5.5%	375	399 3.9% 11.1%
ARPU (in NIS) QoQ Change YoY Change	N/A	N/A	N/A	N/A	N/A	N/A	110	111 0.9%	113 1.8%	109 -3.5%	111	110 0.9% 0.0%	109 -0.9% -1.8%	107 -1.8% -5.3%	100 -6.5% -8.3%	107 -3.6%	97 -3.0% -11.8%
Churn rate (%)	N/A	3.3%	3.3%	3.8%	3.4%	13.8%	3.9%	3.9%	3.5%	3.9%	15.3%	5.0%	6.6%	6.1%	5.3%	22.9%	3.9%
VAS revenues as % of total cellular service revenues	16.3%	18.5%	19.1%	20.0%	20.8%	19.6%	22.6%	23.0%	24.5%	25.0%	23.8%	32.1%	34.5%	36.3%	39.5%	35.5%	39.6%

yes																	
Key Performance Indicators																	
Subscribers (in 000's)	560	560	562	567	571	571	571	573	575	578	578	580	581	585	586	586	5
QoQ Chan	re e	0.0%	0.4%	0.9%	0.7%		0.0%	0.4%	0.3%	0.5%		0.3%	0.2%	0.7%	0.2%		-0.2
YoY Chan	e 2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	1.4%	1.2%	1.2%	1.6%	1.4%	1.7%	1.4%	1.4%	0.9
ARPU (in NIS)	228	228	224	224	229	226	229	231	229	231	230	234	232	232	229	232	2
QoQ Chan	ıe	1.3%	-1.8%	0.0%	2.2%		0.0%	0.9%	-0.9%	0.9%		1.3%	-0.9%	0.0%	-1.3%		3.8
YoY Chan	5.1%	-1.3%	-2.6%	-0.9%	1.8%	-0.9%	0.4%	3.1%	2.2%	0.9%	1.8%	2.2%	0.4%	1.3%	-0.9%	0.9%	1.3
Churn rate (%)	N/A	3.7%	3.1%	3.3%	3.2%	13.3%	3.5%	3.1%	3.3%	3.1%	13.0%	3.3%	2.9%	2.8%	2.8%	11.9%	3.6



GLOSSARY

Glossary

EBITDA

Free cash flow

Net capital expenditures

ARPL

ARPU

MOU

N/A N/M