

Bezeq – The Israel Telecommunication Corp. Ltd. ("Company")

November 12, 2020

The Israel Securities Authority

The Tel Aviv Stock Exchange

Immediate Report – Motion to Certify a Class Action against Bezeg International

An immediate report is hereby issued, stating that on November 11, 2020, the Company was notified by the subsidiary Bezeq International Ltd. ("**Bezeq International**") that it had been served at its office with a class action certification motion that was filed against it in the Central District Court ("**Motion**").

The Motion alleges, *inter alia*, that Bezeq International charges for the provision of an Anti-Virus service and Backup service, before these services are actually provided. It is further alleged that Bezeq International does not inform the customers at the time of concluding the contract that using the services requires that they first carry out preparatory actions on their own, such as installing special software programs; nor does it apprise them that they are billed for such services as of the contract execution date, and not from the actual date of service provision.

The individual claim of each petitioner in the Motion is between NIS 130 and NIS 1,740. While aggregate damages to the Class cannot as yet be determined, the petitioners estimate the amount to be in the tens of millions of shekels at a minimum.

Bezeq International is currently studying the Motion, and, at this point, both it and the Company are unable to assess its implications.

Sincerely,

Bezeq – The Israel Telecommunication Corp. Ltd.

The above information constitutes a translation of the Immediate Report published by the Company. The Hebrew version was submitted by the Company to the relevant authorities pursuant to Israeli law, and represents the binding version and the only one having legal effect. This translation was prepared for convenience purposes only.