

We are pleased and proud to present to you Bezeq's corporate responsibility report for 2019 with updates for 2020. Bezeq in many aspects serves as a reflection of the Israeli essence, and it is with good reason that it is regarded as a national company, although it is a private corporation operating in a competitive market and guided by business objectives. As an integral part of Israel's public sphere, Bezeq is deeply involved in the day-to-day life of the community and in current environmental issues.

Bezeq's involvement in and commitment to the community are reflected in the volunteer work of its employees as well as in the Company's longstanding support for community projects. This is in addition to vast technological projects and deployment of some of the world's most advanced telecommunications infrastructure in Israel, helping to strengthen the country's periphery by bridging the distance between its central and outlying regions, and aiding employment and growth.

This involvement in the community in no way depends on any legal, regulatory or other obligation. It stems first and foremost from the community ethos of Bezeq and its employees, who are truly committed to the public they serve and to the environment to which they belong.

Bezeq proactively promotes all the components of corporate responsibility, vis-à-vis all the Company's stakeholders. We are equally professional and thorough when it comes to fulfilling corporate responsibility as we are conducting business operations. We at Bezeq prefer

to let our actions speak for themselves – including in the area of corporate responsibility. At the same time, it is clear to us that the act of publishing the corporate responsibility report has practical significance. It installs in front of us a mirror that reflects our activity in all areas of corporate responsibility and motivates us to always do better, based on clear indicators and metrics. This report is the benchmark for continuous improvements that will be reflected in future reports.

Each of Bezeq's stakeholders can find in this report significant points of strength in our corporate responsibility activities, as well as areas that require improvement. We take it upon ourselves to strive at all times for continuous improvement and excellence.



Bezeq Chairman,  
Gil Sharon



Bezeq CEO,  
Dudu Mizrahi

