

## Facts \& Figures Q1 2013

Three months and year ending March 31, 2013
Index of contents

Sheet I - Income statement, cash flows and balance sheet
Sheet II - Key Performance Indicators (KPIs)
Sheet III - Glossary

For further information:
Bezeq Investor Relations Phone +97225395441
ir@bezeq.co.il
www.bezeq.co.il

8

|  | FY | FY | FY | FY | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Q2 | Q3 | Q4 | FY | Q1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (NIS millions, except for EPS) | 2007 | 2008 | 2009 | 2010 | 2011 | 2011 | 2011 | 2011 | 2011 | 2012 | 2012 | 2012 | 2012 | 2012 | 2013 |

Bezeq Group ${ }^{(1)}$

| Key Income Statement Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenues | 11,136 | 11,015 | 11,519 | 11,987 | 2,913 | 2,893 | 2,917 | 2,650 | 11,373 | 2,740 | 2,595 | 2,494 | 2,449 | 10,278 | 2,405 |
| QoQ Change |  |  |  |  | -4.7\% | -0.7\% | 0.8\% | -9.2\% |  | 3.4\% | -5.3\% | -3.9\% | -1.8\% |  | -1.8\% |
| Yoy Change |  | -1.1\% | 4.6\% | 4.1\% | -0.1\% | -3.0\% | -3.8\% | -13.3\% | -5.1\% | -5.9\% | -10.3\% | -14.5\% | -7.6\% | -9.6\% | -12.2\% |
| Operating Profit | 2,321 | 2,640 | 2,972 | 3,744 | 665 | 935 | 944 | 698 | 3,242 | 850 | 746 | 667 | 778 | 3,041 | 761 |
| QoQ Change |  |  |  |  | -26.2\% | 40.6\% | 1.0\% | -26.1\% |  | 21.8\% | -12.2\% | -10.6\% | 16.6\% |  | -2.2\% |
| Yo Y Change |  | 13.7\% | 12.6\% | 26.0\% | -23.9\% | -5.6\% | -3.6\% | -22.5\% | -13.4\% | 27.8\% | -20.2\% | -29.3\% | 11.5\% | -6.2\% | -10.5\% |
| Net profit attributed to Bezeq shareholders | 1,330 | 1,627 | 3,603 | 2,443 | 407 | 585 | 550 | 524 | 2,066 | 582 | 415 | 342 | 522 | 1,861 | 497 |
| QoQ Change |  |  |  |  | -29.2\% | 43.7\% | -6.0\% | -4.7\% |  | 11.1\% | -28.7\% | -17.6\% | 52.6\% |  | -4.8\% |
| YoY Change |  | 22.3\% | 121.5\% | -32.2\% | -36.6\% | -8.3\% | -6.5\% | -8.9\% | -15.4\% | 43.0\% | -29.1\% | -37.8\% | -0.4\% | -9.9\% | -14.6\% |
| Earnings Per Share - Basic | 0.51 | 0.62 | 1.37 | 0.91 | 0.15 | 0.22 | 0.20 | 0.19 | 0.76 | 0.21 | 0.15 | 0.13 | 0.19 | 0.68 | 0.18 |
| Earnings Per Share - Diluted | 0.50 | 0.61 | 1.34 | 0.90 | 0.15 | 0.21 | 0.20 | 0.19 | 0.76 | 0.21 | 0.15 | 0.13 | 0.19 | 0.68 | 0.18 |
| Depreciation \& amortization | 1,509 | 1,458 | 1,485 | 1,409 | 335 | 348 | 357 | 355 | 1,395 | 358 | 358 | 359 | 361 | 1,436 | 328 |
| QoQ Change |  |  |  |  | -9.0\% | 3.9\% | 2.6\% | -0.6\% |  | 0.8\% | 0.0\% | 0.3\% | 0.6\% |  | -9.1\% |
| Yoy Change |  | -3.4\% | 1.9\% | -5.1\% | -2.3\% | 0.0\% | 2.0\% | -3.5\% | -1.0\% | 6.9\% | 2.9\% | 0.6\% | 1.7\% | 2.9\% | -8.4\% |
| Salaries | 2,192 | 2,161 | 1,990 | 2,024 | 532 | 540 | 540 | 491 | 2,103 | 511 | 505 | 511 | 449 | 1,976 | 499 |
| QoQ Change |  |  |  |  | -1.1\% | 1.5\% | 0.0\% | -9.1\% |  | 4.1\% | -1.2\% | 1.2\% | -12.1\% |  | 11.1\% |
| Yoy Change |  | -1.4\% | -7.9\% | 1.7\% | 5.3\% | 10.4\% | 9.8\% | -8.7\% | 3.9\% | -3.9\% | -6.5\% | -5.4\% | -8.6\% | -6.0\% | -2.3\% |
| General \& operating expenses | 5,075 | 4,660 | 4,871 | 5,026 | 1,131 | 1,132 | 1,182 | 1,049 | 4,494 | 1,044 | 969 | 963 | 977 | 3,953 | 889 |
| QoQ Change |  |  |  |  | -13.9\% | 0.1\% | 4.4\% | -11.3\% |  | -0.5\% | -7.2\% | -0.6\% | 1.5\% |  | -9.0\% |
| Other expenses (income) YoY Change |  | -8.2\% | 4.5\% | 3.2\% | -7.1\% | -7.5\% | -7.0\% | -20.1\% | -10.6\% | -7.7\% | -14.4\% | -18.5\% | -6.9\% | -12.0\% | -14.8\% |
|  | 39 | 96 | 201 | -216 | 250 | -62 | -106 | 57 | 139 | -23 | 17 | -6 | -116 | -128 | -72 |
| QoQ Change |  |  |  |  | nM | NM | 71.0\% | nM |  | nм | nM | NM | 1833.3\% |  | -37.9\% |
| Finance expenses (income), net Yor Change |  | 146.2\% | 109.4\% | NM | nм | -11.4\% | 79.7\% | nM | NM | nм | nM | -94.3\% | nм | NM | 213.0\% |
|  | 182 | 140 | -31 | 109 | 20 | 62 | 86 | 42 | 210 | -44 | 77 | 55 | 63 | 151 | 24 |
| QoQ Change |  |  |  |  | -9.1\% | 210.0\% | 38.7\% | -51.2\% |  |  |  | -28.6\% | 14.5\% |  | -61.9\% |
| EBITDA Yoy Change |  | -23.1\% |  |  |  | 77.1\% | 16.2\% | 90.9\% | 92.7\% |  | 24.2\% | -36.0\% | 50.0\% | -28.1\% | -154.5\% |
|  | 3,830 | 4,098 | 4,457 | 5,153 | 1,000 | 1,283 | 1,301 | 1,053 | 4,637 | 1,208 | 1,104 | 1,026 | 1,139 | 4,477 | 1,089 |
| QoQ Change |  |  |  |  | -21.2\% | 28.3\% | 1.4\% | -19.1\% |  | 14.7\% | -8.6\% | -7.1\% | 11.0\% |  | -4.4\% |
| Yoy Change |  | 7.0\% | 8.8\% | 15.6\% | -17.8\% | -4.1\% | -2.1\% | -17.0\% | -10.0\% | 20.8\% | -14.0\% | -21.1\% | 8.2\% | -3.5\% | -9.9\% |
|  | 2,605 | 2,605 | 2,635 | 2,675 | 2,688 | 2,699 | 2,706 | 2,711 | 2,714 | 2,715 | 2,718 | 2,721 | 2,725 | 2,720 | 2,725 |
| Shares Outstanding - Diluted | 2,641 | 2,649 | 2,685 | 2,717 | 2,722 | 2,724 | 2,724 | 2,725 | 2,725 | 2,727 | 2,724 | 2,725 | 2,726 | 2,725 | 2,726 |
| Key Cash Flow Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating cash flow | 2,697 | 3,068 | 3,655 | 3,696 | 775 | 670 | 882 | 859 | 3,186 | 998 | 990 | 1,024 | 1,002 | 4,014 | 972 |
| QoQ Change |  |  |  |  | 3.6\% | -13.5\% | 31.6\% | -2.6\% |  | 16.2\% | -0.8\% | 3.4\% | -2.1\% |  | -3.0\% |
| Yoy Change |  | 13.7\% | 19.1\% | 1.1\% | -3.8\% | -31.4\% | -24.4\% | 14.8\% | -13.8\% | 28.8\% | 47.8\% | 16.1\% | 16.6\% | 26.0\% | -2.6\% |
| Capital expenditures, gross (accounting) | 1,086 | 1,632 | 1,505 | 1,645 | 513 | 495 | 437 | 494 | 1,939 | 475 | 383 | 347 | 338 | 1,543 | 254 |
| QoQ Change |  |  |  |  | 7.3\% | -3.5\% | -11.7\% | 13.0\% |  | -3.8\% | -19.4\% | -9.4\% | -2.6\% |  | -24.9\% |
| Yoy Change |  | 50.3\% | -7.8\% | 9.3\% | 42.5\% | 15.9\% | 14.7\% | 3.3\% | 17.9\% | -7.4\% | -22.6\% | -20.6\% | -31.6\% | -20.4\% | -46.5\% |
| Capital expenditures, gross (cash flow) | 991 | 1,531 | 1,535 | 1,622 | 500 | 455 | 479 | 469 | 1,903 | 460 | 382 | 367 | 331 | 1,540 | 289 |
| QoQ Change |  |  |  |  | 4.0\% | -9.0\% | 5.3\% | -2.1\% |  | -1.9\% | -17.0\% | -3.9\% | -9.8\% |  | -12.7\% |
| Capital expenditures, net (cash flow) YoY Change |  | 54.5\% | 0.2\% | 5.7\% | 35.5\% | 14.9\% | 27.4\% | -2.5\% | 17.3\% | -8.0\% | -16.0\% | -23.4\% | -29.4\% | -19.1\% | -37.2\% |
|  | 814 | 1,384 | 1,445 | 1,489 | 313 | 406 | 374 | 544 | 1,637 | 413 | 360 | 270 | 192 | 1,235 | 246 |
| QoQ Change |  |  |  |  | -28.4\% | 29.7\% | -7.9\% | 45.5\% |  | -24.1\% | -12.8\% | -25.0\% | -28.9\% |  | 28.1\% |
| Yoy Change |  | 70.0\% | 4.4\% | 3.0\% | -11.6\% | 9.7\% | 14.0\% | 24.5\% | 9.9\% | 31.9\% | -11.3\% | -27.8\% | -64.7\% | -24.6\% | -40.4\% |
| Free cash flow Qoo Change | 1,883 | 1,684 | 2,210 | 2,207 | 462 | 264 | 508 | 315 | 1,549 | 585 | 630 | 754 | 810 | 2,779 | 726 |
|  |  |  |  |  | 48.6\% | -42.9\% | 92.4\% | -38.0\% |  | 85.7\% | 7.7\% | 19.7\% | 7.4\% |  | -10.4\% |
| Yoy Change |  | -10.6\% | 31.3\% | -0.1\% | 2.2\% | -56.4\% | -39.4\% | 1.3\% | -29.8\% | 26.6\% | 138.6\% | 48.4\% | 157.1\% | 79.4\% | 24.1\% |
| Key Balance Sheet Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total debt | 5,034 | 4,356 | 4,136 | 5,717 | 5,638 | 6,984 | 9,614 | 9,578 | 9,578 | 9,416 | 9,125 | 8,939 | 9,546 | 9,546 | 9,388 |
| Cash \& short-term investments | 1,589 | 816 | 734 | 372 | 701 | 487 | 3,620 | 2,298 | 2,298 | 2,770 | 1,229 | 1,747 | 1,547 | 1,547 | 2,085 |
| Net debt | 3,445 | 3,540 | 3,402 | 5,345 | 4,937 | 6,497 | 5,994 | 7,280 | 7,280 | 6,646 | 7,896 | 7,192 | 7,999 | 7,999 | 7,303 |
| Ratios |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating margin | 20.8\% | 24.0\% | 25.8\% | 31.2\% | 22.8\% | 32.3\% | 32.4\% | 26.3\% | 28.5\% | 31.0\% | 28.7\% | 26.7\% | 31.8\% | 29.6\% | 31.6\% |
| Net margin | 11.9\% | 14.8\% | 31.3\% | 20.4\% | 14.0\% | 20.2\% | 18.9\% | 19.8\% | 18.2\% | 21.2\% | 16.0\% | 13.7\% | 21.3\% | 18.1\% | 20.7\% |
| EBITDA margin | 34.4\% | 37.2\% | 38.7\% | 43.0\% | 34.3\% | 44.3\% | 44.6\% | 39.7\% | 40.8\% | 44.1\% | 42.5\% | 41.1\% | 46.5\% | 43.6\% | 45.3\% |
| Capex/Sales | 9.8\% | 14.8\% | 13.1\% | 13.7\% | 17.6\% | 17.1\% | 15.0\% | 18.6\% | 17.0\% | 17.3\% | 14.8\% | 13.9\% | 13.8\% | 15.0\% | 10.6\% |
| Total debt / EBITDA (ttm) | 1.31 | 1.06 | 0.93 | 1.11 | 1.14 | 1.43 | 1.98 | 2.07 | 2.07 | 1.94 | 1.96 | 2.04 | 2.13 | 2.13 | 2.15 |
| Net debt / EBITDA (ttm) | 0.90 | 0.86 | 0.76 | 1.04 | 1.00 | 1.33 | 1.24 | 1.57 | 1.57 | 1.37 | 1.69 | 1.64 | 1.79 | 1.79 | 1.68 |

8
$\qquad$
Bezeq Fixed-Line

| Key Income Statement Metrics (Revenues) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Revenues | 5,713 | 5,498 | 5,303 | 5,263 | 1,178 | 1,170 | 1,186 | 1,114 | 4,648 | 1,199 | 1,161 | 1,149 | 1,121 | 4,630 | 1,129 |
| QoQ Change |  |  |  |  | -11.4\% | -0.7\% | 1.4\% | -6.1\% |  | 7.6\% | -3.2\% | -1.0\% | -2.4\% |  | 0.7\% |
| Yoy Change |  | -3.8\% | 3.5\% | -0.8\% | -9.7\% | -10.5\% | -10.4\% | -16.2\% | -11.7\% | 1.8\% | -0.8\% | -3.1\% | 0.6\% | -0.4\% | -5.8\% |
| Telephony Revenues | 3,905 | 3,572 | 3,333 | 3,160 | 617 | 607 | 612 | 557 | 2,393 | 588 | 572 | 557 | 537 | 2,254 | 510 |
| QoQ Change |  |  |  |  | -22.1\% | -1.6\% | 0.8\% | -9.0\% |  | 5.6\% | -2.7\% | -2.6\% | -3.6\% |  | -5.0\% |
| Yoy Change |  | -8.5\% | -6.7\% | -5.2\% | -21.4\% | -23.6\% | -22.3\% | -29.7\% | -24.3\% | -4.7\% | -5.8\% | -9.0\% | -3.6\% | -5.8\% | -13.3\% |
| Broadband Internet Revenues | 712 | 790 | 863 | 977 | 265 | 269 | 276 | 282 | 1,092 | 296 | 285 | 291 | 294 | 1,166 | 310 |
| QoQ Change |  |  |  |  | 3.1\% | 1.5\% | 2.6\% | 2.2\% |  | 5.0\% | -3.7\% | 2.1\% | 1.0\% |  | 5.4\% |
| Transmission \& Data Revenues YoY Change |  | 11.0\% | 9.2\% | 13.2\% | 12.3\% | 14.5\% | 10.8\% | 9.7\% | 11.8\% | 11.7\% | 5.9\% | 5.4\% | 4.3\% | 6.8\% | 4.7\% |
|  | 754 | 811 | 851 | 882 | 228 | 233 | 239 | 231 | 931 | 245 | 247 | 243 | 241 | 976 | 247 |
| QoQ Change |  |  |  |  | 4.1\% | 2.2\% | 2.6\% | -3.3\% |  | 6.1\% | 0.8\% | -1.6\% | -0.8\% |  | 2.5\% |
| Other Service Revenues YoY Change |  | 7.6\% | 4.9\% | 3.6\% | 2.2\% | 5.4\% | 9.1\% | 5.5\% | 5.6\% | 7.5\% | 6.0\% | 1.7\% | 4.3\% | 4.8\% | 0.8\% |
|  | 342 | 325 | 256 | 244 | 68 | 61 | 59 | 44 | 232 | 70 | 57 | 58 | 49 | 234 | 62 |
| QoQ Change |  |  |  |  | 11.5\% | -10.3\% | -3.3\% | -25.4\% |  | 59.1\% | -18.6\% | 1.8\% | -15.5\% |  | 26.5\% |
| Yoy Change |  | -5.0\% | -21.2\% | -4.7\% | 13.3\% | 8.9\% | -11.9\% | -27.9\% | -4.9\% | 2.9\% | -6.6\% | -1.7\% | 11.4\% | 0.9\% | -11.4\% |
| Key Income Statement Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating profit | 1,319 | 1,475 | 1,523 | 2,043 | 211 | 517 | 546 | 384 | 1,658 | 539 | 437 | 419 | 564 | 1,959 | 535 |
| QoQ Change |  |  |  |  | -57.3\% | 145.0\% | 5.6\% | -29.7\% |  | 40.4\% | -18.9\% | -4.1\% | 34.6\% |  | -5.1\% |
| Net profit ${ }^{(1)}$ YoY Change |  | 11.8\% | 3.3\% | 34.1\% | -56.9\% | 2.8\% | -1.8\% | -22.3\% | -18.8\% | 155.5\% | -15.5\% | -23.3\% | 46.9\% | 18.2\% | -0.7\% |
|  | 737 | 950 | 1,107 | 1,426 | 123 | 330 | 311 | 301 | 1,065 | 348 | 263 | 246 | 370 | 1,227 | 348 |
| QoQ Change |  |  |  |  | -63.8\% | 168.3\% | -5.8\% | -3.2\% |  | 15.6\% | -24.4\% | -6.5\% | 50.4\% |  | -5.9\% |
| Depreciation \& amortization Yoy Change |  | 28.9\% | 16.5\% | 28.8\% | -65.8\% | -5.4\% | -17.5\% | -11.5\% | -25.3\% | 182.9\% | -20.3\% | -20.9\% | 22.9\% | 15.2\% | 0.0\% |
|  | 941 | 852 | 794 | 690 | 162 | 171 | 180 | 175 | 688 | 178 | 178 | 185 | 189 | 730 | 167 |
| QoQ Change |  |  |  |  | -9.0\% | 5.6\% | 5.3\% | -2.8\% |  | 1.7\% | 0.0\% | 3.9\% | 2.2\% |  | -11.6\% |
| Salaries |  | -9.5\% | -6.8\% | -13.1\% | -4.7\% | 0.0\% | 5.3\% | -1.7\% | -0.3\% | 9.9\% | 4.1\% | 2.8\% | 8.0\% | 6.1\% | -6.2\% |
|  | 1,293 | 1,202 | 1,094 | 1,079 | 284 | 291 | 284 | 230 | 1,089 | 267 | 267 | 274 | 228 | 1,036 | 270 |
| QoQ Change |  |  |  |  | -4.1\% | 2.5\% | -2.4\% | -19.0\% |  | 16.1\% | 0.0\% | 2.6\% | -16.8\% |  | 18.4\% |
| EBITDA Yoy Change |  | -7.0\% | -9.0\% | -1.4\% | 2.5\% | 16.4\% | 10.9\% | -22.3\% | 0.9\% | -6.0\% | -8.2\% | -3.5\% | -0.9\% | -4.9\% | 1.1\% |
|  | 2,260 | 2,327 | 2,317 | 2,733 | 373 | 688 | 726 | 559 | 2,346 | 717 | 615 | 604 | 753 | 2,689 | 702 |
| QoQ Change |  |  |  |  | -44.5\% | 84.5\% | 5.5\% | -23.0\% |  | 28.3\% | -14.2\% | -1.8\% | 24.7\% |  | -6.8\% |
| Yo Y Change |  | 3.0\% | -0.4\% | 18.0\% | -43.5\% | 2.1\% | -0.1\% | -16.8\% | -14.2\% | 92.2\% | -10.6\% | -16.8\% | 34.7\% | 14.6\% | -2.1\% |
| Key Cash Flow Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating cash flow | 1,379 | 1,691 | 2,220 | 2,140 | 419 | 496 | 641 | 550 | 2,106 | 651 | 376 | 470 | 512 | 2,009 | 561 |
| QoQ Change |  |  |  |  | -22.4\% | 18.4\% | 29.2\% | -14.2\% |  | 18.4\% | -42.2\% | 25.0\% | 8.9\% |  | 9.6\% |
| Yoy Change |  | 22.6\% | 31.3\% | -3.6\% | 6.6\% | -5.2\% | -6.3\% | 1.8\% | -1.6\% | 55.4\% | -24.2\% | -26.7\% | -6.9\% | -4.6\% | -13.8\% |
| Capital expenditures, gross (accounting) | 513 | 600 | 844 | 1,041 | 340 | 310 | 243 | 281 | 1,174 | 262 | 239 | 238 | 206 | 945 | 164 |
| QoQ Change |  |  |  |  | 15.6\% | -8.8\% | -21.6\% | 15.6\% |  | -6.8\% | -8.8\% | -0.4\% | -13.4\% |  | -20.4\% |
| Yoy Change |  | 17.0\% | 40.7\% | 23.3\% | 49.1\% | 15.2\% | -2.8\% | -4.4\% | 12.8\% | -22.9\% | -22.9\% | -2.1\% | -26.7\% | -19.5\% | -37.4\% |
| Capital expenditures, gross (cash flow) | 505 | 616 | 853 | 1,032 | 319 | 319 | 268 | 259 | 1,165 | 269 | 238 | 249 | 202 | 958 | 183 |
| QoQ Change |  |  |  |  | 5.6\% | 0.0\% | -16.0\% | -3.4\% |  | 3.9\% | -11.5\% | 4.6\% | -18.9\% |  | -9.4\% |
| Capital expenditures, net (cash flow) Yoy Change |  | 22.0\% | 38.5\% | 21.0\% | 34.\% | 29.1\% | 9.4\% | -14.2\% | 12.9\% | -15.7\% | -25.4\% | -7.1\% | -22.0\% | -17.8\% | -32.0\% |
|  | 336 | 472 | 767 | 900 | 247 | 271 | 200 | 219 | 937 | 223 | 216 | 153 | 66 | 658 | 141 |
| QoQ Change |  |  |  |  | -4.6\% | 9.7\% | -26.2\% | 9.5\% |  | 1.8\% | -3.1\% | -29.2\% | -56.9\% |  | 113.6\% |
| Free cash flow $\quad$ Yo Change |  | 40.5\% | 62.5\% | 17.3\% | 10.8\% | 22.6\% | 1.5\% | -15.4\% | 4.1\% | -9.7\% | -20.3\% | -23.5\% | -69.9\% | -29.8\% | -36.8\% |
|  | 1,043 | 1,219 | 1,453 | 1,240 | 287 | 225 | 441 | 216 | 1,169 | 428 | 160 | 317 | 446 | 1,351 | 420 |
|  |  |  |  |  | 2.1\% | -21.6\% | 96.0\% | -51.0\% |  | 98.2\% | -62.6\% | 98.1\% | 40.7\% |  | -5.8\% |
| Yo Y Change |  | 16.9\% | 19.2\% | -14.7\% | 68.8\% | -25.5\% | -9.4\% | -23.2\% | -5.7\% | 49.1\% | -28.9\% | -28.1\% | 106.5\% | 15.6\% | -1.9\% |
| Ratios |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating margin | 23.1\% | 26.8\% | 28.7\% | 38.8\% | 17.9\% | 44.2\% | 46.0\% | 34.5\% | 35.7\% | 45.0\% | 37.6\% | 36.5\% | 50.3\% | 42.3\% | 47.4\% |
| Net margin | 12.9\% | 17.3\% | 20.9\% | 27.1\% | 10.4\% | 28.2\% | 26.2\% | 27.0\% | 22.9\% | 29.0\% | 22.7\% | 21.4\% | 33.0\% | 26.5\% | 30.8\% |
| EBITDA margin | 39.6\% | 42.3\% | 43.7\% | 51.9\% | 31.7\% | 58.8\% | 61.2\% | 50.2\% | 50.5\% | 59.8\% | 53.0\% | 52.6\% | 67.2\% | 58.1\% | 62.2\% |
| Capex/Sales | 9.0\% | 10.9\% | 15.9\% | 19.8\% | 28.9\% | 26.5\% | 20.5\% | 25.2\% | 25.3\% | 21.9\% | 20.6\% | 20.7\% | 18.4\% | 20.4\% | 14.5\% |

Bezeq - The Israel Telecommunication Corp. Ltd.

| bezea (NIS millions, except for EPS) | $\begin{gathered} \text { FY } \\ 2007 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2008 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2009 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2010 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2012 \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2012 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2012 \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2012 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2012 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2013 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bezeq Fixed-Line (cont'd) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating \& general expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total general \& operating expenses | 2,121 | 1,873 | 1,690 | 1,609 | 271 | 253 | 282 | 268 | 1,074 | 237 | 263 | 278 | 255 | 1,033 | 230 |
| QoQ Change |  |  |  |  |  | -6.6\% | 11.5\% | -5.0\% |  | -11.6\% | 11.0\% | 5.7\% | -8.3\% |  | -9.8\% |
| Yoy Change |  | -11.7\% | -9.8\% | -4.8\% |  |  |  |  | -33.3\% | -12.5\% | 4.0\% | -1.4\% | -4.9\% | -3.8\% | -3.0\% |
| Interconnect \& payments to telecom operators | N/A | N/A | 871 | 855 | 79 | 78 | 79 | 78 | 314 | 75 | 72 | 70 | 64 | 281 | 57 |
| QoQ Change |  |  |  |  |  | -1.3\% | 1.3\% | -1.3\% |  | -3.8\% | -4.0\% | -2.8\% | -8.6\% |  | -10.9\% |
| YoY Change |  |  |  | -1.8\% |  |  |  |  | -63.3\% | -5.1\% | -7.7\% | -11.4\% | -17.9\% | -10.5\% | -24.0\% |
| General \& marketing | N/A | N/A | 218 | 196 | 47 | 42 | 58 | 47 | 194 | 8 | 42 | 54 | 55 | 159 | 44 |
| QoQ Change |  |  |  |  |  | -10.6\% | 38.1\% | -19.0\% |  | -83.0\% | 425.0\% | 28.6\% | 1.9\% |  | -20.0\% |
| Yoy Change |  |  |  | -10.1\% |  |  |  |  | -1.0\% | -83.0\% | 0.0\% | -6.9\% | 17.0\% | -18.0\% | 450.0\% |
| Terminal equipment \& materials | N/A | N/A | 80 | 88 | 22 | 17 | 23 | 27 | 89 | 24 | 27 | 28 | 32 | 111 | 27 |
| Qoo Change |  |  |  |  |  | -22.7\% | 35.3\% | 17.4\% |  | -11.1\% | 12.5\% | 3.7\% | 14.3\% |  | -15.6\% |
| YoY Change |  |  |  | 10.0\% |  |  |  |  | 1.1\% | 9.1\% | 58.8\% | 21.7\% | 18.5\% | 24.7\% | 12.5\% |
| Maintenance of buildings and sites | N/A | N/A | 278 | 240 | 62 | 60 | 63 | 62 | 247 | 63 | 59 | 70 | 53 | 245 | 59 |
| QoQ Change |  |  |  |  |  | -3.2\% | 5.0\% | -1.6\% |  | 1.6\% | -6.3\% | 18.6\% | -24.3\% |  | 11.3\% |
| Yo Y Change |  |  |  | -13.7\% |  |  |  |  | 2.9\% | 1.6\% | -1.7\% | 11.1\% | -14.5\% | -0.8\% | -6.3\% |
| Services and maintenance by sub-contractors | N/A | NA | 96 | 76 | 20 | 18 | 17 | 21 | 76 | 20 | 19 | 15 | 19 | 73 | 16 |
| QoQ Change |  |  |  |  |  | -10.0\% | -5.6\% | 23.5\% |  | -4.8\% | -5.0\% | -21.1\% | 26.7\% |  | -15.8\% |
| Yo Y Change |  |  |  | -20.8\% |  |  |  |  | 0.0\% | 0.0\% | 5.6\% | -11.8\% | -9.5\% | -3.9\% | -20.0\% |
| Vehicle maintenance | N/A | N/A | 96 | 101 | 21 | 20 | 22 | 15 | 78 | 19 | 18 | 25 | 21 | 83 | 20 |
| QoQ Change |  |  |  |  |  | -4.8\% | 10.0\% | -31.8\% |  | 26.7\% | -5.3\% | 38.9\% | -16.0\% |  | -4.8\% |
| YoY Change |  |  |  | 5.2\% |  |  |  |  | -22.8\% | -9.5\% | -10.0\% | 13.6\% | 40.0\% | 6.4\% | 5.3\% |
| Royalties and others | N/A | N/A | 51 | 53 | 20 | 18 | 20 | 18 | 76 | 28 | 26 | 16 | 11 | 81 | 7 |
| QoQ Change |  |  |  |  |  | -10.0\% | 11.1\% | -10.0\% |  | 55.6\% | -7.1\% | -38.5\% | -31.3\% |  | -36.4\% |
| Yoy Change |  |  |  | 3.9\% |  |  |  |  | 43.4\% | 40.0\% | 44.4\% | -20.0\% | -38.9\% | 6.6\% | -75.0\% |

8

|  | FY | FY | FY | FY | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Q2 | Q3 | Q4 | FY | Q1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (NIS millions, except for $E P S$ ) | 2007 | 2008 | 2009 | 2010 | 2011 | 2011 | 2011 | 2011 | 2011 | 2012 | 2012 | 2012 | 2012 | 2012 | 2013 |



Bezeq International

| $\frac{\text { Key Income Statement Metrics }}{\text { Revenues }}$ |  |  | 1,318 |  |  |  | 351 | 341 | 1,354 | 332 | 330 | 339 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1,304 | 1,306 |  | 1,380 | 329 | 332 |  |  |  |  |  |  | 340 | 1,340 | 346 |
| Qoo Change |  |  |  |  | -5.9\% | 0.9\% | 5.5\% | -2.7\% |  | -2.6\% | -0.7\% | 2.6\% | 0.3\% |  | 1.8\% |
| Gross margin Yoy Change |  | 0.2\% | 0.9\% | 4.8\% | -4.0\% | -2.2\% | 1.0\% | -2.5\% | -1.9\% | 0.9\% | -0.8\% | -3.5\% | -0.5\% | -1.0\% | 4.0\% |
|  | 445 | 526 | 541 | 558 | 136 | 139 | 142 | 149 | 566 | 131 | 135 | 140 | 138 | 544 | 138 |
| QoQ Change |  |  |  |  | -6.2\% | 2.2\% | 2.2\% | 4.9\% |  | -12.2\% | 3.2\% | 3.7\% | -1.3\% |  | -0.4\% |
| Operating profit YoY Change |  | 18.2\% | 2.9\% | 3.1\% | 2.3\% | -1.4\% | 2.2\% | 2.8\% | 1.4\% | -3.8\% | -2.9\% | -1.4\% | -7.3\% | -3.9\% | 5.2\% |
|  | 204 | 242 | 261 | 320 | 61 | 60 | 61 | 59 | 241 | 50 | 53 | 55 | 62 | 219 | 56 |
| QoQ Change |  |  |  |  | -6.5\% | -0.9\% | 1.7\% | -4.5\% |  | -15.4\% | 6.8\% | 3.7\% | 12.2\% |  | -9.2\% |
| Net profit YoY Change |  | 18.6\% | 8.0\% | 22.6\% | -1.1\% | -51.2\% | -11.8\% | -9.9\% | -24.6\% | -18.5\% | -12.2\% | -10.5\% | 5.2\% | -9.2\% | 12.9\% |
|  | 153 | 178 | 200 | 254 | 46 | 46 | 46 | 44 | 182 | 36 | 39 | 40 | 45 | 160 | 37 |
| QoQ Change |  |  |  |  | 0.2\% | 0.8\% | -0.9\% | -4.2\% |  | -18.6\% | 8.6\% | 3.6\% | 10.8\% |  | -16.0\% |
| Cost of sales Yoy Change |  | 16.6\% | 12.1\% | 27.0\% | -1.1\% | -57.2\% | -14.0\% | -4.1\% | -28.3\% | -22.1\% | -16.1\% | -12.3\% | 1.5\% | -12.4\% | 4.7\% |
|  | 859 | 780 | 777 | 822 | 193 | 194 | 209 | 192 | 788 | 201 | 195 | 199 | 201 | 796 | 208 |
| Sales \& marketing expenses $\quad \begin{gathered}\text { QoQ Change } \\ \text { Yo C Change }\end{gathered}$ |  |  |  |  | -4.9\% | 0.5\% | 7.7\% | -8.1\% |  | 4.9\% | -3.2\% | 2.1\% | 0.8\% |  | 3.7\% |
|  |  | -9.2\% | -0.4\% | 5.8\% | -8.1\% | -3.5\% | 0.5\% | -5.4\% | -4.1\% | 4.4\% | 0.5\% | -4.8\% | 4.5\% | 1.0\% | 3.2\% |
|  | 147 | 181 | 175 | 192 | 47 | 53 | 51 | 58 | 209 | 50 | 53 | 54 | 52 | 209 | 51 |
| General \& administrative expenses $\quad \begin{aligned} & \text { QoQ Change } \\ & \text { Yo Change }\end{aligned}$ |  |  |  |  | -9.6\% | 12.8\% | -3.8\% | 13.7\% |  | -13.7\% | 5.9\% | 1.9\% | -3.8\% |  | -1.2\% |
|  |  | 23.1\% | -3.3\% | 9.7\% | 6.8\% | 10.4\% | 6.3\% | 11.5\% | 8.9\% | 6.5\% | 0.0\% | 5.9\% | -10.4\% | 0.0\% | 2.6\% |
|  | 94 | 103 | 105 | 109 | 28 | 26 | 30 | 32 | 116 | 31 | 29 | 31 | 26 | 117 | 30 |
| Depreciation \& amortization $\quad \begin{gathered}\text { QoQ Change } \\ \text { Yo Change }\end{gathered}$ |  |  |  |  | 0.0\% | -7.1\% | 15.4\% | 6.7\% |  | -1.8\% | -7.7\% | 6.9\% | -17.5\% |  | 16.9\% |
|  |  | 9.6\% | 1.9\% | 3.8\% | 0.0\% | -3.7\% | 15.4\% | 14.3\% | 6.4\% | 12.2\% | 11.5\% | 3.3\% | -20.1\% | 0.9\% | -4.8\% |
|  | 87 | 80 | 84 | 94 | 24 | 26 | 28 | 30 | 109 | 34 | 34 | 35 | 33 | 136 | 31 |
| EBITDA $\begin{gathered}\text { Qoo Change } \\ \text { YoY Change }\end{gathered}$ |  |  |  |  | -3.6\% | 8.8\% | 5.9\% | 8.1\% |  | 13.6\% | 0.3\% | 0.2\% | -4.1\% |  | -5.4\% |
|  |  | -7.5\% | 5.2\% | 11.9\% | 7.4\% | 14.8\% | 18.9\% | 20.1\% | 15.5\% | 41.6\% | 30.4\% | 23.3\% | 9.4\% | 25.2\% | -8.9\% |
|  | 290 | 322 | 345 | 414 | 85 | 87 | 89 | 89 | 350 | 84 | 87 | 89 | 95 | 355 | 87 |
| QoQ Change |  |  |  |  | -5.4\% | 1.9\% | 3.0\% | -0.6\% |  | -5.5\% | 4.1\% | 2.3\% | 5.9\% |  | -7.9\% |
| Yo Y Change |  | 10.8\% | 7.3\% | 20.0\% | 1.2\% | -40.9\% | -4.0\% | -1.3\% | -15.5\% | -1.4\% | 0.8\% | 0.1\% | 6.6\% | 1.5\% | 3.9\% |
| Key Cash Flow Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating cash flow | 93 | 163 | 320 | 290 | 42 | 68 | 57 | 76 | 243 | 58 | 64 | 63 | 86 | 272 | 58 |
| QoQ Change |  |  |  |  | -53.4\% | 62.2\% | -15.7\% | 32.2\% |  | -23.1\% | 9.9\% | -1.7\% | 36.7\% |  | -32.4\% |
| Yor Change |  | 76.3\% | 95.5\% | -9.2\% | -29.4\% | 3.4\% | -23.0\% | -15.7\% | -16.1\% | 39.1\% | -5.7\% | 9.9\% | 13.7\% | 11.7\% | -0.2\% |
| Capital expenditures, gross (accounting) | 131 | 120 | 150 | 160 | 49 | 71 | 85 | 80 | 285 | 81 | 29 | 29 | 30 | 169 | 26 |
| Qoo Change |  |  |  |  | -29.0\% | 44.9\% | 19.7\% | -5.9\% |  | 1.3\% | -64.2\% | 0.0\% | 3.4\% |  | -13.3\% |
| Capital expenditures, gross (cash flow) ${ }^{\text {Yor Change }}$ |  | -8.4\% | 25.0\% | 6.7\% | 145.0\% | 65.1\% | 193.1\% | 15.9\% | 78.1\% | 65.3\% | -59.2\% | -65.9\% | -62.5\% | -40.7\% | -67.9\% |
|  | 103 | 119 | 120 | 180 | 46 | 47 | 92 | 104 | 288 | 71 | 36 | 30 | 39 | 175 | 31 |
| QoQ Change |  |  |  |  | -42.6\% | 2.1\% | 95.2\% | 13.2\% |  | -31.5\% | -49.7\% | -17.0\% | 31.0\% |  | -20.5\% |
| Capital expenditures, net (cash flow) YoY Change |  | 14.7\% | 1.1\% | 49.9\% | 25.3\% | 43.4\% | 205.3\% | 29.3\% | 60.4\% | 54.4\% | -23.8\% | -67.6\% | -62.5\% | -39.2\% | -56.5\% |
|  | 100 | 118 | 120 | 180 | 46 | 47 | 92 | 103 | 288 | 71 | 36 | 29 | 38 | 173 | 31 |
| Free cash flow $\begin{gathered}\text { QoQ Change } \\ \text { Yo Change }\end{gathered}$ |  |  |  |  | -43.0\% | 2.6\% | 95.0\% | 12.8\% |  | -31.6\% | -49.5\% | -19.8\% | 33.4\% |  | -19.5\% |
|  |  | 18.7\% | 1.4\% | 50.0\% | 24.7\% | 43.4\% | 206.1\% | 28.8\% | 60.1\% | 54.3\% | -24.1\% | -68.8\% | -63.1\% | -39.8\% | -56.5\% |
|  | -7 | 45 | 200 | 110 | -4 | 21 | -34 | -27 | -44 | -12 | 29 | 35 | 48 | 99 | 28 |
|  |  |  |  |  | NM | NM | NM | -19.7\% |  | -55.4\% | NM | 20.9\% | 39.5\% |  | -42.7\% |
|  |  | $N M$ | 341.0\% | -44.7\% | NM | -36.1\% | NM | NM | NM | 223.9\% | 35.1\% | NM | NM | NM | NM |
| Ratios |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating margin | 15.6\% | 18.5\% | 19.8\% | 23.2\% | 18.5\% | 18.1\% | 17.5\% | 17.2\% | 17.8\% | 14.9\% | 16.1\% | 16.2\% | 18.1\% | 16.3\% | 16.2\% |
| Net margin | 11.7\% | 13.7\% | 15.2\% | 18.4\% | 14.0\% | 13.9\% | 13.1\% | 12.9\% | 13.5\% | 10.8\% | 11.8\% | 11.9\% | 13.1\% | 11.9\% | 10.8\% |
| EBITDA margin | 22.3\% | 24.6\% | 26.2\% | 30.0\% | 25.8\% | 26.1\% | 25.5\% | 26.0\% | 25.9\% | 25.3\% | 26.5\% | 26.4\% | 27.9\% | 26.5\% | 25.2\% |
| Capex/Sales | 10.0\% | 9.2\% | 11.4\% | 11.6\% | 14.9\% | 21.4\% | 24.2\% | 23.5\% | 21.1\% | 24.4\% | 8.8\% | 8.6\% | 8.8\% | 12.6\% | 7.5\% |


| bezeo (NIS millions, except for EPS) | $\begin{gathered} \text { FY } \\ 2007 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2008 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2009 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2010 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2011 \end{gathered}$ | $\begin{array}{r} \text { Q2 } \\ 2011 \end{array}$ | $\begin{gathered} \text { Q3 } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2012 \end{gathered}$ | $\begin{gathered} \mathrm{Q}_{2} \\ 2012 \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2012 \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2012 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2012 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2013 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| yes |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Key Income Statement Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Revenues | 1,415 | 1,513 | 1,530 | 1,583 | 406 | 404 | 405 | 404 | 1,619 | 417 | 409 | 403 | 408 | 1,636 | 404 |
| Qoo Change |  |  |  |  | 1.3\% | -0.4\% | 0.4\% | -0.4\% |  | 3.2\% | -1.9\% | -1.5\% | 1.3\% |  | -1.1\% |
| Gross margin Yoy Change |  | 6.9\% | 1.2\% | 3.4\% | 3.6\% | 2.0\% | 2.6\% | 0.9\% | 2.3\% | 2.8\% | 1.2\% | -0.7\% | 1.0\% | 1.1\% | -3.2\% |
|  | 298 | 421 | 488 | 454 | 134 | 135 | 138 | 184 | 591 | 144 | 153 | 130 | 141 | 569 | 145 |
| QoQ Change |  |  |  |  | 17.7\% | 1.0\% | 2.0\% | 33.9\% |  | -21.6\% | 5.9\% | -15.0\% | 8.7\% |  | 2.5\% |
| Operating profit Yoy Change |  | 41.6\% | 15.9\% | -7.0\% | 2.9\% | 82.8\% | 0.6\% | 62.3\% | 30.1\% | 8.1\% | 13.3\% | -5.5\% | -23.3\% | -3.7\% | 0.3\% |
|  | 56 | 177 | 248 | 178 | 61 | 65 | 63 | 106 | 295 | 52 | 74 | 54 | 73 | 253 | 67 |
| Qoo Change |  |  |  |  | 51.2\% | 6.4\% | -3.0\% | 67.3\% |  | -51.3\% | 44.3\% | -27.5\% | 34.6\% |  | -7.2\% |
| Net profit YoY Change |  | 216.3\% | 40.1\% | -28.2\% | 4.6\% | 796.5\% | -11.7\% | 161.1\% | 65.4\% | -15.9\% | 14.0\% | -14.8\% | -30.7\% | -14.3\% | 30.7\% |
|  | -118 | -265 | -222 | -314 | -73 | -88 | -76 | 8 | -230 | -64 | -107 | -119 | -21 | -310 | -61 |
| QoQ Change |  |  |  |  | -12.9\% | 20.4\% | -14.1\% | NM |  | NM | 67.0\% | 11.3\% | -82.2\% |  | 187.2\% |
| Cost of sales Yoy Change |  | 125.1\% | -16.0\% | 41.0\% | 787.6\% | -38.1\% | -3.1\% | NM | -26.8\% | -13.0\% | 20.7\% | 56.4\% | NM | 35.1\% | -4.9\% |
|  | 1,117 | 1,091 | 1,042 | 1,129 | 272 | 269 | 268 | 219 | 1,028 | 272 | 256 | 273 | 266 | 1,067 | 258 |
| QoQ Change |  |  |  |  | -5.1\% | -1.1\% | -0.5\% | -18.0\% |  | 24.0\% | -6.1\% | 6.6\% | -2.3\% |  | -3.1\% |
| Sales \& marketing expenses Yoy Change |  | -2.3\% | -4.5\% | 8.3\% | 4.0\% | -16.5\% | 3.6\% | -23.4\% | -8.9\% | 0.1\% | -4.9\% | 1.8\% | 21.4\% | 3.8\% | -5.2\% |
|  | 138 | 128 | 122 | 143 | 40 | 35 | 37 | 41 | 153 | 54 | 42 | 40 | 31 | 166 | 39 |
| QoQ Change |  |  |  |  | 1.0\% | -13.3\% | 7.0\% | 9.7\% |  | 31.2\% | -22.3\% | -3.7\% | -22.3\% |  | 25.7\% |
| General \& administrative expenses YoY Change |  | -6.9\% | -4.6\% | 17.1\% | 2.9\% | 5.1\% | 17.8\% | 2.7\% | 6.7\% | 33.6\% | 19.7\% | 7.8\% | -23.7\% | 8.9\% | -26.9\% |
|  | 104 | 116 | 118 | 133 | 32 | 35 | 37 | 39 | 143 | 39 | 37 | 36 | 38 | 150 | 39 |
| QoQ Change |  |  |  |  | -3.2\% | 8.3\% | 6.4\% | 4.3\% |  | 1.6\% | -6.2\% | -2.4\% | 4.3\% |  | 3.4\% |
| Depreciation \& amortization YoY Change |  | 11.6\% | 1.4\% | 12.5\% | 0.0\% | 4.2\% | 10.8\% | 16.4\% | 7.9\% | 22.1\% | 5.7\% | -3.0\% | -3.0\% | 4.8\% | -1.2\% |
|  | 273 | 250 | 234 | 285 | 69 | 71 | 74 | 63 | 276 | 66 | 54 | 64 | 64 | 248 | 62 |
| QoQ Change |  |  |  |  | -19.3\% | 3.7\% | 4.1\% | -15.5\% |  | 5.2\% | -18.3\% | 19.8\% | -0.4\% |  | -3.5\% |
| EBITDA $\quad$ Yoy Change |  | -8.5\% | -6.3\% | 21.6\% | 7.6\% | 4.3\% | 9.3\% | -26.4\% | -2.9\% | -4.0\% | -24.4\% | -13.0\% | 2.5\% | -10.2\% | -5.9\% |
|  | 329 | 427 | 482 | 463 | 130 | 136 | 137 | 168 | 571 | 118 | 128 | 118 | 136 | 501 | 130 |
|  |  |  |  |  | 3.5\% | 5.0\% | 0.7\% | 22.2\% |  | -29.8\% | 8.7\% | -7.7\% | 15.1\% |  | -4.5\% |
| YoY Change |  | 29.7\% | 13.0\% | -4.0\% | 6.1\% | 80.8\% | -1.5\% | 33.7\% | 23.4\% | -9.2\% | -6.0\% | -13.8\% | -18.6\% | -12.3\% | 10.4\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Key Cash Flow Metrics | 250 | 347 | 410 | 492 | 141 | 119 | 134 | 119 | 513 | 116 | 100 | 83 | 120 | 418 | 122 |
| QoQ Change |  |  |  |  | 7.4\% | -15.9\% | 13.0\% | -11.5\% |  | -2.4\% | -13.7\% | -17.6\% | 44.8\% |  | 1.7\% |
| Yor Change |  | 38.9\% | 18.1\% | 20.0\% | 13.7\% | 8.4\% | 6.4\% | -9.7\% | 4.4\% | -18.0\% | -15.8\% | -38.5\% | 0.6\% | -18.5\% | 4.9\% |
| Capital expenditures, gross (accounting) | 299 | 265 | 270 | 295 | 79 | 75 | 68 | 69 | 291 | 60 | 88 | 102 | 74 | 324 | 71 |
| QoQ Change |  |  |  |  | 15.5\% | -5.1\% | -9.3\% | 1.5\% |  | -13.0\% | 46.7\% | 15.9\% | -27.5\% |  | -4.1\% |
| Yoy Change |  | -11.4\% | 1.9\% | 9.4\% | 19.7\% | -5.1\% | -17.1\% | 0.8\% | -1.5\% | -24.1\% | 17.3\% | 50.0\% | 7.2\% | 11.3\% | 18.3\% |
| Capital expenditures, gross (cash flow) | 255 | 238 | 262 | 278 | 71 | 64 | 67 | 62 | 264 | 56 | 69 | 87 | 72 | 284 | 90 |
| QoQ Change |  |  |  |  | -20.5\% | -9.5\% | 4.6\% | -7.9\% |  | -9.1\% | 22.8\% | 25.0\% | -16.8\% |  | 24.5\% |
| Capital expenditures, net (cash flow) Yor Change |  | -6.7\% | 10.1\% | 6.4\% | 16.5\% | 1.8\% | 4.1\% | -30.6\% | -5.0\% | -20.7\% | 7.5\% | 28.6\% | 17.1\% | 7.5\% | 59.0\% |
|  | 255 | 238 | 261 | 277 | 71 | 64 | 67 | 62 | 264 | 56 | 69 | 87 | 72 | 284 | 90 |
| QoQ Change |  |  |  |  | -20.5\% | -9.4\% | 4.4\% | -7.7\% |  | -9.2\% | 23.0\% | 25.1\% | -17.0\% |  | 24.9\% |
| Free cash flow YoY Change |  | -6.7\% | 9.7\% | 6.2\% | 16.7\% | 2.1\% | 5.5\% | -30.6\% | -4.8\% | -20.7\% | 7.6\% | 28.8\% | 17.5\% | 7.6\% | 59.3\% |
|  | -5 | 109 | 149 | 215 | 70 | 54 | 67 | 57 | 250 | 60 | 31 | -4 | 48 | 134 | 32 |
| QoQ Change |  |  |  |  | 66.5\% | -22.6\% | 23.0\% | -15.0\% |  | 4.7\% | -48.2\% | NM | NM |  | -33.0\% |
| Yor Change |  | nM | 36.2\% | 44.0\% | 10.9\% | 17.0\% | 7.3\% | 34.9\% | 16.2\% | -15.2\% | -43.3\% | NM | -17.3\% | -46.2\% | -46.4\% |
| Ratios |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating margin | 4.0\% | 11.7\% | 16.2\% | 11.3\% | 15.1\% | 16.2\% | 15.6\% | 26.2\% | 18.2\% | 12.4\% | 18.2\% | 13.4\% | 17.8\% | 15.4\% | 16.7\% |
| Net margin | -8.3\% | -17.5\% | -14.5\% | -19.8\% | -18.1\% | -21.9\% | -18.7\% | 2.0\% | -14.2\% | -15.3\% | -26.1\% | -29.5\% | -5.2\% | -19.0\% | -15.0\% |
| EBITDA margin | 23.3\% | 28.2\% | 31.5\% | 29.3\% | 32.0\% | 33.8\% | 33.9\% | 41.6\% | 35.3\% | 28.3\% | 31.4\% | 29.4\% | 33.4\% | 30.6\% | 32.3\% |
| Capex/Sales | 21.1\% | 17.5\% | 17.6\% | 18.7\% | 19.5\% | 18.6\% | 16.8\% | 17.1\% | 18.0\% | 14.4\% | 21.5\% | 25.3\% | 18.1\% | 19.8\% | 17.6\% |


| bezea | $\begin{gathered} \text { FY } \\ 2008 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2009 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2010 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2012 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2012 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2012 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2012 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2012 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2013 \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bezeq Fixed-Line |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Key Performance Indicators |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total outgoing minutes (in millions) | 13,260 | 12,017 | 10,699 | 2,521 | 2,415 | 2,482 | 2,339 | 9,758 | 2,360 | 2,226 | 2,126 | 1,979 | 8,691 | 1,788 |
| QoQ Change |  |  |  | -3.8\% | -4.2\% | 2.8\% | -5.8\% |  | 0.9\% | -5.7\% | -4.5\% | -6.9\% |  | -9.7\% |
| Total incoming minutes (in millions) | -9.9\% | -9.4\% | -11.0\% | -7.7\% | -11.1\% | -5.6\% | -10.8\% | -8.8\% | -6.4\% | -7.8\% | -14.3\% | -15.4\% | -10.9\% | -24.2\% |
|  | 6,691 | 6,718 | 6,547 | 1,577 | 1,535 | 1,602 | 1,526 | 6,240 | 1,543 | 1,516 | 1,595 | 1,571 | 6,225 | 1,509 |
| QoQ Change |  |  |  | -4.1\% | -2.7\% | 4.4\% | -4.7\% |  | 1.1\% | -1.7\% | 5.2\% | -1.5\% |  | -3.9\% |
| Total access lines (in 000's) YoY Change | 4.4\% | 0.4\% | -2.5\% | -2.8\% | -6.1\% | -2.7\% | -7.2\% | -4.7\% | -2.2\% | -1.2\% | -0.4\% | 2.9\% | -0.2\% | -2.2\% |
|  | 2,604 | 2,483 | 2,366 | 2,358 | 2,356 | 2,363 | 2,367 | 2,367 | 2,368 | 2,335 | 2,299 | 2,268 | 2,268 | 2,242 |
| QoQ Change |  |  |  | -0.3\% | -0.1\% | 0.3\% | 0.2\% |  | 0.0\% | -1.4\% | -1.5\% | -1.3\% |  | -1.1\% |
| ARPL - Voice \& fixed fees (in NIS) YoY Change | -5.3\% | -4.6\% | -4.7\% | 15.0\% | -2.7\% | -1.3\% | 0.0\% | 0.0\% | 0.4\% | -0.9\% | -2.7\% | -4.2\% | -4.2\% | -5.3\% |
|  | 83 | 82 | 81 | 79 | 77 | 78 | 70 | 76 | 74 | 73 | 73 | 71 | 73 | 69 |
| QoQ Change |  |  |  | -4.8\% | -2.5\% | 1.3\% | -10.3\% |  | 5.7\% | -1.4\% | 0.0\% | -2.7\% |  | -2.8\% |
| YoY Change | -4.6\% | -1.2\% | -1.2\% | -1.3\% | -4.9\% | -4.9\% | -15.7\% | -6.2\% | -6.3\% | -5.2\% | -6.4\% | 1.4\% | -3.9\% | -6.8\% |
| Churn rate (\%) | N/A | N/A | N/A | 3.3\% | 2.8\% | 2.8\% | 2.8\% | 11.6\% | 3.2\% | 3.9\% | 4.2\% | 4.0\% | 15.3\% | 3.7\% |
| Broadband Internet lines (in 000's) | 1,005 | 1,035 | 1,066 | 1,079 | 1,088 | 1,100 | 1,111 | 1,111 | 1,121 | 1,136 | 1,153 | 1,169 | 1,169 | 1,185 |
| QoQ Change |  |  |  | 1.2\% | 0.8\% | 1.1\% | 1.0\% |  | 0.9\% | 1.3\% | 1.5\% | 1.4\% |  | 1.4\% |
| Broadband Internet ARPU (in NIS) YoY Change | 4.4\% | 3.0\% | 3.0\% | 3.3\% | 3.5\% | 4.2\% | 4.2\% | 4.2\% | 3.9\% | 4.4\% | 4.8\% | 5.28 | 5.2\% | 5.7\% |
|  | 67 | 69 | 75 | 79 | 80 | 81 | 81 | 80 | 84 | 80 | 80 | 80 | 81 | 83 |
| QoQ Change |  |  |  | 1.3\% | 1.3\% | 1.3\% | 0.0\% |  | 3.7\% | -4.8\% | 0.0\% | 0.0\% |  | 3.8\% |
| NGN subscribers as \% of total internet subscribers covered by NGN network | 4.7\% | 3.0\% | 8.7\% | 8.2\% | 11.1\% | 6.6\% | 3.8\% | 6.7\% | 6.3\% | 0.0\% | -1.2\% | -1.2\% | 1.3\% | -1.2\% |
|  | N/A | N/A | N/A | 40\% | 43\% | 47\% | 51\% | 51\% | 55\% | 57\% | 60\% | 62\% | 62\% | 65\% |
| Average broadband speed per subscriber (end of period, Mbps) | 2.2 | 2.7 | 4.3 | 4.8 | 5.3 | 6.0 | 6.7 | 6.7 | 7.5 | 8.3 | 9.0 | 9.6 | 9.6 | 10.4 |
| QoQ Change |  |  |  | 11.6\% | 10.4\% | 13.2\% | 11.7\% |  | 11.9\% | 10.7\% | 8.4\% | 6.7\% |  | 8.3\% |
| Number of employees | 29.4\% | 22.7\% | 59.3\% | 60.0\% | 55.9\% | 57.9\% | 55.8\% | 55.8\% | 56.3\% | 56.6\% | 50.0\% | 43.3\% | 43.3\% | 38.7\% |
|  | 7,530 | 7,364 | 7,216 | 7,216 | 7,123 | 7,087 | 7,076 | 7,076 | 7,208 | 7,274 | 7,343 | 7,422 | 7,422 | 7,266 |
|  |  |  |  | 0.0\% | -1.3\% | -0.5\% | -0.2\% |  | 1.9\% | 0.9\% | 0.9\% | 1.1\% |  | -2.1\% |
|  | -1.1\% | -2.2\% | -2.0\% | -1.6\% | -2.8\% | -2.9\% | -1.9\% | -1.9\% | -0.1\% | 2.1\% | $3.6 \%$ | 4.9\% | 4.9\% | 0.8\% |


|  |  | $\begin{gathered} \text { FY } \\ 2008 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2009 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2010 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2012 \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2012 \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2012 \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2012 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2012 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2013 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Pelephone |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Key Performance Indicators |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Subscribers (in 000's) |  | 2,649 | 2,766 | 2,857 | 2,861 | 2,827 | 2,842 | 2,847 | 2,847 | 2,876 | 2,859 | 2,839 | 2,800 | 2,800 | 2,741 |
|  | QoQ Change |  |  |  | 0.1\% | -1.2\% | 0.5\% | 0.2\% |  | 1.0\% | -0.6\% | -0.7\% | -1.4\% |  | -2.1\% |
|  | Yoy Change | 1.0\% | 4.4\% | 3.3\% | 2.6\% | 0.7\% | 0.6\% | -0.4\% | -0.4\% | 0.5\% | 1.1\% | -0.1\% | -1.7\% | -1.7\% | -4.7\% |
| MOU (per sub, per month) |  | 352 | 333 | 349 | 359 | 370 | 385 | 384 | 375 | 399 | 409 | 425 | 442 | 419 | 440 |
|  | QoQ Change |  |  |  | -1.4\% | 3.1\% | 4.1\% | -0.3\% |  | 3.9\% | 2.5\% | 3.9\% | 4.0\% |  | -0.5\% |
|  | Yoy Change | -0.6\% | -5.4\% | 4.8\% | 6.8\% | 6.3\% | 11.0\% | 5.5\% | 7.4\% | 11.1\% | 10.5\% | 10.4\% | 15.1\% | 11.7\% | 10.3\% |
| ARPU (in NIS) |  | N/A | N/A | 111 | 110 | 109 | 107 | 100 | 107 | 97 | 99 | 95 | 89 | 95 | 86 |
|  | QoQ Change |  |  |  | 0.9\% | -0.9\% | -1.8\% | -6.5\% |  | -3.0\% | 2.1\% | -4.0\% | -6.3\% |  | -3.4\% |
|  | Yoy Change |  |  |  | 0.0\% | -1.8\% | -5.3\% | -8.3\% | -3.6\% | -11.8\% | -9.2\% | -11.2\% | -11.0\% | -11.2\% | -11.3\% |
| Churn rate (\%) |  | N/A | 13.8\% | 15.3\% | 5.0\% | 6.6\% | 6.1\% | 5.3\% | 22.9\% | 3.9\% | 6.0\% | 6.7\% | 5.9\% | 22.4\% | 7.2\% |

yes

| Key Performance Indicators |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Subscribers (in 000's) |  | 560 | 571 | 578 | 580 | 581 | 585 | 586 | 586 | 585 | 582 | 581 | 578 | 578 | 578 |
|  | QoQ Change |  |  |  | 0.3\% | 0.2\% | 0.7\% | 0.2\% |  | -0.2\% | -0.5\% | -0.2\% | -0.5\% |  | 0.0\% |
|  | Yoy Change | 2.0\% | 2.0\% | 1.2\% | 1.6\% | 1.4\% | 1.7\% | 1.4\% | 1.4\% | 0.9\% | 0.2\% | -0.7\% | -1.4\% | -1.4\% | -1.2\% |
| ARPU (in NIS) |  | 228 | 226 | 230 | 234 | 232 | 232 | 229 | 232 | 237 | 234 | 231 | 234 | 234 | 233 |
|  | QoQ Change |  |  |  | 1.3\% | -0.9\% | 0.0\% | -1.3\% |  | 3.5\% | -1.3\% | -1.3\% | 1.3\% |  | -0.4\% |
|  | Yoy Change | 5.1\% | -0.9\% | 1.8\% | 2.2\% | 0.4\% | 1.3\% | -0.9\% | 0.9\% | 1.3\% | 0.9\% | -0.4\% | 2.2\% | 1.0\% | -1.7\% |
| Churn rate (\%) |  | N/A | 13.3\% | 13.0\% | 3.3\% | 2.9\% | 2.8\% | 2.8\% | 11.9\% | 3.6\% | 3.9\% | 4.1\% | 3.8\% | 15.4\% | 3.8\% |

## Bezeq The Israel Telecommunication Corp. Limited

bezea

## GLOSSARY

## Glossary

## EBITDA

$=$ Earnings Before Interest, Taxes, Depreciation \& Amortization; ttm = trailing twelve months
Free cash flow
Net capital expenditures
$=$ Purchase of property, plant \& equipment (PPE), plus investments in intangible assets, less proceeds from the sale of PPE
Average revenue per line
ARPL
ARPU
MOU
N/A
= Average revenue per user
= Minutes of use
= Not available
= Not meaningful

