



Key Points of the Information Security and Protection of Privacy

Bezeq - The Israel Telecommunications Corp. Ltd.

This document reviews the main points of Bezeq's commitment to information security and privacy. This document does not replace the Company's full Privacy Policy, and its purpose is to allow the accessibility of its main points publicly for stakeholders.

The document was approved by the Company's board of directors on February 8, 2023

Introduction

The right to privacy is a constitutional right under the Basic Law: Human Dignity and Freedom, and as such, Bezeq considers it as a basic and important right, and invests great effort in protecting information it receives. Bezeq complies with legislation related to privacy and operates in accordance with the Company's values.

As a company covering a wide geographic area and servicing all communities in Israeli society, Bezeq supplies diverse communication services for businesses (including government institutions) and private customers. Bezeq implements diverse procedures and uses appropriate measures to protect its information against unauthorized access. Bezeq uses physical and technological means as a whole to protect information and maintain confidentiality, and makes sure that these means are updated on a regular basis, among other things, to prevent the use of the information in Bezeq's systems by an external or internal entity (maliciously or accidentally).

Bezeq's full Privacy Policy can be accessed [here](#).

Objective

This document sets out the significant principles and guidelines according to which Bezeq operates to maintain the privacy of the information it possesses, and with regard to all stakeholders such as customers, employees, business partners, suppliers, and others.

Our commitment

Bezeq is committed to protecting privacy and safeguarding the data in its systems.

Bezeq is committed to protecting the information at its disposal and protecting privacy in accordance with the Company's Privacy Policy and the applicable constitutional provisions.

Bezeq will act to correct any deviation from this policy and prevent it from recurring.

Reporting and response

Under Bezeq's Privacy Policy, inquiries may be made in writing or orally, in accordance with the information set out in the Company's full Privacy Policy.

Bezeq will investigate information it receives that contains suspected violation of this policy.