

## Bezeq Facts \& Figures Q1 2015

Three months ending March 31, 2015
Index of contents

Sheet I - Income statement, cash flows and balance sheet Sheet II - Key Performance Indicators (KPIs)
Sheet III - Dividends
Sheet IV - Glossary

For further information:
Bezeq Investor Relations
Phone +97225395441
ir@bezeq.co.il
www.bezeq.co.il

| Key Income Statement Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenues | 11,136 | 11,015 | 11,519 | 11,987 | 11,373 | 10,278 | 2,405 | 2,351 | 2,398 | 2,409 | 9,563 | 2,311 | 2,250 | 2,232 | 2,262 | 9,055 | 2,174 |
| Qoo Change |  |  |  |  |  |  | -1.8\% | -2.2\% | 2.0\% | 0.5\% |  | -4.1\% | -2.6\% | -0.8\% | 1.3\% |  | -3.9\% |
| Yor Change |  | -1.1\% | 4.6\% | 4.1\% | -5.1\% | -9.6\% | -12.2\% | -9.4\% | -3.8\% | -1.6\% | -7.0\% | -3.9\% | -4.3\% | -6.9\% | -6.1\% | -5.3\% | -5.9\% |
| Operating Profit | 2,321 | 2,640 | 2,972 | 3,744 | 3,255 | 3,041 | 761 | 744 | 721 | 593 | 2,819 | 688 | 1,234 | 671 | 633 | 3,226 | 636 |
| QoQ Change |  |  |  |  |  |  | -2.2\% | -2.2\% | -3.1\% | -17.8\% |  | 16.0\% | 79.4\% | -45.6\% | -5.7\% |  | 0.5\% |
| Yoy Change |  | 13.7\% | 12.6\% | 26.0\% | -13.1\% | -6.6\% | -10.5\% | -0.3\% | 8.1\% | -23.8\% | -7.3\% | -9.6\% | 65.9\% | -6.9\% | 6.7\% | 14.4\% | -7.6\% |
| Net profit attributed to Bezeq shareholders | 1,330 | 1,627 | 3,603 | 2,443 | 2,074 | 1,861 | 497 | 473 | 449 | 352 | 1,771 | 457 | 810 | 428 | 416 | 2,111 | 463 |
| QoQ Change |  |  |  |  |  |  | -4.8\% | -4.8\% | -5.1\% | -21.6\% |  | 29.8\% | 77.2\% | -47.2\% | -2.8\% |  | 11.3\% |
| Yor Change |  | 22.3\% | 121.5\% | -32.2\% | -15.1\% | -10.3\% | -14.6\% | 14.0\% | 31.3\% | -32.6\% | -4.8\% | -8.0\% | 71.2\% | -4.7\% | 18.2\% | 19.2\% | 1.3\% |
| Earnings Per Share - Basic | 0.51 | 0.62 | 1.37 | 0.91 | 0.77 | 0.68 | 0.18 | 0.17 | 0.16 | 0.13 | 0.65 | 0.17 | 0.30 | 0.16 | 0.15 | 0.77 | 0.17 |
| Earnings Per Share - Diluted | 0.50 | 0.61 | 1.34 | 0.90 | 0.76 | 0.68 | 0.18 | 0.17 | 0.16 | 0.13 | 0.65 | 0.17 | 0.29 | 0.16 | 0.15 | 0.77 | 0.17 |
| Depreciation \& amortization | 1,509 | 1,458 | 1,485 | 1,409 | 1,395 | 1,436 | 328 | 326 | 329 | 328 | 1,311 | 314 | 319 | 327 | 321 | 1,281 | 317 |
| Qoo Change |  |  |  |  |  |  | -9.1\% | -0.6\% | 0.9\% | -0.3\% |  | -4.3\% | 1.6\% | 2.5\% | -1.8\% |  | -1.2\% |
| Salaries YoY Change |  | -3.4\% | 1.9\% | -5.1\% | -1.0\% | 2.9\% | -8.4\% | -8.9\% | -8.4\% | -9.1\% | -8.7\% | -4.3\% | -2.1\% | -0.6\% | -2.1\% | -2.3\% | 1.0\% |
|  | 2,192 | 2,161 | 1,990 | 2,024 | 2,090 | 1,976 | 499 | 468 | 464 | 441 | 1,872 | 448 | 443 | 437 | 440 | 1,768 | 439 |
| QoQ Change |  |  |  |  |  |  | 11.1\% | -6.2\% | -0.9\% | -5.0\% |  | 1.6\% | -1.1\% | -1.4\% | 0.7\% |  | -0.2\% |
| Other operating expenses (income) Yor Change |  | -1.4\% | -7.9\% | 1.7\% | 3.3\% | -5.5\% | -2.3\% | -7.3\% | -9.2\% | -1.8\% | -5.3\% | -10.2\% | -5.3\% | -5.8\% | -0.2\% | -5.6\% | -2.0\% |
|  | N/A | 96 | 201 | -216 | 139 | -128 | -72 | -18 | -6 | 81 | -15 | -8 | -568 | -25 | 15 | -586 | -17 |
| QoQ Change |  |  |  |  |  |  | NM | NM | NM | NM |  | NM | NM | NM | NM |  | NM |
| Finance expenses (income), net YoY Change |  |  | NM | nM | NM | NM | NM | NM | NM | NM | NM | NM | NM | NM | NM | NM | nM |
|  | 182 | 140 | -31 | 109 | 212 | 151 | 24 | 27 | 45 | 49 | 145 | 42 | 32 | 39 | 17 | 130 | 37 |
| Qoo Change |  |  |  |  |  |  | -61.9\% | 12.5\% | 66.7\% | 8.9\% |  | -14.3\% | -23.8\% | 21.9\% | -56.4\% |  | 117.6\% |
| Share in losses of equity accounted investees |  | -23.1\% |  |  | 94.5\% | -28.8\% | -154.5\% | -64.9\% | -18.2\% | -22.2\% | -4.0\% | 75.0\% | 18.5\% | -13.3\% | -65.3\% | -10.3\% | -11.9\% |
|  | N/A | N/A | N/A | -261 | -216 | -245 | -40 | -67 | -88 | -57 | -252 | -19 | -79 | -34 | -38 | -170 | -16 |
| QoQ Change |  |  |  |  |  |  | 233.3\% | 67.5\% | 31.3\% | -35.2\% |  | -66.7\% | 315.8\% | -57.0\% | 11.8\% |  | -57.9\% |
| Yor Change |  |  |  |  | -17.2\% | 13.4\% | -31.0\% | -19.3\% | -4.3\% | 375.0\% | 2.9\% | -52.5\% | 17.9\% | -61.4\% | -33.3\% | -32.5\% | -15.8\% |
| EBITDA | 3,830 | 4,098 | 4,457 | 5,153 | 4,650 | 4,477 | 1,089 | 1,070 | 1,050 | 921 | 4,130 | 1,002 | 1,553 | 998 | 954 | 4,507 | 953 |
|  |  |  |  |  |  |  | -4.4\% | -1.7\% | -1.9\% | -12.3\% |  | 8.8\% | 55.0\% | -35.7\% | -4.4\% |  | -0.1\% |
| Yor Change |  | 7.0\% | 8.8\% | 15.6\% | -9.8\% | -3.7\% | -9.9\% | -3.1\% | 2.3\% | -19.1\% | -7.8\% | -8.0\% | 45.1\% | -5.0\% | 3.6\% | 9.1\% | -4.9\% |
| Shares Outstanding - Basic | 2,605 | 2,605 | 2,635 | 2,675 | 2,714 | 2,720 | 2,725 | 2,725 | 2,726 | 2,729 | 2,726 | 2,731 | 2,734 | 2,737 | 2,741 | 2,736 | 2,744 |
| Shares Outstanding - Diluted | 2,641 | 2,649 | 2,685 | 2,717 | 2,725 | 2,726 | 2,726 | 2,729 | 2,743 | 2,749 | 2,741 | 2,749 | 2,752 | 2,755 | 2,761 | 2,754 | 2,759 |
| Key Cash Flow Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating cash flow | 2,697 | 3,068 | 3,655 | 3,696 | 3,186 | 4,014 | 972 | 1,102 | 1,143 | 935 | 4,152 | 1,043 | 1,064 | 950 | 739 | 3,796 | 961 |
| Qoo Change |  |  |  |  |  |  | -3.0\% | 13.4\% | 3.7\% | -18.2\% |  | 11.6\% | 2.0\% | -10.7\% | -22.2\% |  | 30.0\% |
| Yor Change |  | 13.7\% | 19.1\% | 1.1\% | -13.8\% | 26.0\% | -2.6\% | 11.3\% | 11.6\% | -6.7\% | 3.4\% | 7.3\% | -3.4\% | -16.9\% | -21.0\% | -8.6\% | -7.9\% |
| Capital expenditures, gross (accounting) | 1,086 | 1,632 | 1,505 | 1,645 | 1,939 | 1,543 | 254 | 331 | 305 | 347 | 1,237 | 318 | 338 | 317 | 328 | 1,301 | 392 |
| Qoo Change |  |  |  |  |  |  | -24.9\% | 30.3\% | -7.9\% | 13.8\% |  | -8.4\% | 6.3\% | -6.2\% | 3.5\% |  | 19.5\% |
| YoY Change |  | 50.3\% | -7.8\% | 9.3\% | 17.9\% | -20.4\% | -46.5\% | -13.6\% | -12.1\% | 2.7\% | -19.8\% | 25.2\% | 2.1\% | 3.9\% | -5.5\% | 5.2\% | 23.3\% |
| Capital expenditures, gross (cash flow) | 991 | 1,531 | 1,535 | 1,622 | 1,903 | 1,540 | 289 | 301 | 320 | 318 | 1,228 | 315 | 323 | 322 | 315 | 1,275 | 368 |
| QoQ Change |  |  |  |  |  |  | -12.7\% | 4.2\% | 6.3\% | -0.6\% |  | -0.9\% | 2.5\% | -0.3\% | -2.2\% |  | 16.8\% |
| Capital expenditures, net (cash flow) YoY Change |  | 54.5\% | 0.2\% | 5.7\% | 17.3\% | -19.1\% | -37.2\% | -21.2\% | -12.8\% | -3.9\% | -20.3\% | 9.0\% | 7.3\% | 0.6\% | -0.9\% | 3.8\% | 16.8\% |
|  | 814 | 1,384 | 1,445 | 1,489 | 1,637 | 1,235 | 246 | 178 | 267 | 225 | 916 | 286 | 277 | 250 | 232 | 1,045 | 355 |
| Qoo Change |  |  |  |  |  |  | 28.1\% | -27.6\% | 50.0\% | -15.7\% |  | 27.1\% | -3.1\% | -9.7\% | -7.2\% |  | 53.0\% |
| Yoy Change |  | 70.0\% | 4.4\% | 3.0\% | 9.9\% | -24.6\% | -40.4\% | -50.6\% | -1.1\% | 17.2\% | -25.8\% | 16.3\% | 55.6\% | -6.4\% | 3.1\% | 14.1\% | 24.1\% |
| Free cash flow Qoo Change | 1,883 | 1,684 | 2,210 | 2,207 | 1,549 | 2,779 | 726 | 924 | 876 | 710 | 3,236 | 757 | 787 | 700 | 507 | 2,751 | 606 |
|  |  |  |  |  |  |  | -10.4\% | 27.3\% | -5.2\% | -18.9\% |  | 6.6\% | 4.0\% | -11.1\% | -27.6\% |  | 19.5\% |
| Yo Y Change |  | -10.6\% | 31.3\% | -0.1\% | -29.8\% | 79.4\% | 24.1\% | 46.7\% | 16.2\% | -12.3\% | 16.4\% | 4.3\% | -14.8\% | -20.1\% | -28.6\% | -15.0\% | -19.9\% |
| Key Balance Sheet Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total debt | 5,034 | 4,356 | 4,136 | 5,717 | 9,578 | 9,546 | 9,388 | 9,939 | 9,838 | 9,827 | 9,827 | 9,717 | 9,349 | 10,363 | 10,087 | 10,087 | 11,912 |
| Cash \& short-term investments | 1,589 | 816 | 734 | 372 | 2,298 | 1,547 | 2,085 | 2,007 | 1,256 | 1,742 | 1,742 | 2,394 | 2,398 | 4,094 | 2,883 | 2,883 | 3,709 |
| Net debt | 3,445 | 3,540 | 3,402 | 5,345 | 7,280 | 7,999 | 7,303 | 7,932 | 8,582 | 8,085 | 8,085 | 7,323 | 6,951 | 6,269 | 7,204 | 7,204 | 8,203 |
| Ratios |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating margin | 20.8\% | 24.0\% | 25.8\% | 31.2\% | 28.6\% | 29.6\% | 31.6\% | 31.6\% | 30.1\% | 24.6\% | 29.5\% | 29.8\% | 54.8\% | 30.1\% | 28.0\% | 35.6\% | 29.3\% |
| Net margin | 11.9\% | 14.8\% | 31.3\% | 20.4\% | 18.2\% | 18.1\% | 20.7\% | 20.1\% | 18.7\% | 14.6\% | 18.5\% | 19.8\% | 36.0\% | 19.2\% | 18.4\% | 23.3\% | 21.3\% |
| EBITDA margin | 34.4\% | 37.2\% | 38.7\% | 43.0\% | 40.9\% | 43.6\% | 45.3\% | 45.5\% | 43.8\% | 38.2\% | 43.2\% | 43.4\% | 69.0\% | 44.7\% | 42.2\% | 49.8\% | 43.8\% |
| Capex/Sales | 9.8\% | 14.8\% | 13.1\% | 13.7\% | 17.0\% | 15.0\% | 10.6\% | 14.1\% | 12.7\% | 14.4\% | 12.9\% | 13.8\% | 15.0\% | 14.2\% | 14.5\% | 14.4\% | 18.0\% |
| Total debt / EBITDA (ttm) | 1.31 | 1.06 | 0.93 | 1.11 | 2.06 | 2.13 | 2.15 | 2.30 | 2.26 | 2.38 | 2.38 | 2.40 | 2.07 | 2.32 | 2.24 | 2.24 | 2.67 |
| Net debt / EBITDA (ttm) | 0.90 | 0.86 | 0.76 | 1.04 | 1.57 | 1.79 | 1.68 | 1.83 | 1.97 | 1.96 | 1.96 | 1.81 | 1.54 | 1.40 | 1.60 | 1.60 | 1.84 |


| Operating \& General Expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total operating \& general expenses | 5,075 | 4,660 | 4,871 | 5,026 | 4,494 | 3,953 | 889 | 831 | 890 | 966 | 3,576 | 869 | 822 | 822 | 853 | 3,366 | 799 |
| QoQ Change |  |  |  |  |  |  | -9.0\% | -6.5\% | 7.1\% | 8.5\% |  | -10.0\% | -5.4\% | 0.0\% | 3.8\% |  | -6.3\% |
| Yo Y Change |  | -8.2\% | 4.5\% | 3.2\% | -10.6\% | -12.0\% | -21.4\% | -14.2\% | -7.6\% | -1.1\% | -9.5\% | -2.2\% | -1.1\% | -7.6\% | -11.7\% | -5.9\% | -8.1\% |
| Terminal equipment \& materials | N/A | N/A | 1,163 | 1,225 | 1,693 | 1,263 | 258 | 247 | 264 | 302 | 1,071 | 262 | 212 | 200 | 254 | 928 | 226 |
| QoQ Change |  |  |  |  |  |  | -15.7\% | -4.3\% | 6.9\% | 14.4\% |  | $-13.2 \%$ | -19.1\% | -5.7\% | 27.0\% |  | -11.0\% |
| Yoy Change |  |  |  | 5.3\% | 38.2\% | -25.4\% | -31.9\% | -15.7\% | -7.4\% | -1.3\% | -15.2\% | 1.6\% | -14.2\% | -24.2\% | -15.9\% | -13.4\% | -13.7\% |
| Interconnect \& payments to telecom operators | N/A | N/A | 1,762 | 1,876 | 910 | 900 | 224 | 228 | 232 | 221 | 905 | 206 | 208 | 219 | 214 | 847 | 212 |
| QoQ Change |  |  |  |  |  |  | -0.4\% | 1.8\% | 1.8\% | -4.7\% |  | -6.8\% | 1.0\% | 5.3\% | -2.3\% |  | -0.9\% |
| Yoy Change |  |  |  | 6.5\% | -51.5\% | -1.1\% | 0.0\% | 2.7\% | 1.3\% | -1.8\% | 0.6\% | -8.0\% | -8.8\% | -5.6\% | -3.2\% | -6.4\% | 2.9\% |
| Maintenance of buildings and sites | N/A | N/A | 647 | 640 | 641 | 663 | 161 | 127 | 168 | 151 | 607 | 156 | 156 | 163 | 164 | 639 | 150 |
| QoQ Change |  |  |  |  |  |  | -7.5\% | -21.1\% | 32.3\% | -10.1\% |  | 3.3\% | 0.0\% | 4.5\% | 0.6\% |  | -8.5\% |
| YoY Change |  |  |  | -1.1\% | 0.2\% | 3.4\% | -0.6\% | -19.6\% | -0.6\% | -13.2\% | -8.4\% | -3.1\% | 22.8\% | -3.0\% | 8.6\% | 5.3\% | -3.8\% |
| Marketing \& general | N/A | N/A | 626 | 622 | 655 | 556 | 140 | 126 | 126 | 171 | 563 | 139 | 142 | 140 | 134 | 555 | 119 |
| QoQ Change |  |  |  |  |  |  | 11.1\% | -10.0\% | 0.0\% | 35.7\% |  | -18.7\% | 2.2\% | -1.4\% | -4.3\% |  | -11.2\% |
| Yoy Change |  |  |  | -0.6\% | 5.3\% | -15.1\% | 14.8\% | -17.1\% | -19.2\% | 35.7\% | 1.3\% | -0.7\% | 12.7\% | 11.1\% | -21.6\% | -1.4\% | -14.4\% |
| Services and maintenance by sub-contractors | N/A | N/A | 218 | 189 | 170 | 158 | 38 | 36 | 33 | 55 | 162 | 40 | 38 | 35 | 24 | 137 | 34 |
| QoQ Change |  |  |  |  |  |  | -17.4\% | -5.3\% | -8.3\% | 66.7\% |  | -27.3\% | -5.0\% | -7.9\% | -31.4\% |  | 41.7\% |
| Yo Y Change |  |  |  | -13.3\% | -10.1\% | -7.1\% | -11.6\% | 5.9\% | -5.7\% | 19.6\% | 2.5\% | 5.3\% | 5.6\% | 6.1\% | -56.4\% | -15.4\% | -15.0\% |
| Vehicle maintenance | N/A | N/A | 177 | 188 | 142 | 162 | 37 | 38 | 38 | 39 | 152 | 37 | 40 | 38 | 39 | 154 | 35 |
| Qoo Change |  |  |  |  |  |  | -9.8\% | 2.7\% | 0.0\% | 2.6\% |  | -5.1\% | 8.1\% | -5.0\% | 2.6\% |  | -10.3\% |
| Yo Y Change |  |  |  | 6.2\% | -24.5\% | 14.1\% | -2.6\% | -2.6\% | -13.6\% | -4.9\% | -6.2\% | 0.0\% | 5.3\% | 0.0\% | 0.0\% | 1.3\% | -5.4\% |
| Content services | N/A | N/A | 151 | 156 | 123 | 103 | 17 | 17 | 16 | 15 | 65 | 15 | 15 | 15 | 13 | 58 | 13 |
| QoQ Change |  |  |  |  |  |  | -50.0\% | 0.0\% | -5.9\% | -6.3\% |  | 0.0\% | 0.0\% | 0.0\% | -13.3\% |  | 0.0\% |
| Yo Y Change |  |  |  | 3.3\% | -21.2\% | -16.3\% | -29.2\% | -29.2\% | -23.8\% | -55.9\% | -36.9\% | -11.8\% | -11.8\% | -6.3\% | -13.3\% | -10.8\% | -13.3\% |
| Collection fees (royalties) | N/A | N/A | 127 | 130 | 160 | 148 | 14 | 12 | 13 | 12 | 51 | 14 | 11 | 12 | 11 | 48 | 10 |
| QoQ Change |  |  |  |  |  |  | -44.0\% | -14.3\% | 8.3\% | -7.7\% |  | 16.7\% | -21.4\% | 9.1\% | -8.3\% |  | -9.1\% |
| Yo Y Change |  |  |  | 2.4\% | 23.1\% | -7.5\% | -73.1\% | -74.5\% | -45.8\% | -52.0\% | -65.5\% | 0.0\% | -8.3\% | -7.7\% | -8.3\% | -5.9\% | -28.6\% |
| Key Working Capital Metrics (Balance Sheet) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ST trade receivables | 2,403 | 2,373 | 2,491 | 2,701 | 3,059 | 2,927 | 2,875 | 2,863 | 2,791 | 2,651 | 2,651 | 2,499 | 2,335 | 2,225 | 2,227 | 2,227 | 2,290 |
| Qoo Change (NIS) |  |  |  |  |  |  | -52 | -12 | -72 | -140 |  | -152 | -164 | -110 | 2 |  | 63 |
| Yor Change (NIS) |  | -30 | 118 | 210 | 358 | -132 |  |  |  |  | -276 |  |  |  |  | -424 |  |
| ST other receivables | 247 | 211 | 171 | 227 | 286 | 321 | 402 | 334 | 340 | 344 | 344 | 293 | 325 | 286 | 238 | 238 | 271 |
| QoQ Change (NIS) |  |  |  |  |  |  | 81 | -68 | 6 | 4 |  | -51 | 32 | -39 | -48 |  | 33 |
| Yo Y Change (NIS) |  | -36 | -40 | 56 | 59 | 35 |  |  |  |  | 23 |  |  |  |  | -106 |  |
| LT trade \& other receivables | 535 | 576 | 887 | 1,114 | 1,499 | 1,074 | 950 | 817 | 701 | 652 | 652 | 618 | 587 | 567 | 566 | 566 | 541 |
| QoQ Change (NIS) |  |  |  |  |  |  | -124 | -133 | -116 | -49 |  | -34 | -31 | -20 | -1 |  | -25 |
| Yo Y Change (NIS) |  | 41 | 311 | 227 | 385 | -425 |  |  |  |  | -422 |  |  |  |  | -86 |  |
| Inventory | 203 | 158 | 263 | 178 | 204 | 123 | 148 | 142 | 122 | 117 | 117 | 100 | 89 | 83 | 96 | 96 | 87 |
| QoQ Change (NIS) |  |  |  |  |  |  | 25 | -6 | -20 | -5 |  | -17 | $-11$ | -6 | 13 |  | -9 |
| Yor Change (NIS) |  | -45 | 105 | -85 | 26 | -81 |  |  |  |  | -6 |  |  |  |  | -21 |  |
| Trade payables | 1,533 | 1,381 | 1,091 | 1,061 | 890 | 790 | 651 | 685 | 629 | 719 | 719 | 624 | 638 | 572 | 664 | 664 | 1,074 |
| QoQ Change (NIS) |  |  |  |  |  |  | -139 | 34 | -56 | 90 |  | -95 | 14 | -66 | 92 |  | 410 |
| Yor Change (NIS) |  | -152 | -290 | -30 | -171 | -100 |  |  |  |  | -71 |  |  |  |  | -55 |  |
| Other payables | 792 | 912 | 733 | 803 | 848 | 703 | 808 | 646 | 794 | 707 | 707 | 818 | 651 | 787 | 710 | 710 | 953 |
| QoQ Change (NIS) |  |  |  |  |  |  | 105 | -162 | 148 | -87 |  | 111 | -167 | 136 | -77 |  | 243 |
| YoY Change (NIS) |  | 120 | -179 | 70 | 45 | -145 |  |  |  |  | 4 |  |  |  |  | 3 |  |


| Key Income Statement Metrics (Revenues) Total Revenues | 5,713 | 5,498 | 5,303 | 5,263 | 4,648 | 4,630 | 1,129 | 1,121 | 1,127 | 1,101 | 4,478 | 1,077 | 1,073 | 1,081 | 1,086 | 4,317 | 1,113 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| QoQ Change |  |  |  |  |  |  | 0.7\% | -0.7\% | 0.5\% | -2.3\% |  | -2.2\% | -0.4\% | 0.7\% | 0.5\% |  | 2.5\% |
| Telephony Revenues YoY Change |  | -3.8\% | -3.5\% | -0.8\% | -11.7\% | -0.4\% | -5.8\% | -3.4\% | -1.9\% | -1.8\% | -3.3\% | -4.6\% | -4.3\% | -4.1\% | -1.4\% | -3.6\% | 3.3\% |
|  | 3,905 | 3,572 | 3,333 | 3,160 | 2,393 | 2,254 | 510 | 503 | 490 | 468 | 1,971 | 426 | 415 | 418 | 409 | 1,668 | 403 |
| QoQ Change |  |  |  |  |  |  | -5.0\% | -1.4\% | -2.6\% | -4.5\% |  | -9.0\% | -2.6\% | 0.7\% | -2.2\% |  | -1.5\% |
| Broadband Internet Revenues Yo Y Change |  | -8.5\% | -6.7\% | -5.2\% | -24.3\% | -5.8\% | -13.3\% | -12.1\% | -12.0\% | -12.8\% | -12.6\% | -16.5\% | -17.5\% | -14.7\% | -12.6\% | -15.4\% | -5.4\% |
|  | 712 | 790 | 863 | 977 | 1,092 | 1,166 | 310 | 321 | 332 | 324 | 1,287 | 332 | 345 | 353 | 364 | 1,394 | 383 |
| QoQ Change |  |  |  |  |  |  | 5.4\% | 3.5\% | 3.4\% | -2.4\% |  | 2.5\% | 3.9\% | 2.3\% | 3.1\% |  | 5.2\% |
| Transmission \& Data Revenues YoY Change |  | 11.0\% | 9.2\% | 13.2\% | 11.8\% | 6.8\% | 4.7\% | 12.6\% | 14.1\% | 10.2\% | 10.4\% | 7.1\% | 7.5\% | 6.3\% | 12.3\% | 8.3\% | 15.4\% |
|  | 754 | 811 | 851 | 882 | 931 | 976 | 247 | 241 | 252 | 250 | 990 | 259 | 255 | 251 | 257 | 1,022 | 266 |
| Other Service Revenues $\quad \begin{gathered}\text { QoQ Change } \\ \text { Yo Change }\end{gathered}$ |  |  |  |  |  |  | 2.5\% | -2.4\% | 4.6\% | -0.8\% |  | 3.6\% | -1.5\% | -1.6\% | 2.4\% |  | 3.5\% |
|  |  | 7.6\% | 4.9\% | 3.6\% | 5.6\% | 4.8\% | 0.8\% | -2.4\% | 3.7\% | 3.7\% | 1.4\% | 4.9\% | 5.8\% | -0.4\% | 2.8\% | 3.2\% | 2.7\% |
|  | 342 | 325 | 256 | 244 | 232 | 234 | 62 | 56 | 53 | 59 | 230 | 60 | 58 | 59 | 56 | 233 | 61 |
| QoQ Change |  |  |  |  |  |  | 26.5\% | -9.7\% | -5.4\% | 11.3\% |  | 1.7\% | -3.3\% | 1.7\% | -5.1\% |  | 8.9\% |
| YoY Change |  | -5.0\% | -21.2\% | -4.7\% | -4.9\% | 0.9\% | -11.4\% | -1.8\% | -8.6\% | 20.4\% | -1.7\% | -3.2\% | 3.6\% | 11.3\% | -5.1\% | 1.3\% | 1.7\% |
| Revenues from Residential Customers | N/A | $3,303$ | $3,165$ | $\begin{gathered} \hline, 128 \\ \hline 9,4 \% \end{gathered}$ | $\begin{gathered} \hline 2,777 \\ 597 \% \end{gathered}$ | $2,716$ | N/A | N/A | N/A | N/A | $2,605$ | N/A | N/A | N/A | N/A | $\overline{2,498} 5$ | N/A |
| Revenues from Business Customers | N/A | $2,195$ | $2,138$ | $2,134$ | $\begin{aligned} & \mathbf{1 , 8 7 1}, 4010 \end{aligned}$ | $1,914$ | N/A | N/A | N/A | N/A | $\mathbf{1 , 8 7 3}$ | N/A | N/A | N/A | N/A | $\mathbf{1 , 8 1 9}$ | N/A |
| Key Income Statement Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating profit | 1,319 | 1,475 | 1,523 | 2,043 | 1,671 | 1,959 | 535 | 510 | 494 | 459 | 1,998 | 504 | 471 | 498 | 507 | 1,980 | 547 |
| QoQ Change |  |  |  |  |  |  | -5.1\% | -4.7\% | -3.1\% | -7.1\% |  | 9.8\% | -6.5\% | 5.7\% | 1.8\% |  | 7.9\% |
| Net profit ${ }^{\text {(1) }}$ Y YoY Change |  | 11.8\% | 3.3\% | 34.1\% | -18.2\% | 17.2\% | -0.7\% | 16.7\% | 17.9\% | -18.6\% | 2.0\% | -5.8\% | -7.6\% | 0.8\% | 10.5\% | -0.9\% | 8.5\% |
|  | 737 | 950 | 1,107 | 1,426 | 1,073 | 1,227 | 348 | 351 | 360 | 312 | 1,371 | 332 | 314 | 324 | 345 | 1,315 | 367 |
| QoQ Change |  |  |  |  |  |  | -5.9\% | 0.9\% | 2.6\% | -13.3\% |  | 6.4\% | -5.4\% | 3.2\% | 6.5\% |  | 6.4\% |
| Depreciation \& amortization YoY Change |  | 28.9\% | 16.5\% | 28.8\% | -24.8\% | 14.4\% | 0.0\% | 33.5\% | 46.3\% | -15.7\% | 11.7\% | -4.6\% | -10.5\% | -10.0\% | 10.6\% | -4.1\% | 10.5\% |
|  | 941 | 852 | 794 | 690 | 688 | 730 | 167 | 168 | 174 | 174 | 683 | 168 | 172 | 178 | 170 | 688 | 176 |
| QoQ Change |  |  |  |  |  |  | -11.6\% | 0.6\% | 3.6\% | 0.0\% |  | -3.4\% | 2.4\% | 3.5\% | -4.5\% |  | 3.5\% |
| Salaries Yor Change |  | -9.5\% | -6.8\% | -13.1\% | -0.3\% | 6.1\% | -6.2\% | -5.6\% | -5.9\% | -7.9\% | -6.4\% | 0.6\% | 2.4\% | 2.3\% | -2.3\% | 0.7\% | 4.8\% |
|  | 1,293 | 1,202 | 1,094 | 1,079 | 1,076 | 1,036 | 270 | 242 | 243 | 225 | 980 | 223 | 228 | 227 | 217 | 895 | 227 |
| Other operating expenses (income) $\quad \begin{gathered}\text { QoO Change } \\ \text { Yo Change }\end{gathered}$ |  |  |  |  |  |  | 18.4\% | -10.4\% | 0.4\% | -7.4\% |  | -0.9\% | 2.2\% | -0.4\% | -4.4\% |  | 4.6\% |
|  |  | -7.0\% | -9.0\% | -1.4\% | -0.3\% | -3.7\% | 1.1\% | -9.4\% | -11.3\% | -1.3\% | -5.4\% | -17.4\% | -5.8\% | -6.6\% | -3.6\% | -8.7\% | 1.8\% |
|  | 39 | 96 | 202 | -158 | 139 | -128 | -73 | -17 | -8 | 20 | -78 | -8 | 14 | -25 | -4 | -23 | -17 |
| QoQ Change |  |  |  |  |  |  | -36.5\% | -76.7\% | -52.9\% | NM |  | NM | -275.0\% | NM | NM |  | NM |
| Finance expenses (income), net YoY Change |  | 146.2\% | NM | NM | NM | NM | 231.8\% | nM | 14.3\% | NM | -39.1\% | -89.0\% | -182.4\% | 212.5\% | NM | -70.5\% | NM |
|  | 188 | 125 | -15 | 90 | 240 | 259 | 52 | 53 | 57 | 55 | 217 | 56 | 47 | 56 | 28 | 187 | 54 |
| QoQ Change |  |  |  |  |  |  | -26.8\% | 1.9\% | 7.5\% | -3.5\% |  | 1.8\% | -16.1\% | 19.1\% | -50.0\% |  | 92.9\% |
| EBITDA YoY Change |  | -33.5\% | $N M$ | NM | 166.7\% | 7.9\% | 6.1\% | -30.3\% | -9.5\% | -22.5\% | -16.2\% | 7.7\% | -11.3\% | -1.8\% | -49.1\% | -13.8\% | -3.6\% |
|  | 2,260 | 2,327 | 2,317 | 2,733 | 2,359 | 2,689 | 702 | 678 | 668 | 633 | 2,681 | 672 | 643 | 676 | 677 | 2,668 | 723 |
| QoQ Change |  |  |  |  |  |  | -6.8\% | -3.4\% | -1.5\% | -5.2\% |  | 6.2\% | -4.3\% | 5.1\% | 0.1\% |  | 6.8\% |
| Yoy Change |  | 3.0\% | -0.4\% | 18.0\% | -13.7\% | 14.0\% | -2.1\% | 10.2\% | 10.6\% | -15.9\% | -0.3\% | -4.3\% | -5.2\% | 1.2\% | 7.0\% | -0.5\% | 7.6\% |
| Key Cash Flow Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating cash flow | 1,379 | 1,691 | 2,220 | 2,140 | 2,106 | 2,009 | 561 | 556 | 631 | 526 | 2,274 | 616 | 545 | 599 | 499 | 2,259 | 548 |
| QoQ Change |  |  |  |  |  |  | 9.6\% | -0.9\% | 13.5\% | -16.6\% |  | 17.1\% | -11.5\% | 9.9\% | -16.7\% |  | 9.8\% |
| Capital expenditures, gross (accounting) ${ }_{\text {YoY Change }}$ |  | 22.6\% | 31.3\% | -3.6\% | -1.6\% | -4.6\% | -13.8\% | 47.9\% | 34.3\% | 2.7\% | 13.2\% | 9.8\% | -2.0\% | -5.1\% | -5.1\% | -0.7\% | -11.0\% |
|  | 513 | 600 | 844 | 1,041 | 1,174 | 945 | 164 | 197 | 191 | 225 | 777 | 215 | 215 | 198 | 207 | 835 | 228 |
| QoQ Change |  |  |  |  |  |  | -20.4\% | 20.1\% | -3.0\% | 17.8\% |  | -4.4\% | 0.0\% | -7.9\% | 4.5\% |  | 10.1\% |
| Capital expenditures, gross (cash flow) YoY Change |  | 17.0\% | 40.7\% | 23.3\% | 12.8\% | -19.5\% | -37.4\% | -17.6\% | -19.7\% | 9.2\% | -17.8\% | 31.1\% | 9.1\% | 3.7\% | -8.0\% | 7.5\% | 6.0\% |
|  | 505 | 616 | 853 | 1,032 | 1,165 | 958 | 183 | 186 | 198 | 222 | 789 | 210 | 207 | 210 | 195 | 822 | 231 |
| QoQ Change |  |  |  |  |  |  | -9.4\% | 1.6\% | 6.5\% | 12.1\% |  | -5.4\% | -1.4\% | 1.4\% | -7.1\% |  | 18.5\% |
| Capital expenditures, net (cash flow) YoY Change |  | 22.0\% | 38.5\% | 21.0\% | 12.9\% | -17.8\% | -32.0\% | -21.8\% | -20.5\% | 9.9\% | -17.6\% | 14.8\% | 11.3\% | 6.1\% | -12.2\% | 4.2\% | 10.0\% |
|  | 336 | 472 | 767 | 900 | 937 | 658 | 141 | 62 | 150 | 132 | 485 | 182 | 165 | 141 | 113 | 601 | 219 |
| QoQ Change |  |  |  |  |  |  | 113.6\% | -56.0\% | 141.9\% | -12.0\% |  | 37.9\% | -9.3\% | -14.5\% | -19.9\% |  | 93.8\% |
| Free cash flow Yo Change |  | 40.5\% | 62.5\% | 17.3\% | 4.1\% | -29.8\% | -36.8\% | -71.3\% | -2.0\% | 100.0\% | -26.3\% | 29.1\% | 166.1\% | -6.0\% | -14.4\% | 23.9\% | 20.3\% |
|  | 1,043 | 1,219 | 1,453 | 1,240 | 1,169 | 1,351 | 420 | 494 | 481 | 394 | 1,789 | 434 | 380 | 458 | 386 | 1,658 | 329 |
| QoQ Change |  |  |  |  |  |  | -5.8\% | 17.6\% | -2.6\% | -18.1\% |  | 10.2\% | -12.4\% | 20.5\% | -15.7\% |  | -14.8\% |
| Yoy Change |  | 16.9\% | 19.2\% | -14.7\% | -5.7\% | 15.6\% | -1.9\% | 208.8\% | 51.7\% | -11.7\% | 32.4\% | 3.3\% | -23.1\% | -4.8\% | -2.0\% | -7.3\% | -24.2\% |
| Ratios |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating margin | 23.1\% | 26.8\% | 28.7\% | 38.8\% | 36.0\% | 42.3\% | 47.4\% | 45.5\% | 43.8\% | 41.7\% | 44.6\% | 46.8\% | 43.9\% | 46.1\% | 46.7\% | 45.9\% | 49.1\% |
| Net margin | 12.9\% | 17.3\% | 20.9\% | 27.1\% | 23.1\% | 26.5\% | 30.8\% | 31.3\% | 31.9\% | 28.3\% | 30.6\% | 30.8\% | 29.3\% | 30.0\% | 31.8\% | 30.5\% | 33.0\% |
| EBITDA margin | 39.6\% | 42.3\% | 43.7\% | 51.9\% | 50.8\% | 58.1\% | 62.2\% | 60.5\% | 59.3\% | 57.5\% | 59.9\% | 62.4\% | 59.9\% | 62.5\% | 62.3\% | 61.8\% | 65.0\% |
| Capex/Sales | 9.0\% | 10.9\% | 15.9\% | 19.8\% | 25.3\% | 20.4\% | 14.5\% | 17.6\% | 16.9\% | 20.4\% | 17.4\% | 20.0\% | 20.0\% | 18.3\% | 19.1\% | 19.3\% | 20.5\% |


| Operating \& general expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total general \& operating expenses | 2,121 | 1,873 | 1,690 | 1,609 | 1,074 | 1,033 | 230 | 218 | 224 | 223 | 895 | 190 | 188 | 203 | 196 | 777 | 180 |
| Qoo Change |  |  |  |  |  |  | -9.8\% | -5.2\% | 2.8\% | -0.4\% |  | -14.8\% | -1.1\% | 8.0\% | -3.4\% |  | -8.2\% |
| Yoy Change |  | -11.7\% | -9.8\% | -4.8\% | -33.3\% | -3.8\% | -3.0\% | -17.1\% | -19.4\% | -12.5\% | -13.4\% | -17.4\% | -13.8\% | -9.4\% | -12.1\% | -13.2\% | -5.3\% |
| Maintenance of buildings and sites | N/A | N/A | 278 | 240 | 247 | 245 | 59 | 55 | 61 | 58 | 233 | 55 | 53 | 57 | 52 | 217 | 51 |
| QoQ Change |  |  |  |  |  |  | 11.3\% | -6.8\% | 10.9\% | -4.9\% |  | -5.2\% | -3.6\% | 7.5\% | -8.8\% |  | -1.9\% |
| Yoy Change |  |  |  | -13.7\% | 2.9\% | -0.8\% | -6.3\% | -6.8\% | -12.9\% | 9.4\% | -4.9\% | -6.8\% | -3.6\% | -6.6\% | -10.3\% | -6.9\% | -7.3\% |
| Interconnect \& payments to telecom operators | N/A | N/A | 871 | 855 | 314 | 281 | 57 | 58 | 55 | 50 | 220 | 42 | 39 | 42 | 38 | 161 | 38 |
| QoQ Change |  |  |  |  |  |  | -10.9\% | 1.8\% | -5.2\% | -9.1\% |  | -16.0\% | -7.1\% | 7.7\% | -9.5\% |  | 0.0\% |
| Yoy Change |  |  |  | -1.8\% | -63.3\% | -10.5\% | -24.0\% | -19.4\% | -21.4\% | -21.9\% | -21.7\% | -26.3\% | -32.8\% | -23.6\% | -24.0\% | -26.8\% | -9.5\% |
| Marketing \& general | N/A | N/A | 218 | 196 | 194 | 159 | 44 | 41 | 47 | 54 | 186 | 42 | 45 | 53 | 48 | 188 | 42 |
| QoQ Change |  |  |  |  |  |  | -20.0\% | -6.8\% | 14.6\% | 14.9\% |  | -22.2\% | 7.1\% | 17.8\% | -9.4\% |  | -12.5\% |
| Yoy Change |  |  |  | -10.1\% | -1.0\% | -18.0\% | 450.0\% | -2.4\% | -13.0\% | -1.8\% | 17.0\% | -4.5\% | 9.8\% | 12.8\% | -11.1\% | 1.1\% | 0.0\% |
| Terminal equipment \& materials | N/A | N/A | 80 | 88 | 89 | 111 | 27 | 23 | 22 | 18 | 90 | 12 | 10 | 11 | 16 | 49 | 11 |
| QoQ Change |  |  |  |  |  |  | -15.6\% | -14.8\% | -4.3\% | -18.2\% |  | -33.3\% | -16.7\% | 10.0\% | 45.5\% |  | -31.3\% |
| Yoy Change |  |  |  | 10.0\% | 1.1\% | 24.7\% | 12.5\% | -14.8\% | -21.4\% | -43.8\% | -18.9\% | -55.6\% | -56.5\% | -50.0\% | -11.1\% | -45.6\% | -8.3\% |
| Services and maintenance by sub-contractors | N/A | N/A | 96 | 76 | 76 | 73 | 16 | 16 | 15 | 17 | 64 | 16 | 15 | 14 | 16 | 61 | 16 |
| QoQ Change |  |  |  |  |  |  | -15.8\% | 0.0\% | -6.3\% | 13.3\% |  | -5.9\% | -6.3\% | -6.7\% | 14.3\% |  | 0.0\% |
| Yoy Change |  |  |  | -20.8\% | 0.0\% | -3.9\% | -20.0\% | -15.8\% | 0.0\% | -10.5\% | -12.3\% | 0.0\% | -6.3\% | -6.7\% | -5.9\% | -4.7\% | 0.0\% |
| Vehicle maintenance | N/A | N/A | 96 | 101 | 78 | 83 | 20 | 19 | 18 | 19 | 76 | 17 | 19 | 20 | 20 | 76 | 17 |
| Qoo Change |  |  |  |  |  |  | -4.8\% | -5.0\% | -5.3\% | 5.6\% |  | -10.5\% | 11.8\% | 5.3\% | 0.0\% |  | -15.0\% |
| Yo Y Change |  |  |  | 5.2\% | -22.8\% | 6.4\% | 5.3\% | 5.6\% | -28.0\% | -9.5\% | -8.4\% | -15.0\% | 0.0\% | 11.1\% | 5.3\% | 0.0\% | 0.0\% |
| Collection fees (royalties) | N/A | N/A | 51 | 53 | 76 | 81 | 7 | 6 | 6 | 7 | 26 | 6 | 7 | 6 | 6 | 25 | 5 |
| QoQ Change |  |  |  |  |  |  | -36.4\% | -14.3\% | 0.0\% | 16.7\% |  | -14.3\% | 16.7\% | -14.3\% | 0.0\% |  | -16.7\% |
| YoY Change |  |  |  | 3.9\% | 43.4\% | 6.6\% | -75.0\% | -76.9\% | -62.5\% | -36.4\% | -67.9\% | -14.3\% | 16.7\% | 0.0\% | -14.3\% | -3.8\% | -16.7\% |


| Key Income Statement Metrics (Revenues) Total Revenues | 4,684 | 4,713 | 5,376 | 5,732 | 5,548 | 4,468 | 964 | 915 | 947 | 983 | 3,809 | 917 | 843 | 824 | 835 | 3,419 | 727 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Qoo Change |  |  |  |  |  |  | -6.1\% | -5.1\% | 3.5\% | 3.8\% |  | -6.7\% | -8.1\% | -2.3\% | 1.3\% |  | -12.9\% |
| Service Revenues YoY Change |  | 0.6\% | 14.1\% | 6.6\% | -3.2\% | -19.5\% | -22.5\% | -20.3\% | -9.7\% | -4.3\% | -14.7\% | -4.9\% | -7.9\% | -13.0\% | -15.1\% | -10.2\% | -20.7\% |
|  | 3,972 | 4,020 | 4,256 | 4,550 | 3,637 | 3,261 | 714 | 696 | 710 | 688 | 2,808 | 637 | 622 | 610 | 584 | 2,453 | 499 |
| QoQ Change |  |  |  |  |  |  | -5.3\% | -2.5\% | 2.0\% | -3.1\% |  | -7.4\% | -2.4\% | -1.9\% | -4.3\% |  | -14.6\% |
| Equipment Revenues Yor Change |  | 1.2\% | 5.9\% | 6.9\% | -20.1\% | -10.3\% | -14.4\% | -18.8\% | -13.0\% | -8.8\% | -13.9\% | -10.8\% | -10.6\% | -14.1\% | -15.1\% | -12.6\% | -21.7\% |
|  | 712 | 693 | 1,120 | 1,182 | 1,911 | 1,207 | 250 | 219 | 237 | 295 | 1,001 | 280 | 221 | 214 | 251 | 966 | 228 |
| QoQ Change |  |  |  |  |  |  | -8.4\% | -12.4\% | 8.2\% | 24.5\% |  | -5.1\% | -21.1\% | -3.2\% | 17.3\% |  | -9.2\% |
| Yo Y Change |  | -2.7\% | 61.6\% | 5.5\% | 61.7\% | -36.8\% | -39.0\% | -24.7\% | 1.7\% | 8.1\% | -17.1\% | 12.0\% | 0.9\% | -9.7\% | -14.9\% | 3.5\% | -18.6\% |
| Revenues from Private Customers | N/A | 2,437 | 2,751 | 2,899 | 2,985 | 2,461 | N/A | N/A | N/A | N/A | 2,114 | N/A | N/A | NA | N/A | 1,930 | N/A |
| \% of total revenues |  | 51.7\% | 51.2\% | 50.6\% | 53.8\% | 55.1\% |  |  |  |  | 55.5\% |  |  |  |  | 56.4\% |  |
| Revenues from Business Customers | N/A | 2,276 | 2,625 | 2,833 | 2,563 | 2,007 | NA | N/A | N/A | N/A | 1,695 | N/A | N/A | NA | N/A | 1,490 | NA |
| \% of total revenues |  | 48.3\% | 48.8\% | 49.4\% | 4.2\% | 44.9\% |  |  |  |  | 44.5\% |  |  |  |  | 43.6\% |  |
| Key Income Statement Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Gross profit | 1,337 | 1,478 | 1,784 | 1,978 | 1,961 | 1,428 | 288 | 288 | 272 | 250 | 1,098 | 236 | 231 | 223 | 192 | 882 | 120 |
| Operating profit $\begin{gathered}\text { QoQ Change } \\ \text { YoY Change }\end{gathered}$ |  |  |  |  |  |  | 0.7\% | 0.0\% | -5.6\% | -8.1\% |  | -5.6\% | -2.1\% | -3.5\% | -13.9\% |  | -37.5\% |
|  |  | 10.5\% | 20.7\% | 10.9\% | -0.9\% | -27.2\% | -30.3\% | -27.3\% | -18.3\% | -12.6\% | -23.1\% | -18.1\% | -19.8\% | -18.0\% | -23.2\% | -19.7\% | -49.2\% |
|  | 805 | 933 | 1,190 | 1,383 | 1,360 | 892 | 174 | 186 | 172 | 76 | 608 | 126 | 127 | 122 | 74 | 449 | 32 |
| Net profit $\quad \begin{gathered}\text { QoQ Change } \\ \text { YoY Change }\end{gathered}$ |  |  |  |  |  |  | 4.2\% | 6.9\% | -7.5\% | -55.8\% |  | 65.8\% | 0.8\% | -3.9\% | -39.3\% |  | -56.8\% |
|  |  | 15.9\% | 27.5\% | 16.2\% | -1.7\% | -34.4\% | -34.8\% | -28.2\% | -13.6\% | -54.5\% | -31.8\% | -27.6\% | -31.7\% | -29.1\% | -2.6\% | -26.2\% | -74.6\% |
|  | 585 | 682 | 875 | 1,033 | 1,056 | 698 | 153 | 161 | 140 | 67 | 521 | 108 | 106 | 100 | 59 | 373 | 36 |
| Cost of sales Yo Change |  |  |  |  |  |  | 14.2\% | 5.2\% | -13.0\% | -52.1\% |  | 61.2\% | -1.9\% | -5.7\% | -41.0\% |  | -39.0\% |
|  |  | 16.6\% | 28.3\% | 18.1\% | 2.2\% | -33.9\% | -29.2\% | -17.0\% | -9.1\% | -50.0\% | -25.4\% | -29.4\% | -34.2\% | -28.6\% | -11.9\% | -28.4\% | -66.7\% |
|  | 3,347 | 3,235 | 3,592 | 3,754 | 3,587 | 3,040 | 676 | 627 | 675 | 733 | 2,711 | 681 | 612 | 601 | 643 | 2,537 | 607 |
| Sales \& marketing expenses $\quad \begin{gathered}\text { QoQ Change } \\ \text { YoY Change }\end{gathered}$ |  |  |  |  |  |  | -8.8\% | -7.2\% | 7.7\% | 8.6\% |  | -7.1\% | -10.1\% | -1.8\% | 7.0\% |  | -5.6\% |
|  |  | -3.3\% | 11.0\% | 4.5\% | -4.4\% | -15.2\% | -18.7\% | -16.6\% | -5.7\% | -1.1\% | -10.8\% | 0.7\% | -2.4\% | -11.0\% | -12.3\% | -6.4\% | -10.9\% |
|  | 430 | 405 | 461 | 468 | 480 | 422 | 86 | 75 | 69 | 90 | 320 | 83 | 76 | 76 | 74 | 309 | 63 |
| General \& administrative expenses $\begin{gathered}\text { YoY Change }\end{gathered}$ |  |  |  |  |  |  | -4.4\% | -12.8\% | -8.0\% | 30.4\% |  | -7.8\% | -8.4\% | 0.0\% | -2.6\% |  | -14.9\% |
|  |  | -5.8\% | 13.8\% | 1.5\% | 2.6\% | -12.1\% | -25.9\% | -32.4\% | -34.3\% | 0.0\% | -24.2\% | -3.5\% | 1.3\% | 10.1\% | -17.8\% | -3.4\% | -24.1\% |
|  | 102 | 140 | 133 | 127 | 121 | 114 | 28 | 27 | 31 | 23 | 109 | 27 | 28 | 25 | 26 | 106 | 25 |
| QoQ Change |  |  |  |  |  |  | -3.4\% | -3.6\% | 14.8\% | -25.8\% |  | 17.4\% | 3.7\% | -10.7\% | 4.0\% |  | -3.8\% |
| Depreciation \& amortization YoY Change |  | 37.3\% | -5.0\% | -4.5\% | -4.7\% | -5.8\% | -6.7\% | 3.8\% | 6.9\% | -20.7\% | -4.4\% | -3.6\% | 3.7\% | -19.4\% | 13.0\% | -2.8\% | -7.4\% |
|  | 479 | 523 | 603 | 601 | 561 | 531 | 121 | 113 | 111 | 113 | 458 | 106 | 105 | 108 | 111 | 430 | 104 |
| EBITDA $\quad \begin{gathered}\text { Qoo Change } \\ \text { Yoy Change }\end{gathered}$ |  |  |  |  |  |  | -6.2\% | -6.6\% | -1.8\% | 1.8\% |  | -6.2\% | -0.9\% | 2.9\% | 2.8\% |  | -6.3\% |
|  |  | 9.2\% | 15.3\% | -0.3\% | -6.7\% | -5.3\% | -10.4\% | -17.5\% | -14.6\% | -12.4\% | -13.7\% | -12.4\% | -7.1\% | -2.7\% | -1.8\% | -6.1\% | -1.9\% |
|  | 1,284 | 1,456 | 1,794 | 1,984 | 1,921 | 1,423 | 295 | 299 | 283 | 188 | 1,065 | 232 | 232 | 231 | 184 | 879 | 136 |
| QoQ Change |  |  |  |  |  |  | -0.3\% | 1.4\% | -5.4\% | -33.6\% |  | 23.4\% | 0.0\% | -0.4\% | -20.3\% |  | -26.1\% |
| YoY Change |  | 13.4\% | 23.2\% | 10.6\% | -3.2\% | -25.9\% | -26.6\% | -24.5\% | 14.0\% | -36.5\% | -25.2\% | -21.4\% | -22.4\% | -18.4\% | -2.1\% | -17.5\% | -41.4\% |
| Key Cash Flow Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating cash flow | 1,228 | 1,277 | 1,115 | 1,219 | 800 | 1,728 | 354 | 468 | 442 | 327 | 1,591 | 349 | 420 | 286 | 158 | 1,213 | 351 |
| Qoo Change |  |  |  |  |  |  | -8.8\% | 32.2\% | -5.6\% | -26.0\% |  | 6.7\% | 20.3\% | -31.9\% | -44.8\% |  | 122.2\% |
| Capital expenditures, gross (accounting) ${ }_{\text {YoY Change }}$ |  | 4.0\% | -12.7\% | 9.3\% | -34.4\% | 116.0\% | 20.4\% | -15.8\% | -9.8\% | -15.7\% | -7.9\% | -1.4\% | -10.3\% | -35.3\% | -51.7\% | -23.8\% | 0.6\% |
|  | 440 | 911 | 508 | 431 | 442 | 397 | 56 | 91 | 94 | 94 | 335 | 67 | 96 | 87 | 89 | 339 | 97 |
| QoQ Change |  |  |  |  |  |  | -34.9\% | 62.5\% | 3.3\% | 0.0\% |  | -28.7\% | 43.3\% | -9.4\% | 2.3\% |  | 9.0\% |
| Capital expenditures, gross (cash flow) ${ }_{\text {YoY Change }}$ |  | 107.0\% | -44.2\% | -15.2\% | 2.6\% | -10.2\% | -53.7\% | -19.5\% | 22.1\% | 9.3\% | -15.6\% | 19.6\% | 5.5\% | -7.4\% | -5.3\% | 1.2\% | 44.8\% |
|  | 381 | 798 | 559 | 397 | 419 | 384 | 66 | 84 | 92 | 78 | 320 | 73 | 90 | 84 | 82 | 329 | 73 |
| Capital expenditures, net (cash flow) $\begin{gathered}\text { Qoo Change } \\ \text { Yo Change }\end{gathered}$ |  |  |  |  |  |  | $-13.2 \%$ | 27.3\% | 9.5\% | -15.2\% |  | -6.4\% | 23.3\% | -6.7\% | -2.4\% |  | -11.0\% |
|  |  | 109.4\% | -29.9\% | -29.0\% | 5.5\% | -8.4\% | -42.6\% | -22.9\% | 9.5\% | 2.6\% | -16.7\% | 10.6\% | 7.1\% | -8.7\% | 5.1\% | 2.8\% | 0.0\% |
|  | 376 | 795 | 555 | 397 | 382 | 381 | 66 | 84 | 88 | 77 | 315 | 73 | 85 | 83 | 80 | 321 | 72 |
| Free cash flow YoY Change |  |  |  |  |  |  | -9.6\% | 27.3\% | 4.8\% | -12.5\% |  | -5.2\% | 16.4\% | -2.4\% | -3.6\% |  | -10.0\% |
|  |  | 111.4\% | -30.2\% | -28.5\% | -3.8\% | -0.3\% | -42.6\% | -22.9\% | 4.8\% | 5.5\% | -17.3\% | 10.6\% | 1.2\% | -5.7\% | 3.9\% | 1.9\% | -1.4\% |
|  | 852 | 482 | 560 | 822 | 418 | 1,347 | 288 | 384 | 354 | 250 | 1,276 | 276 | 335 | 203 | 78 | 892 | 279 |
| QoQ Change |  |  |  |  |  |  | -8.6\% | 33.3\% | -7.8\% | -29.4\% |  | 10.4\% | 21.4\% | -39.4\% | -61.6\% |  | 257.7\% |
| YoY Change |  | -43.4\% | 16.2\% | 46.8\% | -49.1\% | 222.2\% | 60.9\% | -14.1\% | -12.8\% | -20.6\% | -5.3\% | -4.2\% | -12.8\% | -42.7\% | -68.8\% | -30.1\% | 1.1\% |
| Ratios |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Gross profit margin | 28.5\% | 31.4\% | 33.2\% | 34.5\% | 35.3\% | 32.0\% | 29.9\% | 31.5\% | 28.7\% | 25.4\% | 28.8\% | 25.7\% | 27.4\% | 27.1\% | 23.0\% | 25.8\% | 16.5\% |
| Operating margin | 17.2\% | 19.8\% | 22.1\% | 24.1\% | 24.5\% | 20.0\% | 18.0\% | 20.3\% | 18.2\% | 7.7\% | 16.0\% | 13.7\% | 15.1\% | 14.8\% | 8.9\% | 13.1\% | 4.4\% |
| Net margin | 12.5\% | 14.5\% | 16.3\% | 18.0\% | 19.0\% | 15.6\% | 15.9\% | 17.6\% | 14.8\% | 6.8\% | 13.7\% | 11.8\% | 12.6\% | 12.1\% | 7.1\% | 10.9\% | 5.0\% |
| EBITDA margin | 27.4\% | 30.9\% | 33.4\% | 34.6\% | 34.6\% | 31.9\% | 30.6\% | 32.7\% | 29.9\% | 19.1\% | 28.0\% | 25.3\% | 27.5\% | 28.0\% | 22.0\% | 25.7\% | 18.7\% |
| Capex/Sales | 9.4\% | 19.3\% | 9.4\% | 7.5\% | 8.0\% | 8.9\% | 5.8\% | 9.9\% | 9.9\% | 9.6\% | 8.8\% | 7.3\% | 11.4\% | 10.6\% | 10.7\% | 9.9\% | 13.3\% | Bezeq International


| Key Income Statement Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Revenues | 1,304 | 1,306 | 1,318 | 1,380 | 1,354 | 1,340 | 346 | 359 | 360 | 369 | 1,433 | 355 | 365 | 385 | 398 | 1,504 | 393 |
| QoQ Change |  |  |  |  |  |  | 1.8\% | 3.8\% | 0.2\% | 2.6\% |  | -3.6\% | 2.8\% | 5.4\% | 3.5\% |  | -1.4\% |
| Yor Change |  | 0.2\% | 0.9\% | 4.8\% | -1.9\% | -1.0\% | 4.0\% | 8.8\% | 6.2\% | 8.6\% | 6.9\% | 2.8\% | 1.8\% | 7.0\% | 8.0\% | 5.0\% | 10.6\% |
| Revenues from ILD services | N/A | 502 | 502 | 501 | 413 | 383 | N/A | N/A | N/A | N/A | 401 | N/A | N/A | N/A | N/A | 395 | N/A |
| \% of total revenues |  | 38.4\% | 38.1\% | 36.3\% | 30.5\% | 28.6\% |  |  |  |  | 28.0\% |  |  |  |  | 26.3\% |  |
| Revenues from Internet, Data \& ICT services | N/A | 804 | 816 | 879 | 941 | 957 | N/A | N/A | N/A | N/A | 1,032 | N/A | N/A | N/A | N/A | 1,109 | N/A |
| \% of total revenues |  | 61.6\% | 61.9\% | 63.7\% | 69.5\% | 71.4\% |  |  |  |  | 72.0\% |  |  |  |  | 73.7\% |  |
| Revenues from Private Customers | N/A | 513 | 520 | 523 | 528 | 538 | N/A | N/A | N/A | N/A | 535 | N/A | N/A | N/A | N/A | 529 | N/A |
| \% of total revenues |  | 39.3\% | 39.5\% | 37.9\% | 39.0\% | 40.1\% |  |  |  |  | 37.3\% |  |  |  |  | 35.2\% |  |
| Revenues from Business Customers | N/A | 793 | 798 | 857 | 826 | 802 | N/A | N/A | N/A | N/A | 898 | N/A | N/A | N/A | N/A | 975 | N/A |
| \% of total revenues |  | 60.7\% | 60.6\% | 62.1\% | 61.0\% | 59.8\% |  |  |  |  | 62.7\% |  |  |  |  | 64.8\% |  |
| Key Income Statement Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Gross profit | 445 | 526 | 541 | 558 | 566 | 544 | 138 | 140 | 138 | 139 | 554 | 137 | 137 | 139 | 140 | 553 | 142 |
| QoQ Change |  |  |  |  |  |  | -1.3\% | 1.9\% | -1.9\% | 0.7\% |  | -1.1\% | 0.1\% | 1.0\% | 1.1\% |  | 1.4\% |
| YoY Change |  | 18.2\% | 2.9\% | 3.1\% | 1.4\% | -3.8\% | 5.2\% | 3.9\% | -1.1\% | -0.7\% | 1.8\% | -0.5\% | -2.2\% | 0.7\% | 1.1\% | -0.2\% | 3.7\% |
| Operating profit | 204 | 242 | 261 | 320 | 241 | 219 | 56 | 60 | 55 | 56 | 227 | 58 | 58 | 59 | 57 | 232 | 61 |
| QoQ Change |  |  |  |  |  |  | -9.2\% | 7.6\% | -8.9\% | 2.8\% |  | 3.2\% | -0.9\% | 2.6\% | -3.8\% |  | 6.2\% |
| Yo Y Change |  | 18.6\% | 8.0\% | 22.6\% | -24.6\% | -9.2\% | 12.9\% | 13.7\% | 0.0\% | -8.5\% | 3.8\% | 4.1\% | -4.2\% | 7.9\% | 1.0\% | 2.1\% | 3.9\% |
| Net profit | 153 | 178 | 200 | 254 | 182 | 160 | 37 | 44 | 39 | 38 | 158 | 42 | 41 | 42 | 40 | 164 | 44 |
| QoQ Change |  |  |  |  |  |  | -16.0\% | 16.2\% | -11.0\% | -1.0\% |  | 8.5\% | -2.0\% | 2.3\% | -3.6\% |  | 8.5\% |
| YoY Change |  | 16.6\% | 12.1\% | 27.0\% | -28.3\% | -12.4\% | 4.7\% | 12.0\% | -3.8\% | -14.0\% | -0.9\% | 11.1\% | -6.3\% | 7.7\% | 4.9\% | 4.0\% | 4.9\% |
| Cost of sales | 859 | 780 | 777 | 822 | 788 | 796 | 208 | 218 | 222 | 230 | 879 | 218 | 228 | 246 | 258 | 951 | 251 |
| QoQ Change |  |  |  |  |  |  | 3.7\% | 5.1\% | 1.7\% | 3.7\% |  | -5.2\% | 4.4\% | 8.0\% | 4.9\% |  | -2.9\% |
| Yoy Change |  | -9.2\% | -0.4\% | 5.8\% | -4.1\% | 1.0\% | 3.2\% | 12.5\% | 11.4\% | 14.8\% | 10.4\% | 5.0\% | 4.4\% | 10.9\% | 12.2\% | 8.2\% | 14.9\% |
| Sales \& marketing expenses | 147 | 181 | 175 | 192 | 209 | 209 | 51 | 50 | 49 | 54 | 205 | 50 | 50 | 53 | 54 | 208 | 53 |
| QoQ Change |  |  |  |  |  |  | -0.9\% | -2.5\% | -1.3\% | 10.2\% |  | -7.8\% | 0.1\% | 6.4\% | 1.8\% |  | -2.3\% |
| Yo Y Change |  | 23.1\% | -3.3\% | 9.7\% | 8.9\% | 0.1\% | 2.6\% | -5.5\% | -9.1\% | 5.1\% | -1.9\% | -2.2\% | 0.4\% | 8.2\% | 0.0\% | 1.5\% | 5.9\% |
| General \& administrative expenses | 94 | 103 | 105 | 109 | 116 | 117 | 30 | 30 | 33 | 26 | 119 | 29 | 30 | 26 | 28 | 112 | 28 |
| QoQ Change |  |  |  |  |  |  | 8.3\% | 0.2\% | 10.9\% | -22.0\% |  | 10.2\% | 3.7\% | -12.7\% | 8.5\% |  | 0.7\% |
| Yoy Change |  | 9.6\% | 1.9\% | 3.8\% | 6.7\% | 0.7\% | -4.8\% | 4.4\% | 13.3\% | -6.2\% | 1.7\% | -4.5\% | -1.1\% | -22.2\% | 8.3\% | -5.8\% | -1.0\% |
| Depreciation \& amortization | 87 | 80 | 84 | 94 | 109 | 136 | 31 | 33 | 33 | 33 | 130 | 32 | 32 | 32 | 33 | 130 | 32 |
| QoQ Change |  |  |  |  |  |  | -5.4\% | 4.0\% | 1.3\% | -0.3\% |  | -2.4\% | 1.2\% | 0.0\% | 1.7\% |  | -2.4\% |
| YoY Change |  | -7.5\% | 5.2\% | 11.9\% | 15.5\% | 25.2\% | -8.9\% | -5.5\% | -4.5\% | -0.7\% | -4.9\% | 2.5\% | -0.2\% | -1.5\% | 0.5\% | 0.3\% | 0.5\% |
| EBITDA | 290 | 322 | 345 | 414 | 350 | 355 | 87 | 93 | 88 | 89 | 357 | 90 | 90 | 92 | 90 | 362 | 93 |
| QoQ Change |  |  |  |  |  |  | -7.9\% | 6.3\% | -5.3\% | 1.6\% |  | 1.1\% | -0.1\% | 1.7\% | -1.8\% |  | 3.6\% |
| YoY Change |  | 10.8\% | 7.3\% | 20.0\% | -15.5\% | 1.5\% | 3.9\% | 6.1\% | -1.8\% | -5.7\% | 0.5\% | 3.5\% | -2.8\% | 4.4\% | 0.8\% | 1.4\% | 3.2\% |
| Key Cash Flow Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating cash flow | 93 | 163 | 320 | 290 | 243 | 272 | 58 | 81 | 71 | 77 | 288 | 74 | 95 | 71 | 71 | 311 | 62 |
| QoQ Change |  |  |  |  |  |  | -32.4\% | 39.2\% | -12.0\% | 7.3\% |  | -4.0\% | 29.6\% | -25.4\% | 0.0\% |  | -13.1\% |
| Yo Y Change |  | 76.3\% | 95.5\% | -9.2\% | -16.1\% | 11.7\% | -0.2\% | 26.5\% | 13.2\% | -11.1\% | 5.7\% | 26.3\% | 17.5\% | -0.5\% | -7.2\% | 8.2\% | -16.0\% |
| Capital expenditures, gross (accounting) | 131 | 120 | 150 | 160 | 285 | 169 | 26 | 39 | 16 | 25 | 106 | 33 | 24 | 28 | 25 | 110 | 56 |
| QoQ Change |  |  |  |  |  |  | -13.3\% | 50.0\% | -59.0\% | 56.3\% |  | 32.0\% | -27.3\% | 16.7\% | -10.7\% |  | 124.0\% |
| YoY Change |  | -8.4\% | 25.0\% | 6.7\% | 78.1\% | -40.7\% | -67.9\% | 34.5\% | -44.8\% | -16.7\% | -37.3\% | 26.9\% | -38.5\% | 75.0\% | 0.0\% | 3.8\% | 69.7\% |
| Capital expenditures, gross (cash flow) | 103 | 119 | 120 | 180 | 288 | 175 | 31 | 28 | 25 | 21 | 105 | 31 | 24 | 27 | 28 | 110 | 53 |
| QoQ Change |  |  |  |  |  |  | -20.5\% | -10.6\% | -9.3\% | -16.2\% |  | 46.6\% | -22.4\% | 14.6\% | 3.7\% |  | 86.7\% |
| YoY Change |  | 14.7\% | 1.1\% | 49.9\% | 60.4\% | -39.2\% | -56.5\% | -22.8\% | -15.6\% | -46.0\% | -40.4\% | -0.4\% | -13.6\% | 9.2\% | 35.2\% | 5.6\% | 72.2\% |
| Capital expenditures, net (cash flow) | 100 | 118 | 120 | 180 | 288 | 173 | 31 | 27 | 21 | 18 | 97 | 31 | 23 | 27 | 28 | 109 | 53 |
| Qoo Change |  |  |  |  |  |  | -19.5\% | -11.6\% | -21.1\% | -16.4\% |  | 70.9\% | -23.3\% | 13.7\% | 4.4\% |  | 89.9\% |
| Yo Y Change |  | 18.7\% | 1.4\% | 50.0\% | 60.1\% | -39.8\% | -56.5\% | -23.9\% | -25.1\% | -53.1\% | -43.9\% | -0.4\% | -13.6\% | 24.6\% | 55.5\% | 11.7\% | 72.9\% |
| Free cash flow | -7 | 45 | 200 | 110 | -44 | 99 | 28 | 54 | 50 | 59 | 191 | 43 | 72 | 44 | 43 | 203 | 9 |
| Qoo Change |  |  |  |  |  |  | -42.7\% | 95.8\% | -7.4\% | 17.5\% |  | -26.8\% | 67.1\% | -38.2\% | -2.6\% |  | -79.2\% |
| YoY Change |  | NM | 341.0\% | -44.7\% | NM | NM | NM | 89.3\% | 45.0\% | 22.1\% | 92.4\% | 56.0\% | 33.1\% | -11.2\% | -26.3\% | 6.4\% | -79.1\% |
| Ratios |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Gross profit margin | 34.1\% | 40.3\% | 41.1\% | 40.4\% | 41.8\% | 40.6\% | 39.8\% | 39.1\% | 38.2\% | 37.6\% | 38.7\% | 38.6\% | 37.6\% | 36.0\% | 35.2\% | 36.8\% | 36.1\% |
| Operating margin | 15.6\% | 18.5\% | 19.8\% | 23.2\% | 17.8\% | 16.3\% | 16.2\% | 16.8\% | 15.3\% | 15.3\% | 15.9\% | 16.4\% | 15.8\% | 15.4\% | 14.3\% | 15.4\% | 15.5\% |
| Net margin | 11.7\% | 13.7\% | 15.2\% | 18.4\% | 13.5\% | 11.9\% | 10.8\% | 12.1\% | 10.8\% | 10.4\% | 11.0\% | 11.7\% | 11.2\% | 10.9\% | 10.1\% | 10.9\% | 11.1\% |
| EBITDA margin | 22.3\% | 24.6\% | 26.2\% | 30.0\% | 25.9\% | 26.5\% | 25.2\% | 25.9\% | 24.4\% | 24.2\% | 24.9\% | 25.4\% | 24.7\% | 23.8\% | 22.6\% | 24.1\% | 23.7\% |
| Capex/Sales | 10.0\% | 9.2\% | 11.4\% | 11.6\% | 21.1\% | 12.6\% | 7.5\% | 10.9\% | 4.4\% | 6.8\% | 7.4\% | 9.3\% | 6.6\% | 7.3\% | 6.3\% | 7.3\% | 14.2\% |


| Key Income Statement Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenues | 1,415 | 1,513 | 1,530 | 1,583 | 1,619 | 1,636 | 404 | 404 | 410 | 418 | 1,635 | 424 | 428 | 432 | 440 | 1,724 | 440 |
| QoQ Change |  |  |  |  |  |  | -1.1\% | 0.1\% | 1.6\% | 1.8\% |  | 1.5\% | 0.9\% | 1.1\% | 1.9\% |  | 0.0\% |
| Yoy Change |  | 6.9\% | 1.2\% | 3.4\% | 2.3\% | 1.1\% | -3.2\% | -1.2\% | 1.9\% | 2.4\% | 0.0\% | 5.0\% | 5.9\% | 5.4\% | 5.4\% | 5.4\% | 3.9\% |
| Gross profit | 298 | 421 | 488 | 454 | 591 | 569 | 145 | 143 | 152 | 143 | 584 | 155 | 152 | 156 | 150 | 613 | 145 |
| QoQ Change |  |  |  |  |  |  | 2.9\% | -1.7\% | 6.7\% | -6.4\% |  | 8.6\% | -1.7\% | 2.5\% | -4.0\% |  | -3.2\% |
| Operating profit YoY Change |  | 41.6\% | 15.9\% | -7.0\% | 30.1\% | -3.7\% | 0.7\% | -6.5\% | 17.2\% | 0.9\% | 2.6\% | 6.6\% | 6.6\% | 2.4\% | 5.0\% | 5.1\% | -6.4\% |
|  | 56 | 177 | 248 | 178 | 295 | 253 | 67 | 68 | 72 | 60 | 268 | 73 | 67 | 76 | 57 | 273 | 59 |
| QoQ Change |  |  |  |  |  |  | -7.2\% | 0.2\% | 7.1\% | -17.0\% |  | 21.3\% | -8.3\% | 13.3\% | -24.5\% |  | 3.3\% |
| Net profit YoY Change |  | 216.3\% | 40.1\% | -28.2\% | 65.4\% | -14.3\% | 30.7\% | -9.3\% | 34.1\% | -17.3\% | 5.8\% | 8.1\% | -1.1\% | 4.5\% | -4.9\% | 1.9\% | -19.0\% |
|  | -118 | -265 | -222 | -314 | -230 | -310 | -61 | -101 | -136 | -83 | -381 | -34 | -115 | -86 | -87 | -322 | -3 |
| QoQ Change |  |  |  |  |  |  | 187.2\% | 66.3\% | 34.8\% | -39.0\% |  | -59.3\% | 241.6\% | -25.6\% | 1.2\% |  | -96.6\% |
| Cost of sales Yoy Change |  | 125.1\% | -16.0\% | 41.0\% | -26.8\% | 35.1\% | -4.9\% | -5.4\% | 14.7\% | 292.5\% | 22.7\% | -44.4\% | 14.3\% | -37.0\% | 4.6\% | -15.5\% | -91.2\% |
|  | 1,117 | 1,091 | 1,042 | 1,129 | 1,028 | 1,067 | 258 | 261 | 258 | 275 | 1,052 | 269 | 275 | 276 | 290 | 1,110 | 295 |
| QoQ Change |  |  |  |  |  |  | -3.1\% | 1.1\% | -1.2\% | 6.6\% |  | -2.2\% | 2.4\% | 0.3\% | 5.2\% |  | 1.6\% |
| Sales \& marketing expenses YoY Change |  | -2.3\% | -4.5\% | 8.3\% | -8.9\% | 3.8\% | -5.2\% | 2.0\% | -5.5\% | 3.1\% | -1.4\% | 4.1\% | 5.5\% | 7.1\% | 5.7\% | 5.6\% | 9.8\% |
|  | 138 | 128 | 122 | 143 | 153 | 166 | 39 | 36 | 41 | 37 | 154 | 40 | 40 | 34 | 40 | 154 | 36 |
| QoQ Change |  |  |  |  |  |  | 25.7\% | -7.4\% | 13.7\% | -9.8\% |  | 6.6\% | 1.4\% | -15.8\% | 18.4\% |  | -10.9\% |
| General \& administrative expenses YoY Change |  | -6.9\% | -4.6\% | 17.1\% | 6.7\% | 8.9\% | -26.9\% | -12.9\% | 2.8\% | 19.4\% | -7.6\% | 1.3\% | 10.9\% | -17.9\% | 7.7\% | -0.1\% | -10.0\% |
|  | 104 | 116 | 118 | 133 | 143 | 150 | 39 | 39 | 39 | 45 | 162 | 42 | 45 | 47 | 53 | 187 | 50 |
| QoQ Change |  |  |  |  |  |  | 3.4\% | 0.7\% | -0.7\% | 16.9\% |  | -6.6\% | 6.8\% | 2.9\% | 12.9\% |  | -4.5\% |
| Depreciation \& amortization YoY Change |  | 11.6\% | 1.4\% | 12.5\% | 7.9\% | 4.8\% | -1.2\% | 6.1\% | 7.9\% | 20.9\% | 8.3\% | 9.3\% | 15.9\% | 20.1\% | 16.0\% | 15.3\% | 18.6\% |
|  | 273 | 250 | 234 | 285 | 276 | 248 | 62 | 64 | 66 | 71 | 263 | 70 | 74 | 75 | 79 | 298 | 76 |
| QoQ Change |  |  |  |  |  |  | -3.5\% | 3.5\% | 3.0\% | 7.1\% |  | -1.3\% | 5.9\% | 1.4\% | 5.7\% |  | -3.5\% |
| EBITDA YoY Change |  | -8.5\% | -6.3\% | 21.6\% | -2.9\% | -10.2\% | -5.9\% | 19.1\% | 2.4\% | 10.1\% | 5.8\% | 12.6\% | 15.2\% | 13.4\% | 12.0\% | 13.3\% | 9.6\% |
|  | 329 | 427 | 482 | 463 | 571 | 502 | 130 | 132 | 138 | 131 | 530 | 143 | 141 | 151 | 135 | 570 | 135 |
| QoQ Change |  |  |  |  |  |  | -4.8\% | 1.2\% | 5.1\% | -5.4\% |  | 8.9\% | -1.4\% | 7.0\% | -10.3\% |  | 0.3\% |
| Yoy Change |  | 29.7\% | 13.0\% | -4.0\% | 23.4\% | -12.3\% | 10.4\% | 2.6\% | 16.9\% | -4.5\% | 5.7\% | 9.5\% | 6.8\% | 8.8\% | 3.5\% | 7.5\% | -5.0\% |
| Key Cash Flow Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating cash flow | 250 | 347 | 410 | 492 | 513 | 418 | 122 | 110 | 126 | 134 | 491 | 113 | 106 | 101 | 122 | 442 | 149 |
| QoQ Change |  |  |  |  |  |  | 1.7\% | -9.4\% | 14.2\% | 6.5\% |  | -15.8\% | -6.5\% | -3.9\% | 20.4\% |  | 21.8\% |
| Yoy Change |  | 38.9\% | 18.1\% | 20.0\% | 4.4\% | -18.5\% | 4.9\% | 10.1\% | 52.5\% | 12.1\% | 17.5\% | -7.2\% | -4.3\% | -19.5\% | -8.8\% | -10.1\% | 31.7\% |
| Capital expenditures, gross (accounting) | 299 | 265 | 270 | 295 | 291 | 324 | 71 | 76 | 98 | 82 | 327 | 87 | 70 | 78 | 97 | 332 | 79 |
| QoQ Change |  |  |  |  |  |  | -4.1\% | 7.0\% | 28.9\% | -16.3\% |  | 6.1\% | -19.5\% | 11.4\% | 24.4\% |  | -18.6\% |
| Yoy Change |  | -11.4\% | 1.9\% | 9.4\% | -1.5\% | 11.3\% | 18.3\% | -13.6\% | -3.9\% | 10.8\% | 0.9\% | 22.5\% | -7.9\% | -20.4\% | 18.3\% | 1.5\% | -9.2\% |
| Capital expenditures, gross (cash flow) | 255 | 238 | 262 | 278 | 264 | 284 | 90 | 85 | 67 | 83 | 324 | 78 | 68 | 64 | 95 | 305 | 65 |
| QoQ Change |  |  |  |  |  |  | 24.5\% | -5.5\% | -21.2\% | 23.6\% |  | -5.8\% | -12.6\% | -6.5\% | 50.0\% |  | -32.0\% |
| Capital expenditures, net (cash flow) YoY Change |  | -6.7\% | 10.1\% | 6.4\% | -5.0\% | 7.5\% | 59.0\% | 22.4\% | -22.8\% | 14.7\% | 13.9\% | -13.2\% | -19.7\% | -4.7\% | 15.6\% | -5.8\% | -16.6\% |
|  | 255 | 238 | 261 | 277 | 264 | 284 | 90 | 85 | 67 | 82 | 323 | 78 | 68 | 64 | 95 | 304 | 65 |
| QoQ Change |  |  |  |  |  |  | 24.9\% | -5.5\% | -21.3\% | 23.8\% |  | -5.7\% | -12.6\% | -6.5\% | 49.9\% |  | -32.1\% |
| Free cash flow YoY Change |  | -6.7\% | 9.7\% | 6.2\% | -4.8\% | 7.6\% | 59.3\% | 22.3\% | -23.0\% | 14.8\% | 13.9\% | -13.2\% | -19.7\% | -4.6\% | 15.5\% | -5.8\% | -16.8\% |
|  | -5 | 109 | 149 | 215 | 250 | 134 | 32 | 26 | 59 | 50 | 167 | 35 | 38 | 38 | 27 | 138 | 84 |
| QoQ Change |  |  |  |  |  |  | -33.0\% | -20.1\% | 131.8\% | -15.2\% |  | -30.1\% | 6.9\% | 0.7\% | -28.6\% |  | 210.9\% |
| Yoy Change |  | NM | 36.2\% | 44.0\% | 16.2\% | -46.2\% | -46.4\% | -17.3\% | $N M$ | 5.2\% | 24.3\% | 9.9\% | 46.9\% | -36.2\% | -47.9\% | -17.8\% | 139.0\% |
| Ratios |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Gross profit margin | 21.0\% | 27.9\% | 31.9\% | 28.7\% | 36.5\% | 34.8\% | 36.0\% | 35.4\% | 37.2\% | 34.2\% | 35.7\% | 36.6\% | 35.6\% | 36.1\% | 34.1\% | 35.6\% | 33.0\% |
| Operating margin | 4.0\% | 11.7\% | 16.2\% | 11.3\% | 18.2\% | 15.4\% | 16.7\% | 16.7\% | 17.6\% | 14.4\% | 16.4\% | 17.2\% | 15.6\% | 17.5\% | 13.0\% | 15.8\% | 13.4\% |
| Net margin | -8.3\% | -17.5\% | -14.5\% | -19.8\% | -14.2\% | -19.0\% | -15.0\% | -25.0\% | -33.2\% | -19.9\% | -23.3\% | -8.0\% | -27.0\% | -19.8\% | -19.7\% | -18.7\% | -0.7\% |
| EBITDA margin | 23.3\% | 28.2\% | 31.5\% | 29.3\% | 35.3\% | 30.7\% | 32.3\% | 32.6\% | 33.7\% | 31.3\% | 32.4\% | 33.7\% | 32.9\% | 34.8\% | 30.7\% | 33.1\% | 30.8\% |
| Capex/Sales | 21.1\% | 17.5\% | 17.6\% | 18.7\% | 18.0\% | 19.8\% | 17.6\% | 18.8\% | 23.9\% | 19.6\% | 20.0\% | 20.5\% | 16.4\% | 18.0\% | 22.0\% | 19.3\% | 17.9\% |


| NIS Millions | $\begin{gathered} \text { Q4 } \\ 2013 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2013 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2014 \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2014 \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2014 \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2014 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2014 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2015 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bezeq Group |  |  |  |  |  |  |  |  |
| Other Operating Expenses (Income), Net |  |  |  |  |  |  |  |  |
| Profit from increase to controlling stake in Yes | - | - | - | - | - | - | - | (12) |
| Profit from the sale of shares in Coral Tel Ltd. | - | - | - | (582) | - | - | (582) | - |
| Profit from the sale of property, plant and equipment (mainly real estate) | (29) | (120) | (12) | (102) | (27) | (26) | (167) | (11) |
| Proft from copper sales | (7) | (47) | (5) | (2) | (1) | - | (8) | - |
| Provision for contingent liabilities, net | 2 | - | - | - |  | (20) | (23) | 6 |
| Provision for early retirement | 53 | 90 | 8 | 117 | 8 | 43 | 176 | - |
| Expenses for a collective agreement at Pelephone | 61 | 61 | - | - | - | 18 | 18 | - |
| Loss from the discontinuation of a software development project | 1 | 1 | - | - | - | - | - | - |
| Other | - | - | 1 | 1 | (5) | - | - | - |
| Total other operating expenses (income), net | 81 | (15) | (8) | (568) | (25) | 15 | (586) | (17) |



| FY | FY | FY | FY | FY | FY | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Q2 | Q3 | Q4 | FY | Q1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2013 | 2013 | 2013 | 2013 | 2014 | 2014 | 2014 | 2014 | 2014 | 2015 |

## Pelephone

| Total Subscribers (in 000's) |  | 2,622 | 2,649 | 2,766 | 2,857 | 2,847 | 2,800 | 2,741 | 2,702 | 2,683 | 2,642 | 2,642 | 2,631 | 2,610 | 2,600 | 2,586 | 2,586 | 2,565 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | QoQ Change |  |  |  |  |  |  | -2.1\% | -1.4\% | -0.7\% | -1.5\% |  | -0.4\% | -0.8\% | -0.4\% | -0.5\% |  | -0.8\% |
|  | Yoy Change |  | 1.0\% | 4.4\% | 3.3\% | -0.4\% | -1.7\% | -4.7\% | -5.5\% | -5.5\% | -5.6\% | -5.6\% | -4.0\% | -3.4\% | -3.1\% | -2.1\% | -2.1\% | -2.5\% |
| Prepaid Subscribers (in 000's) |  | N/A | N/A | N/A | N/A | N/A | N/A | $N / A$ | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 836 | 836 | $N / A$ |
|  | Yoy Change |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ARPU (in NIS) |  | N/A | N/A | N/A | 111 | 107 | 95 | 86 | 85 | 88 | 86 | 86 | 80 | 79 | 78 | 75 | 78 | 65 |
|  | QoQ Change |  |  |  |  |  |  | -3.4\% | -1.2\% | 3.5\% | -2.3\% |  | -7.0\% | -1.3\% | -1.3\% | -3.8\% |  | -13.3\% |
|  | Yoy Change |  |  |  |  | $-3.6 \%$ | -11.2\% | -11.3\% | -14.1\% | -7.4\% | -3.4\% | -9.5\% | -7.0\% | -7.1\% | -11.4\% | -12.8\% | -9.3\% | -18.8\% |
| Churn rate (\%) |  | N/A | N/A | 13.8\% | 15.3\% | 22.9\% | 22.4\% | 7.2\% | 6.9\% | 6.2\% | 8.3\% | 28.6\% | 7.5\% | 6.5\% | 7.3\% | 5.6\% | 27.0\% | 6.5\% |
| Number of employees |  |  | N/A | N/A | N/A | N/A | 4,072 | N/A | N/A | N/A | N/A | 3,288 | N/A | N/A | N/A | N/A | 3,001 | $N / A$ |
|  | QoQ Change YoY Change |  |  |  |  |  |  |  |  |  |  | -19.3\% |  |  |  |  | -8.7\% |  |
| Bezeq International |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Key Performance Indicators |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Number of employees |  | 2,621 | 2,325 | 2,445 | 2,112 | 2,262 | 2,102 | N/A | N/A | N/A | N/A | 2,007 | N/A | N/A | N/A | N/A | 1,932 | N/A |
|  | QoQ Change YoY Change |  | -11.3\% | 5.2\% | -13.6\% | 7.1\% | -7.1\% |  |  |  |  | -4.5\% |  |  |  |  | -3.7\% |  |
| Churn rate (\%) |  | N/A | N/A | 14.8\% | 12.7\% | 12.6\% | 18.4\% | 4.2\% | 4.5\% | 4.7\% | 4.6\% | 18.0\% | 4.0\% | 3.7\% | 4.5\% | 4.7\% | 17.0\% | 4.1\% |
| yes |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Key Performance Indicators |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Subscribers (in 000's) |  | 549 | 560 | 571 | 578 | 586 | 578 | 578 | 583 | 593 | 601 | 601 | 607 | 613 | 623 | 632 | 632 | 634 |
|  | QoQ Change |  |  |  |  |  |  | 0.0\% | 0.9\% | 1.7\% | 1.3\% |  | 1.0\% | 1.0\% | 1.6\% | 1.4\% |  | 0.3\% |
|  | Yoy Change |  | 2.0\% | 2.0\% | 1.2\% | 1.4\% | -1.4\% | -1.2\% | 0.2\% | 2.1\% | 4.0\% | 4.0\% | 5.0\% | 5.1\% | 5.1\% | 5.2\% | 5.2\% | 4.4\% |
| ARPU (in NIS) |  | 217 | 228 | 226 | 230 | 232 | 234 | 233 | 232 | 233 | 233 | 233 | 234 | 234 | 233 | 234 | 234 | 232 |
|  | QoQ Change |  |  |  |  |  |  | -0.4\% | -0.4\% | 0.4\% | 0.0\% |  | 0.4\% | 0.0\% | -0.4\% | 0.4\% |  | -0.9\% |
|  | Yoy Change |  | 5.1\% | -0.9\% | 1.8\% | 0.9\% | 1.0\% | -1.7\% | -0.9\% | 0.9\% | -0.4\% | -0.4\% | 0.4\% | 0.9\% | 0.0\% | 0.4\% | 0.4\% | -0.9\% |
| Churn rate (\%) |  | N/A | N/A | 13.3\% | 13.0\% | 11.9\% | 15.4\% | 3.8\% | 3.2\% | 3.4\% | 3.0\% | 13.5\% | 3.6\% | 3.1\% | 3.2\% | 2.9\% | 12.8\% | 3.3\% |
| Number of employees |  | N/A | 1,999 | 2,158 | 2,229 | 2,227 | 2,276 | N/A | N/A | N/A | N/A | 2,208 | N/A | N/A | N/A | N/A | 2,042 | N/A |
|  | QoQ Change |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | YoY Change |  |  | 8.0\% | 3.3\% | -0.1\% | 2.2\% |  |  |  |  | -3.0\% |  |  |  |  | -7.5\% |  |

## Bezeq Group Dividends

| Dividend History |  |  |  |
| :---: | :---: | :---: | :---: |
| Dividend Distribution date | Total Amount (NIS m) | Dividend per share (NIS) | Dividend Type |
| May 27, 2015 | 844 | 0.31 | Semi-Annual Dividend |
| October 2, 2014 | 1,267 | 0.46 | Semi-Annual Dividend (includes profits from sale of Coral Tel Ltd. |
| April 23, 2014 | 802 | 0.29 | Semi-Annual Dividend |
| September 15, 2013 | 500 | 0.36 | Special Dividend (6 of 6) |
| September 15, 2013 | 969 | 0.18 | Semi-Annual Dividend |
| May 13, 2013 | 500 | 0.18 | Special Dividend (5 of 6) |
| May 13, 2013 | 861 | 0.32 | Semi-Annual Dividend |
| October 10, 2012 | 500 | 0.18 | Special Dividend (4 of 6) |
| October 10, 2012 | 997 | 0.37 | Semi-Annual Dividend |
| May 21, 2012 | 500 | 0.18 | Special Dividend (3 of 6) |
| May 21, 2012 | 1,074 | 0.40 | Semi-Annual Dividend |
| October 5, 2011 | 500 | 0.18 | Special Dividend (2 of 6) |
| October 5, 2011 | 992 | 0.37 | Semi-Annual Dividend |
| May 19, 2011 | 500 | 0.19 | Special Dividend (1 of 6) |
| May 19, 2011 | 1,163 | 0.43 | Semi-Annual Dividend |
| October 7, 2010 | 1,280 | 0.48 | Semi-Annual Dividend |
| May 3, 2010 | 2,453 | 0.92 | Semi-Annual Dividend |
| October 5, 2009 | 1,149 | 0.43 | Semi-Annual Dividend |
| May 24, 2009 | 792 | 0.30 | Semi-Annual Dividend |
| October 29, 2008 | 835 | 0.32 | Semi-Annual Dividend |
| April 28, 2008 | 679 | 0.26 | Semi-Annual Dividend |
| October 15, 2007 | 760 | 0.29 | Semi-Annual Dividend |
| February 26, 2007 | 1,800 | 0.69 | Special Dividend |
| January 9, 2007 | 300 | 0.12 | Semi-Annual Dividend |
| October 30, 2006 | 400 | 0.15 | Semi-Annual Dividend |
| April 16, 2006 | 1,200 | 0.46 | Semi-Annual Dividend |

## Bezeq The Israel Telecommunication Corp. Limited

## GLOSSARY

## Glossary

## EBITDA

Free cash flow
Net capital expenditures
ARPL
ARPU
MOU
N/A
N/M
= Earnings Before Interest, Taxes, Depreciation \& Amortization; ttm = trailing twelve months
Operating cash flows less net capital expenditures
Purchase of property, plant \& equipment (PPE), plus investments in intangible assets, less proceeds from the sale of PPE
Average revenue per line
= Average revenue per user
= Minutes of use
$=$ Not available
= Not meaningful

