



Facts & Figures Q1 2011

Three months ending March 31, 2011

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Bezeq Group (1) (2) Key Income Statement Metrics																	
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Revenues	11,136	2,760	2,748	2,806	2,701	11,015	2,791	2,872	2,924	2,932	11,519	2,915	2,981	3,033	3,058	11,987	2,91
QoQ Change			-0.4%	2.1%	-3.7%		3.3%	2.9%	1.8%	0.3%		-0.6%	2.3%	1.7%	0.8%		-4.7
YoY Change Operating Profit	2,321	641	772	775	452	-1.1% 2,640	1.1% 799	4.5% 818	4.2% 875	8.6% 480	4.6% 2,972	4.4% 874	3.8% 990	3.7% 979	4.3% 901	4.1% 3,744	-0.1 66
QoQ Change	2,321	041	20.4%	0.4%	-41.7%	2,040	76.8%	2.4%	7.0%	-45.1%	2,312	82.1%	13.3%	-1.1%	-8.0%	3,744	-26.2
YoY Change			20.470	0.478	-41.770	13.7%	24.6%	6.0%	12.9%	6.2%	12.6%	9.4%	21.0%	11.9%	87.7%	26.0%	-23.9
Net profit attributed to Bezeg shareholders	1,330	411	456	462	298	1,627	608	541	2,088	366	3,603	642	638	588	575	2,443	40
QoQ Change	,		10.9%	1.3%	-35.5%	ŕ	104.0%	-11.0%	286.0%	-82.5%		75.4%	-0.6%	-7.8%	-2.2%		-29.2
Yo Y Change						22.3%	47.9%	18.6%	351.9%	22.8%	121.5%	5.6%	17.9%	-71.8%	57.1%	-32.2%	-36.6
Earnings Per Share - Basic	0.51	0.15	0.17	0.18	0.12	0.62	0.23	0.21	0.79	0.14	1.37	0.24	0.24	0.22	0.21	0.91	0.1
Earnings Per Share - Diluted	0.50	0.15	0.17	0.17	0.12	0.61	0.23	0.20	0.79	0.12	1.34	0.24	0.24	0.22	0.21	0.90	0.1
	4.500					4 450					4 405	2.42	2.42			4 400	
Depreciation & amortization QoQ Change	1,509	368	361 -1.9%	365 1.1%	364 -0.3%	1,458	371 1.9%	377 1.6%	361 -4.2%	376 4.2%	1,485	343 -8.8%	348 1.5%	350 0.6%	368 5.1%	1,409	-9.0
YoY Change			-1.9%	1.1%	-0.3%	-3.4%	0.8%	1.6% 4.4%	-4.2% -1.1%	3.3%	1.9%	-8.8% -7.5%	1.5% -7.7%	-3.0%	5.1% -2.1%	-5.1%	-9.0 -2.3
EBITDA	3,830	1,009	1,133	1,140	816	4,098	1,170	1,195	1,236	856	4,457	1,217	1,338	1,329	1,269	5,153	1,00
QoQ Change	0,000	1,000	12.3%	0.6%	-28.4%	4,000	43.4%	2.1%	3.4%	-30.7%	4,401	42.2%	9.9%	-0.7%	-4.5%	0,100	-21.2
Yo Y Change						7.0%	16.0%	5.5%	8.4%	4.9%	8.8%	4.0%	12.0%	7.5%	48.2%	15.6%	-17.89
-																	
Shares Outstanding - Basic	2,605	2,605	2,605	2,605	2,605	2,605	2,606	2,617	2,628	2,657	2,635	2,663	2,675	2,677	2,682	2,675	2,688
Shares Outstanding - Diluted	2,641	2,649	2,648	2,648	2,649	2,649	2,647	2,667	2,677	2,702	2,685	2,710	2,713	2,715	2,720	2,717	2,722
Key Cash Flow Metrics																	
Operating cash flow	2,697	534	727	1,115	693	3,068	1,134	715	1,021	785	3,655	806	976	1,166	748	3,696	775
QoQ Change			36.1%	53.4%	-37.9%		63.8%	-37.0%	42.9%	-23.1%		2.7%	21.1%	19.5%	-35.8%		3.6
Yo Y Change						13.7%	112.5%	-1.7%	-8.4%	13.3%	19.1%	-28.9%	36.6%	14.2%	-4.7%	1.1%	-3.8
Capital expenditures, gross (accounting)	1,086	263	563	297	509	1,632	395	399	326	385	1,505	360	427	381	478	1,645	50
QoQ Change			114.1%	-47.2%	71.4%	50.00/	-22.4%	1.0% -29.1%	-18.3%	18.1%	7.00/	-6.5%	18.6%	-10.8%	25.5%	0.00/	5.2
YoY Change Capital expenditures, gross (cash flow)	991	287	346	539	359	50.3% 1,531	50.2% 410	-29.1% 381	9.8% 384	-24.4% 360	-7.8% 1,535	-8.9% 369	7.0% 396	16.9% 376	24.2% 481	9.3% 1,622	39.75 50 0
QoQ Change	331	207	20.9%	55.6%	-33.4%	1,551	14.0%	-7.0%	0.8%	-6.2%	1,555	2.4%	7.3%	-5.1%	27.9%	1,022	4.09
YoY Change			20.570	33.070	33.470	54.5%	42.9%	10.0%	-28.8%	0.3%	0.2%	-9.9%	3.9%	-2.1%	33.5%	5.7%	35.5
Capital expenditures, net (cash flow)	814	226	320	525	313	1,384	359	370	364	352	1,445	354	370	328	439	1,491	313
QoQ Change			42.0%	63.9%	-40.3%	ŕ	14.5%	3.2%	-1.6%	-3.2%		0.5%	4.5%	-11.4%	33.8%		-28.7
Yo Y Change						70.0%	58.9%	15.5%	-30.7%	12.5%	4.4%	-1.3%	0.0%	-9.9%	24.6%	3.2%	-11.6
Free cash flow	1,883	308	406	590	379	1,684	776	345	657	433	2,210	452	606	838	309	2,205	462
QoQ Change			31.7%	45.2%	-35.7%		104.5%	-55.6%	90.7%	-34.1%		4.5%	34.1%	38.3%	-63.1%		49.5
YoY Change						-10.6%	151.6%	-15.2%	11.4%	14.0%	31.3%	-41.7%	75.9%	27.5%	-28.6%	-0.2%	2.2
Key Balance Sheet Metrics																	
Total debt	5,034	4,797	4,530	4,483	4,356	4,356	4,531	4,168	4,166	4,136	4,136	3,880	5,229	5,727	5,717	5,717	5,63
Cash & short-term investments	1,589	1,597	803	1,256	816	816	1,736	882	1,459	734	734	956	242	1,412	372	372	70°
	3,445	3,200	3,727	3,227	3,540	3,540	2,795	3,286	2,707	3,402	3,402	2,924	4,987	4,315	5,345	5,345	4,937
Net debt																	
Net debt Ratios Operating margin	20.8%	23.2%	28.1%	27.6%	16.7%	24.0%	28.6%	28.5%	29.9%	16.4%	25.8%	30.0%	33.2%	32.3%	29.5%	31.2%	22.8
Ratios	20.8% 11.9%	23.2% 14.9%	28.1% 16.6%	27.6% 16.5%	16.7% 11.0%	24.0% 14.8%	28.6% 21.8%	28.5% 18.8%	29.9% 71.4%	16.4% 12.5%	25.8% 31.3%	30.0% 22.0%	33.2% 21.4%	32.3% 19.4%	29.5% 18.8%	31.2% 20.4%	
Ratios Operating margin			16.6% 41.2%														14.0
Ratios Operating margin Net margin	11.9%	14.9%	16.6%	16.5%	11.0%	14.8%	21.8%	18.8%	71.4%	12.5%	31.3%	22.0%	21.4%	19.4%	18.8%	20.4%	22.89 14.09 34.39 17.39
Ratios Operating margin Net margin EBITDA margin	11.9% 34.4%	14.9% 36.6%	16.6% 41.2%	16.5% 40.6%	11.0% 30.2%	14.8% 37.2%	21.8% 41.9%	18.8% 41.6%	71.4% 42.3%	12.5% 29.2%	31.3% 38.7%	22.0% 41.7%	21.4% 44.9%	19.4% 43.8%	18.8% 41.5%	20.4% 43.0%	14.0% 34.3%

¹ As of August 21, 2009, the Company ceased consolidating yes' financial results and started accounting for its investment in yes according to the equity method. The Bezeq Group's financial data herein reflect the yes deconsolidation as of December 31, 2007.

² The Bezeq Group results reflect the consolidation of Walla! as of April 25, 2010.



(NIS millions, except for EPS)	FY 2007	Q1 2008	Q2 2008	Q3 2008	Q4 2008	FY 2008	Q1 2009	Q2 2009	Q3 2009	Q4 2009	FY 2009	Q1 2010	Q2 2010	Q3 2010	Q4 2010	FY 2010	Q1 201
Bezeq Fixed-Line																	
ey Income Statement Metrics																	
otal Revenues	5,713	1,408	1,354	1,388	1,348	5,498	1,326	1,318	1,343	1,316	5,303	1,304	1,307	1,323	1,329	5,263	1,1
QoQ Change			-3.8%	2.5%	-2.9%		-1.6%	-0.6%	1.9%	-2.0%		-0.9%	0.2%	1.2%	0.5%		-1
Yo Y Change						-3.8%	-5.8%	-2.7%	-3.2%	-2.4%	-3.5%	-1.7%	-0.8%	-1.5%	1.0%	-0.8%	
elephony Revenues	3,905	N/A	N/A	N/A	N/A	3,572	839	828	843	823	3,333	785	795	788	792	3,160	
QoQ Change								-1.3%	1.8%	-2.4%		-4.6%	1.3%	-0.9%	0.5%		-
YoY Change	740					-8.5%	207	240	224	225	-6.7%	-6.4%	-4.0%	-6.5%	-3.8%	-5.2%	
oadband Internet Revenues	712	N/A	N/A	N/A	N/A	790	207	210	221 5.2%	225 1.8%	863	236 4.9%	235	249	257	977	
QoQ Change YoY Change						11.0%		1.4%	5.2%	1.8%	9.2%	4.9% 14.0%	-0.4% 11.9%	6.0% 12.7%	3.2% 14.2%	13.2%	
ansmission & Data Revenues	754	N/A	N/A	N/A	N/A	811	207	213	217	214	851	223	221	219	219	882	
QoQ Change	704	747	107	747	14/4	0	20.	2.9%	1.9%	-1.4%	001	4.2%	-0.9%	-0.9%	0.0%	200	
Yo Y Change						7.6%					4.9%	7.7%	3.8%	0.9%	2.3%	3.6%	
her Service Revenues	342	N/A	N/A	N/A	N/A	325	73	67	62	54	256	60	56	67	61	244	
QoQ Change								-8.2%	-7.5%	-12.9%		11.1%	-6.7%	19.6%	-9.0%		
Yo Y Change						-5.0%					-21.2%	-17.8%	-16.4%	8.1%	13.0%	-4.7%	
perating profit	1,319	373	442	428	232	1,475	437	434	491	161	1,523	490	503	556	494	2,043	
QoQ Change			18.5%	-3.2%	-45.8%		88.4%	-0.7%	13.1%	-67.2%		204.3%	2.7%	10.5%	-11.2%		-
YoY Change						11.8%	17.2%	-1.8%	14.7%	-30.6%	3.3%	12.1%	15.9%	13.2%	206.8%	34.1%	
et profit (1)	737	244	290	271	145	950	336	316	319	136	1,107	360	349	377	340	1,426	
QoQ Change			18.9%	-6.6%	-46.5%	00.007	131.7%	-6.0%	0.9%	-57.4%	40.50/	164.7%	-3.1%	8.0%	-9.8%	00.007	
YoY Change epreciation & amortization	941	218	211	214	209	28.9% 852	37.7% 211	9.0% 205	17.7% 184	-6.2% 194	16.5% 794	7.1% 170	10.4% 171	18.2% 171	150.0% 178	28.8% 690	
QoQ Change	341	210	-3.2%	1.4%	-2.3%	032	1.0%	-2.8%	-10.2%	5.4%	134	-12.4%	0.6%	0.0%	4.1%	030	
Yo Y Change			3.270	1.470	2.570	-9.5%	-3.2%	-2.8%	-14.0%	-7.2%	-6.8%	-19.4%	-16.6%	-7.1%	-8.2%	-13.1%	
BITDA	2,260	591	653	642	441	2,327	648	639	675	355	2,317	660	674	727	672	2,733	
QoQ Change	ŕ		10.5%	-1.7%	-31.3%		46.9%	-1.4%	5.6%	-47.4%		85.9%	2.1%	7.9%	-7.6%	·	
YoY Change						3.0%	9.6%	-2.1%	5.1%	-19.5%	-0.4%	1.9%	5.5%	7.7%	89.3%	18.0%	-
ey Cash Flow Metrics (2)																	
perating cash flow	1,379	N/A	N/A	N/A	N/A	1,691	635	408	526	651	2,220	393	523	684	540	2,140	
QoQ Change								-35.7%	28.9%	23.8%		-39.6%	33.1%	30.8%	-21.1%		-
Yo Y Change						22.6%					31.3%	-38.1%	28.2%	30.0%	-17.1%	-3.6%	
pital expenditures, gross (accounting)	513	128	139	112	221	600	210	209	191	234	844	228	269	250	294	1,041	
QoQ Change			8.6%	-19.4%	97.3%		-5.0%	-0.5%	-8.6%	22.5%		-2.6%	18.0%	-7.1%	17.6%		
Yo Y Change	FOF	158	132	450	170	17.0%	64.1%	50.4%	70.5%	5.9%	40.7%	8.6%	28.7%	30.9%	25.6%	23.3%	
pital expenditures, gross (cash flow)	505	158		156		616	238	191	204	220	853	238	247	245	302	1,032	
QoQ Change YoY Change			-16.5%	18.2%	9.0%	22.0%	40.0% 50.6%	-19.7% 44.7%	6.8% 30.8%	7.8% 29.4%	38.5%	8.2% 0.0%	3.8% 29.3%	-0.8% 20.1%	23.3% 37.3%	21.0%	
pital expenditures, net (cash flow)	336	98	107	144	123	472	189	182	185	211	767	223	29.3%	197	259	900	
QoQ Change	000	30	9.2%	34.6%	-14.6%	7.2	53.7%	-3.7%	1.6%	14.1%		5.7%	-0.9%	-10.9%	31.5%	500	
YoY Change						40.5%	92.9%	70.1%	28.5%	71.5%	62.5%	18.0%	21.4%	6.5%	22.7%	17.3%	
ee cash flow	1,043	N/A	N/A	N/A	N/A	1,219	446	226	341	440	1,453	170	302	487	281	1,240	
QoQ Change								-49.3%	50.9%	29.0%		-61.4%	77.6%	61.3%	-42.3%		
Yo Y Change						16.9%					19.2%	-61.9%	33.6%	42.8%	-36.1%	-14.7%	
tios																	
erating margin	23.1%	26.5%	32.6%	30.8%	17.2%	26.8%	33.0%	32.9%	36.6%	12.2%	28.7%	37.6%	38.5%	42.0%	37.2%	38.8%	
t margin	12.9%	17.3%	21.4%	19.5%	10.8%	17.3%	25.3%	24.0%	23.8%	10.3%	20.9%	27.6%	26.7%	28.5%	25.6%	27.1%	
BITDA margin	39.6%	42.0%	48.2%	46.3%	32.7%	42.3%	48.9%	48.5%	50.3%	27.0%	43.7%	50.6%	51.6%	55.0%	50.6%	51.9%	3
			40.00/	0.407			45.00/				45.004	47 50/	00.00/	40.00/	00 40/	40.00/	2
apex/Sales	9.0%	9.1%	10.3%	8.1%	16.4%	10.9%	15.8%	15.9%	14.2%	17.8%	15.9%	17.5%	20.6%	18.9%	22.1%	19.8%	•

¹ Net profit does not include share in profits/losses of equity-accounted investees.

² Beginning FY 2009, the Israeli Securities Authority directives require the publication of a separate report for Bezeq Fixed-Line, including full balance sheet, income statement and cash flow data. Prior years quarterly data is presented in this metrics file for convenience purposes only.

bezeq	(NIS millions, except for EPS)	FY 2007	Q1 2008	Q2 2008	Q3 2008	Q4 2008	FY 2008	Q1 2009	Q2 2009	Q3 2009	Q4 2009	FY 2009	Q1 2010	Q2 2010	Q3 2010	Q4 2010	FY 2010	Q1 2011
Pelephone	2																	
relepitorie	-																	
Key Income Stat	tement Metrics																	
Total Revenues		4,684	1,173	1,188	1,214	1,138	4,713	1,265	1,346	1,372	1,393	5,376	1,393	1,429	1,442	1,468	5,732	1,4
	QoQ Change			1.3%	2.2%	-6.3%		11.2%	6.4%	1.9%	1.5%		0.0%	2.6%	0.9%	1.8%		-
	YoY Change	0.070					0.6%	7.8%	13.3%	13.0%	22.4%	14.1%	10.1%	6.2%	5.1%	5.4%	6.6%	
Service Revenue		3,972	N/A	N/A	N/A	N/A	4,020	1,019	1,050	1,101	1,086	4,256	1,106	1,140	1,159	1,145	4,550	
	QoQ Change								3.0%	4.9%	-1.4%		1.8%	3.1%	1.7%	-1.2%		-1
·	Yo Y Change	740					1.2%	040	000	074	007	5.9%	8.5%	8.6%	5.3%	5.4%	6.9%	-1
quipment Reve		712	N/A	N/A	N/A	N/A	693	246	296	271	307	1,120	287	289	283	323	1,182	
	QoQ Change						0.707		20.3%	-8.4%	13.3%	04.004	-6.5%	0.7%	-2.1%	14.1%	5.50/	5
Ingrating profit	Yo Y Change	805	215	266	293	159	-2.7% 933	302	321	316	251	61.6% 1,190	16.7% 322	-2.4% 362	4.4% 356	5.2% 343	5.5% 1,383	7
Operating profit		603	213				933					1,190					1,303	
	QoQ Change			23.7%	10.2%	-45.7%	45.00/	89.9%	6.3% 20.7%	-1.6% 7.8%	-20.6% 57.9%	27.5%	28.3% 6.6%	12.4% 12.8%	-1.7% 12.7%	-3.7% 36.7%	40.00/	1 2
lat profit	YoY Change	585	163	180	211	128	15.9% 682	40.5% 230	20.7% 233	231	181	27.5% 875	259	267	239	268	16.2% 1,033	2
let profit	QoQ Change	303	103	10.4%	17.2%	-39.3%	002	79.7%	1.3%	-0.9%	-21.6%	0/3	43.1%	3.1%	-10.5%	12.1%	1,033	1
	YoY Change			10.4%	17.276	-39.3%	16.6%	41.1%	29.4%	9.5%	41.4%	28.3%	12.6%	14.6%	3.5%	48.1%	18.1%	1
epreciation & a	9	479	129	130	129	135	523	139	29.4% 151	9.5% 155	158	603	149	14.6%	3.5% 149	154	601	,
epieciation & a	QoQ Change	413	123	0.8%	-0.8%	4.7%	323	3.0%	8.6%	2.6%	1.9%	003	-5.7%	0.0%	0.0%	3.4%	001	
	YoY Change			0.6%	-0.0%	4.770	9.2%	7.8%	16.2%	20.2%	17.0%	15.3%	-5.7% 7.2%	-1.3%	-3.9%	-2.5%	-0.3%	
BITDA	10 F Change	1,284	344	396	422	294	1,456	441	472	471	410	1,794	471	511	505	497	1,984	-
LUITUA	QoQ Change	1,204	344	15.1%	6.6%	-30.3%	1,430	50.0%	7.0%	-0.2%	-13.0%	1,734	14.9%	8.5%	-1.2%	-1.6%	1,304	
	YoY Change			10.170	0.070	30.370	13.4%	28.2%	19.2%	11.6%	39.5%	23.2%	6.8%	8.3%	7.2%	21.2%	10.6%	1
Key Cash Flow I	Motrico																	
Derating cash		1,228	256	344	379	298	1,277	375	290	395	55	1,115	350	378	400	91	1,219	-
perating cash	QoQ Change	1,220	230	34.4%	10.2%	-21.4%	1,211	25.8%	-22.7%	36.2%	-86.1%	1,113	536.4%	8.0%	5.8%	-77.3%	1,219	23
	YoY Change			34.4%	10.2%	-21.4%	4.0%	46.5%	-22.7%	4.2%	-81.5%	-12.7%	-6.7%	30.3%	1.3%	65.5%	9.3%	-1
`anital evnendit	tures, gross (accounting)	440	108	374	172	257	911	165	127	107	109	508	110	112	99	110	431	-
apital expellati	QoQ Change	770	100	246.3%	-54.0%	49.4%	311	-35.8%	-23.0%	-15.7%	1.9%	300	0.9%	1.8%	-11.6%	11.1%	431	
	YoY Change			240.070	04.070	43.470	107.0%	52.8%	-66.0%	-37.8%	-57.6%	-44.2%	-33.3%	-11.8%	-7.5%	0.9%	-15.2%	1
Capital expendit	tures, gross (cash flow)	381	103	182	350	163	798	149	163	146	101	559	92	114	99	92	397	
apital experient	QoQ Change	• • • • • • • • • • • • • • • • • • • •		76.7%	92.3%	-53.4%		-8.6%	9.4%	-10.4%	-30.8%		-8.9%	23.9%	-13.2%	-7.1%		4
	YoY Change			70.770	02.070	00.770	109.4%	44.7%	-10.4%	-58.3%	-38.0%	-29.9%	-38.3%	-30.1%	-32.2%	-8.9%	-29.0%	4
apital expendit	tures, net (cash flow)	376	102	181	350	162	795	149	159	146	101	555	92	114	99	92	397	
apital experient	QoQ Change	0.0		77.5%	93.4%	-53.7%		-8.0%	6.7%	-8.2%	-30.8%		-8.9%	23.9%	-13.2%	-7.1%		4
	YoY Change						111.4%	46.1%	-12.2%	-58.3%	-37.7%	-30.2%	-38.3%	-28.3%	-32.2%	-8.9%	-28.5%	4
ree cash flow		852	154	163	29	136	482	226	131	249	-45	560	258	264	301	-1	822	
	QoQ Change			5.8%	-82.2%	369.0%		66.2%	-42.0%	90.1%	-118.1%		-673.3%	2.3%	14.0%	-100.3%		
	YoY Change						-43.4%	46.8%	-19.6%	758.6%	-133.1%	16.2%	14.2%	101.5%	20.9%	-97.8%	46.8%	-3
Ratios																		
perating margi	in	17.2%	18.3%	22.4%	24.1%	14.0%	19.8%	23.9%	23.8%	23.0%	18.0%	22.1%	23.1%	25.3%	24.7%	23.4%	24.1%	2
		12.5%	13.9%	15.2%	17.4%	11.2%	14.5%	18.2%	17.3%	16.8%	13.0%	16.3%	18.6%	18.7%	16.6%	18.3%	18.0%	2
Net margin																		
BITDA margin		27.4%	29.3%	33.3%	34.8%	25.8%	30.9%	34.9%	35.1%	34.3%	29.4%	33.4%	33.8%	35.7%	35.0%	33.9%	34.6%	3

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(NIS millions, except for EPS)	FY 2007	Q1 2008	Q2 2008	Q3 2008	Q4 2008	FY 2008	Q1 2009	Q2 2009	Q3 2009	Q4 2009	FY 2009	Q1 2010	Q2 2010	Q3 2010	Q4 2010	FY 2010	Q1 201
ezeq International																	
(ey Income Statement Metrics ¹																	
Revenues	1,304	314	326	329	337	1,306	324	327	332	334	1,318	343	340	347	350	1,380	
QoQ Change	1,00	• • • • • • • • • • • • • • • • • • • •	3.8%	0.9%	2.5%	.,000	-3.8%	0.7%	1.8%	0.5%	.,0.0	2.7%	-0.9%	2.2%	0.7%	.,000	
Yo Y Change					=1070	0.2%	3.4%	0.3%	1.1%	-1.0%	0.9%	5.7%	4.1%	4.5%	4.8%	4.8%	
Operating profit	204	55	63	59	65	242	60	68	66	67	261	62	124	70	65	320	
QoQ Change			14.2%	-5.5%	10.1%		-7.5%	12.4%	-1.8%	0.5%		-7.7%	101.5%	-43.9%	-6.5%		-
Yo Y Change				0.070	10.170	18.6%	9.8%	8.0%	12.3%	2.5%	8.0%	2.3%	83.4%	4.8%	-1.5%	22.6%	_
let profit	153	42	47	44	46	178	44	56	51	49	200	46	107	53	46	253	
QoQ Change	.33	-72	13.4%	-6.5%	4.0%		-3.7%	26.5%	-9.1%	-2.5%	200	-6.0%	130.3%	-50.1%	-13.2%	200	-(
Yo Y Change			70.770	0.070	1.070	16.6%	6.2%	18.6%	15.2%	7.9%	12.1%	5.4%	91.8%	5.4%	-6.1%	26.6%	
Depreciation & amortization	87	20	20	20	20	80	20	21	21	23	84	23	23	24	25	94	
QoQ Change	O,		1.6%	-2.0%	-0.2%	00	-1.2%	5.4%	3.5%	5.4%	04	0.2%	1.8%	2.3%	7.1%	3-7	
YoY Change			1.078	-2.076	-0.2 /6	-7.5%	-1.2%	1.8%	7.5%	13.5%	5.2%	15.2%	11.3%	9.9%	11.7%	11.9%	
EBITDA	290	75	83	79	85	322	80	88	88	89	345	84	147	93	90	414	
QoQ Change	290	75	10.8%	-4.7%	7.5%	322	-6.1%	10.7%			343	-5.7%	74.7%	-36.7%	-3.3%	414	
			10.8%	-4.1%	7.5%	40.004			-0.6%	1.7%	7.00/					00.00/	-
Yo Y Change						10.8%	6.6%	6.5%	11.1%	5.1%	7.3%	5.5%	66.5%	6.0%	1.0%	20.0%	
Key Cash Flow Metrics ¹																	
Operating cash flow	93	8	51	32	73	163	84	83	81	72	320	59	66	75	92	292	
QoQ Change			577.4%	-37.4%	129.4%		14.2%	-1.0%	-1.5%	-11.4%		-17.6%	10.7%	13.3%	23.1%		-54
Yo Y Change						76.3%	1010.8%	62.4%	155.5%	-1.3%	95.7%	-28.8%	-20.4%	-8.4%	27.3%	-8.8%	-29
Capital expenditures, gross (accounting)	131	27	50	14	29	120	20	63	29	38	150	20	43	29	69	160	
QoQ Change			85.2%	-72.0%	107.1%		-31.0%	215.0%	-54.0%	31.0%		-47.4%	115.0%	-32.6%	137.9%		-34
YoY Change						-8.4%	-25.9%	26.0%	107.1%	31.0%	25.0%	0.0%	-31.7%	0.0%	81.6%	6.7%	125
Capital expenditures, gross (cash flow)	103	28	31	33	27	119	21	26	33	39	120	37	33	30	80	180	
QoQ Change			12.4%	7.7%	-19.1%		-20.4%	21.7%	28.3%	16.2%		-5.6%	-10.8%	-8.4%	167.3%		-42
Yo Y Change						14.7%	-22.0%	-15.6%	0.5%	44.5%	1.1%	71.3%	25.6%	-10.3%	106.2%	49.9%	28
Capital expenditures, net (cash flow)	100	28	31	33	26	118	21	26	33	39	120	37	33	30	80	180	
QoQ Change			12.4%	7.7%	-20.7%		-19.2%	22.1%	28.5%	16.2%		-5.6%	-10.7%	-8.7%	168.1%		-43
Yo Y Change				/0	/0	18.7%	-22.4%	-15.8%	0.5%	47.3%	1.4%	72.0%	25.8%	-10.6%	106.2%	50.0%	2
Free cash flow	-7	-20	20	-1	47	45	62	57	48	33	200	23	33	45	12	112	_
QoQ Change	•		NM	-107.1%	-3386.4%	.0	33.1%	-8.9%	-15.3%	-30.6%	•	-31.6%	45.3%	35.1%	-73.9%		-13
Yo Y Change					5555.770	N/M	NM	183.0%	-3476.9%	-28.7%	341.7%	-63.4%	-41.6%	-6.8%	-64.9%	-43.9%	-11
To Fondinge								100.070	31.0.070	20 70	3 70	33.770		3.370	0070	.0.070	
Ratios																	
Operating margin	15.6%	17.5%	19.2%	18.0%	19.3%	18.5%	18.5%	20.7%	20.0%	20.0%	19.8%	17.9%	36.5%	20.0%	18.6%	23.2%	18
Net margin	11.7%	13.2%	14.4%	13.4%	13.6%	13.7%	13.6%	17.1%	15.2%	14.8%	15.2%	13.5%	31.5%	15.4%	13.3%	18.3%	
EDITO A	22.3%	23.8%	25.4%	24.0%	25.2%	24.6%	24.6%	27.0%	26.4%	26.7%	26.2%	24.5%	43.2%	26.8%	25.7%	30.0%	25
EBITDA margin Capex/Sales	10.0%	8.6%	15.3%	4.3%	8.6%	9.2%	6.2%	19.3%	8.7%	11.4%	11.4%	5.8%	12.6%	8.3%	19.7%	11.6%	13

¹ Q1-Q3 2010 results exclude Wallal's financials, but include a one-time profit from the consolidation of Wallal recorded in Q2-10, and another small profit from the sale of Wallal to Bezeq recorded in Q3-10.

(NIS millions, except for EPS)	FY 2007	Q1 2008	Q2 2008	Q3 2008	Q4 2008	FY 2008	Q1 2009	Q2 2009	Q3 2009	Q4 2009	FY 2009	Q1 2010	Q2 2010	Q3 2010	Q4 2010	FY 2010	Q1 2011
yes																	
Key Income Statement Metrics ¹																	
Revenues	1,415	381	380	375	376	1,513	384	376	380	390	1,530	391	396	395	400	1,583	40
QoQ Change			-0.4%	-1.2%	0.3%		2.0%	-2.0%	1.2%	2.5%		0.3%	1.2%	-0.2%	1.2%		1.
Yo Y Change						6.9%	0.6%	-1.0%	1.4%	3.7%	1.2%	2.0%	5.3%	3.9%	2.6%	3.4%	3
Operating profit	56	27	43	52	55	177	66	59	61	63	248	59	7	72	41	178	
QoQ Change			58.5%	23.2%	5.6%		19.2%	-10.5%	2.7%	3.1%		-6.2%	-87.6%	884.8%	-43.4%		51
Yo Y Change						216.3%	145.6%	38.8%	15.7%	13.0%	40.1%	-11.0%	-87.7%	18.3%	-35.1%	-28.2%	4
Net profit	-118	-66	-99	-82	-17	-265	-1	-95	-88	-38	-222	-8	-143	-78	-84	-314	_
QoQ Change			51.0%	-17.3%	-78.7%		-93.4%	8152.7%	-7.0%	-57.4%		-78.1%	1627.2%	-45.1%	7.5%		-12
Yo Y Change						125.1%	-98.2%	-4.2%	7.7%	115.5%	-16.0%	617.0%	50.1%	-11.4%	123.5%	41.0%	787
Depreciation & amortization	273	65	61	59	66	250	57	56	59	63	234	64	68	68	85	285	
QoQ Change			-6.4%	-3.1%	12.1%		-14.1%	-1.7%	6.1%	7.2%		0.9%	6.9%	-0.6%	25.4%		-19
Yo Y Change						-8.5%	-12.6%	-8.3%	0.3%	-4.1%	-6.3%	12.7%	22.7%	15.0%	34.6%	21.6%	7
BITDA	329	92	103	111	121	427	122	115	120	126	482	122	75	140	126	463	1
QoQ Change			12.7%	7.8%	9.0%		1.1%	-6.4%	4.3%	5.1%		-2.6%	-38.4%	84.9%	-10.0%		3
YoY Change						29.7%	33.8%	11.1%	7.6%	3.8%	13.0%	0.0%	-34.2%	16.7%	-0.1%	-4.0%	6.
-																	
Key Cash Flow Metrics																	
Operating cash flow	250	84	32	97	133	347	91	93	135	91	410	124	109	126	132	492	1.
QoQ Change			-61.5%	200.4%	37.1%		-32.0%	3.0%	44.6%	-32.9%		37.1%	-12.0%	15.3%	4.5%		7.
Yo Y Change						38.9%	7.8%	188.5%	38.9%	-32.0%	18.1%	37.1%	17.1%	-6.6%	45.4%	20.0%	13
Capital expenditures, gross (accounting)	299	70	52	77	66	265	20	71	101	78	270	66	79	82	68	295	
QoQ Change			-25.7%	48.1%	-14.3%		-69.7%	255.0%	42.3%	-22.8%		-15.4%	19.7%	3.8%	-16.6%		12.
Yo Y Change						-11.4%	-71.4%	36.5%	31.2%	18.2%	1.9%	230.0%	11.3%	-18.8%	-12.3%	9.4%	16
Capital expenditures, gross (cash flow)	255	79	40	56	63	238	61	60	87	53	262	61	63	64	90	278	
QoQ Change			-50.2%	41.2%	12.3%		-2.1%	-2.5%	45.9%	-39.6%		15.5%	3.6%	1.4%	40.3%		-21
Yo Y Change						-6.7%	-22.6%	51.5%	56.5%	-15.8%	10.1%	-0.7%	5.5%	-26.6%	70.3%	6.4%	16
Capital expenditures, net (cash flow)	255	79	40	56	63	238	61	60	87	52	261	61	63	63	90	277	
QoQ Change			-50.2%	41.2%	12.3%		-2.1%	-2.5%	44.9%	-39.6%		16.0%	3.5%	0.1%	42.5%		-21
Yo Y Change						-6.7%	-22.6%	51.5%	55.4%	-16.4%	9.7%	-1.0%	5.1%	-27.3%	71.4%	6.2%	16
ree cash flow	-5	5	-7	41	71	109	29	33	48	38	149	63	46	63	42	215	
QoQ Change			NM	NM	70.6%		-58.6%	14.4%	44.1%	-20.8%		66.2%	-26.9%	35.8%	-33.5%		68
Yo Y Change						NM	522.3%	NM	16.5%	-45.9%	36.2%	116.9%	38.6%	30.7%	9.7%	44.0%	10
latios	4.00/	7.00/	44 20′	44.00′	44.70/	44.70/	47.00/	4 F 70'	4E 00'	46.00/	46.00/	4F 00'	4.007	40.40′	40.40′	44.20/	4-
Operating margin	4.0%	7.0%	11.2%	14.0%	14.7%	11.7%	17.2%	15.7%	15.9%	16.0%	16.2%	15.0%	1.8%	18.1%	10.1%	11.3%	15.
Net margin	-8.3%	-17.2%	-26.1%	-21.9%	-4.6%	-17.5%	-0.3%	-25.3%	-23.3%	-9.7%	-14.5%	-2.1%	-36.1%	-19.8%	-21.0%	-19.8%	-18.
EBITDA margin	23.3%	24.0%	27.2%	29.6%	32.2%	28.2%	31.9%	30.5%	31.4%	32.2%	31.5%	31.3%	19.1%	35.3%	31.4%	29.3%	32.
Capex/Sales	21.1%	18.4%	13.7%	20.5%	17.5%	17.5%	5.2%	18.9%	26.5%	20.0%	17.6%	16.9%	20.0%	20.7%	17.1%	18.7%	19.

¹ Q2-10 includes a provision related to retroactive royalties claimed by ACUM.

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Number of employees

Bezeg	FY 2007	Q1 2008	Q2 2008	Q3 2008	Q4 2008	FY 2008	Q1 2009	Q2 2009	Q3 2009	Q4 2009	FY 2009	Q1 2010	Q2 2010	Q3 2010	Q4 2010	FY 2010	Q1 2011
Bezeq Fixed-Line																	
Key Performance Indicators																	
Total outgoing minutes (in millions) 1	14,711	3.473	3.306	3,379	3,103	13,260	3,077	2,972	3,051	2,917	12,017	2,732	2.717	2,629	2,621	10,699	2,521
QoQ Change	•	,	-4.8%	2.2%	-8.2%	-,	-0.8%	-3.4%	2.7%	-4.4%	,-	-6.3%	-0.5%	-3.2%	-0.3%	,,,,,,	-3.8%
YoY Change						-9.9%	-11.4%	-10.1%	-9.7%	-6.0%	-9.4%	-11.2%	-8.6%	-13.8%	-10.1%	-11.0%	-7.7%
Total incoming minutes (in millions)	6,411	1,673	1,651	1,719	1,648	6,691	1,654	1,659	1,731	1,674	6,718	1,623	1,634	1,646	1,644	6,547	1,583
QoQ Change			-1.3%	4.1%	-4.1%		0.4%	0.3%	4.3%	-3.3%		-3.0%	0.7%	0.7%	-0.1%		-3.7%
YoY Change						4.4%	-1.1%	0.5%	0.7%	1.6%	0.4%	-1.9%	-1.5%	-4.9%	-1.8%	-2.5%	-2.5%
Total access lines (in 000's) 1	2,749	2,700	2,669	2,633	2,603	2,603	2,568	2,536	2,507	2,476	2,476	2,445	2,412	2,382	2,352	2,352	2,342
QoQ Change			-1.1%	-1.3%	-1.1%		-1.3%	-1.2%	-1.1%	-1.2%		-1.3%	-1.3%	-1.2%	-1.3%		-0.4%
YoY Change						-5.3%	-4.9%	-5.0%	-4.8%	-4.9%	-4.9%	-4.8%	-4.9%	-5.0%	-5.0%	-5.0%	-4.2%
ARPL - Voice & fixed fees (in NIS) 1	87	85	82	85	82	83	82	81	83	83	82	80	81	83	83	82	80
QoQ Change			-3.5%	3.7%	-3.5%		0.0%	-1.2%	2.5%	0.0%		-3.6%	1.3%	2.5%	0.0%		-3.6%
YoY Change						-4.6%	-3.5%	-1.2%	-2.4%	1.2%	-1.2%	-2.4%	0.0%	0.0%	0.0%	0.0%	0.0%
Churn rate (%)	9.5%	3.7%	2.8%	3.1%	2.9%	12.5%	3.2%	2.8%	3.0%	3.0%	12.1%	3.0%	3.1%	3.1%	3.4%	12.6%	3.1%
QoQ Change			-24.3%	10.7%	-6.5%		10.3%	-12.5%	7.1%	0.0%		0.0%	3.3%	0.0%	9.7%		-8.8%
YoY Change						31.6%	-13.5%	0.0%	-3.2%	3.4%	-3.2%	-6.3%	10.7%	3.3%	13.3%	4.1%	3.3%
Broadband Internet lines (in 000's)	963	970	982	994	1,005	1,005	1,011	1,016	1,026	1,035	1,035	1,045	1,051	1,056	1,066	1,066	1,079
QoQ Change			1.2%	1.2%	1.1%		0.6%	0.5%	1.0%	0.9%		1.0%	0.6%	0.5%	0.9%		1.2%
YoY Change						4.4%	4.2%	3.5%	3.2%	3.0%	3.0%	3.4%	3.4%	2.9%	3.0%	3.0%	3.3%
Broadband Internet ARPU (in NIS)	64	68	66	67	66	67	67	67	70	70	69	73	72	76	78	75	79
QoQ Change			-2.9%	1.5%	-1.5%		1.5%	0.0%	4.5%	0.0%		4.3%	-1.4%	5.6%	2.6%		1.3%
YoY Change						4.7%	-1.5%	1.5%	4.5%	6.1%	3.0%	9.0%	7.5%	8.6%	11.4%	8.7%	8.2%
NGN subscribers as % of total internet																	
subscribers covered by NGN network	N/A	N/A	N/A	N/A	N/A	N/A	1%	3%	8%	12%	12%	17%	23%	27%	34%	34%	37%
QoQ Change								200.0%	166.7%	50.0%		41.7%	35.3%	17.4%	25.9%		8.8%
YoY Change													666.7%	237.5%	183.3%	183.3%	117.6%
Average broadband speed per subscriber (end																	
of period, Mbps)	1.7	1.9	2.0	2.1	2.2	2.2	2.3	2.4	2.5	2.7	2.7	3.0	3.4	3.8	4.3	4.3	4.8
• •																	

29.4%

7,530

-1.1%

4.5%

21.1%

7,545

0.2%

1.2%

4.3%

20.0%

7,399

-1.9%

-0.4%

4.2%

19.0%

7,335

-0.9%

-1.1%

8.0%

22.7%

7,364

0.4%

-2.2%

22.7%

7,364

-2.2%

11.1%

30.4%

7,332

-0.4%

-2.8%

13.3%

41.7%

7,325

-0.1%

-1.0%

11.8%

52.0%

7,299

-0.4%

-0.5%

13.2%

59.3%

7,216

-1.1%

-2.0%

59.3%

7,216

-2.0%

11.6%

60.0%

7,216

0.0%

-1.6%

QoQ Change

YoY Change

QoQ Change

7,614

7,458

5.3%

7,425

-0.4%

5.0%

7,417

-0.1%

4.8%

7,530

1.5%

YoY Change ¹ Outgoing minutes, access lines, and ARPL were retroactively adjusted to exclude public coin operated payphones.

Bezea	FY 2007	Q1 2008	Q2 2008	Q3 2008	Q4 2008	FY 2008	Q1 2009	Q2 2009	Q3 2009	Q4 2009	FY 2009	Q1 2010	Q2 2010	Q3 2010	Q4 2010	FY 2010	Q1 2011
Pelephone																	
Key Performance Indicators																	
Subscribers (in 000's) QoQ Change YoY Change	2,622	2,595	2,636 1.6%	2,698 2.4%	2,649 -1.8%	2,649	2,669 0.8% 2.9%	2,694 0.9% 2.2%	2,721 1.0% 0.9%	2,766 1.7% 4.4%	2,766 4.4%	2,789 0.8% 4.5%	2,807 0.6% 4.2%	2,825 0.6% 3.8%	2,857 1.1% 3.3%	2,857 3.3%	2,880 0.8% 3.3%
ARPU (in NIS) QoQ Change YoY Change	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	110	111 0.9%	113 1.8%	109 -3.5%	N/A	110 0.9% 0.0%
MOU (per sub, per month) QoQ Change YoY Change	354	355	358 0.8%	359 0.3%	335 -6.7%	352 -0.6%	323 -3.6% -9.0%	329 1.9% -8.1%	339 3.0% -5.6%	339 0.0% 1.2%	333	336 -0.9% 4 .0%	348 3.6% 5.8%	347 -0.3% 2.4%	364 4.9% 7.4%	349 4.8%	359 -1.4% 6.8%
Churn rate (%) QoQ Change YoY Change	N/A	N/A	N/A	N/A	N/A	N/A	3.3%	3.3% 0.0%	3.8% 15.2%	3.4% -10.5%	13.8%	3.9% 14.7% 18.2%	3.9% 0.0% 18.2%	3.5% -10.3% -7.9%	3.9% 11.4% 14.7%	15.3%	4.3% 10.3% 10.3%
HSPA subscribers (in 000's) QoQ Change YoY Change	N/A	N/A	N/A	N/A	N/A	N/A	117	283 141.9%	471 66.4%	676 43.5%	676	845 25.0% 622.2%	1,005 18.9% 255.1%	1,160 15.4% 146.3%	1,325 14.2% 96.0%	1,325 96.0%	1,471 11.0% 74.1%
VAS revenues as % of total cellular service revenues	12.7%	15.0%	15.5%	16.2%	18.4%	16.3%	18.5%	19.1%	20.0%	20.8%	19.6%	22.6%	23.0%	24.5%	25.0%	23.8%	32.1%

yes Key Performance Indicators																	
•																	
Subscribers (in 000's)	549	549	551	556	560	560	560	562	567	571	571	571	573	575	578	578	58
QoQ Chang)		0.4%	0.9%	0.7%		0.0%	0.4%	0.9%	0.7%		0.0%	0.4%	0.3%	0.5%		0.3
YoY Change	•					2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	1.4%	1.2%	1.2%	1.6
ARPU (in NIS)	217	231	230	226	225	228	228	224	224	229	226	229	231	229	231	230	23
QoQ Chang	•		-0.4%	-1.7%	-0.4%		1.3%	-1.8%	0.0%	2.2%		0.0%	0.9%	-0.9%	0.9%		1.39
YoY Change						5.1%	-1.3%	-2.6%	-0.9%	1.8%	-0.9%	0.4%	3.1%	2.2%	0.9%	1.8%	2.29
Churn rate (%)	N/A	N/A	N/A	N/A	N/A	N/A	3.7%	3.1%	3.3%	3.2%	13.3%	3.5%	3.1%	3.3%	3.1%	13.0%	3.3%
QoQ Chang								-16.2%	6.5%	-3.0%		9.4%	-11.4%	6.5%	-6.1%		6.5
YoY Change												-5.4%	0.0%	0.0%	-3.1%	-2.3%	-5.79





Free cash flow

GLOSSARY

Glossary	
FRITDA	

= Earnings Before Interest, Taxes, Depreciation & Amortization; ttm = trailing twelve months

= Operating cash flows less net capital expenditures

= Purchase of property, plant & equipment (PPE), plus investments in intangible assets, less proceeds from the sale of PPE

Net capital expenditures = Purchase of property, plant ARPL = Average revenue per line = Average revenue per user

MOU = Minutes of use
N/A = Not available
N/M = Not meaningful

Fixed-line KPIs

Total access lines

ARPL - Voice & fixed fees

Churn rate Broadband Internet ARPU = Inactive subscribers are those whose lines have been physically disconnected (except for a subscriber in the first three months of collection proceedings).

= Not including revenues from data communications and transmissions services, internet services, services to communications providers, and contract and other services. Based on average subscribers for the period.

= The number of telephony subscribers who left during the period, divided by the average number of registered subscribers in the period.

= Total revenue from Internet services excluding revenue from business directory services, divided by average internet subscribers.

Pelephone KPIs

Subscribers

ARPU

MOU

= Subscriber data excludes inactive subscribers connected to Pelephone's services for six months or more. An inactive subscriber is one who in the past six months has not received or made at least one call or who has not paid for Pelephone's services.

= Average monthly revenue per subscriber is calculated by dividing the monthly average of revenue from cellular services (airtime, usage fees, call completion fees, roaming services, value added services and sundry), repair services and warranty in the period, by the average number of active subscribers in the same period. In light of the decrease in mobile termination rates as of 1.1.11, Q1-Q4 2010 ARPU data is presented based on reduced termination rates in order to compare to Q1-11.

= Average monthly use per subscriber (in minutes) is calculated according to a monthly average of total outgoing and incoming minutes in the period, divided by the average total number of subscribers in the same period.

= Churn rate is calculated according to the proportion of subscribers who have disconnected from the Company's services and subscribers who have become inactive during the period, out of the average number of active subscribers during the same period.

VAS revenues as % of total cellular service revenues

= Based on interconnect fees in effect during each period.

ves KPIs

Churn rate

Subscribers

= One household or small business customer - for a business customer with numerous intake points or decoders (such as a hotel, kibbutz or gym), the number of subscribers is calculated by dividing the total payment received from the business customer by the average revenue from a small business customer.

ARPU

= Includes total yes revenues (content and equipment, premium channels, technical services, advanced services, one-time sales of content, revenue from channels, internet and others) divided by average subscribers for the period.

Churn rate

= Number of yes subscribers who left yes during the period, divided by the average number of yes registered subscribers in the period.