



Bezeq – The Israel Telecommunication Corp. Ltd.
("Company")

November 17, 2020

The Israel Securities Authority

The Tel Aviv Stock Exchange

Immediate Supplementary Report – Certification of a Class Action

Further to the Company's immediate report of October 28, 2019, and further to the description in Section 18.2(m) of the chapter "Description of Company Operations" in the Company's periodic report for 2019 and in the update of that section in the Company's quarterly report for the period ended June 30, 2020, concerning a class certification motion alleging that the Company is violating the provisions of Section 13B of the Consumer Protection Law, 5741-1981 ("**Consumer Protection Law**"), by not specifying in the invoice or payment notice sent to the customer the fixed payment components for a "telephone line" and their amounts, and thus it is barred from charging the fixed payment and must refund it, it is hereby reported that on November 17, 2020, the Company received the Haifa District Court's decision certifying a class action.

According to the decision, the class on whose behalf the legal action will be conducted consists of all customers of the Company who were charged a fixed payment, as defined in Section 13B(b3) of the Consumer Protection Law, without the Company specifying the fixed payment components and their amounts in invoices or payment notices sent to them after June 25, 2018. The questions common to all members of the class are: whether the Company breached its duty under said section of the Consumer Protection Law to specify in its invoices or payment notices the fixed payment components and their amounts; and the amount of the reimbursement due to the class members for the breach of this duty. The remedy sought is the refund of the fixed payment the customers were charged.

The Company plans to file an application for leave to appeal the certification decision.

Sincerely,

Bezeq – The Israel Telecommunication Corp. Ltd.

The above information constitutes a translation of the Immediate Report published by the Company. The Hebrew version was submitted by the Company to the relevant authorities pursuant to Israeli law, and represents the binding version and the only one having legal effect. This translation was prepared for convenience purposes only.