

## Bezeq Facts \& Figures Q3 2016

Three months ending September 30, 2016
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## For further information:

Bezeq Investor Relations
Phone +9722 5395441
ir@bezeq.co.il
www.bezeq.co.il

The data in this metrics file contains partial information from the public reports of Bezeq under the Israeli Securities Law for which the Hebrew reports can be accessed at the Israeli Securities Authority's website. The metrics file is a not a substitute for a review of the detailed reports of Bezeq.

| (NIS millions, except for EPS) | $\begin{gathered} \text { FY } \\ 2007 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2008 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2009 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2010 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2012 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2013 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2014 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2016 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2016 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2016 \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bezeq Group ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Key Income Statement Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Revenues | 11,136 | 11,015 | 11,519 | 11,987 | 11,373 | 10,278 | 9,563 | 9,055 | 2,174 | 2,603 | 2,602 | 2,606 | 9,985 | 2,559 | 2,511 | 2,510 |
| QoQ Change |  |  |  |  |  |  |  |  | -3.9\% | 19.7\% | 0.0\% | 0.2\% |  | -1.8\% | -1.9\% | 0.0\% |
| Depreciation \& amortization YoY Change |  | -1.1\% | 4.6\% | 4.1\% | -5.1\% | -9.6\% | -7.0\% | -5.3\% | -5.9\% | 15.7\% | 16.6\% | 15.2\% | 10.3\% | 17.7\% | -3.5\% | -3.5\% |
|  | 1,509 | 1,458 | 1,485 | 1,409 | 1,395 | 1,436 | 1,311 | 1,281 | 317 | 451 | 457 | 459 | 1,684 | 449 | 440 | 442 |
| QoQ Change |  |  |  |  |  |  |  |  | -1.2\% | 42.3\% | 1.3\% | 0.4\% |  | -2.2\% | -2.0\% | 0.5\% |
| Salaries Yoy Change |  | -3.4\% | 1.9\% | -5.1\% | -1.0\% | 2.9\% | -8.7\% | -2.3\% | 1.0\% | 41.4\% | 39.8\% | 43.0\% | 31.5\% | 41.6\% | -2.4\% | -3.3\% |
|  | 2,192 | 2,161 | 1,990 | 2,024 | 2,090 | 1,976 | 1,872 | 1,768 | 439 | 497 | 506 | 515 | 1,957 | 513 | 495 | 501 |
| QoQ Change |  |  |  |  |  |  |  |  | -0.2\% | 13.2\% | 1.8\% | 1.8\% |  | -0.4\% | -3.5\% | 1.2\% |
| Other operating expenses (income) Yoy Change |  | $\begin{array}{r} -1.4 \% \\ 96 \end{array}$ | $\begin{gathered} -7.9 \% \\ 201 \end{gathered}$ | $1.7 \%$ (216) | $\begin{aligned} & 3.3 \% \\ & 139 \end{aligned}$ | $\begin{gathered} -5.5 \% \\ (128) \end{gathered}$ | $-5.3 \%$ (15) | $\begin{gathered} -5.6 \% \\ (586) \end{gathered}$ | $-2.0 \%$ (17) | 12.2\% <br> (141) | 15.8\% <br> (13) | 17.0\% | $\begin{gathered} 10.7 \% \\ (95) \end{gathered}$ | $\begin{array}{r} 16.9 \% \\ 5 \end{array}$ | $-0.4 \%$ (12) | $-1.0 \%$ (26) |
|  | $N / A$ |  |  | (216) |  |  |  |  | (17) NM | (141) | - ${ }^{(13)}$ | 76 $N / M$ |  | 5 -93.4 | (12) $-340.0 \%$ | ${ }_{116.7}$ |
| Operating Profit Yoy Change |  |  | NM | NM | NM | NM | $N / M$ | $N / M$ | NM | -75.2\% | -48.0\% | 406.7\% | -83.8\% | NM | -91.5\% | 100.0\% |
|  | 2,321 | 2,640 | 2,972 | 3,744 | 3,255 | 3,041 | 2,819 | 3,226 | 636 | 794 | 652 | 488 | 2,570 | 574 | 616 | 599 |
| QoQ Change |  |  |  |  |  |  |  |  | 0.5\% | 24.8\% | -17.9\% | -25.2\% |  | 17.6\% | 7.3\% | -2.8\% |
| Finance expenses (income), net YoY Change |  | 13.7\% | 12.6\% | 26.0\% | -13.1\% | -6.6\% | -7.3\% | 14.4\% | -7.6\% | -35.7\% | -2.8\% | -22.9\% | -20.3\% | -9.7\% | -22.4\% | -8.1\% |
|  | 182 | 140 | (31) | 109 | 212 | 151 | 145 | 130 | 37 | 129 | 100 | (3) | 263 | 102 | 105 | 104 |
| QoQ Change |  |  |  |  |  |  |  |  | 117.6\% | 248.6\% | -22.5\% | $N / M$ |  | $N / M$ | 2.9\% | -1.0\% |
| Share in (losses) profits of equity accounted investees |  | -23.1\% |  |  | 94.5\% | -28.8\% | -4.0\% | -10.3\% | -11.9\% | 303.1\% | 156.4\% | NM | 102.3\% | 175.7\% | -18.6\% | 4.0\% |
|  | N/A | N/A | N/A | (261) | (216) | (245) | (252) | (170) | 16 | - | (1) | (3) | 12 | (1) | (1) | (2) |
| QoQ Change |  |  |  |  |  |  |  |  | NM | -100.0\% | NM | 200.0\% |  | -66.7\% | 0.0\% | 100.0\% |
| Yoy Change |  |  |  |  | -17.2\% | 13.4\% | 2.9\% | -32.5\% | NM | -100.0\% | $N M$ | -92.1\% | -107.1\% | NM | $N / M$ | 100.0\% |
| Income taxes | 666 | 720 | 807 | 932 | 755 | 778 | 651 | 815 | 152 | 183 | 144 | 119 | 598 | 183 | 133 | 99 |
| QoQ Change |  |  |  |  |  |  |  |  | -6.2\% | 20.4\% | -21.3\% | -17.4\% |  | 53.8\% | -27.3\% | -25.6\% |
| Yoy Change |  | 8.1\% | 12.1\% | 15.5\% | -19.0\% | 3.0\% | -16.3\% | 25.2\% | -10.6\% | -41.5\% | -15.3\% | -26.5\% | -26.6\% | 20.4\% | -27.3\% | -31.3\% |
| Net profit attributed to Bezeq shareholders | 1,330 | 1,627 | 3,603 | 2,443 | 2,074 | 1,861 | 1,771 | 2,111 | 463 | 482 | 407 | 369 | 1,721 | 288 | 377 | 394 |
| QoQ Change |  |  |  |  |  |  |  |  | 11.3\% | 4.1\% | -15.6\% | -9.3\% |  | -22.0\% | 30.9\% | 4.5\% |
| EBITDA |  | 22.3\% | 121.5\% | -32.2\% | -15.1\% | -10.3\% | -4.8\% | 19.2\% | 1.3\% | -40.5\% | -4.9\% | -11.3\% | -18.5\% | -37.8\% | -21.8\% | -3.2\% |
|  | 3,830 | 4,098 | 4,457 | 5,153 | 4,650 | 4,477 | 4,130 | 4,507 | 953 | 1,245 | 1,109 | 947 | 4,254 | 1,023 | 1,056 | 1,041 |
| QoQ Change |  |  |  |  |  |  |  |  | -0.1\% | 30.6\% | -10.9\% | -14.6\% |  | 8.0\% | 3.2\% | -1.4\% |
| Yoy Change |  | 7.0\% | 8.8\% | 15.6\% | -9.8\% | -3.7\% | -7.8\% | 9.1\% | -4.9\% | -19.8\% | 11.1\% | -0.7\% | -5.6\% | 7.3\% | -15.2\% | -6.1\% |
| Earnings Per Share - Basic | 0.51 | 0.62 | 1.37 | 0.91 | 0.77 | 0.68 | 0.65 | 0.77 | 0.17 | 0.18 | 0.15 | 0.13 | 0.63 | 0.10 | 0.14 | 0.14 |
| Earnings Per Share - Diluted | 0.50 | 0.61 | 1.34 | 0.90 | 0.76 | 0.68 | 0.65 | 0.77 | 0.17 | 0.17 | 0.15 | 0.13 | 0.62 | 0.10 | 0.14 | 0.14 |
| Shares Outstanding-Basic | 2,605 | 2,605 | 2,635 | 2,675 | 2,714 | 2,720 | 2,726 | 2,736 | 2,744 | 2,746 | 2,750 | 2,758 | 2,750 | 2,765 | 2,765 | 2,765 |
| Shares Outstanding - Diluted | 2,641 | 2,649 | 2,685 | 2,717 | 2,725 | 2,726 | 2,741 | 2,755 | 2,759 | 2,759 | 2,762 | 2,764 | 2,763 | 2,765 | 2,765 | 2,765 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Key Cash Flow Metrics Operating cash flow | 2,697 | 3,068 | 3,655 | 3,696 | 3,186 | 4,014 | 4,152 | 3,796 | 961 | 840 | 1,050 | 889 | 3,740 | 922 | 870 | 902 |
| QoQ Change |  |  |  |  |  |  |  |  | 30.0\% | -12.6\% | 25.0\% | -15.3\% |  | 3.7\% | -5.6\% | 3.7\% |
| Yoy Change |  | 13.7\% | 19.1\% | 1.1\% | -13.8\% | 26.0\% | 3.4\% | -8.6\% | -7.9\% | -21.1\% | 10.5\% | 20.3\% | -1.5\% | -4.1\% | 3.6\% | -14.1\% |
| Capital expenditures, gross (accounting) | 1,086 | 1,632 | 1,505 | 1,645 | 1,939 | 1,543 | 1,237 | 1,301 | 392 | 490 | 381 | 354 | 1,617 | 398 | 362 | 338 |
| QoQ Change |  |  |  |  |  |  |  |  | 19.5\% | 25.0\% | -22.2\% | -7.1\% |  | 12.4\% | -9.0\% | -6.6\% |
| Yoy Change |  | 50.3\% | -7.8\% | 9.3\% | 17.9\% | -20.4\% | -19.8\% | 5.2\% | 23.3\% | 45.0\% | 20.2\% | 7.9\% | 24.3\% | 1.5\% | -26.1\% | -11.3\% |
| Capital expenditures, gross (cash flow) | 991 | 1,531 | 1,535 | 1,622 | 1,903 | 1,540 | 1,228 | 1,275 | 368 | 511 | 427 | 329 | 1,635 | 345 | 387 | 349 |
| QoQ Change |  |  |  |  |  |  |  |  | 16.8\% | 38.9\% | -16.4\% | -23.0\% |  | 4.9\% | 12.2\% | -9.8\% |
| Capital expenditures, net (cash flow) $\begin{aligned} & \text { Yoy Change } \\ & \\ & \text { Qoo Change }\end{aligned}$ |  | 54.5\% | 0.2\% | 5.7\% | 17.3\% | -19.1\% | -20.3\% | 3.8\% | 16.8\% | 58.2\% | 32.6\% | 4.4\% | 28.2\% | -6.3\% | -24.3\% | -18.3\% |
|  | 814 | 1,384 | 1,445 | 1,489 | 1,637 | 1,235 | 916 | 1,045 | 355 | 427 | 405 | 297 | 1,484 | 303 | 331 | 325 |
|  |  |  |  |  |  |  |  |  | 53.0\% | 20.3\% | -5.2\% | -26.7\% |  | 2.0\% | 9.2\% | -1.8\% |
| Yoy Change |  | 70.0\% | 4.4\% | 3.0\% | 9.9\% | -24.6\% | -25.8\% | 14.1\% | 24.1\% | 54.2\% | 62.0\% | 28.0\% | 42.0\% | -14.6\% | -22.5\% | -19.8\% |
| Free cash flow | 1,883 | 1,684 | 2,210 | 2,207 | 1,549 | 2,779 | 3,236 | 2,751 | 606 | 413 | 645 | 592 | 2,256 | 619 | 539 | 577 |
| QoQ Change |  |  |  |  |  |  |  |  | 19.5\% | -31.8\% | 56.2\% | -8.2\% |  | 4.6\% | -12.9\% | 7.1\% |
| YoY Change |  | -10.6\% | 31.3\% | -0.1\% | -29.8\% | 79.4\% | 16.4\% | -15.0\% | -19.9\% | -47.5\% | -7.9\% | 16.8\% | -18.0\% | 2.1\% | 30.5\% | -10.5\% |
| Key Balance Sheet Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total debt | 5,034 | 4,356 | 4,136 | 5,717 | 9,578 | 9,546 | 9,827 | 10,087 | 11,912 | 11,368 | 11,077 | 10,713 | 10,713 | 10,605 | 11,504 | 11,246 |
| Cash \& short-term investments | 1,589 | 816 | 734 | 372 | 2,298 | 1,547 | 1,742 | 2,883 | 3,709 | 1,825 | 2,156 | 1,317 | 1,317 | 1,777 | 2,250 | 1,846 |
| Net debt | 3,445 | 3,540 | 3,402 | 5,345 | 7,280 | 7,999 | 8,085 | 7,204 | 8,203 | 9,543 | 8,921 | 9,396 | 9,396 | 8,828 | 9,254 | 9,400 |
| Ratios |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating margin | 20.8\% | 24.0\% | 25.8\% | 31.2\% | 28.6\% | 29.6\% | 29.5\% | 35.6\% | 29.3\% | 30.5\% | 25.1\% | 18.7\% | 25.7\% | 22.4\% | 24.5\% | 23.9\% |
| Net margin | 11.9\% | 14.8\% | 31.3\% | 20.4\% | 18.2\% | 18.1\% | 18.5\% | 23.3\% | 21.3\% | 18.5\% | 15.6\% | 14.2\% | 17.2\% | 11.3\% | 15.0\% | 15.7\% |
| EBITDA margin | 34.4\% | 37.2\% | 38.7\% | 43.0\% | 40.9\% | 43.6\% | 43.2\% | 49.8\% | 43.8\% | 47.8\% | 42.6\% | 36.3\% | 42.6\% | 40.0\% | 42.1\% | 41.5\% |
| Capex/Sales | 9.8\% | 14.8\% | 13.1\% | 13.7\% | 17.0\% | 15.0\% | 12.9\% | 14.4\% | 18.0\% | 18.8\% | 14.6\% | 13.6\% | 16.2\% | 15.6\% | 14.4\% | 13.5\% |
| Net debt / EBITDA (ttm) | 0.90 | 0.86 | 0.76 | 1.04 | 1.57 | 1.79 | 1.96 | 1.60 | 1.84 | 2.30 | 2.09 | 2.21 | 2.21 | 2.04 | 2.24 | 2.31 |



Bezeq Group (cont'd)

| Operating \& General Expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total operating \& general expenses | 5,075 | 4,660 | 4,871 | 5,026 | 4,494 | 3,953 | 3,576 | 3,366 | 799 | 1,002 | 1,000 | 1,068 | 3,869 | 1,018 | 972 | 994 |
| QoQ Change |  |  |  |  |  |  |  |  | -6.3\% | 25.4\% | -0.2\% | 6.8\% |  | 4.7\% | -4.5\% | 2.3\% |
| Yo Y Change |  | -8.2\% | 4.5\% | 3.2\% | -10.6\% | -12.0\% | -9.5\% | -5.9\% | -8.1\% | 21.9\% | 21.7\% | 25.2\% | 14.9\% | 27.4\% | -3.0\% | -0.6\% |
| Terminal equipment \& materials | N/A | N/A | 1,163 | 1,225 | 1,693 | 1,263 | 1,071 | 928 | 226 | 205 | 193 | 256 | 880 | 216 | 201 | 177 |
| QoQ Change |  |  |  |  |  |  |  |  | -11.0\% | -9.3\% | -5.9\% | 32.6\% |  | -15.6\% | -6.9\% | -11.9\% |
| Yoy Change |  |  |  | 5.3\% | 38.2\% | -25.4\% | -15.2\% | -13.4\% | -13.7\% | -3.3\% | -3.5\% | 0.8\% | -5.2\% | -4.4\% | -2.0\% | -8.3\% |
| Interconnect \& payments to telecom operators | N/A | N/A | 1,762 | 1,876 | 910 | 900 | 905 | 847 | 212 | 241 | 236 | 220 | 909 | 212 | 211 | 211 |
| QoQ Change |  |  |  |  |  |  |  |  | -0.9\% | 13.7\% | -2.1\% | -6.8\% |  | -3.6\% | -0.5\% | 0.0\% |
| Maintenance of buildings and sites |  |  |  | 6.5\% | -51.5\% | -1.1\% | 0.6\% | -6.4\% | 2.9\% | 15.9\% | 7.8\% | 2.8\% | 7.3\% | 0.0\% | -12.4\% | -10.6\% |
|  | N/A | N/A | 647 | 640 | 641 | 663 | 607 | 639 | 150 | 156 | 161 | 149 | 616 | 154 | 145 | 151 |
| QoQ Change |  |  |  |  |  |  |  |  | -8.5\% | 4.0\% | 3.2\% | -7.5\% |  | 3.4\% | -5.8\% | 4.1\% |
| Yoy Change |  |  |  | -1.1\% | 0.2\% | 3.4\% | -8.4\% | 5.3\% | -3.8\% | 0.0\% | -1.2\% | -9.1\% | -3.6\% | 2.7\% | -7.1\% | -6.2\% |
| Marketing \& general | N/A | N/A | 626 | 622 | 655 | 556 | 563 | 603 | 129 | 160 | 164 | 187 | 640 | 177 | 168 | 180 |
| QoQ Change |  |  |  |  |  |  |  |  | -11.0\% | 24.0\% | 2.5\% | 14.0\% |  | -5.3\% | -5.1\% | 7.1\% |
| Yoy Change |  |  |  | -0.6\% | 5.3\% | -15.1\% | 1.3\% | 7.1\% | -15.7\% | 4.6\% | 7.9\% | 29.0\% | 6.1\% | 37.2\% | 5.0\% | 9.8\% |
| Services and maintenance by sub-contractors | N/A | N/A | 218 | 189 | 170 | 158 | 162 | 137 | 34 | 55 | 52 | 58 | 199 | 63 | 61 | 68 |
| QoQ Change |  |  |  |  |  |  |  |  | 41.7\% | 61.8\% | -5.5\% | 11.5\% |  | 8.6\% | -3.2\% | 11.5\% |
| YoY Change |  |  |  | -13.3\% | -10.1\% | -7.1\% | 2.5\% | -15.4\% | -15.0\% | 44.7\% | 48.6\% | 141.7\% | 45.3\% | 85.3\% | 10.9\% | 30.8\% |
| Vehicle maintenance | N/A | N/A | 177 | 188 | 142 | 162 | 152 | 154 | 35 | 41 | 47 | 44 | 167 | 42 | 39 | 42 |
| QoQ Change |  |  |  |  |  |  |  |  | -10.3\% | 17.1\% | 14.6\% | -6.4\% |  | -4.5\% | -7.1\% | 7.7\% |
| Content services YoY Change |  |  |  | 6.2\% | -24.5\% | 14.1\% | -6.2\% | 1.3\% | -5.4\% | 2.5\% | 23.7\% | 12.8\% | 8.4\% | 20.0\% | -4.9\% | -10.6\% |
|  | N/A | N/A | 151 | 156 | 123 | 103 | 65 | 58 | 13 | 144 | 147 | 154 | 458 | 154 | 147 | 165 |
| QoQ Change |  |  |  |  |  |  |  |  | 0.0\% | NM | 2.1\% | 4.8\% |  | 0.0\% | -4.5\% | 12.2\% |
| Yoy Change |  |  |  | 3.3\% | -21.2\% | -16.3\% | -36.9\% | -10.8\% | -13.3\% | $N M$ | NM | N/M | 689.7\% | N/M | 2.1\% | 12.2\% |
| Cash Flow Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Change in trade \& other receivables | N/A | N/A | N/A | (300) | (756) | 505 | 646 | 549 | 84 | 61 | 51 | 126 | 322 | (12) | 75 | 53 |
| Change in inventory | N/A | N/A | N/A | 84 | (33) | 74 | 9 | 28 | 9 | (9) | 6 | (26) | (20) | (9) | 14 | 2 |
| Change in trade \& other payables | N/A | N/A | N/A | (21) | (131) | (233) | 27 | (39) | (45) | (150) | 21 | (97) | (271) | 39 | (137) | (12) |
| Change in provisions | N/A | N/A | N/A | (136) | (64) | (34) | (29) | (63) | 3 | 6 | (3) | 12 | 18 | (12) | 3 | (3) |
| Change in employee benefits | N/A | N/A | N/A | (215) | 82 | (140) | 2 | 3 | 4 | (3) | (1) | 110 | 110 | 1 | (9) | (92) |
| Change in other liabilities (incl broadcasting rights) | N/A | N/A | N/A |  | 50 | (31) | 11 | 4 | (1) | (15) | 8 | (1) | (9) | (3) | (5) | 16 |
| Total changes in assets and liabilities |  |  |  | (588) | (852) | 141 | 666 | 482 | 54 | (110) | 82 | 124 | 150 | 4 | (59) | (36) |
| Income tax paid, net | N/A | N/A | N/A | 690 | 649 | 662 | 625 | 527 | 53 | 154 | 130 | 125 | 462 | 105 | 100 | 92 |
| Interest paid | N/A | N/A | N/A | 237 | 377 | 464 | 453 | 431 | 20 | 223 | 41 | 210 | 494 | 32 | 192 | 32 |



## Bezeq Fixed-Line

| Key Income Statement Metrics (Revenues) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 5,713 | 5,498 | 5,303 | 5,263 | 4,648 | 4,630 | 4,478 | 4,317 | 1,113 | 1,105 | 1,101 | 1,088 | 4,407 | 1,112 | 1,100 | 1,089 |
| Telephony Revenues $\begin{gathered}\text { Qoo Change } \\ \text { YoY Change }\end{gathered}$ |  | -3.8\% | -3.5\% | -0.8\% | -11.7\% | -0.4\% | -3.3\% | -3.6\% | 2.5\% $3.3 \%$ | -0.7\% 3.0\% | -0.4\% <br> 1.9\% <br>  | -1.2\% $0.2 \%$ | 2.1\% | 2.2\% | $-1.1 \%$ <br> $-0.5 \%$ | $-1.0 \%$ $-1.1 \%$ |
|  | 3,905 | 3,572 | 3,333 | 3,160 | 2,393 | 2,254 | 1,971 | 1,668 | 403 | 396 | 395 | 392 | 1,586 | 384 | 374 | 375 |
| Broadband Internet Revenues $\quad \begin{aligned} & \text { QoQ Change } \\ & \text { Yo Y Change }\end{aligned}$ |  |  |  |  |  |  |  |  | -1.5\% | -1.7\% | -0.3\% | -0.8\% |  | -2.0\% | -2.6\% | 0.3\% |
|  |  | -8.5\% | -6.7\% | -5.2\% | -24.3\% | -5.8\% | -12.6\% | -15.4\% | -5.4\% | -4.6\% | -5.5\% | -4.2\% | -4.9\% | -4.7\% | -5.6\% | -5.1\% |
|  | 712 | 790 | 863 | 977 | 1,092 | 1,166 | 1,287 | 1,394 | 383 | 387 | 385 | 387 | 1,542 | 394 | 398 | 399 |
| Transmission \& Data Revenues $\quad \begin{gathered}\text { Qoo Change } \\ \text { Yoy Change }\end{gathered}$ |  | 11.0\% | 9.2\% | 13.2\% | 11.8\% | 6.8\% | 10.4\% | 8.3\% | 5.2\% 15.4\% | 1.0\% $12.2 \%$ | $-0.5 \%$ $9.1 \%$ | 0.5\% $6.3 \%$ | 10.6\% | 1.8\% 2.9\% | 1.0\% 2.8\% | $0.3 \%$ <br> $3.6 \%$ |
|  | 754 | 811 | 851 | 882 | 931 | 976 | 990 | 1,022 | 266 | 264 | 267 | 261 | 1,058 | 273 | 270 | 261 |
| Other Service Revenues $\begin{gathered}\text { QoQ Change } \\ \text { Yoy Change }\end{gathered}$ |  |  |  |  |  |  |  |  | 3.5\% | -0.8\% | 1.1\% | -2.2\% |  | 4.6\% | -1.1\% | -3.3\% |
|  |  | 7.6\% | 4.9\% | 3.6\% | 5.6\% | 4.8\% | 1.4\% | 3.2\% | 2.7\% | 3.5\% | 6.4\% | 1.6\% | 3.5\% | 2.6\% | 2.3\% | -2.2\% |
|  | 342 | 325 | 256 | 244 | 232 | 234 | 230 | 233 | 61 | 58 | 54 | 48 | 221 | 61 | 58 | 54 |
| QoQ Change |  |  |  |  |  |  |  |  | 8.9\% | -4.9\% | -6.9\% | -11.1\% | -52\% | 27.1\% | -4.9\% | -6.9\% |
|  |  | -5.0\% | -21.2\% | -4.7\% | -4.9\% | 0.9\% | -1.7\% | 1.3\% | 1.7\% | 0.0\% | -8.5\% | -14.3\% | -5.2\% | 0.0\% | 0.0\% | 0.0\% |
| Revenues from Residential Customers | N/A | $\begin{gathered} \hline 3,303 \\ 60.1 \% \end{gathered}$ | $\begin{aligned} & \hline \begin{array}{l} 3,165 \\ 59.7 \% \end{array} \\ & \hline \end{aligned}$ | $\begin{gathered} \hline \hline, 128 \\ 59.4 \% \end{gathered}$ | $\begin{gathered} \hline \hline 2,777 \\ \hline 59.7 \% \\ \hline \end{gathered}$ | $\begin{gathered} \hline 2,716 \\ 58.7 \% \end{gathered}$ | $\begin{gathered} \hline 2,605 \\ 58.2 \% \end{gathered}$ | $\begin{gathered} \hline 2,498 \\ 57.9 \% \end{gathered}$ | N/A | N/A | N/A | N/A | $\begin{gathered} \hline \hline 50,507 \\ 56.9 \% \end{gathered}$ | N/A | N/A | N/A |
| Revenues from Business Customers | N/A | $\begin{aligned} & 2,195 \\ & 39.9 \% \end{aligned}$ | $\begin{aligned} & \mathbf{2 , 1 3 8} \\ & 40,3 \% \end{aligned}$ | $2,134$ | $\begin{aligned} & \mathbf{1 , 8 7 1} \\ & 40,3 \% \end{aligned}$ | $1,914$ | $\begin{aligned} & 1,873 \\ & 41.8 \% \end{aligned}$ | $\begin{array}{r} 1,819 \\ \hline 42.1 \% \\ \hline \end{array}$ | N/A | $N / A$ | N/A | N/A | $\begin{aligned} & 1,900 \\ & 43,1 \end{aligned}$ | N/A | $N / A$ | N/A |
| Key Income Statement Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Depreciation \& amortization | 941 | 852 | 794 | 690 | 688 | 730 | 683 | 688 | 176 | 180 | 184 | 185 | 725 | 183 | 185 | 188 |
| $\begin{array}{ll} & \begin{array}{l}\text { QoQ Change } \\ \text { Yoy Change }\end{array} \\ \text { Salaries }\end{array}$ |  |  |  |  |  |  |  |  | 3.5\% | 2.3\% | 2.2\% | 0.5\% |  | -1.1\% | 1.1\% | 1.6\% |
|  |  | -9.5\% | -6.8\% | -13.1\% | -0.3\% | 6.1\% | -6.4\% | 0.7\% | 4.8\% | 4.7\% | 3.4\% | 8.8\% | 5.4\% | 4.0\% | 2.8\% | 2.2\% |
|  | 1,293 | 1,202 | 1,094 | 1,079 | 1,076 | 1,036 | 980 | 895 | 227 | 226 | 232 | 227 | 912 | 230 | 217 | 225 |
| QoQ Change |  |  |  |  |  |  |  |  | 4.6\% | -0.4\% | 2.7\% | -2.2\% |  | 1.3\% | -5.7\% | 3.7\% |
| Other operating expenses (income) YoY Change |  | -7.0\% | -9.0\% | -1.4\% | -0.3\% | -3.7\% | -5.4\% | -8.7\% | 1.8\% | -0.9\% | 2.2\% | 4.6\% | 1.9\% | 1.3\% | -4.0\% | -3.0\% |
|  | 39 | 96 | 202 | (158) | 139 | (128) | (78) | (23) | (17) | (139) | (13) | 70 | (99) | (9) | (12) | (26) |
| QoQ Change |  |  |  |  |  |  |  |  | NM | 717.6\% | -90.6\% | NM |  | $N / M$ | 33.3\% | 116.7\% |
| Operating profit YoY Change |  | 146.2\% | NM | $N M$ | $N / M$ | $N M$ | -39.1\% | -70.5\% | $N M$ | NM | -48.0\% | NM | 330.4\% | -47.1\% | -91.4\% | 100.0\% |
|  | 1,319 | 1,475 | 1,523 | 2,043 | 1,671 | 1,959 | 1,998 | 1,980 | 547 | 662 | 512 | 427 | 2,148 | 536 | 540 | 519 |
| QoQ Change |  |  |  |  |  |  |  |  | 7.9\% | 21.0\% | -22.7\% | -16.6\% |  | 25.5\% | 0.7\% | -3.9\% |
| Finance expenses (income), net YoY Change |  | 11.8\% | 3.3\% | 34.1\% | -18.2\% | 17.2\% | 2.0\% | -0.9\% | 8.5\% | 40.6\% | 2.8\% | -15.8\% | 8.5\% | -2.0\% | -18.4\% | 1.4\% |
|  | 188 | 125 | (15) | 90 | 240 | 259 | 442 | 400 | 75 | 100 | 138 | 19 | 332 | 101 | 105 | 93 |
| QoQ Change |  |  |  |  |  |  |  |  | -7.4\% | 33.3\% | 38.0\% | -86.2\% |  | 431.6\% | 4.0\% | -11.4\% |
| Net profit ${ }^{(1)}$ ( Yoy Change |  | -33.5\% | NM | $N / M$ | 166.7\% | 7.9\% | 70.7\% | -9.5\% | -19.4\% | -9.1\% | 19.0\% | -76.5\% | -17.0\% | 34.7\% | 5.0\% | -32.6\% |
|  | 737 | 950 | 1,107 | 1,426 | 1,073 | 1,227 | 1,146 | 1,102 | 346 | 382 | 256 | 340 | 1,324 | 328 | 326 | 343 |
| EBITDA $\begin{gathered}\text { QoQ Change } \\ \text { YoY Change }\end{gathered}$ |  |  |  |  |  |  |  |  | 18.1\% | 10.4\% | -33.0\% | 32.8\% |  | -3.5\% | -0.6\% | 5.2\% |
|  |  | 28.9\% | 16.5\% | 28.8\% | -24.8\% | 14.4\% | -6.6\% | -3.8\% | 17.3\% | 52.2\% | -2.7\% | 16.0\% | 20.1\% | -5.2\% | -14.7\% | 34.0\% |
|  | 2,260 | 2,327 | 2,317 | 2,733 | 2,359 | 2,689 | 2,681 | 2,668 | 723 | 842 | 696 | 612 | 2,873 | 719 | 725 | 707 |
| QoQ Change |  |  |  |  |  |  |  |  | 6.8\% | 16.5\% | -17.3\% | -12.1\% |  | 17.5\% | 0.8\% | -2.5\% |
| YoY Change |  | 3.0\% | -0.4\% | 18.0\% | -13.7\% | 14.0\% | -0.3\% | -0.5\% | 7.6\% | 30.9\% | 3.0\% | -9.6\% | 7.7\% | -0.6\% | -13.9\% | 1.6\% |
| Key Cash Flow Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating cash flow | 1,379 | 1,691 | 2,220 | 2,140 | 2,106 | 2,009 | 2,274 | 2,259 | 548 | 456 | 686 | 668 | 2,358 | 539 | 517 | 526 |
| QoQ Change |  |  |  |  |  |  |  |  | 9.8\% | -16.8\% | 50.4\% | -2.6\% |  | -19.3\% | -4.1\% | 1.7\% |
| Capital expenditures, gross (accounting) |  | 22.6\% | 31.3\% | -3.6\% | -1.6\% | -4.6\% | 13.2\% | -0.7\% | -11.0\% | -16.3\% | 14.5\% | 33.9\% | 4.4\% | -1.6\% | 13.4\% | -23.3\% |
|  | 513 | 600 | 844 | 1,041 | 1,174 | 945 | 777 | 835 | 228 | 203 | 208 | 198 | 837 | 222 | 203 | 204 |
| QoQ Change |  |  |  |  |  |  |  |  | 10.1\% | -11.0\% | 2.5\% | -4.8\% |  | 12.1\% | -8.6\% | 0.5\% |
| Capital expenditures, gross (cash flow) ${ }^{\text {YoY Change }}$ |  | 17.0\% | 40.7\% | 23.3\% | 12.8\% | -19.5\% | -17.8\% | 7.5\% | 6.0\% | -5.6\% | 5.1\% | -4.3\% | 0.2\% | -2.6\% | 0.0\% | -1.9\% |
|  | 505 | 616 | 853 | 1,032 | 1,165 | 958 | 789 | 822 | 231 | 191 | 230 | 197 | 849 | 195 | 227 | 207 |
| QoQ Change |  |  |  |  |  |  |  |  | 18.5\% | -17.3\% | 20.4\% | -14.3\% |  | -1.0\% | 16.4\% | -8.8\% |
| Capital expenditures, net (cash flow) Yoy Change |  | 22.0\% | 38.5\% | 21.0\% | 12.9\% | -17.8\% | -17.6\% | 4.2\% | 10.0\% | -7.7\% | 9.5\% | 1.0\% | 3.3\% | -15.6\% | 18.8\% | -10.0\% |
|  | 336 | 472 | 767 | 900 | 937 | 658 | 485 | 601 | 219 | 111 | 209 | 164 | 703 | 154 | 173 | 185 |
| QoQ Change |  |  |  |  |  |  |  |  | 93.8\% | -49.3\% | 88.3\% | -21.5\% |  | -6.1\% | 12.3\% | 6.9\% |
| Free cash flow YoY Change |  | 40.5\% | 62.5\% | 17.3\% | 4.1\% | -29.8\% | -26.3\% | 23.9\% | 20.3\% | -32.7\% | 48.2\% | 45.1\% | 17.0\% | -29.7\% | 55.9\% | -11.5\% |
|  | 1,043 | 1,219 | 1,453 | 1,240 | 1,169 | 1,351 | 1,789 | 1,658 | 329 | 345 | 477 | 504 | 1,655 | 385 | 344 | 341 |
| QoQ Change |  |  |  |  |  |  |  |  | -14.8\% | 4.9\% | 38.3\% | 5.7\% |  | -23.6\% | -10.6\% | -0.9\% |
| YoY Change |  | 16.9\% | 19.2\% | -14.7\% | -5.7\% | 15.6\% | 32.4\% | -7.3\% | -24.2\% | -9.2\% | 4.1\% | 30.6\% | -0.2\% | 17.0\% | -0.3\% | -28.5\% |
| Ratios |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating margin | 23.1\% | 26.8\% | 28.7\% | 38.8\% | 36.0\% | 42.3\% | 44.6\% | 45.9\% | 49.1\% | 59.9\% | 46.5\% | 39.2\% | 48.7\% | 48.2\% | 49.1\% | 47.7\% |
| Net margin | 12.9\% | 17.3\% | 20.9\% | 27.1\% | 23.1\% | 26.5\% | 25.6\% | 25.5\% | 31.1\% | 34.6\% | 23.3\% | 31.3\% | 30.0\% | 29.5\% | 29.6\% | 31.5\% |
| EBITDA margin | 39.6\% | 42.3\% | 43.7\% | 51.9\% | 50.8\% | 58.1\% | 59.9\% | 61.8\% | 65.0\% | 76.2\% | 63.2\% | 56.3\% | 65.2\% | 64.7\% | 65.9\% | 64.9\% |
| Capex/Sales | 9.0\% | 10.9\% | 15.9\% | 19.8\% | 25.3\% | 20.4\% | 17.4\% | 19.3\% | 20.5\% | 18.4\% | 18.9\% | 18.2\% | 19.0\% | 20.0\% | 18.5\% | 18.7\% |


| (NIS millions, except for EPS) | Bezeq - The Israel Telecommunication Corp. Ltd. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { FY } \\ 2007 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2008 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2009 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2010 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2012 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2013 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2014 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2015 \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2015 \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2016 \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2016 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2016 \\ \hline \end{gathered}$ |
| Bezeq Fixed-Line (cont'd) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating \& general expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total general \& operating expenses | 2,121 | 1,873 | 1,690 | 1,609 | 1,074 | 1,033 | 895 | 777 | 180 | 176 | 186 | 179 | 721 | 172 | 170 | 183 |
| QoQ Change |  |  |  |  |  |  |  |  | -8.2\% | -2.2\% | 5.7\% | -3.8\% |  | -3.9\% | -1.2\% | 7.6\% |
| Yoy Change |  | -11.7\% | -9.8\% | -4.8\% | -33.3\% | -3.8\% | -13.4\% | -13.2\% | -5.3\% | -6.4\% | -8.4\% | -8.7\% | -7.2\% | -4.4\% | -3.4\% | -1.6\% |
| Maintenance of buildings and sites | N/A | N/A | 278 | 240 | 247 | 245 | 233 | 217 | 51 | 47 | 54 | 50 | 202 | 49 | 46 | 49 |
| QoQ Change |  |  |  |  |  |  |  |  | -1.9\% | -7.8\% | 14.9\% | -7.4\% |  | -2.0\% | -6.1\% | 6.5\% |
| Yoy Change |  |  |  | -13.7\% | 2.9\% | -0.8\% | -4.9\% | -6.9\% | -7.3\% | -11.3\% | -5.3\% | -3.8\% | -6.9\% | -3.9\% | -2.1\% | -9.3\% |
| Interconnect \& payments to telecom operators | N/A | N/A | 871 | 855 | 314 | 281 | 220 | 161 | 38 | 37 | 35 | 35 | 145 | 34 | 33 | 34 |
| QoQ Change |  |  |  |  |  |  |  |  | 0.0\% | -2.6\% | -5.4\% | 0.0\% |  | -2.9\% | -2.9\% | 3.0\% |
| Yoy Change |  |  |  | -1.8\% | -63.3\% | -10.5\% | -21.7\% | -26.8\% | -9.5\% | -5.1\% | -16.7\% | -7.9\% | -9.9\% | -10.5\% | -10.8\% | -2.9\% |
| Marketing \& general | N/A | N/A | 218 | 196 | 194 | 159 | 186 | 213 | 47 | 48 | 49 | 44 | 188 | 43 | 44 | 55 |
| QoQ Change |  |  |  |  |  |  |  |  | -13.0\% | 2.1\% | 2.1\% | -10.2\% |  | -2.3\% | 2.3\% | 25.0\% |
| Yoy Change |  |  |  | -10.1\% | -1.0\% | -18.0\% | 17.0\% | 14.5\% | -2.1\% | -7.7\% | -16.9\% | -18.5\% | -11.7\% | -8.5\% | -8.3\% | 12.2\% |
| Terminal equipment \& materials | N/A | N/A | 80 | 88 | 89 | 111 | 90 | 49 | 11 | 11 | 10 | 16 | 48 | 12 | 12 | 11 |
| QoQ Change |  |  |  |  |  |  |  |  | -31.3\% | 0.0\% | -9.1\% | 60.0\% |  | -25.0\% | 0.0\% | -8.3\% |
| Yoy Change |  |  |  | 10.0\% | 1.1\% | 24.7\% | -18.9\% | -45.6\% | -8.3\% | 10.0\% | -9.1\% | 0.0\% | -2.0\% | 9.1\% | 9.1\% | 10.0\% |
| Services and maintenance by sub-contractors | N/A | N/A | 96 | 76 | 76 | 73 | 64 | 61 | 16 | 14 | 17 | 13 | 60 | 17 | 17 | 16 |
| QoQ Change |  |  |  |  |  |  |  |  | 0.0\% | -12.5\% | 21.4\% | -23.5\% |  | 30.8\% | 0.0\% | -5.9\% |
| Yoy Change |  |  |  | -20.8\% | 0.0\% | -3.9\% | -12.3\% | -4.7\% | 0.0\% | -6.7\% | 21.4\% | -18.8\% | -1.6\% | 6.3\% | 21.4\% | -5.9\% |
| Vehicle maintenance | N/A | N/A | 96 | 101 | 78 | 83 | 76 | 76 | 17 | 19 | 21 | 21 | 78 | 17 | 18 | 18 |
| QoQ Change |  |  |  |  |  |  |  |  | -15.0\% | 11.8\% | 10.5\% | 0.0\% |  | -19.0\% | 5.9\% | 0.0\% |
| Yoy Change |  |  |  | 5.2\% | -22.8\% | 6.4\% | -8.4\% | 0.0\% | 0.0\% | 0.0\% | 5.0\% | 5.0\% | 2.6\% | 0.0\% | -5.3\% | -14.3\% |



\begin{tabular}{|c|c|c|c|c|c|c|c|c|c|c|c|c|c|c|c|c|}
\hline (NIS millions, except for EPS) \& $$
\begin{gathered}
\text { FY } \\
2007
\end{gathered}
$$ \& $$
\begin{gathered}
\text { FY } \\
2008 \\
\hline
\end{gathered}
$$ \& $$
\begin{gathered}
\text { FY } \\
2009
\end{gathered}
$$ \& $$
\begin{gathered}
\text { FY } \\
2010 \\
\hline
\end{gathered}
$$ \& $$
\begin{gathered}
\text { FY } \\
2011 \\
\hline
\end{gathered}
$$ \& $$
\begin{gathered}
\text { FY } \\
2012
\end{gathered}
$$ \& $$
\begin{gathered}
\text { FY } \\
2013
\end{gathered}
$$ \& $$
\begin{gathered}
\text { FY } \\
2014
\end{gathered}
$$ \& $$
\begin{gathered}
\text { Q1 } \\
2015
\end{gathered}
$$ \& $$
\begin{gathered}
\text { Q2 } \\
2015
\end{gathered}
$$ \& $$
\begin{gathered}
\text { Q3 } \\
2015
\end{gathered}
$$ \& $$
\begin{gathered}
\text { Q4 } \\
2015
\end{gathered}
$$ \& $$
\begin{gathered}
\text { FY } \\
2015
\end{gathered}
$$ \& $$
\begin{gathered}
\text { Q1 } \\
2016
\end{gathered}
$$ \& $$
\begin{gathered}
\text { Q2 } \\
2016
\end{gathered}
$$ \& $$
\begin{gathered}
\text { Q3 } \\
2016
\end{gathered}
$$ <br>
\hline \multicolumn{17}{|l|}{Bezeq International} <br>
\hline \multicolumn{17}{|l|}{Key Income Statement Metrics} <br>
\hline Total Revenues \& 1,304 \& 1,306 \& 1,318 \& 1,380 \& 1,354 \& 1,340 \& 1,433 \& 1,504 \& 393 \& 391 \& 389 \& 405 \& 1,578 \& 395 \& 377 \& 384 <br>
\hline QoQ Change Yo Y Change \& \& 0.2\% \& 0.9\% \& 4.8\% \& -1.9\% \& -1.0\% \& 6.9\% \& 5.0\% \& $$
\begin{aligned}
& -1.5 \% \\
& 10.7 \%
\end{aligned}
$$ \& $-0.5 \%$
$7.1 \%$ \& $-0.5 \%$

1.0\% \& 4.15\% \& 4.9\% \& -2.5\%
0.5\% \& $-4.6 \%$
$-3.6 \%$ \& 1.9\%
$-1.3 \%$ <br>
\hline Revenues from ILD services \% of total \& N/A \& 502 \& 502
$38.1 \%$ \& 501 \& 413 \& 383
$28.6 \%$ \& 401 \& 395 \& N/A \& N/A \& N/A \& N/A \& 379
$24.0 \%$ \& N/A \& N/A \& N/A <br>
\hline Revenues from Internet, Data \& ICT services \& N/A \& 804 \& 816 \& 879 \& 941 \& 957 \& 1,032 \& 1,109 \& N/A \& N/A \& N/A \& N/A \& 1,199 \& N/A \& N/A \& N/A <br>
\hline \% of total revenues \& \& 61.6\% \& 61.9\% \& 63.7\% \& 69.5\% \& 71.4\% \& 72.0\% \& 73.7\% \& \& \& \& \& 76.0\% \& \& \& <br>
\hline Revenues from Private Customers ${ }_{\text {oft }}$ \& N/A \& 513 \& 520 \& 523 \& 528 \& 538 \& 535 \& 529 \& N/A \& N/A \& N/A \& N/A \& 555 \& N/A \& N/A \& N/A <br>
\hline \% of total revenues \& \& 39.3\% \& 39.5\% \& 37.9\% \& 39.0\% \& 40.1\% \& 37.3\% \& 35.2\% \& \& \& \& \& \& \& \& <br>

\hline Revenues from Business Customers \& N/A \& $$
\begin{gathered}
793 \\
607 \%
\end{gathered}
$$ \& \[

$$
\begin{gathered}
798 \\
60.6 \%
\end{gathered}
$$

\] \& \[

$$
\begin{aligned}
& 857 \\
& 62.1 \%
\end{aligned}
$$

\] \& \[

$$
\begin{gathered}
826 \\
610 \%
\end{gathered}
$$

\] \& \[

$$
\begin{array}{r}
802 \\
598 \%
\end{array}
$$

\] \& \[

$$
\begin{gathered}
898 \\
62.7 \%
\end{gathered}
$$

\] \& \[

$$
\begin{array}{r}
975 \\
64.8 \%
\end{array}
$$

\] \& N/A \& N/A \& N/A \& N/A \& \[

\mathbf{1 , 0 2 3}
\] \& N/A \& N/A \& N/A <br>

\hline \multicolumn{17}{|l|}{Key Income Statement Metrics} <br>
\hline Cost of sales \& 859 \& 780 \& 777 \& 822 \& 788 \& 796 \& 879 \& 951 \& 251 \& 250 \& 251 \& 263 \& 1,015 \& 258 \& 246 \& 256 <br>
\hline QoQ Change \& \& \& \& \& \& \& \& \& -3.1\% \& -0.4\% \& 0.4\% \& 4.8\% \& \& -1.9\% \& -4.7\% \& 4.1\% <br>
\hline Yoy Change \& \& -9.2\% \& -0.4\% \& 5.8\% \& -4.1\% \& 1.0\% \& 10.4\% \& 8.2\% \& 15.1\% \& 9.6\% \& 2.0\% \& 1.5\% \& 6.7\% \& 2.8\% \& -1.6\% \& 2.0\% <br>
\hline Gross profit \& 445 \& 526 \& 541 \& 558 \& 566 \& 544 \& 554 \& 553 \& 142 \& 141 \& 138 \& 142 \& 563 \& 137 \& 131 \& 128 <br>
\hline QoQ Change \& \& \& \& \& \& \& \& \& 1.4\% \& -0.7\% \& -2.1\% \& 2.9\% \& \& -3.5\% \& -4.4\% \& -2.3\% <br>
\hline \multirow[t]{2}{*}{Sales \& marketing expenses YoY Change} \& \& 18.2\% \& 2.9\% \& 3.1\% \& 1.4\% \& -3.8\% \& 1.8\% \& -0.2\% \& 3.6\% \& 2.9\% \& -0.7\% \& 1.4\% \& 1.8\% \& -3.5\% \& -7.1\% \& -7.2\% <br>
\hline \& 147 \& 181 \& 175 \& 192 \& 209 \& 209 \& 205 \& 209 \& 53 \& 53 \& 49 \& 54 \& 209 \& 57 \& 56 \& 55 <br>
\hline QoQ Change \& \& \& \& \& \& \& \& \& -5.4\% \& 0.0\% \& -7.5\% \& 10.2\% \& \& 5.6\% \& -1.8\% \& -1.8\% <br>
\hline \multirow[t]{2}{*}{General \& administrative expenses Yoy Change} \& \& 23.1\% \& -3.3\% \& 9.7\% \& 8.9\% \& 0.1\% \& -1.9\% \& 1.8\% \& 6.0\% \& 6.0\% \& -7.5\% \& -3.6\% \& 0.0\% \& 7.5\% \& 5.7\% \& 12.2\% <br>
\hline \& 94 \& 103 \& 105 \& 109 \& 116 \& 117 \& 119 \& 112 \& 28 \& 28 \& 29 \& 31 \& 116 \& 29 \& 28 \& 28 <br>
\hline QoQ Change \& \& \& \& \& \& \& \& \& 3.7\% \& 0.0\% \& 3.6\% \& 6.9\% \& \& -6.5\% \& -3.4\% \& 0.0\% <br>
\hline Yoy Change \& \& 9.6\% \& 1.9\% \& 3.8\% \& 6.7\% \& 0.7\% \& 1.7\% \& -5.9\% \& -3.4\% \& -6.7\% \& 11.5\% \& 14.8\% \& 3.6\% \& 3.6\% \& 0.0\% \& -3.4\% <br>
\hline Other operating expenses (income) \& - \& - \& - \& - \& - \& - \& 3 \& - \& - \& (2) \& 1 \& (1) \& (2) \& 14 \& - \& <br>
\hline Salaries (included in oper. exps) \& 240 \& 260 \& 242 \& 248 \& 265 \& 278 \& 287 \& 298 \& 77 \& 74 \& 75 \& 77 \& 303 \& 83 \& 82 \& 83 <br>
\hline QoQ Change \& \& \& \& \& \& \& \& \& 2.7\% \& -3.9\% \& 1.4\% \& 2.7\% \& \& 7.8\% \& -1.2\% \& 1.2\% <br>
\hline YoY Change \& \& 8.3\% \& -6.9\% \& 2.5\% \& 6.9\% \& 4.9\% \& 3.2\% \& 3.8\% \& 2.7\% \& 1.4\% \& 0.0\% \& 2.7\% \& 1.7\% \& 7.8\% \& 10.8\% \& 10.7\% <br>
\hline Depreciation \& amortization (included in oper. exps) \& 87 \& 80 \& 84 \& 94 \& 109 \& 136 \& 129 \& 130 \& 32 \& 32 \& 33 \& 35 \& 132 \& 33 \& 35 \& 35 <br>
\hline QoQ Change \& \& \& \& \& \& \& \& \& -5.9\% \& 0.0\% \& 3.1\% \& 6.1\% \& \& -5.7\% \& 6.1\% \& 0.0\% <br>
\hline \multirow[b]{2}{*}{Operating profit} \& \& -7.5\% \& 5.2\% \& 11.9\% \& 15.5\% \& 25.2\% \& -5.4\% \& 0.8\% \& 0.0\% \& 0.0\% \& 3.1\% \& 2.9\% \& 1.5\% \& 3.1\% \& 9.4\% \& 6.1\% <br>
\hline \& 204 \& 242 \& 261 \& 320 \& 241 \& 219 \& 227 \& 232 \& 61 \& 62 \& 59 \& 58 \& 240 \& 37 \& 47 \& 45 <br>
\hline QoQ Change \& \& \& \& \& \& \& \& \& 6.2\% \& 1.6\% \& -4.8\% \& -1.7\% \& \& -36.2\% \& 27.0\% \& -4.3\% <br>
\hline \multirow[t]{2}{*}{Net profit YoY Change} \& \& 18.6\% \& 8.0\% \& 22.6\% \& -24.6\% \& -9.2\% \& 3.8\% \& 2.0\% \& 3.9\% \& 6.9\% \& 0.0\% \& 1.8\% \& 3.4\% \& -39.3\% \& -24.2\% \& -23.7\% <br>
\hline \& 153 \& 178 \& 200 \& 254 \& 182 \& 160 \& 158 \& 165 \& 44 \& 45 \& 41 \& 42 \& 172 \& 26 \& 33 \& 33 <br>
\hline QoQ Change \& \& \& \& \& \& \& \& \& 10.0\% \& 2.3\% \& -8.9\% \& 2.4\% \& \& -38.1\% \& 26.9\% \& 0.0\% <br>
\hline \multirow[t]{2}{*}{EBITDA YoY Change} \& \& 16.6\% \& 12.1\% \& 27.0\% \& -28.3\% \& -12.4\% \& -0.9\% \& 4.3\% \& 4.8\% \& 9.8\% \& -2.4\% \& 5.0\% \& 4.2\% \& -40.9\% \& -26.7\% \& -19.5\% <br>
\hline \& 290 \& 322 \& 345 \& 414 \& 350 \& 355 \& 356 \& 362 \& 93 \& 94 \& 92 \& 93 \& 372 \& 70 \& 82 \& 80 <br>
\hline QoQ Change \& \& \& \& \& \& \& \& \& 2.2\% \& 1.1\% \& -2.1\% \& 1.1\% \& \& -24.7\% \& 17.1\% \& -2.4\% <br>
\hline YoY Change \& \& 10.8\% \& 7.3\% \& 20.0\% \& -15.5\% \& 1.5\% \& 0.3\% \& 1.6\% \& 3.3\% \& 4.4\% \& 1.1\% \& 2.2\% \& 2.8\% \& -24.7\% \& -12.8\% \& -13.0\% <br>
\hline \multicolumn{17}{|l|}{Key Cash Flow Metrics} <br>
\hline Operating cash flow \& 93 \& 163 \& 320 \& 290 \& 243 \& 272 \& 288 \& 312 \& 62 \& 74 \& 69 \& 96 \& 301 \& 49 \& 69 \& 65 <br>
\hline QoQ Change \& \& \& \& \& \& \& \& \& -13.9\% \& 19.4\% \& -6.8\% \& 39.1\% \& \& -49.0\% \& 40.8\% \& -5.8\% <br>
\hline YoY Change \& \& 76.3\% \& 95.5\% \& -9.2\% \& -16.1\% \& 11.7\% \& 5.7\% \& 8.4\% \& -16.2\% \& -22.1\% \& -2.8\% \& 33.3\% \& -3.5\% \& -21.0\% \& -6.8\% \& -5.8\% <br>
\hline Capital expenditures, gross (accounting) \& 131 \& 120 \& 150 \& 160 \& 285 \& 169 \& 106 \& 110 \& 56 \& 17 \& 27 \& 27 \& 127 \& 45 \& 35 \& 20 <br>
\hline QoQ Change \& \& \& \& \& \& \& \& \& 124.0\% \& -69.6\% \& 58.8\% \& 0.0\% \& \& 66.7\% \& -22.2\% \& -42.9\% <br>
\hline YoY Change \& \& -8.4\% \& 25.0\% \& 6.7\% \& 78.1\% \& -40.7\% \& -37.3\% \& 3.8\% \& 69.7\% \& -29.2\% \& -3.6\% \& 8.0\% \& 15.5\% \& -19.6\% \& 105.9\% \& -25.9\% <br>
\hline Capital expenditures, gross (cash flow) \& 103 \& 119 \& 120 \& 180 \& 288 \& 175 \& 105 \& 110 \& 53 \& 26 \& 28 \& 21 \& 128 \& 37 \& 33 \& 24 <br>
\hline QoQ Change \& \& \& \& \& \& \& \& \& 88.9\% \& -51.3\% \& 9.5\% \& -25.6\% \& \& 76.0\% \& -10.8\% \& -27.3\% <br>
\hline YoY Change \& \& 14.7\% \& 1.1\% \& 49.9\% \& 60.4\% \& -39.2\% \& -40.4\% \& 5.2\% \& 72.2\% \& 8.1\% \& 3.3\% \& -25.0\% \& 16.4\% \& -30.1\% \& 28.0\% \& -15.0\% <br>
\hline Capital expenditures, net (cash flow) \& 100 \& 118 \& 120 \& 180 \& 288 \& 173 \& 97 \& 108 \& 53 \& 26 \& 28 \& 21 \& 128 \& 37 \& 33 \& 24 <br>
\hline QoQ Change \& \& \& \& \& \& \& \& \& 96.3\% \& -50.9\% \& 7.7\% \& -25.0\% \& \& 76.2\% \& -10.8\% \& -27.3\% <br>
\hline \multirow[t]{2}{*}{Free cash flow} \& \& 18.7\% \& 1.4\% \& 50.0\% \& 60.1\% \& -39.8\% \& -43.9\% \& 11.2\% \& 71.0\% \& 13.0\% \& 3.7\% \& -22.2\% \& 18.5\% \& -30.2\% \& 26.9\% \& -14.3\% <br>
\hline \& (7) \& 45 \& 200 \& 110 \& (44) \& 99 \& 191 \& 204 \& 9 \& 48 \& 41 \& 75 \& 173 \& 12 \& 36 \& 41 <br>
\hline QoQ Change \& \& \& \& \& \& \& \& \& -80.0\% \& 433.3\% \& -14.6\% \& 82.9\% \& \& -84.0\% \& 200.0\% \& 13.9\% <br>
\hline YoY Change \& \& $N / M$ \& 341.0\% \& -44.7\% \& $N / M$ \& $N / M$ \& 92.4\% \& 7.0\% \& -79.1\% \& -33.3\% \& -6.8\% \& 66.7\% \& -15.2\% \& 33.3\% \& -25.0\% \& 0.0\% <br>
\hline \multicolumn{17}{|l|}{Ratios} <br>
\hline Gross profit margin \& 34.1\% \& 40.3\% \& 41.1\% \& 40.4\% \& 41.8\% \& 40.6\% \& 38.7\% \& 36.8\% \& 36.1\% \& 36.1\% \& 35.5\% \& 35.1\% \& 35.7\% \& 34.7\% \& 34.7\% \& 33.3\% <br>
\hline Operating margin \& 15.6\% \& 18.5\% \& 19.8\% \& 23.2\% \& 17.8\% \& 16.3\% \& 15.9\% \& 15.4\% \& 15.5\% \& 15.9\% \& 15.2\% \& 14.3\% \& 15.2\% \& 9.4\% \& 12.5\% \& 11.7\% <br>
\hline Net margin \& 11.7\% \& 13.7\% \& 15.2\% \& 18.4\% \& 13.5\% \& 11.9\% \& 11.0\% \& 11.0\% \& 11.2\% \& 11.5\% \& 10.5\% \& 10.4\% \& 10.9\% \& 6.6\% \& 8.8\% \& 8.6\% <br>
\hline EBITDA margin \& 22.3\% \& 24.6\% \& 26.2\% \& 30.0\% \& 25.9\% \& 26.5\% \& 24.9\% \& 24.1\% \& 23.7\% \& 24.0\% \& 23.7\% \& 23.0\% \& 23.6\% \& 17.7\% \& 21.8\% \& 20.8\% <br>
\hline Capex/Sales \& 10.0\% \& 9.2\% \& 11.4\% \& 11.6\% \& 21.1\% \& 12.6\% \& 7.4\% \& 7.3\% \& 14.2\% \& 4.3\% \& 6.9\% \& 6.7\% \& 8.0\% \& 11.4\% \& 9.3\% \& 5.2\% <br>
\hline
\end{tabular}

| Key Income Statement Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenues | 1,415 | 1,513 | 1,530 | 1,583 | 1,619 | 1,636 | 1,635 | 1,724 | 440 | 439 | 446 | 449 | 1,774 | 439 | 434 | 434 |
| QoQ Change |  |  |  |  |  |  |  |  | 0.0\% | -0.2\% | 1.6\% | 0.7\% |  | -2.2\% | -1.1\% | 0.0\% |
| Yoy Change |  | 6.9\% | 1.2\% | 3.4\% | 2.3\% | 1.1\% | 0.0\% | 5.4\% | 3.8\% | 2.6\% | 3.2\% | 2.0\% | 2.9\% | -0.2\% | -1.1\% | -2.7\% |
| Cost of sales | 1,117 | 1,091 | 1,042 | 1,129 | 1,028 | 1,067 | 1,130 | 1,203 | 320 | 313 | 314 | 342 | 1,289 | 321 | 312 | 314 |
| QoQ Change |  |  |  |  |  |  |  |  | 1.9\% | -2.2\% | 0.3\% | 8.9\% |  | -6.1\% | -2.8\% | 0.6\% |
| Yoy Change |  | -2.3\% | -4.5\% | 8.3\% | -8.9\% | 3.8\% | 5.9\% | 6.5\% | 9.6\% | 5.4\% | 4.7\% | 8.9\% | 7.1\% | 0.3\% | -0.3\% | 0.0\% |
| Gross profit | 298 | 421 | 488 | 454 | 591 | 569 | 505 | 521 | 120 | 126 | 132 | 107 | 485 | 118 | 122 | 120 |
| QoQ Change |  |  |  |  |  |  |  |  | -4.8\% | 5.0\% | 4.8\% | -18.9\% |  | 10.3\% | 3.4\% | -1.6\% |
| Yoy Change |  | 41.6\% | 15.9\% | -7.0\% | 30.1\% | -3.7\% | -11.2\% | 3.2\% | -9.1\% | -3.1\% | -0.8\% | -15.1\% | -6.9\% | -1.7\% | 3.2\% | -9.1\% |
| Sales \& marketing expenses | 138 | 128 | 122 | 143 | 153 | 166 | 154 | 154 | 36 | 35 | 37 | 32 | 140 | 38 | 24 | 35 |
| QoQ Change |  |  |  |  |  |  |  |  | -10.0\% | -2.8\% | 5.7\% | -13.5\% |  | 18.8\% | -36.8\% | 45.8\% |
| Yoy Change |  | -6.9\% | -4.6\% | 17.1\% | 6.7\% | 8.9\% | -7.6\% | 0.2\% | -10.0\% | -12.5\% | 8.8\% | -20.0\% | -9.1\% | 5.6\% | -31.4\% | -5.4\% |
| General \& administrative expenses | 104 | 116 | 118 | 133 | 143 | 150 | 84 | 94 | 25 | 21 | 21 | 28 | 95 | 23 | 21 | 23 |
| QoQ Change |  |  |  |  |  |  |  |  | -10.7\% | -16.0\% | 0.0\% | 33.3\% |  | -17.9\% | -8.7\% | 9.5\% |
| Yoy Change |  | 11.6\% | 1.4\% | 12.5\% | 7.9\% | 4.8\% | -44.0\% | 11.9\% | 25.0\% | -8.7\% | -8.7\% | 0.0\% | 1.1\% | -8.0\% | 0.0\% | 9.5\% |
| Salaries (included in oper. exps) | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 267 | 69 | 62 | 69 | 70 | 270 | 61 | 60 | 64 |
| QoQ Change |  |  |  |  |  |  |  |  | -1.4\% | -10.1\% | 11.3\% | 1.4 |  | -12.9\% | 1.6\% | 6.7\% |
| Yoy Change |  |  |  |  |  |  |  |  | 11.3\% | -8.8\% | 3.0\% | 0\% | 1.1\% | -11.6\% | -3.2\% | -7.2\% |
| Depreciation \& amortization (included in oper. exps) | 273 | 250 | 234 | 285 | 276 | 248 | 263 | 297 | 76 | 80 | 78 | 88 | 322 | 76 | 74 | 75 |
| QoQ Change |  |  |  |  |  |  |  |  | -2.6\% | 5.3\% | -2.5\% | 12.8\% |  | -13.6\% | -2.6\% | 1.4\% |
| Yoy Change |  | -8.5\% | -6.3\% | 21.6\% | -2.9\% | -10.2\% | 5.8\% | 13.0\% | 8.6\% | 8.1\% | 4.0\% | 12.8\% | 8.4\% | 0.0\% | -7.5\% | -3.8\% |
| Operating profit | 56 | 177 | 248 | 178 | 295 | 253 | 267 | 273 | 59 | 70 | 74 | 47 | 250 | 57 | 77 | 62 |
| QoQ Change |  |  |  |  |  |  |  |  | 3.5\% | 18.6\% | 5.7\% | -36.5\% |  | 21.3\% | 35.1\% | -19.5\% |
| Yoy Change |  | 216.3\% | 40.1\% | -28.2\% | 65.4\% | -14.3\% | 5.6\% | 2.2\% | -19.2\% | 4.5\% | -2.6\% | -17.5\% | -8.4\% | -3.4\% | 10.0\% | -16.2\% |
| Profit before finance exps to shareholders \& taxes | (97) | (1) | 79 | 6 | 149 | 99 | 106 | 162 | 60 | 15 | 80 | 4 | 160 | 38 | 65 | 36 |
| QoQ Change |  |  |  |  |  |  |  |  | 76.5\% | -75.0\% | 433.3\% | -95.0\% |  | 850.0\% | 71.1\% | -44.6\% |
| Net profit (loss) Yoy Chang |  | -99.3\% | N/M | -92.3\% | 2364.3\% | -33.5\% | 6.9\% | 52.8\% | 9.1\% | -34.8\% | 60.0\% | -88.2\% |  | -36.7\% | 333.3\% | -55.0\% |
|  | (118) | (265) | (222) | (314) | (230) | (310) | (381) | (322) | (3) | (166) | (75) | (110) | (354) | (71) | (114) | (142) |
| QoQ Change |  |  |  |  |  |  |  |  | -96.6\% | 5433.3\% | -54.8\% | 46.7\% |  | -35.5\% | 60.6\% | 24.6\% |
| EBITDA Yoy Change |  | 125.1\% | -16.0\% | 41.0\% | -26.8\% | 35.1\% | 22.7\% | -15.4\% | -91.2\% | 44.3\% | -12.8\% | 26.4\% | 9.9\% | 2266.7\% | -31.3\% | 89.3\% |
|  | 329 | 427 | 482 | 463 | 571 | 502 | 530 | 570 | 135 | 150 | 152 | 135 | 572 | 133 | 151 | 137 |
| QoQ Change |  |  |  |  |  |  |  |  | 0.0\% | 11.1\% | 1.3\% | -11.2\% |  | -1.5\% | 13.5\% | -9.3\% |
| Yoy Change |  | 29.7\% | 13.0\% | -4.0\% | 23.4\% | -12.3\% | 5.6\% | 7.6\% | -5.6\% | 6.4\% | 0.7\% | 0.0\% | 0.4\% | -1.5\% | 0.7\% | -9.9\% |
| Key Cash Flow Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating cash flow | 250 | 347 | 410 | 492 | 513 | 418 | 490 | 442 | 149 | 106 | 145 | 105 | 505 | 158 | 110 | 154 |
| QoQ Change |  |  |  |  |  |  |  |  | 22.1\% | -28.9\% | 36.8\% | -27.6\% |  | 50.5\% | -30.4\% | 40.0\% |
| Yoy Change |  | 38.9\% | 18.1\% | 20.0\% | 4.4\% | -18.5\% | 17.2\% | -10.1\% | 31.9\% | 0.0\% | 43.6\% | -13.9\% | 14.3\% | 6.0\% | 3.8\% | 6.2\% |
| Capital expenditures, gross (accounting) | 299 | 265 | 270 | 295 | 291 | 324 | 327 | 332 | 80 | 61 | 73 | 67 | 281 | 72 | 43 | 45 |
| QoQ Change |  |  |  |  |  |  |  |  | -17.5\% | -23.8\% | 19.7\% | -8.2\% |  | 7.5\% | -40.3\% | 4.7\% |
| Yoy Change |  | -11.4\% | 1.9\% | 9.4\% | -1.5\% | 11.3\% | 0.9\% | 1.5\% | -8.0\% | -12.9\% | -6.4\% | -30.9\% | -15.4\% | -10.0\% | -29.5\% | -38.4\% |
| Capital expenditures, gross (cash flow) | 255 | 238 | 262 | 278 | 264 | 284 | 323 | 305 | 65 | 82 | 75 | 43 | 265 | 59 | 58 | 51 |
| QoQ Change |  |  |  |  |  |  |  |  | -31.6\% | 26.2\% | -8.5\% | -42.7\% |  | 37.2\% | -1.7\% | -12.1\% |
| Capital expenditures, net (cash flow) Yoy Change |  | -6.7\% | 10.1\% | 6.4\% | -5.0\% | 7.5\% | 13.6\% | -5.6\% | -16.7\% | 20.6\% | 17.2\% | -54.7\% | -13.1\% | -9.2\% | -29.3\% | -32.0\% |
|  | 255 | 238 | 261 | 277 | 264 | 284 | 323 | 305 | 65 | 82 | 75 | 43 | 265 | 59 | 58 | 50 |
| QoQ Change |  |  |  |  |  |  |  |  | -31.6\% | 26.2\% | -8.5\% | -42.7\% |  | 37.2\% | -1.7\% | -13.8\% |
| Free cash flow YoY Change |  | -6.7\% | 9.7\% | 6.2\% | -4.8\% | 7.6\% | 13.8\% | -5.6\% | -16.7\% | 20.6\% | 17.2\% | -54.7\% | -13.1\% | -9.2\% | -29.3\% | -33.3\% |
|  | (5) | 109 | 149 | 215 | 250 | 134 | 167 | 137 | 84 | 24 | 70 | 62 | 240 | 99 | 52 | 104 |
| QoQ Change |  |  |  |  |  |  |  |  | 211.1\% | -71.4\% | 191.7\% | -11.4\% |  | 59.7\% | -47.5\% | 100.0\% |
| Yoy Change |  | NM | 36.2\% | 44.0\% | 16.2\% | -46.2\% | 24.3\% | -17.8\% | 140.0\% | -36.8\% | 89.2\% | 129.6\% | 75.2\% | 17.9\% | 116.7\% | 48.6\% |
| Ratios |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Gross profit margin | 21.0\% | 27.9\% | 31.9\% | 28.7\% | 36.5\% | 34.8\% | 30.9\% | 30.2\% | 27.3\% | 28.7\% | 29.6\% | 23.8\% | 27.3\% | 26.9\% | 28.1\% | 27.6\% |
| Operating margin | 4.0\% | 11.7\% | 16.2\% | 11.3\% | 18.2\% | 15.4\% | 16.3\% | 15.8\% | 13.4\% | 15.9\% | 16.6\% | 10.5\% | 14.1\% | 13.0\% | 17.7\% | 14.3\% |
| Net margin | (8.3\%) | (17.5\%) | (14.5\%) | (19.8\%) | (14.2\%) | (19.0\%) | (23.3\%) | (18.7\%) | (0.7\%) | (37.8\%) | (16.8\%) | (24.5\%) | (20.0\%) | (16.2\%) | (26.3\%) | (32.7\%) |
| EBITDA margin | 23.3\% | 28.2\% | 31.5\% | 29.3\% | 35.3\% | 30.7\% | 32.4\% | 33.1\% | 30.7\% | 34.2\% | 34.1\% | 30.1\% | 32.2\% | 30.3\% | 34.8\% | 31.6\% |
| Capex/Sales | 21.1\% | 17.5\% | 17.6\% | 18.7\% | 18.0\% | 19.8\% | 20.0\% | 19.3\% | 18.2\% | 13.9\% | 16.4\% | 14.9\% | 15.8\% | 16.4\% | 9.9\% | 10.4\% |


| NIS Millions | $\begin{gathered} \text { FY } \\ 2013 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2014 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2015 \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2015 \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2015 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2016 \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2016 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2016 \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bezeq Group |  |  |  |  |  |  |  |  |  |  |
| Other Operating Expenses (Income), Net |  |  |  |  |  |  |  |  |  |  |
| Profit from increase to controlling stake in Yes | - | - | (12) | - | - | - | (12) | - | - | - |
| Profit from the sale of shares in Coral Tel Ltd. | - | (582) | - | - | - | - | - | - | - | - |
| Profit from the sale of property, plant and equipment (mainly real estate)* | (120) | (167) | (11) | (148) | (13) | (62) | (234) | (11) | (29) | (22) |
| Proft from copper sales | (47) | (8) | - | - | - | - | - | - | - | - |
| Provision (cancellation)-contingent liabilities, net | - | (23) | 6 | 6 | - | 22 | 34 | - | - | - |
| Provision for early retirement | 90 | 176 | - | 1 | - | 116 | 117 | 1 | 14 | 3 |
| Expenses for a collective agreement at Pelephone | 61 | 18 | - | - | - | - | - | - | - | - |
| Loss from the discontinuation of a software development project | 1 | - | - | - | - | - | - | - | - | - |
| Other | - | - | - | - | - | - | - | 15 | 3 | (7) |
| Total other operating expenses (income), net | (15) | (586) | (17) | (141) | (13) | 76 | (95) | 5 | (12) | (26) |

* Includes profit from copper sales beginning Q1 2015

| $\square$ | $\begin{gathered} \text { FY } \\ 2007 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2008 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2009 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2010 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2012 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2013 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2014 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2015 \\ \hline \end{gathered}$ | $\begin{array}{r} \text { Q4 } \\ 2015 \\ \hline \end{array}$ | $\begin{gathered} \text { FY } \\ 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2016 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2016 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2016 \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bezeq Fixed-Line |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Key Performance Indicators |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total outgoing minutes (in millions) | 14,711 | 13,260 | 12,017 | 10,699 | 9,758 | 8,694 | 7,047 | 6,200 | 1,459 | 1,396 | 1,373 | 1,379 | 5,607 | 1,316 | 1,257 | 1,297 |
| QoQ Change |  |  |  |  |  |  |  |  | -1.6\% | -4.3\% | -1.6\% | 0.4\% |  | -4.6\% | -4.5\% | 3.2\% |
| Yo Change |  | -9.9\% | $-9.4 \%$ | -11.0\% | $-8.8 \%$ | -10.9\% | -18.9\% | -12.0\% | -9.3\% | -8.3\% | -13.5\% | -7.0\% | -9.6\% | -9.8\% | -10.0\% | -5.5\% |
| Total incoming minutes (in millions) | 6,411 | 6,691 | 6,718 | 6,547 | 6,240 | 6,225 | 6,115 | 5,829 | 1,429 | 1,386 | 1,410 | 1,403 | 5,628 | 1,348 | 1,314 | 1,382 |
| QoQ Change |  |  |  |  |  |  |  |  | -0.8\% | -3.0\% | 1.7\% | -0.5\% |  | -3.9\% | -2.5\% | 5.2\% |
| Yo Y Change |  | 4.4\% | 0.4\% | -2.5\% | -4.7\% | -0.2\% | -1.8\% | -4.7\% | -2.6\% | $-2.7 \%$ | -5.9\% | $-2.6 \%$ | -3.4\% | -5.7\% | -5.2\% | -2.0\% |
| Total access lines (in 000's) | 2,749 | 2,604 | 2,483 | 2,366 | 2,367 | 2,268 | 2,216 | 2,205 | 2,208 | 2,204 | 2,193 | 2,181 | 2,181 | 2,167 | 2,151 | 2,137 |
| QoQ Change |  |  |  |  |  |  |  |  | 0.1\% | -0.2\% | -0.5\% | -0.5\% |  | -0.6\% | -0.7\% | -0.7\% |
| Yoy Change |  | -5.3\% | -4.6\% | -4.7\% | 0.0\% | -4.2\% | -2.3\% | -0.5\% | -0.3\% | 0.0\% | -0.5\% | $-1.1 \%$ | -1.1\% | -1.9\% | -2.4\% | $-2.6 \%$ |
| ARPL - including interconnect fees (in NIS) | N/A | 111 | 109 | 109 | 85 | 81 | 74 | 63 | 61 | 60 | 60 | 60 | 60 | 59 | 58 | 58 |
| QoQ Change |  |  |  |  |  |  |  |  | -1.6\% | -1.6\% | 0.0\% | 0.0\% |  | -1.7\% | -1.7\% | 0.0\% |
| Yoy Change |  |  | -1.8\% | 0.0\% | -22.0\% | -4.7\% | $-8.6 \%$ | -14.9\% | -4.7\% | -4.8\% | -4.8\% | $-3.2 \%$ | -4.8\% | -3.3\% | -3.3\% | $-3.3 \%$ |
| Churn rate (telephony) | 9.5\% | N/A | N/A | N/A | 11.6\% | 15.3\% | 13.1\% | 11.1\% | 2.4\% | 2.4\% | 2.6\% | 2.7\% | 10.1\% | 2.9\% | 2.4\% | 2.6\% |
| Broadband Internet lines (in 000's)- Total | 963 | 1,005 | 1,035 | 1,066 | 1,111 | 1,169 | 1,263 | 1,364 | 1,390 | 1,418 | 1,448 | 1,479 | 1,479 | 1,503 | 1,521 | 1,539 |
| QoQ Change |  |  |  |  |  |  |  |  | 1.9\% | 2.0\% | 2.1\% | 2.1\% |  | 1.6\% | 1.2\% | 1.2\% |
| Yoy Change |  | 4.4\% | 3.0\% | 3.0\% | 4.2\% | 5.2\% | 8.0\% | 8.0\% | 7.8\% | 8.4\% | 8.5\% | 8.4\% | 8.4\% | 8.1\% | 7.3\% | 6.3\% |
| Broadband Internet lines (in 000's)-Wholesale | - | - | - | - | - | - | - | - | 11 | 78 | 177 | 244 | 244 | 290 | 323 | 347 |
| QoQ Change |  |  |  |  |  |  |  |  |  | 609.1\% | 126.9\% | 37.9\% |  | 18.9\% | 11.4\% | 7.4\% |
| Yoy Change |  |  |  |  |  |  |  |  |  |  |  |  |  | 2536.4\% | 314.1\% | 96.0\% |
| Broadband Internet ARPU (in NIS) - Retail | 64 | 67 | 69 | 75 | 80 | 81 | 84 | 84 | 87 | 88 | 88 | 89 | 88 | 91 | 90 | 89 |
| QoQ Change |  |  |  |  |  |  |  |  | 2.4\% | 1.1\% | 0.0\% | 1.1\% |  | 2.2\% | -1.1\% | -1.1\% |
| YoY Change |  | 4.7\% | 3.0\% | 8.7\% | 6.7\% | 1.3\% | 3.7\% | 0.0\% | 6.1\% | 4.8\% | 3.5\% | 4.7\% | 4.8\% | 4.6\% | 2.3\% | 1.1\% |
| Average broadband speed per subscriber (end of period, Mbps) | 1.7 | 2.2 | 2.7 | 4.3 | 6.7 | 9.6 | 18.1 | 32.5 | 33.2 | 34.9 | 36.7 | 37.8 | 37.8 | 38.9 | 40.2 | 41.8 |
| QoQ Change |  |  |  |  |  |  |  |  | 2.2\% | 5.1\% | 5.2\% | 3.0\% |  | 2.9\% | 3.3\% | 4.0\% |
| YoY Change |  | 29.4\% | 22.7\% | 59.3\% | 55.8\% | 43.3\% | 88.5\% | 79.6\% | 66.0\% | 59.4\% | 52.9\% | 16.3\% | 16.3\% | 17.2\% | 15.2\% | 13.9\% |
| Number of employees | 7,614 | 7,530 | 7,364 | 7,216 | 7,076 | 7,422 | 6,479 | 5,964 | N/A | N/A | N/A | 5,986 | 5,986 | N/A | $N / A$ | N/A |
| Yoy Change |  | -1.1\% | -2.2\% | -2.0\% | -1.9\% | 4.9\% | -12.7\% | -7.9\% |  |  |  |  | 0.4\% |  |  |  |
| Market share - Internet | N/A | N/A | 59\% | 59\% | 59\% | 60\% | 63\% | 66\% | N/A | N/A | $N / A$ | N/A | 68\% | N/A | N/A | N/A |
| Market share - telephony (private sector) | N/A | N/A | 72\% | 65\% | 63\% | 59\% | 57\% | 56\% | N/A | N/A | N/A | N/A | 56\% | N/A | N/A | N/A |
| Market share - telephony (business sector) | N/A | N/A | 82\% | 78\% | 76\% | 75\% | 74\% | 74\% | N/A | N/ | N/A | N/A | 74\% | N/A | N/A | N/A |


| $\rightarrow$ |  | $\begin{gathered} \text { FY } \\ 2007 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2008 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2009 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2010 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2012 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2013 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2014 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2015 \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2015 \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2015 \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2015 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2015 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2016 \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2016 \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2016 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Pelephone |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Key Performance Indicators |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total Subscribers (in 000's) |  | 2,622 | 2,649 | 2,766 | 2,857 | 2,847 | 2,800 | 2,642 | 2,586 | 2,565 | 2,566 | 2,569 | 2,651 | 2,651 | 2,692 | 2,260 | 2,348 |
|  | QoQ Change |  |  |  |  |  |  |  |  | -0.8\% | 0.0\% | 0.1\% | 3.2\% |  | 1.5\% | -16.0\% | 3.9\% |
|  | Yoy Change |  | 1.0\% | 4.4\% | 3.3\% | -0.4\% | -1.7\% | -5.6\% | -2.1\% | -2.5\% | -1.7\% | -1.2\% | 2.5\% | 2.5\% | 5.0\% | -11.9\% | -8.6\% |
| Prepaid Subscribers (in 000's) |  | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 836 | N/A | N/A | N/A | 925 | 925 | N/A | N/A | N/A |
| ARPU (in NIS) | Yoy Change | $N / A$ | N/A | N/A | 111 | 107 | 95 | 86 | 78 | 65 | 65 | 68 | 60 | 64 | 57 | 68 | 68 |
|  | QoQ Change |  |  |  |  |  |  |  |  | -13.3\% | 0.0\% | 4.6\% | -11.8\% |  | -5.0\% | 19.3\% | 0.0\% |
|  | Yoy Change |  |  |  |  | $-3.6 \%$ | -11.2\% | -9.5\% | -9.3\% | -18.8\% | -17.7\% | -12.8\% | -20.0\% | -17.9\% | -12.3\% | 4.6\% | 0.0\% |
| Churn rate |  | N/A | N/A | 13.8\% | 15.3\% | 22.9\% | 22.4\% | 28.6\% | 28.0\% | 6.5\% | 6.1\% | 6.4\% | 6.7\% | 25.8\% | 5.2\% | 6.2\% | 6.1\% |
| Number of employees |  |  | N/A | N/A | N/A | N/A | 4,072 | 3,288 | 3,001 | N/A | N/A | N/A | 2,679 | 2,679 | N/A | N/A | N/A |
|  | Yoy Change |  |  |  |  |  |  | -19.3\% | -8.7\% |  |  |  |  | -10.7\% |  |  |  |
| Market share |  | 29.2\% | 28.6\% | 29.0\% | 28.9\% | 29.0\% | 28.2\% | 26.3\% | 25.5\% | N/A | N/A | N/A | N/A | 25.6\% | N/A | N/A | N/A |
| Bezeq International |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Key Performance Indicators |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Number of employees |  | 2,621 | 2,325 | 2,445 | 2,112 | 2,262 | 2,102 | 2,007 | 1,932 | N/A | N/A | N/A | 1,966 | 1,966 | N/A | $N / A$ | N/A |
|  | QoQ Change YoY Change |  | -11.3\% | 5.2\% | -13.6\% | 7.1\% | -7.1\% | -4.5\% | -3.7\% |  |  |  |  | 1.8\% |  |  |  |
| Churn rate (ISP) |  | N/A | N/A | 14.8\% | 12.7\% | 12.6\% | 18.4\% | 18.0\% | 17.0\% | 4.1\% | 4.2\% | 4.4\% | 4.6\% | 17.3\% | 5.2\% | 4.5\% | 5.5\% |
| Market share - ISP |  | 36.0\% | 36.0\% | 36.0\% | 35.9\% | 37.5\% | 38.8\% | 40.6\% | 42\% | N/A | N/A | N/A | N/A | 44\% | N/A | N/A | N/A |
| Market share - ILD (Outgoing) |  | 36.0\% | 36.0\% | 31.0\% | 30.7\% | 30.0\% | 24.6\% | 21.2\% | 23\% | N/A | N/A | N/A | N/A | 21\% | $N / A$ | N/A | N/A |
| yes |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Key Performance Indicators |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Subscribers (in 000's) |  | 549 | 560 | 571 | 578 | 586 | 578 | 600 | 630 | 632 | 636 | 637 | 635 | 635 | 629 | 623 | 618 |
|  | QoQ Change |  |  |  |  |  |  |  |  | 0.3\% | 0.6\% | 0.2\% | -0.3\% |  | -0.9\% | -1.0\% | -0.8\% |
|  | YoY Change |  | 2.0\% | 2.0\% | 1.2\% | 1.4\% | -1.4\% | 3.8\% | 5.0\% | 4.5\% | 4.1\% | 2.4\% | 0.8\% | 0.8\% | -0.5\% | -2.0\% | $-3.0 \%$ |
| ARPU (in NIS) |  | 217 | 228 | 226 | 230 | 232 | 234 | 233 | 234 | 232 | 231 | 233 | 235 | 233 | 231 | 231 | 233 |
|  | QoQ Change |  |  |  |  |  |  |  |  | -0.9\% | -0.4\% | 0.9\% | 0.9\% |  | -1.7\% | 0.0\% | 0.9\% |
|  | YoY Change |  | 5.1\% | -0.9\% | 1.8\% | 0.9\% | 1.0\% | -0.4\% | 0.4\% | -0.9\% | -1.3\% | -0.4\% | 0.4\% | -0.4\% | -0.4\% | 0.0\% | 0.0\% |
| Churn rate |  | N/A | N/A | 13.3\% | 13.0\% | 11.9\% | 15.4\% | 13.5\% | 12.8\% | 3.4\% | 3.1\% | 3.9\% | 3.5\% | 13.9\% | 4.2\% | 3.6\% | 4.5\% |
| Number of employees |  | N/A | 1,999 | 2,158 | 2,229 | 2,227 | 2,276 | 2,208 | 2,042 | N/A | N/A | N/A | 1,984 | 1,984 | $N / A$ | N/A | N/A |
|  | YoY Change |  |  | 8.0\% | 3.3\% | -0.1\% | 2.2\% | -3.0\% | -7.5\% |  |  |  |  | -2.8\% |  |  |  |
| Mkt share |  | 37\% | 38\% | 38\% | 39\% | 40\% | 39\% | 40\% | 42\% | N/A | N/A | N/A | N/A | 44\% | N/A | N/A | N/A |

## Bezeq Group Dividends

| Dividend History |  |  |  |
| :---: | ---: | :---: | :--- |
| Dividend Distribution date | Total Amount (NIS m) | Dividend per share (NIS) | Dividend Type |
| October 6, 2016 | 665 | 0.24 | Semi-Annual Dividend |
| May 30, 2016 | 776 | 0.28 | Semi-Annual Dividend |
| October 26, 2015 | 933 | 0.34 | Semi-Annual Dividend |
| May 27, 2015 | 844 | 0.31 | Semi-Annual Dividend |
| October 2, 2014 | 1,267 | 0.46 | Semi-Annual Dividend |
| April 23, 2014 | 802 | 0.29 | Semi-Annual Dividend |
| September 15, 2013 | 500 | 0.36 | Special Dividend (6 of 6) |
| September 15, 2013 | 969 | 0.18 | Semi-Annual Dividend |
| May 13, 2013 | 500 | 0.18 | Special Dividend (5 of 6) |
| May 13, 2013 | 861 | 0.32 | Semi-Annual Dividend |
| October 10, 2012 | 500 | 0.18 | Special Dividend (4 of 6) |
| October 10, 2012 | 997 | 0.37 | Semi-Annual Dividend |
| May 21, 2012 | 500 | 0.18 | Special Dividend (3 of 6) |
| May 21, 2012 | 1,074 | 0.40 | Semi-Annual Dividend |
| October 5, 2011 | 500 | 0.18 | Special Dividend (2 of 6) |
| October 5, 2011 | 992 | 0.37 | Semi-Annual Dividend |
| May 19, 2011 | 500 | 0.19 | Special Dividend (1 of 6) |
| May 19, 2011 | 1,163 | 0.43 | Semi-Annual Dividend |
| October 7, 2010 | 1,280 | 0.48 | Semi-Annual Dividend |
| May 3, 2010 | 2,453 | 0.92 | Semi-Annual Dividend |
| October 5, 2009 | 1,149 | 0.43 | Semi-Annual Dividend |
| May 24, 2009 | 792 | 0.30 | Semi-Annual Dividend |
| October 29, 2008 | 835 | 0.32 | Semi-Annual Dividend |
| April 28, 2008 | 679 | 0.26 | Semi-Annual Dividend |
| October 15, 2007 | 760 | 0.29 | Semi-Annual Dividend |
| February 26, 2007 | 1,800 | Special Dividend |  |
| January 9,2007 | 300 | Semi-Annual Dividend |  |
| October 30, 2006 | 400 | Semi-Annual Dividend |  |
| April 16, 2006 | 0.12 | Semi-Annual Dividend |  |
|  | 0.15 | 0.46 |  |

## Bezeq The Israel Telecommunication Corp. Limited

## GLOSSARY

## Glossary

## EBITDA

Free cash flow
Net capital expenditures
ARPL
ARPU
MOU
N/A
N/M
= Earnings Before Interest, Taxes, Depreciation \& Amortization; ttm = trailing twelve months
Operating cash flows less net capital expenditures
Purchase of property, plant \& equipment (PPE), plus investments in intangible assets, less proceeds from the sale of PPE
Average revenue per line
= Average revenue per user
= Minutes of use
$=$ Not available
= Not meaningful

