



## Bezeq Facts & Figures Q1 2021

Three months ending March 31, 2021

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(NIS millions)

		FY 2017	FY 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	FY 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	FY 2020	Q1 2021
<b>Bezeq Group</b>														
<b>Key Income Statement Metrics</b>														
Revenues		9,789	9,321	2,256	2,224	2,247	2,202	8,929	2,187	2,155	2,178	2,203	8,723	2,221
	QoQ Change				-1.4%	1.0%	-2.0%		-0.7%	-1.5%	1.1%	1.1%	0.8%	
	YoY Change		-4.8%					-4.2%	-3.1%	-3.1%	-3.1%	0.0%	-2.3%	1.6%
Depreciation, amortization & impairment		1,715	2,189	466	478	481	487	1,912	451	459	464	463	1,837	476
	QoQ Change				2.6%	0.6%	1.2%		-7.4%	1.8%	1.1%	-0.2%	2.8%	
	YoY Change		27.6%					-12.7%	-3.2%	-4.0%	-3.5%	-4.9%	-3.9%	5.5%
Salaries		2,005	1,992	492	489	474	478	1,933	479	444	474	494	1,891	480
	QoQ Change				-0.6%	-3.1%	0.8%		0.2%	-7.3%	6.8%	4.2%	-2.8%	
	YoY Change		-0.6%					-3.0%	-2.6%	-9.2%	0.0%	3.3%	-2.2%	0.2%
Other operating expenses (income), net		(19)	634	(25)	(414)	39	179	(221)	(3)	(19)	(7)	103	74	(152)
Loss from impairment of assets		87	1,675	-	951	-	196	1,147	-	-	268	25	293	-
Operating profit (loss)		2,098	(582)	504	(102)	440	8	850	459	511	189	296	1,455	586
	QoQ Change				N/M	N/M	-98.2%		5637.5%	11.3%	-63.0%	56.6%	98.0%	
	YoY Change		N/M					N/M	-8.9%	N/M	-57.0%	3600.0%	71.2%	27.7%
Finance expenses (income), net		417	435	99	136	205	109	549	34	159	80	98	371	51
	QoQ Change				37.4%	50.7%	-46.8%		-68.8%	367.6%	-49.7%	22.5%	-48.0%	
	YoY Change		4.3%					26.2%	-65.7%	16.9%	-61.0%	-10.1%	-32.4%	50.0%
Income taxes		453	72	110	1,340	56	(13)	1,493	98	83	83	24	288	127
	QoQ Change					-95.8%	-123.2%		-853.8%	-15.3%	0.0%	-71.1%	429.2%	
	YoY Change		-84.1%					-10.9%	-93.8%	48.2%	N/M	-80.7%	29.6%	
Net profit (loss) - reported		1,223	(1,092)	295	(1,579)	177	(87)	(1,194)	327	269	26	174	796	408
	QoQ Change				N/M	N/M	N/M		N/M	-17.7%	-90.3%	569.2%	134.5%	
	YoY Change		N/M					9.3%	10.8%	N/M	-85.3%	N/M	N/M	24.8%
ADJUSTED NET PROFIT		1,296	961	286	217	207	203	913	325	252	290	277	1,144	299
EBITDA, reported		3,813	1,607	970	376	921	495	2,762	910	970	653	759	3,292	1,062
	QoQ Change				-61.2%	144.9%	-46.3%		83.8%	6.6%	-32.7%	16.2%	39.9%	
	YoY Change		-57.9%					71.9%	-6.2%	158.0%	-29.1%	53.3%	19.2%	16.7%
ADJUSTED EBITDA		3,881	3,916	945	913	960	870	3,688	907	951	914	887	3,659	918
	QoQ Change				-3.4%	5.1%	-9.4%		4.3%	4.9%	-3.9%	-3.0%	3.5%	
	YoY Change		0.9%					-5.8%	-4.0%	4.2%	-4.8%	2.0%	-0.8%	1.2%
Earnings Per Share - Diluted (NIS)		0.45	(0.39)	0.11	(0.57)	0.06	(0.03)	(0.43)	0.12	0.10	0.01	0.06	0.29	0.15
Shares Outstanding - Diluted		2,765	2,765	2,765	2,765	2,765	2,765	2,765	2,765	2,765	2,765	2,765	2,765	2,765
<b>Operating &amp; General Expenses</b>														
Total operating & general expenses		3,903	3,413	819	822	813	854	3,308	801	760	790	822	3,173	831
	QoQ Change				0.4%	-1.1%	5.0%		-6.2%	-5.1%	3.9%	4.1%	1.1%	
	YoY Change		-12.6%					-3.1%	-2.2%	-7.5%	-2.8%	-3.7%	-4.1%	3.7%
Interconnect & payments to telecom operators		805	789	189	194	193	181	757	185	201	199	191	776	182
	QoQ Change				2.6%	-0.5%	-6.2%		2.2%	8.6%	-1.0%	-4.0%	-4.7%	
	YoY Change		-2.0%					-4.1%	-2.1%	3.6%	3.1%	5.5%	2.5%	-1.6%
Terminal equipment & materials		867	771	191	181	202	232	806	188	176	189	194	747	221
	QoQ Change				-5.2%	11.6%	14.9%		-19.0%	-6.4%	7.4%	2.6%	13.9%	
	YoY Change		-11.1%					4.5%	-1.6%	-2.8%	-6.4%	-16.4%	-7.3%	17.6%
Content		636	653	160	176	149	159	644	164	143	135	147	589	144
	QoQ Change				10.0%	-15.3%	6.7%		3.1%	-12.8%	-5.6%	8.9%	-2.0%	
	YoY Change		2.7%					-1.4%	2.5%	-18.8%	-9.4%	-7.5%	-8.5%	-12.2%
Marketing & general		595	555	123	118	120	128	489	117	114	117	114	462	124
	QoQ Change				-4.1%	1.7%	6.7%		-8.6%	-2.6%	2.6%	-2.6%	8.8%	
	YoY Change		-6.7%					-11.9%	-4.9%	-3.4%	-2.5%	-10.9%	-5.5%	6.0%
Maintenance of buildings and sites		584	286	68	65	70	68	271	65	46	68	67	246	60
	QoQ Change				-4.4%	7.7%	-2.9%		-4.4%	-29.2%	47.8%	-1.5%	-10.4%	
	YoY Change		-51.0%					-5.2%	-4.4%	-29.2%	-2.9%	-1.5%	-9.2%	-7.7%
Services and maintenance by sub-contractors		260	277	70	68	63	69	270	68	71	68	96	303	86
	QoQ Change				-2.9%	-7.4%	9.5%		-1.4%	4.4%	-4.2%	41.2%	-10.4%	
	YoY Change		6.5%					-2.5%	-2.9%	4.4%	7.9%	39.1%	12.2%	26.5%
Vehicle maintenance		156	82	18	20	16	17	71	14	9	14	13	50	14
	QoQ Change				11.1%	-20.0%	6.3%		-17.6%	-35.7%	55.6%	-7.1%	7.7%	
	YoY Change		-47.4%					-13.4%	-22.2%	-55.0%	-12.5%	-23.5%	-29.6%	0.0%
<b>Ratios</b>														
Net margin		12.5%	-11.7%	13.1%	-71.0%	7.9%	-4.0%	-13.4%	15.0%	12.5%	1.2%	7.9%	9.1%	18.4%
EBITDA margin		39.0%	17.2%	43.0%	16.9%	41.0%	22.5%	30.9%	41.6%	45.0%	30.0%	34.5%	37.7%	47.8%
Capex/Sales		15.6%	18.5%	16.5%	23.6%	14.6%	14.7%	17.4%	15.5%	16.3%	20.3%	16.7%	17.2%	20.6%



(NIS millions)

	FY 2017	FY 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	FY 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	FY 2020	Q1 2021
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## Bezeq Group

### Key Cash Flow Metrics

Operating cash flow	3,525	3,512	765	624	787	748	2,924	879	561	830	950	3,220	700
QoQ Change				-18.4%	26.1%	-5.0%		17.5%	-36.2%	48.0%	14.5%		-26.3%
YoY Change		-0.4%					-16.7%	14.9%	-10.1%	5.5%	27.0%	10.1%	-20.4%
Capital expenditures, gross (cash)	1,530	1,727	373	525	329	324	1,551	338	351	442	368	1,499	458
QoQ Change				40.8%	-37.3%	-1.5%		4.3%	3.8%	25.9%	-16.7%		24.5%
YoY Change		12.9%					-10.2%	-9.4%	-33.1%	34.3%	13.6%	-3.4%	35.5%
Proceeds from sale of assets	98	235	41	341	15	12	409	8	20	3	117	148	183
QoQ Change				731.7%	-95.6%	-20.0%		-33.3%	150.0%	-85.0%	3800.0%		56.4%
YoY Change		139.8%					74.0%	-80.5%	-94.1%	-80.0%	875.0%	-63.8%	2187.5%
Capital expenditures, net (cash)	1,432	1,492	332	184	314	312	1,142	330	331	439	251	1,351	275
QoQ Change				-44.6%	70.7%	-0.6%		5.8%	0.3%	32.6%	-42.8%		9.6%
YoY Change		4.2%					-23.5%	-0.6%	79.9%	39.8%	-19.6%	18.3%	-16.7%
Lease payments (IFRS 16)		422	117	90	115	92	414	113	86	106	86	391	102
Free cash flow	2,093	1,598	316	350	358	344	1,368	436	144	285	613	1,478	323
QoQ Change				10.8%	2.3%	-3.9%		26.7%	-67.0%	97.9%	115.1%		-47.3%
YoY Change		-23.7%					-14.4%	38.0%	-58.9%	-20.4%	78.2%	8.0%	-25.9%
<b>Working Capital</b>													
Change in trade & other receivables	206	269	(18)	45	20	56	103	(44)	-	26	75	57	(59)
Change in inventory	(35)	(5)	(9)	-	4	(14)	(19)	(17)	(3)	10	23	13	(18)
Change in trade & other payables	9	(132)	6	(176)	50	43	(77)	98	(223)	34	108	17	26
Change in provisions	15	81	(30)	3	(5)	(17)	(49)	-	(3)	(8)	3	(8)	(29)
Change in employee benefits	(33)	489	(46)	(52)	(58)	106	(50)	(88)	(78)	(66)	40	(192)	(37)
Change in other liabilities	(34)	-	(12)	6	(11)	9	(8)	(7)	-	(5)	18	(1)	2
Total changes in assets and liabilities	128	702	(109)	(174)	0	183	(100)	(58)	(307)	(9)	260	(114)	(115)
Income tax paid, net	446	467	49	104	89	83	325	-	86	78	79	243	135
Interest paid	415	421	5	185	21	181	392	5	154	5	150	314	5
Funds From Operations (FFO)	3,397	2,810	757	708	672	887	3,024	824	782	733	995	3,334	713

	FY 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	FY 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	FY 2020	Q1 2021
(NIS millions)												
<b>Bezeq Group</b>												
<b>Balance Sheet</b>												
Cash & cash equivalents	890	1,265	971	639	400	400	927	708	897	840	840	1,124
Investments	1,404	1,347	1,944	1,750	1,195	1,195	1,114	1,221	1,306	724	724	663
Trade receivables	1,775	1,752	1,737	1,727	1,677	1,677	1,674	1,698	1,692	1,621	1,621	1,648
Other receivables	284	298	308	341	342	342	357	340	332	178	178	209
Inventory	97	102	100	94	96	96	109	110	96	73	73	87
Assets held for sale	-	-	-	-	43	43	45	46	46	10	10	2
<b>Total current assets</b>	<b>4,450</b>	<b>4,764</b>	<b>5,060</b>	<b>4,551</b>	<b>3,753</b>	<b>3,753</b>	<b>4,226</b>	<b>4,123</b>	<b>4,369</b>	<b>3,446</b>	<b>3,446</b>	<b>3,733</b>
Trade and other receivables	470	511	535	442	477	477	476	454	525	514	514	512
Broadcasting rights	60	69	59	63	59	59	65	65	67	67	67	62
Right-of-use assets	1,504	1,444	1,394	1,361	1,308	1,308	1,394	1,329	1,276	1,804	1,804	1,735
Fixed assets	6,214	6,215	6,245	6,217	6,039	6,039	6,072	6,076	6,069	6,131	6,131	6,182
Intangible assets	1,919	1,923	977	968	916	916	916	935	952	929	929	937
Deferred tax assets	1,205	1,193	12	18	81	81	61	57	53	108	108	57
Deferred expenses and non-current investments	468	472	474	477	358	358	364	361	233	242	242	330
Investment property	58	58	-	-	-	-	-	-	-	-	-	-
<b>Total non-current assets</b>	<b>11,898</b>	<b>11,885</b>	<b>9,696</b>	<b>9,546</b>	<b>9,238</b>	<b>9,238</b>	<b>9,348</b>	<b>9,277</b>	<b>9,175</b>	<b>9,795</b>	<b>9,795</b>	<b>9,815</b>
<b>Total assets</b>	<b>16,348</b>	<b>16,649</b>	<b>14,756</b>	<b>14,097</b>	<b>12,991</b>	<b>12,991</b>	<b>13,574</b>	<b>13,400</b>	<b>13,544</b>	<b>13,241</b>	<b>13,241</b>	<b>13,548</b>
Debentures, loans and borrowings	1,542	1,538	1,625	1,126	1,007	1,007	1,002	955	957	786	786	785
Lease liability	445	422	434	427	416	416	415	399	387	415	415	402
Trade and other payables	1,855	2,010	1,600	1,681	1,614	1,614	1,834	1,580	1,669	1,759	1,759	1,793
Current tax liabilities	-	10	20	15	-	-	51	46	46	-	-	-
Employee benefits	581	500	443	365	654	654	587	486	441	482	482	442
Provisions	175	145	148	143	125	125	125	122	113	117	117	87
<b>Total current liabilities</b>	<b>4,598</b>	<b>4,625</b>	<b>4,270</b>	<b>3,757</b>	<b>3,816</b>	<b>3,816</b>	<b>4,014</b>	<b>3,588</b>	<b>3,613</b>	<b>3,559</b>	<b>3,559</b>	<b>3,509</b>
Loans and debentures	9,637	9,618	9,709	9,393	8,551	8,551	8,535	8,517	8,507	7,614	7,614	7,611
Lease liability	1,106	1,061	1,022	989	969	969	1,049	1,017	971	1,492	1,492	1,438
Employee benefits	445	482	487	539	356	356	314	344	334	335	335	337
Derivative and other liabilities	174	168	163	178	139	139	163	176	342	307	307	282
Deferred tax liabilities	56	54	53	50	43	43	46	46	48	32	32	34
Provisions	38	39	39	39	49	49	50	50	54	52	52	49
<b>Total non-current liabilities</b>	<b>11,456</b>	<b>11,422</b>	<b>11,473</b>	<b>11,188</b>	<b>10,107</b>	<b>10,107</b>	<b>10,157</b>	<b>10,150</b>	<b>10,256</b>	<b>9,832</b>	<b>9,832</b>	<b>9,751</b>
<b>Total equity</b>	<b>294</b>	<b>602</b>	<b>(987)</b>	<b>(848)</b>	<b>(932)</b>	<b>(932)</b>	<b>(597)</b>	<b>(338)</b>	<b>(325)</b>	<b>(150)</b>	<b>(150)</b>	<b>288</b>
Gross debt	11,179	11,156	11,334	10,519	9,558	9,558	9,537	9,472	9,464	8,400	8,400	8,396
Cash and short-term investments	2,294	2,612	2,915	2,389	1,595	1,595	2,041	1,929	2,203	1,564	1,564	1,787
Net debt	8,885	8,544	8,419	8,130	7,963	7,963	7,496	7,543	7,261	6,836	6,836	6,609
Net debt / Adjusted EBITDA (ttm)	2.5				2.4	2.4	2.3	2.3	2.2	2.1	2.1	2.0



(NIS millions)

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## Bezeq Group

### Adjusted EBITDA Calculation

EBITDA reported	3,813	1,607	970	376	921	495	2,762	910	970	653	759	3,292	1,062
Other operating expenses (income), net	(19)	634	(25)	(414)	39	179	(221)	(3)	(19)	(7)	103	74	(152)
Stock-based compensation	-	-	-	-	-	-	-	-	-	-	-	-	8
Loss from impairment of assets	87	1,675	-	951	-	196	1,147	-	-	268	25	293	-
<b>ADJUSTED EBITDA</b>	<b>3,881</b>	<b>3,916</b>	<b>945</b>	<b>913</b>	<b>960</b>	<b>870</b>	<b>3,688</b>	<b>907</b>	<b>951</b>	<b>914</b>	<b>887</b>	<b>3,659</b>	<b>918</b>
QoQ Change			-75.7%	-3.4%	5.1%	-9.4%		4.3%	4.9%	-3.9%	-3.0%		3.5%
YoY Change		0.9%					-5.8%	-4.0%	4.2%	-4.8%	2.0%	-0.8%	1.2%
<b>ADJUSTED EBITDA Margin</b>	<b>39.6%</b>	<b>42.0%</b>	<b>41.9%</b>	<b>41.1%</b>	<b>42.7%</b>	<b>39.5%</b>	<b>41.3%</b>	<b>41.5%</b>	<b>44.1%</b>	<b>42.0%</b>	<b>40.3%</b>	<b>41.9%</b>	<b>41.3%</b>

### Adjusted Net Profit Calculation

NET PROFIT reported	1,223	(1,092)	295	(1,579)	177	(87)	(1,194)	327	269	26	174	796	408
Other operating expenses (income), net - Group	(14)	492	(9)	(321)	30	139	(161)	-	-	-	-	-	-
Other operating expenses (income), net - Fixed-Line	-	-	-	-	-	-	-	(3)	(2)	(4)	61	52	(115)
Other operating expenses (income), net - Telephone	-	-	-	-	-	-	-	1	(3)	-	16	14	-
Other operating expenses (income), net - Bezeq Intl	-	-	-	-	-	-	-	-	-	-	6	6	-
Other operating expenses (income), net - yes	-	-	-	-	-	-	-	-	(12)	-	(3)	(15)	(2)
Other operating expenses (income), net - Walla	-	-	-	-	-	-	-	-	-	-	(2)	(2)	-
Stock-based compensation	-	-	-	-	-	-	-	-	-	-	-	-	8
Loss from impairment of assets (yes and Walla)	87	1,561	-	-	-	-	-	-	-	-	-	-	-
Loss from impairment of Telephone assets	-	-	-	951	-	-	951	-	-	-	-	-	-
Loss from impairment of Bezeq International assets	-	-	-	-	-	151	151	-	-	282	25	307	-
Profit from increase in value of Walla assets	-	-	-	-	-	-	-	-	-	(14)	-	(14)	-
Tax asset write-off	-	-	-	1,166	-	-	1,166	-	-	-	-	-	-
<b>ADJUSTED NET PROFIT</b>	<b>1,296</b>	<b>961</b>	<b>286</b>	<b>217</b>	<b>207</b>	<b>203</b>	<b>913</b>	<b>325</b>	<b>252</b>	<b>290</b>	<b>277</b>	<b>1,144</b>	<b>299</b>
QoQ Change			-78.0%	-24.0%	-4.6%	-1.9%		59.8%	-22.3%	15.0%	-4.6%		8.1%
YoY Change		-25.8%					-5.0%	13.8%	16.2%	40.0%	36.5%	25.3%	-8.0%



NIS Millions

	FY 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	FY 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	FY 2020	Q1 2021
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## Bezeq Group

### Other Operating Expenses (Income), Net

Profit from increase to controlling stake in yes	-	-	-	-	-	-	-	-	-	-	-	-
Profit from the sale of shares in Coral Tel Ltd.	-	-	-	-	-	-	-	-	-	-	-	-
Profit from the sale of affiliate	(14)	-	-	-	-	-	-	-	-	(22)	(22)	-
Profit from the sale of property, plant and equipment (mainly real estate)	(1)	(44)	(417)	(11)	(36)	(508)	(9)	4	(6)	(7)	(18)	(125)
Profit from copper sales	-	-	-	-	-	-	-	-	-	-	-	-
Provision (cancellation)-contingent liabilities, net	-	-	-	-	-	-	-	-	-	-	-	-
Provision (cancellation) for early retirement agreement - Bezeq Fixed-Line	547	(25)	1	3	130	109	5	(5)	-	64	64	2
Provision (cancellation) for collective agreements at Telephone, Bezeq International and yes	12	45	-	45	77	167	-	(5)	-	14	9	-
Loss from the discontinuation of a software development project	-	-	-	-	-	-	-	-	-	-	-	-
Proceeds from settlement agreements	-	-	-	-	-	-	-	(9)	-	-	(9)	-
Provision for grant to fixed-line employees	-	-	-	-	-	-	-	-	-	40	40	-
Other (mainly legal claims)	90	(1)	2	2	8	11	1	(4)	(1)	14	10	(29)
<b>Total other operating expenses (income), net</b>	<b>634</b>	<b>(25)</b>	<b>(414)</b>	<b>39</b>	<b>179</b>	<b>(221)</b>	<b>(3)</b>	<b>(19)</b>	<b>(7)</b>	<b>103</b>	<b>74</b>	<b>(152)</b>



NIS Millions

	FY 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	FY 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	FY 2020	Q1 2021
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## Bezeq Group - Financing Expenses

### Financing Expenses (Income), Net

Interest expense for financial liabilities	370	85	89	94	81	349	73	72	66	62	273	59
Costs for early repayment of loans and debentures	-	-	-	73	20	93	-	51	-	14	65	-
Financing expenses for lease commitments	26	6	7	9	7	29	7	7	7	9	30	9
Linkage and exchange rate differences	63	5	31	-	7	43	2	4	10	6	22	4
Financing expenses for employee benefits	9	12	18	42	17	89	(29)	29	8	-	8	3
Change in fair value of financial assets	-	3	3	3	-	9	-	4	-	7	11	-
Other financing expenses	5	2	1	3	6	12	2	2	3	-	7	2
Change in the liability for contingent consideration for a business combination	43	-	-	-	-	-	-	-	-	-	-	-
<b>Total Financing Expenses</b>	<b>516</b>	<b>113</b>	<b>149</b>	<b>224</b>	<b>138</b>	<b>624</b>	<b>55</b>	<b>169</b>	<b>94</b>	<b>98</b>	<b>416</b>	<b>77</b>
Financing income from credit in sales	30	8	7	8	6	29	8	7	8	7	30	8
Other financing income	27	6	6	11	9	32	6	3	6	-	15	11
Financing income from debenture exchange	-	-	-	-	14	14	-	-	-	-	-	-
Change in fair value of financial assets	24	-	-	-	-	-	7	-	-	(7)	-	7
<b>Total Financing Income</b>	<b>81</b>	<b>14</b>	<b>13</b>	<b>19</b>	<b>29</b>	<b>75</b>	<b>21</b>	<b>10</b>	<b>14</b>	<b>0</b>	<b>45</b>	<b>26</b>
<b>Total Financing Expenses, Net</b>	<b>435</b>	<b>99</b>	<b>136</b>	<b>205</b>	<b>109</b>	<b>549</b>	<b>34</b>	<b>159</b>	<b>80</b>	<b>98</b>	<b>371</b>	<b>51</b>

## Bezeq Group - Impairment of Assets

### Impairment of Assets

Loss from impairment (Bezeq International)	-	-	-	-	196	196	-	-	282	25	307	-
Loss (gain) from impairment (Walla)	37	-	-	-	-	-	-	-	(14)	-	(14)	-
Loss from impairment (Pelephone)	-	-	951	-	-	951	-	-	-	-	-	-
Loss from impairment (yes)	1,638	-	-	-	-	-	-	-	-	-	-	-
<b>Total</b>	<b>1,675</b>	<b>-</b>	<b>951</b>	<b>-</b>	<b>196</b>	<b>1,147</b>	<b>-</b>	<b>-</b>	<b>268</b>	<b>25</b>	<b>293</b>	<b>-</b>

## Bezeq Group - Salaries

### Salaries

Salaries and related expenses	2,571	N/A	N/A	N/A	N/A	2,472	N/A	N/A	N/A	N/A	2,439	N/A
Less: capitalized salaries to fixed and intangible assets	(579)	N/A	N/A	N/A	N/A	(539)	N/A	N/A	N/A	N/A	(548)	N/A
<b>Net salaries</b>	<b>1,992</b>					<b>1,933</b>					<b>1,891</b>	



(NIS millions)

	Fixed-Line Q1 2021	Cellular Q1 2021	International Q1 2021	TV (proforma) Q1 2021	Other Q1 2021	Adjustments Q1 2021	Consolidated Q1 2021
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## Bezeq Group - Operating Segments

Revenues from external sources	969	560	299	315	78	-	2,221
Inter-segment revenues	85	10	13	-	1	(109)	-
<b>Total revenues</b>	<b>1,054</b>	<b>570</b>	<b>312</b>	<b>315</b>	<b>79</b>	<b>(109)</b>	<b>2,221</b>
Depreciation, amortization and impairment	223	142	49	75	1	(14)	476
<b>Operating profit (loss)</b>	<b>593</b>	<b>(3)</b>	<b>(8)</b>	<b>(18)</b>	<b>10</b>	<b>12</b>	<b>586</b>
Total finance expenses (income), net	68	(10)	-	(7)	-	-	51
<b>Profit (loss) before income tax</b>	<b>525</b>	<b>7</b>	<b>(8)</b>	<b>(11)</b>	<b>10</b>	<b>12</b>	<b>535</b>
Income tax	125	(1)	-	1	2	-	127
<b>Segment results – net profit (loss)</b>	<b>400</b>	<b>8</b>	<b>(8)</b>	<b>(12)</b>	<b>8</b>	<b>12</b>	<b>408</b>





(NIS millions)

		FY 2017	FY 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	FY 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	FY 2020	Q1 2021
<b>Bezeq Fixed-Line</b>														
<b>Key Income Statement Metrics (Revenues)</b>														
Total Revenues		4,244	4,196	1,043	1,020	1,025	985	4,073	1,018	1,044	1,042	1,055	4,159	1,054
	QoQ Change			1.7%	-2.2%	0.5%	-3.9%		3.4%	2.6%	-0.2%	1.2%		-0.1%
	YoY Change	-3.2%	-1.1%	-1.9%	-4.1%	-1.7%	-4.0%	-2.9%	-2.4%	2.4%	1.7%	7.1%	2.1%	3.5%
Broadband Internet		1,544	1,596	397	396	393	392	1,578	395	402	408	417	1,622	398
	QoQ Change			0.3%	-0.3%	-0.8%	-0.3%		0.8%	1.8%	1.5%	2.2%		-4.6%
	YoY Change	2.9%	3.4%	0.3%	-1.7%	-2.0%	-1.0%	-1.1%	-0.5%	1.5%	3.8%	6.4%	2.8%	0.8%
Telephony		1,281	1,156	269	264	259	247	1,039	248	258	254	248	1,008	242
	QoQ Change			-4.3%	-1.9%	-1.9%	-4.6%		0.4%	4.0%	-1.6%	-2.4%		-2.4%
	YoY Change	-8.0%	-9.8%	-10.9%	-9.3%	-8.2%	-12.1%	-10.1%	-7.8%	-2.3%	-1.9%	0.4%	-3.0%	-2.4%
Transmission & data		975	977	246	238	245	219	948	244	251	250	266	1,011	268
	QoQ Change			1.2%	-3.3%	2.9%	-10.6%		11.4%	2.9%	-0.4%	6.4%		0.8%
	YoY Change	-8.8%	0.2%	-0.4%	-2.5%	0.8%	-9.9%	-3.0%	-0.8%	5.5%	2.0%	21.5%	6.6%	9.8%
Cloud & digital services		230	260	71	68	69	66	274	72	70	71	75	288	82
	QoQ Change			12.7%	-4.2%	1.5%	-4.3%		9.1%	-2.8%	1.4%	5.6%		9.3%
	YoY Change	13.3%	13.0%	14.5%	3.0%	0.0%	4.8%	5.4%	1.4%	2.9%	2.9%	13.6%	5.1%	13.9%
Other		214	207	60	54	59	61	234	59	63	59	49	230	64
	QoQ Change			39.5%	-10.0%	9.3%	3.4%		-3.3%	6.8%	-6.3%	-16.9%		30.6%
	YoY Change	-2.3%	-3.3%	7.1%	-10.0%	22.9%	41.9%	13.0%	-1.7%	16.7%	0.0%	-19.7%	-1.7%	8.5%
Revenues from Residential Customers		2,232	2,101	N/A	N/A	N/A	N/A	2,029	N/A	N/A	N/A	N/A	2,033	N/A
	% of total revenues	52.6%	50.1%					49.8%					48.9%	
Revenues from Business Customers		2,012	2,095	N/A	N/A	N/A	N/A	2,044	N/A	N/A	N/A	N/A	2,126	N/A
	% of total revenues	47.4%	49.9%					50.2%					51.1%	
<b>Key Income Statement Metrics</b>														
Depreciation & amortization		728	850	207	204	225	225	861	212	218	222	225	877	223
	QoQ Change			-4.6%	-1.4%	10.3%	0.0%		-5.8%	2.8%	1.8%	1.4%		-0.9%
	YoY Change	1.5%	16.8%	1.5%	-3.3%	3.2%	3.7%	1.3%	2.4%	6.9%	-1.3%	0.0%	1.9%	5.2%
Salaries		891	912	233	231	224	223	911	229	224	225	241	919	233
	QoQ Change			6.4%	-0.9%	-3.0%	-0.4%		2.7%	-2.2%	0.4%	7.1%		-3.3%
	YoY Change	-0.8%	2.4%	2.2%	-0.4%	-3.9%	1.8%	-0.1%	-1.7%	-3.0%	0.4%	8.1%	0.9%	1.7%
Other operating expenses (income), net		(23)	614	(69)	(423)	(8)	94	(406)	(4)	(2)	(5)	79	68	(150)
Operating profit (loss)		1,971	1,224	531	875	440	296	2,142	439	464	446	356	1,705	593
	QoQ Change			N/M	64.8%	-49.7%	-32.7%		48.3%	5.7%	-3.9%	-20.2%		66.6%
	YoY Change	-5.1%	-37.9%	12.3%	126.1%	-2.4%	N/M	75.0%	-17.3%	-47.0%	1.4%	20.3%	-20.4%	35.1%
Finance expenses (income), net		403	470	106	141	207	115	569	49	163	91	100	403	68
	QoQ Change			-9.4%	33.0%	46.8%	-44.4%		-57.4%	232.7%	-44.2%	9.9%		-32.0%
	YoY Change	-9.4%	16.6%	-12.4%	18.5%	83.2%	-1.7%	21.1%	-53.8%	15.6%	-56.0%	-13.0%	-29.2%	38.8%
Income taxes		396	187	104	172	58	47	381	95	72	55	40	262	125
	QoQ Change			N/M	65.4%	-66.3%	-19.0%		102.1%	-24.2%	-23.6%	-27.3%		212.5%
	YoY Change	-0.8%	-52.8%	16.9%	160.6%	-28.4%	N/M	103.7%	-8.7%	-58.1%	-5.2%	-14.9%	-31.2%	31.6%
Net profit (loss) - reported		1,172	567	321	562	175	134	1,192	295	229	300	216	1,040	400
	QoQ Change			N/M	75.1%	-68.9%	-23.4%		120.1%	-22.4%	31.0%	-28.0%		85.2%
	YoY Change	-4.9%	-51.6%	22.1%	178.2%	-31.9%	N/M	110.2%	-8.1%	-59.3%	71.4%	61.2%	-12.8%	35.6%
ADJUSTED NET PROFIT (LOSS)		1,155	1,040	268	236	169	206	879	292	227	296	277	1,092	290
EBITDA, reported		2,699	2,074	738	1,079	665	521	3,003	651	682	668	581	2,582	816
	QoQ Change			467.7%	46.2%	-38.4%	-21.7%		25.0%	4.8%	-2.1%	-13.0%		40.4%
	YoY Change	-3.4%	-23.2%	9.0%	80.4%	-0.6%	300.8%	44.8%	-11.8%	-36.8%	0.5%	11.5%	-14.0%	25.3%
ADJUSTED EBITDA		2,676	2,688	669	656	657	615	2,597	647	680	663	660	2,650	671
	QoQ Change			4.7%	-1.9%	0.2%	-6.4%		5.2%	5.1%	-2.5%	-0.5%		1.7%
	YoY Change	-3.7%	0.4%	-3.7%	-4.5%	-1.5%	-3.8%	-3.4%	-3.3%	3.7%	0.9%	7.3%	2.0%	-3.7%
<b>Key Cash Flow Metrics</b>														
Operating cash flow		2,225	2,206	471	416	484	476	1,847	611	334	561	600	2,106	510
	QoQ Change			-21.5%	-11.7%	16.3%	-1.7%		28.4%	-45.3%	68.0%	7.0%		-15.0%
	YoY Change	7.8%	-0.9%	-8.7%	-17.9%	-17.0%	-20.7%	-16.3%	29.7%	-19.7%	15.9%	26.1%	14.0%	-16.5%
Capital expenditures, gross (cash)		825	976	210	333	145	193	881	200	201	272	237	910	312
	QoQ Change			-6.7%	58.6%	-56.5%	33.1%		3.6%	0.5%	35.3%	-12.9%		31.6%
	YoY Change	-1.1%	18.3%	2.4%	6.4%	-37.8%	-14.2%	-9.7%	-4.8%	-39.6%	87.6%	22.8%	3.3%	56.0%
Proceeds from sale of assets		94	227	39	340	14	14	407	7	19	1	119	146	182
Capital expenditures, net		731	749	171	(7)	131	179	474	193	182	271	118	764	130
	QoQ Change			N/M	-104.1%	-1971.4%	36.6%		7.8%	-5.7%	48.9%	-56.9%		10.2%
	YoY Change	4.1%	2.5%	-13.6%	-101.9%	-41.8%	N/M	-36.7%	12.9%	N/M	N/M	-34.1%	61.2%	-32.6%
Lease payments (IFRS 16)		99		34	27	25	28	114	32	26	26	27	111	29
Free cash flow		1,494	1,358	266	396	328	269	1,259	386	126	264	455	1,231	351
	QoQ Change			-58.2%	48.9%	-17.2%	-18.0%		43.5%	-67.4%	109.5%	72.3%		-22.9%
	YoY Change	9.7%	-9.1%	-6.7%	270.1%	-0.6%	-57.7%	-7.3%	45.1%	-68.2%	-19.5%	69.1%	-2.2%	-9.1%
<b>Ratios</b>														
Net margin		27.6%	13.5%	30.8%	55.1%	17.1%	13.6%	29.3%	29.0%	21.9%	28.8%	20.5%	25.0%	38.0%
EBITDA margin		63.6%	49.4%	70.8%	105.8%	64.9%	52.9%	73.7%	63.9%	65.3%	64.1%	55.1%	62.1%	77.4%
Capex/Sales		19.4%	23.3%	20.1%	32.6%	14.1%	19.6%	21.6%	19.6%	19.3%	26.1%	22.5%	21.9%	29.6%



(NIS millions)

		FY 2017	FY 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	FY 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	FY 2020	Q1 2021
<b>Bezeq Fixed-Line</b>														
<b>Operating &amp; general expenses</b>														
Total operating & general expenses		677	596	141	133	144	147	565	142	140	154	154	590	155
	QoQ Change			-16.1%	-5.7%	8.3%	2.1%		-3.4%	-1.4%	10.0%	0.0%		0.6%
	YoY Change	-4.0%	-12.0%	0.7%	-8.3%	0.7%	-12.5%	-5.2%	0.7%	5.3%	6.9%	4.8%	4.4%	9.2%
Maintenance of buildings and sites		185	143	33	30	35	34	132	30	21	32	30	113	27
	QoQ Change			-17.5%	-9.1%	16.7%	-2.9%		-11.8%	-30.0%	52.4%	-6.3%		-10.0%
	YoY Change	-2.1%	-22.7%	-2.9%	-3.2%	-7.9%	-15.0%	-7.7%	-9.1%	-30.0%	-8.6%	-11.8%	-14.4%	-10.0%
Interconnect & payments to telecom operators		118	108	25	24	25	23	97	25	30	30	30	115	28
	QoQ Change			-10.7%	-4.0%	4.2%	-8.0%		8.7%	20.0%	0.0%	0.0%		-6.7%
	YoY Change	-9.2%	-8.5%	-10.7%	-11.1%	0.0%	-17.9%	-10.2%	0.0%	25.0%	20.0%	30.4%	18.6%	12.0%
Marketing & general		188	183	39	34	37	36	146	39	41	41	38	159	40
	QoQ Change			-25.0%	-12.8%	8.8%	-2.7%		8.3%	5.1%	0.0%	-7.3%		5.3%
	YoY Change	-3.6%	-2.7%	-2.5%	-30.6%	-11.9%	-30.8%	-20.2%	0.0%	20.6%	10.8%	5.6%	8.9%	2.6%
Terminal equipment & materials		44	42	18	17	17	21	73	20	20	19	21	80	23
	QoQ Change			50.0%	-5.6%	0.0%	23.5%		-4.8%	0.0%	-5.0%	10.5%		9.5%
	YoY Change	-6.4%	-4.5%	63.6%	70.0%	88.9%	75.0%	73.8%	11.1%	17.6%	11.8%	0.0%	9.6%	15.0%
Services and maintenance by sub-contractors		73	83	18	19	21	24	82	21	22	24	27	94	28
	QoQ Change			-21.7%	5.6%	10.5%	14.3%		-12.5%	4.8%	9.1%	12.5%		3.7%
	YoY Change	1.4%	13.7%	-10.0%	-5.0%	5.0%	4.3%	-1.2%	16.7%	15.8%	14.3%	12.5%	14.6%	33.3%
Vehicle maintenance		69	37	8	9	9	9	35	7	6	8	8	29	9
	QoQ Change			-38.5%	12.5%	0.0%	0.0%		-22.2%	-14.3%	33.3%	0.0%		12.5%
	YoY Change	-4.2%	-46.4%	14.3%	12.5%	0.0%	-30.8%	-5.4%	-12.5%	-33.3%	-11.1%	-11.1%	-17.1%	28.6%
<b>Bezeq Fixed-Line</b>														
<b>Adjusted EBITDA Calculation</b>														
EBITDA reported		2,699	2,074	738	1,079	665	521	3,003	651	682	668	581	2,582	816
Other operating expenses (income), net		(23)	614	(69)	(423)	(8)	94	-406	(4)	(2)	(5)	79	68	(150)
Stock-based compensation		-	-	-	-	-	-	-	-	-	-	-	-	5
ADJUSTED EBITDA		2,676	2,688	669	656	657	615	2,597	647	680	663	660	2,650	671
	QoQ Change				-1.9%	0.2%	-6.4%		5.2%	5.1%	-2.5%	-0.5%		1.7%
	YoY Change		0.4%					-3.4%	-3.3%	3.7%	0.9%	7.3%	2.0%	3.7%
ADJUSTED EBITDA Margin		63.1%	64.1%	64.1%	64.3%	64.1%	62.4%	63.8%	63.6%	65.1%	63.6%	62.6%	63.7%	63.7%
<b>Adjusted Net Profit Calculation</b>														
NET PROFIT reported		1,172	567	321	562	175	134	1,192	295	229	300	216	1,040	400
Other operating expenses (income), net		(17)	473	(53)	(326)	(6)	72	(313)	(3)	(2)	(4)	61	52	(115)
Stock-based compensation		-	-	-	-	-	-	-	-	-	-	-	-	5
ADJUSTED NET PROFIT		1,155	1,040	268	236	169	206	879	292	227	296	277	1,092	290
	QoQ Change				-11.8%	-28.5%	22.2%		41.4%	-22.1%	30.2%	-6.5%		4.8%
	YoY Change		-9.9%					-15.4%	9.0%	-3.7%	75.4%	34.1%	24.2%	-0.7%



(NIS millions)		FY 2017	FY 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	FY 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	FY 2020	Q1 2021
<b>Telephone</b>														
<b>Key Income Statement Metrics (Revenues)</b>														
Total Revenues		2,546	2,443	578	570	612	602	2,362	573	535	545	533	2,186	570
	QoQ Change			-6.5%	-1.4%	7.4%	-1.6%		-4.8%	-6.6%	1.9%	-2.2%		6.9%
	YoY Change	-3.2%	-4.0%	-6.6%	-5.3%	1.3%	-2.6%	-3.3%	-0.9%	-6.1%	-10.9%	-11.5%	-7.5%	-0.5%
Service Revenues		1,782	1,755	417	430	446	416	1,709	405	394	396	396	1,591	392
	QoQ Change			-4.6%	3.1%	3.7%	-6.7%		-2.6%	-2.7%	0.5%	0.0%		-1.0%
	YoY Change	-2.0%	-1.5%	-3.2%	-1.8%	-0.7%	-4.8%	-2.6%	-2.9%	-8.4%	-11.2%	-4.8%	-6.9%	-3.2%
Equipment Revenues		764	688	161	140	166	186	653	168	141	149	137	595	178
	QoQ Change			-11.0%	-13.0%	18.6%	12.0%		-9.7%	-16.1%	5.7%	-8.1%		29.9%
	YoY Change	-5.9%	-9.9%	-14.4%	-14.6%	7.1%	2.8%	-5.1%	4.3%	0.7%	-10.2%	-26.3%	-8.9%	6.0%
Revenues from Private Customers		1,541	1,415	N/A	N/A	N/A	N/A	1,334	N/A	N/A	N/A	N/A	1,194	N/A
	% of total revenues	60.5%	57.9%					56.5%					54.6%	
Revenues from Business Customers		1,005	1,028	N/A	N/A	N/A	N/A	1,028	N/A	N/A	N/A	N/A	992	N/A
	% of total revenues	39.5%	42.1%					43.5%					45.4%	
<b>Key Income Statement Metrics</b>														
Depreciation & amortization		383	655	157	156	157	163	633	150	151	147	151	599	142
	QoQ Change			-11.3%	-0.6%	0.6%	3.8%		-8.0%	0.7%	-2.6%	2.7%		-6.0%
	YoY Change	0.8%	71.0%	-0.6%	-1.9%	-2.5%	-7.9%	-3.4%	-4.5%	-3.2%	-6.4%	-7.4%	-5.4%	-5.3%
Salaries		384	379	94	95	89	95	373	90	70	79	85	324	79
	QoQ Change			4.4%	1.1%	-6.3%	6.7%		-5.3%	-22.2%	12.9%	7.6%		-7.1%
	YoY Change	1.6%	-1.3%	-6.0%	0.0%	-5.3%	5.6%	-1.6%	-4.3%	-26.3%	-11.2%	-10.5%	-13.1%	-12.2%
Operating & general expenses		1,698	1,402	337	324	348	364	1,373	345	326	346	312	1,329	352
	QoQ Change			-4.8%	-3.9%	7.4%	4.6%		-5.2%	-5.5%	6.1%	-9.8%		12.8%
	YoY Change	-7.6%	-17.4%	-6.1%	-6.1%	1.2%	2.8%	-2.1%	2.4%	0.6%	-0.6%	-14.3%	-3.2%	2.0%
Other operating expenses		9	9	-	3	2	77	82	1	(4)	-	21	18	-
Total operating expenses		2,474	2,445	588	578	596	699	2,461	586	543	572	569	2,270	573
Operating profit (loss)		72	(2)	(10)	(8)	16	(97)	(99)	(13)	(8)	(27)	(36)	(84)	(3)
	QoQ Change			150.0%	-20.0%	N/M	N/M		-86.6%	-38.5%	237.5%	33.3%		-91.7%
	YoY Change	125.0%	N/M	N/M	N/M	N/M	2325.0%	4850.0%	30.0%	0.0%	N/M	-62.9%	-15.2%	-76.9%
Net profit (loss) - reported		95	24	2	2	18	(69)	(47)	(2)	1	(12)	(12)	(25)	8
	QoQ Change			0.0%	0.0%	800.0%	N/M		-97.1%	N/M	N/M	0.0%		N/M
	YoY Change	55.7%	-74.7%	-77.8%	-71.4%	200.0%	N/M	-295.8%	N/M	-50.0%	-166.7%	-82.6%	-46.8%	N/M
ADJUSTED NET PROFIT (LOSS)		102	31	2	4	20	(10)	16	(1)	(2)	(12)	4	(11)	9
	QoQ Change			-27.8%	115.5%	353.4%	N/M		-87.3%	69.1%	476.9%	N/M		115.8%
	YoY Change		-69.7%	-77.8%	-44.5%	71.6%	N/M	-47.8%	-161.5%	N/M	-161.4%	N/M	-169.0%	-831.7%
EBITDA reported		455	653	147	148	173	66	534	137	143	120	115	515	139
	QoQ Change			-15.0%	0.7%	16.9%	-61.8%		107.6%	4.4%	-16.1%	-4.2%		20.9%
	YoY Change	10.4%	43.5%	-8.1%	-8.1%	8.8%	-61.8%	-18.2%	-6.8%	-3.4%	-30.6%	74.2%	-3.6%	1.5%
ADJUSTED EBITDA		464	662	147	151	175	143	616	138	139	120	136	533	140
<b>Key Cash Flow Metrics</b>														
Operating cash flow		605	770	195	136	200	146	677	164	149	143	241	697	72
	QoQ Change			25.0%	-30.3%	47.1%	-27.0%		12.3%	-9.1%	-4.0%	68.5%		-70.1%
	YoY Change	4.0%	27.3%	-18.4%	-24.9%	3.1%	-6.4%	-12.1%	-15.9%	9.6%	-28.5%	65.1%	3.0%	-56.1%
Capital expenditures, gross (cash)		310	310	63	83	72	75	293	65	73	100	81	319	71
	QoQ Change			-19.2%	31.7%	-13.3%	4.2%		-13.3%	12.3%	37.0%	-19.0%		-12.3%
	YoY Change	27.6%	0.0%	-8.7%	-7.8%	-1.4%	-3.8%	-5.5%	3.2%	-12.0%	38.9%	8.0%	8.9%	9.2%
Capital expenditures, net (cash)		309	306	63	82	72	75	292	65	73	100	80	318	71
	QoQ Change			-19.2%	30.2%	-12.2%	4.2%		-13.3%	12.3%	37.0%	-20.0%		-11.3%
	YoY Change	28.2%	-1.0%	-8.7%	-8.9%	4.3%	-3.8%	-4.6%	3.2%	-11.0%	38.9%	6.7%	8.9%	9.2%
Lease payments (IFRS 16)		-	259	69	46	76	51	242	67	48	67	48	230	60
Free cash flow		296	205	63	8	52	20	143	32	28	(24)	113	149	(59)
	QoQ Change			687.5%	-87.3%	550.0%	-61.5%		60.0%	-12.5%	N/M	N/M		-152.2%
	YoY Change	-13.2%	-30.7%	-33.7%	-80.5%	-14.8%	150.0%	-30.2%	-49.2%	250.0%	N/M	465.0%	4.2%	-284.4%
<b>Ratios</b>														
Net margin		3.7%	1.0%	0.3%	0.4%	2.9%	-11.5%	-2.0%	-0.3%	0.2%	-2.2%	-2.3%	-1.1%	1.4%
EBITDA margin		17.9%	26.8%	25.4%	25.9%	28.3%	11.0%	22.6%	23.9%	26.7%	22.0%	21.6%	23.6%	24.4%
Capex/Sales		12.2%	12.7%	10.9%	14.6%	11.8%	12.5%	12.4%	11.3%	13.6%	18.3%	15.2%	14.6%	12.5%



(NIS millions)		FY 2017	FY 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	FY 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	FY 2020	Q1 2021
<b>Bezeq International</b>														
<b>Key Income Statement Metrics</b>														
Total Revenues		1,537	1,391	341	339	329	330	1,339	317	314	315	325	1,271	312
	QoQ Change			-7.8%	-0.6%	-2.9%	0.3%		-3.9%	-0.9%	0.3%	3.2%		-4.0%
	YoY Change		-9.5%	-3.1%	0.9%	-1.2%	-10.8%	-3.7%	-7.0%	-7.4%	-4.3%	-1.5%	-5.1%	-1.6%
Revenues from Internet services		670	659	N/A	N/A	N/A	N/A	632	N/A	N/A	N/A	N/A	596	N/A
	% of total revenues	43.6%	47.4%					47.2%					46.9%	
Revenues from Voice and Business services (Data, ICT, PBX)		867	732	N/A	N/A	N/A	N/A	707	N/A	N/A	N/A	N/A	675	N/A
	% of total revenues	56.4%	52.6%					52.8%					53.1%	
Revenues from Private Customers		488	468	N/A	N/A	N/A	N/A	441	N/A	N/A	N/A	N/A	401	N/A
	% of total revenues	31.8%	33.6%					32.9%					31.5%	
Revenues from Business Customers		1,049	923	N/A	N/A	N/A	N/A	898	N/A	N/A	N/A	N/A	870	N/A
	% of total revenues	68.2%	66.4%					67.1%					68.5%	
<b>Key Income Statement Metrics</b>														
Depreciation & amortization		135	194	46	46	47	51	190	43	38	42	26	149	49
	QoQ Change			-23.3%	0.0%	2.2%	8.5%		-15.7%	-11.6%	10.5%	-38.1%		88.5%
	YoY Change		43.7%	7.0%	2.2%	2.2%	-15.0%	-2.1%	-6.5%	-17.4%	-10.6%	-49.0%	-21.6%	14.0%
Salaries		328	300	68	67	64	62	261	64	62	63	59	248	60
	QoQ Change			-2.9%	-1.5%	-4.5%	-3.1%		3.2%	-3.1%	1.6%	-6.3%		1.7%
	YoY Change		-8.5%	-19.0%	-10.7%	-9.9%	-11.4%	-13.0%	-5.9%	-7.5%	-1.6%	-4.8%	-5.0%	-6.3%
Operating & general expenses		915	812	201	203	213	210	827	181	187	203	231	802	211
	QoQ Change			-12.2%	1.0%	4.9%	-1.4%		-13.8%	3.3%	8.6%	13.8%		-8.7%
	YoY Change		-11.3%	2.0%	4.1%	11.5%	-8.3%	1.8%	-10.0%	-7.9%	-4.7%	10.0%	-3.0%	16.6%
Other operating expenses (income)		3	8	-	16	45	196	257	-	-	282	31	313	-
Total operating expenses		1,381	1,314	315	332	369	519	1,535	288	287	590	347	1,512	320
Operating profit (loss)		156	77	26	7	(40)	(189)	(196)	29	27	(275)	(22)	(241)	(8)
	QoQ Change			333.3%	-73.1%	N/M	372.5%		-115.3%	-6.9%	N/M	-92.0%		-63.6%
	YoY Change		-50.6%	0.0%	-68.2%	N/M	N/M	N/M	11.5%	285.7%	587.5%	-88.4%	23.0%	N/M
Net profit (loss) - reported		115	51	20	4	(32)	(149)	(157)	22	21	(305)	(13)	(275)	(8)
	QoQ Change			300.0%	-80.0%	N/M	365.6%		-114.8%	-4.5%	N/M	-95.7%		-38.5%
	YoY Change		-55.7%	11.1%	-71.4%	N/M	N/M	N/M	10.0%	425.0%	853.1%	-91.3%	75.2%	N/M
ADJUSTED NET PROFIT		117	57	20	16	3	2	41	22	21	(23)	18	38	(7)
	QoQ Change			126.0%	-18.4%	-83.8%	N/M		1045.8%	-4.5%	N/M	N/M		N/M
	YoY Change		-51.3%	2.4%	23.4%	-82.9%	-78.3%	-28.5%	10.0%	28.7%	N/M	837.5%	-7.1%	N/M
EBITDA reported		291	271	72	53	7	(138)	(6)	72	65	(233)	4	(92)	41
	QoQ Change			9.1%	-26.4%	-86.8%	N/M		-152.2%	-9.7%	N/M	N/M		925.0%
	YoY Change		-6.9%	4.3%	-20.9%	-89.9%	N/M	-102.2%	0.0%	22.6%	N/M	N/M	1433.3%	-43.1%
ADJUSTED EBITDA		294	279	72	69	52	58	251	72	65	49	35	221	42
	QoQ Change			1.4%	-4.2%	-24.6%	11.5%		24.1%	-9.7%	-24.6%	-28.6%		20.0%
	YoY Change		-5.1%	1.4%	4.5%	-26.8%	-18.3%	-10.0%	0.0%	-5.8%	-5.8%	-39.7%	-12.0%	-41.7%
<b>Key Cash Flow Metrics</b>														
Operating cash flow		277	300	56	48	64	87	255	60	48	47	75	230	61
	QoQ Change			-47.2%	-14.3%	33.3%	35.9%		-31.0%	-20.0%	-2.1%	59.6%		-18.7%
	YoY Change		8.3%	-16.4%	-11.1%	-12.3%	-17.9%	-15.0%	7.1%	0.0%	-26.6%	-13.8%	-9.8%	1.7%
Capital expenditures, gross (cash)		142	127	33	34	40	21	128	34	33	28	21	116	30
	QoQ Change			26.9%	3.0%	17.6%	-47.5%		61.9%	-2.9%	-15.2%	-25.0%		42.9%
	YoY Change		-10.6%	6.5%	-22.7%	53.6%	-19.2%	0.8%	3.0%	-2.9%	-30.0%	0.0%	-9.4%	-11.8%
Capital expenditures, net (cash)		139	126	33	34	40	21	128	34	33	28	21	116	30
	QoQ Change			26.9%	3.0%	17.6%	-47.5%		61.9%	-2.9%	-15.2%	-25.0%		42.9%
	YoY Change		-9.4%	6.5%	-22.7%	60.0%	-19.2%	1.6%	3.0%	-2.9%	-30.0%	0.0%	-9.4%	-11.8%
Lease payments (IFRS 16)		-	36	8	8	8	8	32	8	8	7	7	30	8
Free cash flow		138	138	15	6	16	58	95	18	7	12	47	84	23
	QoQ Change			-79.2%	-60.0%	166.7%	262.5%		-69.0%	-61.1%	71.4%	291.7%		-51.1%
	YoY Change		0.0%	-44.4%	500.0%	-57.9%	-19.4%	-31.2%	20.0%	16.7%	-25.0%	-19.0%	-11.6%	27.8%
<b>Ratios</b>														
Net margin		7.5%	3.7%	5.9%	1.2%	-9.7%	-45.2%	-11.7%	6.9%	6.7%	-96.8%	-4.0%	-21.6%	-2.6%
EBITDA margin		18.9%	19.5%	21.1%	15.6%	2.1%	-41.8%	-0.4%	22.7%	20.7%	-74.0%	1.2%	-7.2%	13.1%
Capex/Sales		9.2%	9.1%	9.7%	10.0%	12.2%	6.4%	9.6%	10.7%	10.5%	8.9%	6.5%	9.1%	9.6%



(NIS millions)

	FY 2017	FY 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	FY 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	FY 2020	Q1 2021
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## yes - Reported

## Key Income Statement Metrics

Revenues		1,650	1,473	343	337	334	331	1,345	338	319	313	317	1,287	315
	QoQ Change			-3.7%	-1.7%	-0.9%	-0.9%		2.1%	-5.6%	-1.9%	1.3%		-0.6%
	YoY Change	-5.4%	-10.7%	-8.5%	-10.1%	-9.0%	-7.0%	-8.7%	-1.5%	-5.3%	-6.3%	-4.2%	-4.3%	-6.8%
Depreciation, amortization & impairment		285	323	55	68	50	46	219	44	50	50	59	203	61
	QoQ Change			-34.5%	23.6%	-26.5%	-8.0%		-4.3%	13.6%	0.0%	18.0%		3.4%
	YoY Change	-3.7%	13.3%	-30.4%	-13.9%	-38.3%	-45.2%	-32.2%	-20.0%	-26.5%	0.0%	28.3%	-7.3%	38.6%
Salaries		245	233	56	54	52	54	216	54	48	50	51	203	50
	QoQ Change			-5.1%	-3.6%	-3.7%	3.8%		0.0%	-11.1%	4.2%	2.0%		-2.0%
	YoY Change	-1.6%	-4.9%	-3.4%	-10.0%	-7.1%	-8.5%	-7.3%	-3.6%	-11.1%	-3.8%	-5.6%	-6.0%	-7.4%
Operating, general & impairment expenses		957	956	234	248	211	230	923	231	210	195	221	857	212
	QoQ Change			-4.1%	6.0%	-14.9%	9.0%		0.4%	-9.1%	-7.1%	13.3%		-4.1%
	YoY Change	1.1%	-0.1%	-1.3%	0.8%	-7.9%	-5.7%	-3.5%	-1.3%	-15.3%	-7.6%	-3.9%	-7.2%	-8.2%
Loss from impairment of assets		-	1,100	-	-	-	-	-	-	-	-	-	-	-
Other operating expenses (income), net		-	17	43	(9)	1	7	42	-	(12)	-	(3)	(15)	(2)
Total operating expenses		1,487	1,529	388	361	314	337	1,400	329	296	295	328	1,248	321
Operating profit (loss)		163	(1,156)	(45)	(24)	20	(6)	(55)	9	23	18	(11)	39	(6)
	QoQ Change			N/M	-46.7%	N/M	N/M		N/M	155.6%	-21.7%	N/M		-45.5%
	YoY Change	-38.3%	N/M	4400.0%	41.2%	1900.0%	-99.5%	-95.2%	N/M	N/M	-10.0%	83.3%	-170.9%	N/M
Finance expenses (income), net		71	(11)	5	2	4	1	12	(5)	4	1	13	13	(7)
	QoQ Change			N/M	-60.0%	100.0%	-75.0%		N/M	N/M	-75.0%	1200.0%		N/M
	YoY Change	22.4%	N/M	N/M	N/M	33.3%	N/M	N/M	N/M	100.0%	-75.0%	1200.0%	N/M	40.0%
Net profit (loss) - reported		(244)	(1,148)	(50)	(27)	15	(7)	(69)	14	18	16	(24)	24	-
	QoQ Change			-95.6%	-46.0%	N/M	N/M		N/M	28.6%	-11.1%	N/M		N/M
	YoY Change	N/M	370.5%	N/M	170.0%	N/M	-99.4%	-94.0%	N/M	N/M	6.7%	242.9%	-134.8%	N/M
EBITDA reported		448	(833)	10	44	70	40	164	53	73	68	48	242	55
	QoQ Change			N/M	340.0%	59.1%	-42.9%		32.5%	37.7%	-6.8%	-29.4%		14.6%
	YoY Change	-20.0%	N/M	-87.2%	-29.0%	-14.6%	N/M	N/M	430.0%	65.9%	-2.9%	20.0%	47.6%	3.8%
ADJUSTED EBITDA		448	284	53	35	71	47	206	53	61	68	45	227	53

## Key Cash Flow Metrics

Operating cash flow		430	226	53	22	37	31	143	41	39	69	14	163	62
	QoQ Change			15.2%	-58.5%	68.2%	-16.2%		32.3%	-4.9%	76.9%	-79.7%		342.9%
	YoY Change	-31.6%	-47.4%	-38.4%	-63.3%	8.8%	-32.6%	-36.7%	-22.6%	77.3%	86.5%	-54.8%	14.0%	51.2%
Capital expenditures, gross (cash)		235	298	64	74	69	32	239	37	41	38	26	142	43
	QoQ Change			-22.0%	15.6%	-6.8%	-53.6%		15.6%	10.8%	-7.3%	-31.6%		65.4%
	YoY Change	12.4%	26.8%	3.2%	-1.3%	-12.7%	-61.0%	-19.8%	-42.2%	-44.6%	-44.9%	-18.8%	-40.6%	16.2%
Capital expenditures, net (cash)		234	297	64	73	69	32	238	37	40	38	26	141	43
	QoQ Change			-21.0%	14.1%	-5.5%	-53.6%		15.6%	8.1%	-5.0%	-31.6%		65.4%
	YoY Change	12.5%	26.9%	3.2%	-2.7%	-12.7%	-60.5%	-19.9%	-42.2%	-45.2%	-44.9%	-18.8%	-40.8%	16.2%
Lease payments (IFRS 16)		-	31	8	7	8	7	30	7	7	6	6	26	6
Free cash flow		196	(102)	(19)	(58)	(40)	(8)	(125)	(3)	(8)	25	(18)	(4)	13
	QoQ Change			-53.7%	205.3%	-31.0%	-80.0%		-62.5%	166.7%	N/M	N/M		-172.2%
	YoY Change	-53.4%	N/M	N/M	152.2%	-25.9%	-80.5%	22.5%	-84.2%	-86.2%	N/M	125.0%	-96.8%	-533.3%

## Ratios

Net margin	(14.8%)	(77.9%)	(14.6%)	(8.0%)	4.5%	(2.1%)	(5.1%)	4.1%	5.6%	5.1%	(7.6%)	1.9%	0.0%
EBITDA margin	27.2%	(56.6%)	2.9%	13.1%	21.0%	12.2%	12.2%	15.7%	22.9%	21.7%	15.1%	18.8%	17.5%
Capex/Sales	14.2%	20.2%	18.7%	22.0%	20.7%	9.7%	17.8%	10.9%	12.9%	12.1%	8.2%	11.0%	13.7%



(NIS millions)

	FY 2017	FY 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	FY 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	FY 2020	Q1 2021
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## yes - Proforma (Excluding Impairment Loss)

## Key Income Statement Metrics

Revenues		1,650	1,473	343	337	334	331	1,345	338	319	313	317	1,287	315
	QoQ Change				-1.7%	-0.9%	-0.9%		2.1%	-5.6%	-1.9%	1.3%		-0.6%
	YoY Change		-10.7%	-8.5%	-10.1%	-9.0%	-7.0%	-8.7%	-1.5%	-5.3%	-6.3%	-4.2%	-4.3%	-6.8%
Depreciation & amortization		285	323	78	81	93	82	334	76	78	76	80	310	75
	QoQ Change				3.8%	14.8%	-11.8%		-7.3%	2.6%	-2.6%	5.3%		-6.3%
	YoY Change		13.3%	-1.3%	2.5%	14.8%	-2.4%	3.4%	-2.6%	-3.7%	-18.3%	-2.4%	-7.2%	-1.3%
Salaries		245	233	55	51	50	53	209	51	47	48	49	195	47
	QoQ Change				-7.3%	-2.0%	6.0%		-3.8%	-7.8%	2.1%	2.1%		-4.1%
	YoY Change		-4.9%	-5.2%	-15.0%	-10.7%	-10.2%	-10.3%	-7.3%	-7.8%	-4.0%	-7.5%	-6.7%	-7.8%
Operating & general expenses		957	956	226	222	219	228	895	222	212	204	200	838	213
	QoQ Change				-1.8%	-1.4%	4.1%		-2.6%	-4.5%	-3.8%	-2.0%		6.5%
	YoY Change		-0.1%	-4.6%	-9.8%	-4.4%	-6.6%	-6.4%	-1.8%	-4.5%	-6.8%	-12.3%	-6.4%	-4.1%
Other operating expenses (income), net		-	17	43	(9)	1	7	42	-	(12)	1	(3)	(14)	(2)
	QoQ Change					N/M	600.0%		N/M	N/M	N/M	N/M		-33.3%
	YoY Change		N/M		N/M	N/M	-12.5%	147.1%	N/M	33.3%	0.0%	N/M	N/M	N/M
Total operating expenses		1,487	1,529	402	345	363	370	1,480	349	325	329	326	1,329	333
Operating profit (loss)		163	(56)	(59)	(8)	(29)	(39)	(135)	(11)	(6)	(16)	(9)	(42)	(18)
	QoQ Change				-86.4%	262.5%	34.5%		-71.8%	-45.5%	166.7%	-43.8%		100.0%
	YoY Change		N/M		-52.9%	N/M	0.0%	141.1%	-81.4%	-25.0%	-44.8%	-76.9%	-68.9%	63.6%
Finance expenses (income), net		71	(11)	5	2	4	1	12	(5)	4	1	13	13	(7)
	QoQ Change					100.0%	-75.0%		N/M	N/M	-75.0%	1200.0%		N/M
	YoY Change		N/M			33.3%	N/M	N/M	N/M	100.0%	-75.0%	N/M	N/M	40.0%
Net profit (loss) - reported		(244)	(48)	(64)	(11)	(34)	(40)	(149)	(6)	(11)	(18)	(22)	(57)	(12)
	QoQ Change				-82.8%	209.1%	17.6%		-85.0%	83.3%	63.6%	22.2%		-45.5%
	YoY Change		-80.3%		10.0%	1600.0%	8.1%	210.4%	-90.6%	0.0%	-47.1%	-45.0%	-61.7%	100.0%
ADJUSTED NET PROFIT (LOSS)		(244)	(31)	(21)	(20)	(33)	(33)	(107)	(6)	(23)	(17)	(25)	(71)	(13)
	QoQ Change			-27.6%	-4.8%	65.0%	0.0%		-81.8%	283.3%	-26.1%	47.1%		-48.0%
	YoY Change		-87.3%	N/M	566.7%	1550.0%	13.8%	245.2%	-71.4%	15.0%	-48.5%	-24.2%	-33.6%	116.7%
EBITDA		448	267	19	73	64	43	199	65	72	60	71	268	57
	QoQ Change				284.2%	-12.3%	-32.8%		51.2%	10.8%	-16.7%	18.3%		-19.7%
	YoY Change		-40.4%	-75.6%	17.7%	-22.0%	-4.4%	-25.5%	242.1%	-1.4%	-6.3%	65.1%	34.7%	-12.3%
ADJUSTED EBITDA		448	284	62	64	65	50	241	65	60	61	68	254	56
	QoQ Change			17.0%	3.2%	1.6%	-23.1%		30.0%	-7.7%	1.7%	11.5%		-17.6%
	YoY Change		-36.6%	-22.5%	-7.2%	-20.7%	-5.7%	-15.1%	4.8%	-6.3%	-6.2%	36.0%	5.4%	-13.8%



		FY	FY	Q1	Q2	Q3	Q4	FY	Q1	Q2	Q3	Q4	FY	Q1
		2017	2018	2019	2019	2019	2019	2019	2020	2020	2020	2020	2020	2021
(NIS millions)														
Key Subsidiary Companies (Telephone, Bezeq International, yes - proforma)														
Key Income Statement Metrics														
Revenues		5,733	5,307	1,262	1,246	1,275	1,263	5,046	1,228	1,168	1,173	1,175	4,744	1,197
	QoQ Change			-6.1%	-1.3%	2.3%	-0.9%		-2.8%	-4.9%	0.4%	0.2%		1.9%
	YoY Change		-7.4%	-6.2%	-5.1%	-2.2%	-6.0%	-4.9%	-2.7%	-6.3%	-8.0%	-7.0%	-6.0%	-2.5%
Depreciation, amortization & impairment		803	1,172	281	283	297	296	1,157	269	267	265	257	1,058	266
	QoQ Change			-12.5%	0.7%	4.9%	-0.3%		-9.1%	-0.7%	-0.7%	-3.0%		3.5%
	YoY Change		46.0%	0.4%	0.0%	3.1%	-7.8%	-1.3%	-4.3%	-5.7%	-10.8%	-13.2%	-8.6%	-1.1%
Salaries		957	912	217	213	203	210	843	205	179	190	193	767	186
	QoQ Change			-0.9%	-1.8%	-4.7%	3.4%		-2.4%	-12.7%	6.1%	1.6%		-3.6%
	YoY Change		-4.7%	-10.3%	-7.4%	-8.1%	-4.1%	-7.6%	-5.5%	-16.0%	-6.4%	-8.1%	-9.0%	-9.3%
Operating & general expenses		3,570	3,170	764	749	780	802	3,095	748	725	753	743	2,969	776
	QoQ Change			-7.6%	-2.0%	4.1%	2.8%		-6.7%	-3.1%	3.9%	-1.3%		4.4%
	YoY Change		-11.2%	-3.7%	-4.7%	2.1%	-3.0%	-2.4%	-2.1%	-3.2%	-3.5%	-7.4%	-4.1%	3.7%
Other operating expenses (income), net		12	34	43	10	48	280	381	1	(16)	283	49	317	(2)
Total operating expenses		5,342	5,288	1,305	1,255	1,328	1,588	5,476	1,223	1,155	1,491	1,242	5,111	1,226
Operating profit (loss)		391	19	(43)	(9)	(53)	(325)	(430)	5	13	(318)	(67)	(367)	(29)
	QoQ Change			16.2%	N/M	N/M	513.2%		-101.5%	160.0%	N/M	-78.9%		-56.7%
	YoY Change		-95.1%	N/M	-228.6%	N/M	778.4%	N/M	-111.6%	-244.4%	500.0%	-79.4%	N/M	-680.0%
Net profit (loss) - reported		(34)	27	(42)	(5)	(48)	(258)	(353)	14	11	(335)	(47)	(357)	(12)
	QoQ Change			40.0%	N/M	N/M	437.5%		-105.4%	-21.4%	N/M	-86.0%		-74.5%
	YoY Change		N/M	N/M	-145.5%	N/M	760.0%	N/M	-133.3%	-320.0%	597.9%	-81.8%	N/M	-185.7%
EBITDA reported		1,194	1,191	238	274	244	-29	727	274	280	(53)	190	691	237
	QoQ Change			-16.2%	15.1%	-10.9%	-111.9%		-1044.8%	2.2%	-118.9%	-458.5%		24.7%
	YoY Change		-0.3%	-22.5%	-5.5%	-21.3%	-110.2%	-39.0%	15.1%	2.2%	-121.7%	-755.2%	-5.0%	-13.5%
Key Cash Flow Metrics														
Operating cash flow		1,312	1,296	304	206	301	264	1,075	265	236	259	330	1,090	195
	QoQ Change			-1.3%	-32.2%	46.1%	-12.3%		0.4%	-10.9%	9.7%	27.4%		-40.9%
	YoY Change		-1.2%	-22.4%	-30.2%	0.0%	-14.3%	-17.1%	-12.8%	14.6%	-14.0%	25.0%	1.4%	-26.4%
Capital expenditures, gross (cash flow)		687	735	160	191	181	128	660	136	147	166	128	577	144
	QoQ Change			-14.0%	19.4%	-5.2%	-29.3%		6.3%	8.1%	12.9%	-22.9%		12.5%
	YoY Change		7.0%	-1.2%	-8.6%	1.7%	-31.2%	-10.2%	-15.0%	-23.0%	-8.3%	0.0%	-12.6%	5.9%
Capital expenditures, net (cash flow)		682	729	160	189	181	128	658	136	146	166	127	575	144
	QoQ Change			-13.5%	18.1%	-4.2%	-29.3%		6.3%	7.4%	13.7%	-23.5%		13.4%
	YoY Change		6.9%	-1.2%	-9.6%	4.6%	-30.8%	-9.7%	-15.0%	-22.8%	-8.3%	-0.8%	-12.6%	5.9%
Lease payments (IFRS 16)		-	326	85	61	92	66	304	82	63	80	61	286	74
Free cash flow		630	241	59	(44)	28	70	113	47	27	13	142	229	(23)
	QoQ Change			55.3%	N/M	-163.6%	150.0%		-32.9%	-42.6%	-51.9%	992.3%		-116.2%
	YoY Change		-61.7%	-57.2%	N/M	-39.1%	84.2%	-53.1%	-20.3%	-161.4%	-53.6%	102.9%	102.7%	-148.9%



(NIS millions)

	FY 2017	FY 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	FY 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	FY 2020	Q1 2021
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## Key Subsidiary Companies (Pelephone, Bezeq International, yes - proforma)

### Adjusted EBITDA - Key Subsidiary Companies

<b>Pelephone - Reported EBITDA</b>	455	653	147	148	173	66	534	137	143	120	115	515	139
Other operating expenses (income), net	9	9	-	3	2	77	82	1	(4)	-	21	18	-
Stock based compensation	-	-	-	-	-	-	-	-	-	-	-	-	1
<b>Pelephone Adjusted EBITDA</b>	<b>464</b>	<b>662</b>	<b>147</b>	<b>151</b>	<b>175</b>	<b>143</b>	<b>616</b>	<b>138</b>	<b>139</b>	<b>120</b>	<b>136</b>	<b>533</b>	<b>140</b>
QoQ Change			-15.5%	2.7%	15.9%	-11.5%		-3.5%	0.7%	-13.7%	13.3%		2.9%
YoY Change		42.7%	-8.1%	-6.8%	5.4%	-17.8%	-6.9%	-6.1%	-7.9%	-31.4%	-4.9%	-13.5%	1.4%
Pelephone Adjusted EBITDA Margin	18.2%	27.1%	25.4%	26.5%	28.6%	23.8%	26.1%	24.1%	26.0%	22.0%	25.5%	24.4%	24.6%
<b>Bezeq International - Reported EBITDA</b>	291	271	72	53	7	-138	(6)	72	65	(233)	4	(92)	41
Other operating expenses (income), net	3	8	-	16	45	196	257	-	-	282	31	313	-
Stock based compensation	-	-	-	-	-	-	-	-	-	-	-	-	1
<b>Bezeq International Adjusted EBITDA</b>	<b>294</b>	<b>279</b>	<b>72</b>	<b>69</b>	<b>52</b>	<b>58</b>	<b>251</b>	<b>72</b>	<b>65</b>	<b>49</b>	<b>35</b>	<b>221</b>	<b>42</b>
QoQ Change			1.4%	-4.2%	-24.6%	11.5%		24.1%	-9.7%	-24.6%	-28.6%		20.0%
YoY Change		-5.1%	1.4%	4.5%	-26.8%	-18.3%	-10.0%	0.0%	-5.8%	-5.8%	-39.7%	-12.0%	-41.7%
Bezeq International Adjusted EBITDA Margin	19.1%	20.1%	21.1%	20.4%	15.8%	17.6%	18.7%	22.7%	20.7%	15.6%	10.8%	17.4%	13.5%
<b>yes - Proforma EBITDA</b>	448	267	19	73	64	43	199	65	72	60	71	268	57
Other operating expenses (income), net	-	17	43	(9)	1	7	42	0	(12)	1	(3)	(14)	(2)
Stock-based compensation	-	-	-	-	-	-	-	-	-	-	-	-	1
<b>yes Adjusted EBITDA</b>	<b>448</b>	<b>284</b>	<b>62</b>	<b>64</b>	<b>65</b>	<b>50</b>	<b>241</b>	<b>65</b>	<b>60</b>	<b>61</b>	<b>68</b>	<b>254</b>	<b>56</b>
QoQ Change			17.0%	3.2%	1.6%	-23.1%		30.0%	-7.7%	1.7%	11.5%		-17.6%
YoY Change		-36.6%	-22.5%	-7.2%	-20.7%	-5.7%	-15.1%	4.8%	-6.3%	-6.2%	36.0%	5.4%	-13.8%
yes Adjusted EBITDA Margin	27.2%	19.3%	18.1%	19.0%	19.5%	15.1%	17.9%	19.2%	18.8%	19.5%	21.5%	19.7%	17.8%
<b>Total Subsidiary Companies - Adjusted EBITDA</b>	<b>1,206</b>	<b>1,225</b>	<b>281</b>	<b>284</b>	<b>292</b>	<b>251</b>	<b>1,108</b>	<b>275</b>	<b>264</b>	<b>230</b>	<b>239</b>	<b>1,008</b>	<b>238</b>
QoQ Change			-5.7%	1.1%	2.8%	-14.0%		9.6%	-4.0%	-12.9%	3.9%		-0.4%
YoY Change		1.6%	-9.6%	-4.4%	-8.5%	-15.8%	-9.6%	-2.1%	-7.0%	-21.2%	-4.8%	-9.0%	-13.5%

### Adjusted Net Profit - Key Subsidiary Companies

<b>Pelephone - Reported net profit (loss)</b>	95	24	2	2	18	-69	(47)	(2)	1	(12)	-12	(25)	8
Other operating expenses (income), net	7	7	-	2	2	59	63	1	(3)	-	16	14	-
Stock-based compensation	-	-	-	-	-	-	-	-	-	-	-	-	1
<b>Pelephone Adjusted Net Profit (Loss)</b>	<b>102</b>	<b>31</b>	<b>2</b>	<b>4</b>	<b>20</b>	<b>(10)</b>	<b>16</b>	<b>(1)</b>	<b>(2)</b>	<b>(12)</b>	<b>4</b>	<b>(11)</b>	<b>9</b>
QoQ Change			-27.8%	115.5%	353.4%	N/M		-87.3%	69.1%	476.9%	N/M		115.8%
YoY Change		-69.7%	-77.8%	-44.5%	71.6%	N/M	-47.8%	N/M	N/M	N/M	N/M	N/M	N/M
<b>Bezeq International - Reported net profit (loss)</b>	115	51	20	4	(32)	-149	(157)	22	21	(305)	-13	(275)	(8)
Other operating expenses (income), net	2	6	-	12	35	151	198	-	-	282	31	313	-
Stock-based compensation	-	-	-	-	-	-	-	-	-	-	-	-	1
<b>Bezeq International Adjusted Net Profit (Loss)</b>	<b>117</b>	<b>57</b>	<b>20</b>	<b>16</b>	<b>3</b>	<b>2</b>	<b>41</b>	<b>22</b>	<b>21</b>	<b>(23)</b>	<b>18</b>	<b>38</b>	<b>(7)</b>
QoQ Change			126.0%	-18.4%	-83.8%	-27.5%		1045.8%	-4.5%	N/M	N/M		-138.9%
YoY Change		-51.3%	2.4%	23.4%	-82.9%	-78.3%	-28.5%	10.0%	28.7%	N/M	837.5%	-7.1%	-131.8%
<b>yes - proforma net profit</b>	<b>(244)</b>	<b>(48)</b>	<b>(64)</b>	<b>(11)</b>	<b>(34)</b>	<b>-40</b>	<b>(149)</b>	<b>(6)</b>	<b>(11)</b>	<b>(18)</b>	<b>-22</b>	<b>(57)</b>	<b>(12)</b>
Other operating expenses (income), net	-	17	43	(9)	1	7	42	0	(12)	1	(3)	(14)	(2)
Stock-based compensation	-	-	-	-	-	-	-	-	-	-	-	-	1
<b>yes Adjusted Net Profit (Loss)</b>	<b>(244)</b>	<b>(31)</b>	<b>(21)</b>	<b>(20)</b>	<b>(33)</b>	<b>(33)</b>	<b>(107)</b>	<b>(6)</b>	<b>(23)</b>	<b>(17)</b>	<b>(25)</b>	<b>(71)</b>	<b>(13)</b>
QoQ Change			-27.6%	-4.8%	65.0%	0.0%		-81.8%	283.3%	-26.1%	47.1%		-48.0%
YoY Change		-87.3%	-800.0%	566.7%	1550.0%	13.8%	245.2%	-71.4%	15.0%	-48.5%	-24.2%	-33.6%	116.7%
<b>Total Subsidiary Companies - Adjusted Net Profit (Loss)</b>	<b>(25)</b>	<b>57</b>	<b>1</b>	<b>1</b>	<b>(11)</b>	<b>(41)</b>	<b>(50)</b>	<b>15</b>	<b>(4)</b>	<b>(52)</b>	<b>(3)</b>	<b>(44)</b>	<b>(11)</b>
QoQ Change			N/M	-37.0%	N/M	277.3%		-136.2%	N/M	1174.5%	-94.6%		288.7%
YoY Change		N/M	-96.8%	-96.5%	N/M	134.7%	-187.5%	1377.0%	N/M	381.0%	-93.1%	-11.7%	-174.5%





	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	FY 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	FY 2020	Q1 2021
<b>Bezeq Fixed-Line</b>																				
<b>Key Performance Indicators</b>																				
<b>Total outgoing minutes (in millions)</b>	<b>10,699</b>	<b>9,758</b>	<b>8,694</b>	<b>7,047</b>	<b>6,200</b>	<b>5,607</b>	<b>5,006</b>	<b>4,475</b>	<b>4,014</b>	<b>926</b>	<b>865</b>	<b>888</b>	<b>820</b>	<b>3,499</b>	<b>883</b>	<b>1,079</b>	<b>1,019</b>	<b>1,004</b>	<b>3,985</b>	<b>965</b>
QoQ Change										-6.4%	-6.6%	2.7%	-7.7%		7.7%	22.2%	-5.6%	-1.5%		-3.9%
YoY Change	-11.0%	-8.8%	-10.9%	-18.9%	-12.0%	-9.6%	-10.7%	-10.6%	-10.3%	-12.2%	-14.4%	-7.5%	-17.1%	-12.8%	-4.6%	24.7%	14.8%	22.4%	13.9%	9.3%
<b>Total incoming minutes (in millions)</b>	<b>6,547</b>	<b>6,240</b>	<b>6,225</b>	<b>6,115</b>	<b>5,829</b>	<b>5,628</b>	<b>5,297</b>	<b>4,972</b>	<b>4,627</b>	<b>1,090</b>	<b>1,056</b>	<b>1,099</b>	<b>1,046</b>	<b>4,291</b>	<b>1,120</b>	<b>1,293</b>	<b>1,368</b>	<b>1,326</b>	<b>5,107</b>	<b>1,282</b>
QoQ Change										-6.0%	-3.1%	4.1%	-4.8%		7.1%	15.4%	5.8%	-3.1%		-3.3%
YoY Change	-2.5%	-4.7%	-0.2%	-1.8%	-4.7%	-3.4%	-5.9%	-6.1%	-6.9%	-8.5%	-8.3%	-2.3%	-9.8%	-7.3%	2.8%	22.4%	24.5%	26.8%	19.0%	14.5%
<b>Total access lines (in 000's)</b>	<b>2,366</b>	<b>2,367</b>	<b>2,268</b>	<b>2,216</b>	<b>2,205</b>	<b>2,087</b>	<b>2,010</b>	<b>1,916</b>	<b>1,818</b>	<b>1,792</b>	<b>1,768</b>	<b>1,743</b>	<b>1,718</b>	<b>1,718</b>	<b>1,693</b>	<b>1,675</b>	<b>1,653</b>	<b>1,639</b>	<b>1,639</b>	<b>1,630</b>
QoQ Change										-1.4%	-1.3%	-1.4%	-1.4%		-1.5%	-1.1%	-1.3%	-0.8%		-0.5%
YoY Change	-4.7%	0.0%	-4.2%	-2.3%	-0.5%	-5.4%	-3.7%	-4.7%	-5.1%	-5.1%	-5.2%	-5.4%	-5.5%	-5.5%	-5.5%	-5.3%	-5.2%	-4.6%	-4.6%	-3.7%
QoQ Line change (000's)	(117)	1	(99)	(52)	(11)	(118)	(77)	(94)	(98)	(26)	(24)	(25)	(25)	(100)	(25)	(18)	(22)	(14)	(79)	(9)
<b>Average revenue per line (ARPL) (in NIS)</b>	<b>109</b>	<b>85</b>	<b>81</b>	<b>74</b>	<b>63</b>	<b>59</b>	<b>57</b>	<b>54</b>	<b>52</b>	<b>50</b>	<b>49</b>	<b>49</b>	<b>48</b>	<b>49</b>	<b>48</b>	<b>51</b>	<b>51</b>	<b>50</b>	<b>50</b>	<b>49</b>
QoQ Change										-2.0%	-2.0%	0.0%	-2.0%		0.0%	6.3%	0.0%	-2.0%		-2.0%
YoY Change	0.0%	-22.0%	-4.7%	-8.6%	-14.9%	-6.3%	-3.4%	-5.3%	-3.7%	-5.7%	-5.8%	-3.9%	-5.9%	-5.8%	-4.0%	4.1%	4.1%	4.2%	2.0%	2.1%
<b>BE Router (in thousands)</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>100</b>	<b>159</b>	<b>215</b>	<b>272</b>	<b>321</b>	<b>321</b>	<b>378</b>	<b>433</b>	<b>487</b>	<b>537</b>	<b>537</b>	<b>579</b>
<b>Bspot and Be Mesh (in thousands)</b>										<b>60</b>	<b>77</b>	<b>100</b>	<b>116</b>	<b>116</b>	<b>144</b>	<b>177</b>	<b>218</b>	<b>248</b>	<b>248</b>	<b>277</b>
<b>Churn rate (telephony)</b>	<b>N/A</b>	<b>11.6%</b>	<b>15.3%</b>	<b>13.1%</b>	<b>11.1%</b>	<b>10.1%</b>	<b>10.2%</b>	<b>9.8%</b>	<b>11.6%</b>	<b>3.0%</b>	<b>2.7%</b>	<b>3.0%</b>	<b>2.9%</b>	<b>11.7%</b>	<b>3.2%</b>	<b>2.7%</b>	<b>3.4%</b>	<b>3.2%</b>	<b>12.5%</b>	<b>2.8%</b>
<b>Broadband Internet lines (in 000's)- Total</b>	<b>1,066</b>	<b>1,111</b>	<b>1,169</b>	<b>1,263</b>	<b>1,364</b>	<b>1,479</b>	<b>1,558</b>	<b>1,635</b>	<b>1,656</b>	<b>1,635</b>	<b>1,613</b>	<b>1,589</b>	<b>1,575</b>	<b>1,575</b>	<b>1,566</b>	<b>1,571</b>	<b>1,565</b>	<b>1,556</b>	<b>1,556</b>	<b>1,540</b>
QoQ Change										-1.3%	-1.3%	-1.5%	-0.9%		-0.6%	0.3%	-0.4%	-0.6%		-1.0%
YoY Change	3.0%	4.2%	5.2%	8.0%	8.0%	8.4%	5.3%	4.9%	1.3%	-1.1%	-2.9%	-4.4%	-4.9%	-4.9%	-4.2%	-2.6%	-1.5%	-1.2%	-1.7%	-1.7%
QoQ Line change (000's)	31	45	58	94	101	115	79	77	21	(21)	(22)	(24)	(14)	(81)	(9)	5	(6)	(9)	(19)	(16)
<b>Broadband Internet lines (in 000's)-Wholesale</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>244</b>	<b>377</b>	<b>532</b>	<b>626</b>	<b>624</b>	<b>612</b>	<b>601</b>	<b>592</b>	<b>592</b>	<b>584</b>	<b>580</b>	<b>570</b>	<b>557</b>	<b>557</b>	<b>539</b>
QoQ Change										-0.3%	-1.9%	-1.8%	-1.5%		-1.4%	-0.7%	-1.7%	-2.3%		-3.2%
YoY Change							54.5%	41.1%	17.7%	8.7%	2.0%	-2.6%	-5.4%	-5.4%	-6.4%	-5.2%	-5.2%	-5.9%	-5.9%	-7.7%
QoQ Line change (000's)							133	155	94	(2)	(12)	(11)	(9)	(34)	(8)	(4)	(10)	(13)	(35)	(18)
Wholesale lines as % of total broadband lines						16.5%	24.2%	32.5%	37.8%	38.2%	37.9%	37.8%	37.6%	37.6%	37.3%	36.9%	36.4%	35.8%	35.8%	35.0%
<b>Broadband Internet lines (in 000's) - Retail</b>	<b>1,066</b>	<b>1,111</b>	<b>1,169</b>	<b>1,263</b>	<b>1,364</b>	<b>1,235</b>	<b>1,181</b>	<b>1,103</b>	<b>1,030</b>	<b>1,011</b>	<b>1,001</b>	<b>988</b>	<b>983</b>	<b>983</b>	<b>982</b>	<b>991</b>	<b>995</b>	<b>999</b>	<b>999</b>	<b>1,001</b>
QoQ Change										-1.8%	-1.0%	-1.3%	-0.5%		-0.1%	0.9%	0.4%	0.4%		0.2%
YoY Change	3.0%	4.2%	5.2%	8.0%	8.0%	-9.5%	-4.4%	-6.6%	-6.6%	-6.3%	-5.7%	-5.5%	-4.6%	-4.6%	-2.9%	-1.0%	0.7%	1.6%	1.6%	1.9%
QoQ Line change (000's)	31	45	58	94	101	(129)	(54)	(78)	(73)	(19)	(10)	(13)	(5)	(47)	(1)	9	4	4	16	2
<b>Broadband Internet ARPU (in NIS) - Retail</b>	<b>75</b>	<b>80</b>	<b>81</b>	<b>84</b>	<b>84</b>	<b>88</b>	<b>89</b>	<b>90</b>	<b>93</b>	<b>96</b>	<b>97</b>	<b>98</b>	<b>98</b>	<b>97</b>	<b>98</b>	<b>98</b>	<b>100</b>	<b>102</b>	<b>99</b>	<b>103</b>
QoQ Change										0.0%	1.0%	0.0%	0.0%		0.0%	0.0%	2.0%	2.0%		1.0%
YoY Change	8.7%	6.7%	1.3%	3.7%	0.0%	4.8%	1.1%	1.1%	3.3%	4.3%	4.3%	5.4%	2.1%	4.3%	2.1%	1.0%	2.0%	4.1%	2.1%	5.1%
<b>Average broadband speed per subscriber (end of period, Mbps)</b>	<b>4.3</b>	<b>6.7</b>	<b>9.6</b>	<b>18.1</b>	<b>32.5</b>	<b>37.8</b>	<b>43.4</b>	<b>51.5</b>	<b>59.1</b>	<b>61.5</b>	<b>64.0</b>	<b>66.2</b>	<b>67.8</b>	<b>67.8</b>	<b>69.1</b>	<b>70.4</b>	<b>71.6</b>	<b>74.2</b>	<b>74.2</b>	<b>77.7</b>
QoQ Change										4.1%	4.1%	3.4%	2.4%		1.9%	1.9%	1.7%	3.6%		4.7%
YoY Change	59.3%	55.8%	43.3%	88.5%	79.6%	16.3%	14.8%	18.7%	14.8%	15.0%	15.5%	15.3%	14.7%	14.7%	12.4%	10.0%	8.2%	9.4%	9.4%	12.4%
<b>Number of employees</b>	<b>7,216</b>	<b>7,076</b>	<b>7,422</b>	<b>6,479</b>	<b>5,964</b>	<b>5,896</b>	<b>5,649</b>	<b>5,582</b>	<b>5,494</b>	<b>5,358</b>	<b>N/A</b>	<b>N/A</b>	<b>5,256</b>	<b>5,256</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>5,408</b>	<b>5,408</b>	<b>N/A</b>
YoY Change	-2.0%	-1.9%	4.9%	-12.7%	-7.9%	-1.1%	-4.2%	-1.2%	-1.6%					-4.3%					2.9%	
<b>Market share - Internet (retail and wholesale)</b>	<b>59%</b>	<b>59%</b>	<b>60%</b>	<b>63%</b>	<b>66%</b>	<b>68%</b>	<b>69%</b>	<b>70%</b>	<b>69%</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>63%</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>61%</b>	<b>N/A</b>
<b>Market share - telephony (private sector)</b>	<b>65%</b>	<b>63%</b>	<b>59%</b>	<b>57%</b>	<b>56%</b>	<b>56%</b>	<b>55%</b>	<b>53%</b>	<b>52%</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>53%</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>54%</b>	<b>N/A</b>
<b>Market share - telephony (business sector)</b>	<b>78%</b>	<b>76%</b>	<b>75%</b>	<b>74%</b>	<b>74%</b>	<b>74%</b>	<b>73%</b>	<b>72%</b>	<b>71%</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>71%</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>70%</b>	<b>N/A</b>

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	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	FY 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	FY 2020	Q1 2021
<b>Telephone</b>																				
<b>Key Performance Indicators</b>																				
Total Subscribers (EOP, in 000's)	2,857	2,847	2,800	2,642	2,586	2,651	2,402	2,525	2,198	2,216	2,254	2,301	2,327	2,327	2,356	2,365	2,396	2,442	2,442	2,492
QoQ Change										0.8%	1.7%	2.1%	1.1%		1.2%	0.4%	1.3%	1.9%		2.0%
YoY Change	3.3%	-0.4%	-1.7%	-5.6%	-2.1%	2.5%	-9.4%	5.1%	-13.0%	-13.0%	-13.3%	5.3%	5.9%	5.9%	6.3%	4.9%	4.1%	4.9%	4.9%	5.8%
QoQ subscriber change (000's)	91	(10)	(47)	(158)	(56)	65	(249)	123	(327)	18	38	47	26	129	29	9	31	46	115	50
Postpaid Subscribers (EOP, in 000's)	N/A	N/A	N/A	N/A	1,750	1,726	1,669	1,729	1,824	1,834	1,857	1,886	1,902	1,902	1,928	1,948	1,976	2,004	2,004	2,030
QoQ Change										0.5%	1.3%	1.6%	0.8%		1.4%	1.0%	1.4%	1.4%		1.3%
YoY Change						-1.4%	-3.3%			4.2%	3.2%	3.8%	4.3%		5.1%	4.9%	4.8%	5.4%		5.3%
QoQ subscriber change (000's)						(24)	(57)	60	95	10	23	29	16	78	26	20	28	28	102	26
Prepaid Subscribers (EOP, in 000's)	N/A	N/A	N/A	N/A	836	925	733	796	374	382	397	415	425	425	428	417	420	438	438	462
QoQ Change										2.1%	3.9%	4.5%	2.4%		0.7%	-2.6%	0.7%	4.3%		5.5%
YoY Change						10.6%	-20.8%	8.6%	-53.0%	-51.4%	-50.4%	12.8%	13.6%	13.6%	12.0%	5.0%	1.2%	3.1%	3.1%	7.9%
QoQ subscriber change (000's)						89	(192)	63	(422)	8	15	18	10	51	3	(11)	3	18	13	24
ARPU (in NIS)	111	107	95	86	78	64	63	61	62	63	64	65	60	63	58	56	56	55	56	53
QoQ Change										-4.5%	1.6%	1.6%	-7.7%		-3.3%	-3.4%	0.0%	-1.8%		-3.6%
YoY Change		-3.6%	-11.2%	-9.5%	-9.3%	-17.9%	-1.6%	-3.2%	1.6%	10.5%	12.3%	-4.4%	-9.1%	1.6%	-7.9%	-12.5%	-13.8%	-8.3%	-11.1%	-8.6%
Churn rate	15.3%	22.9%	22.4%	28.6%	28.0%	25.8%	23.7%	28.2%	33.3%	8.7%	7.5%	7.3%	7.3%	30.8%	7.2%	6.8%	7.0%	5.9%	26.9%	5.8%
Number of employees	N/A	N/A	4,072	3,288	3,001	2,679	2,594	2,551	2,453	N/A	N/A	N/A	2,202	2,202	N/A	N/A	N/A	1,900	1,900	N/A
YoY Change				-19.3%	-8.7%	-10.7%	-3.2%	-1.7%	-3.8%					-10.2%				-13.7%		
Market share	28.9%	29.0%	28.2%	26.3%	25.5%	25.2%	23.1%	23.6%	20.7%	N/A	N/A	N/A	N/A	21.2%	N/A	N/A	21.4%	N/A	N/A	N/A
<b>Bezeq International</b>																				
<b>Key Performance Indicators</b>																				
Number of employees	2,112	2,262	2,102	2,007	1,932	1,966	1,905	1,864	1,653	N/A	N/A	N/A	1,419	1,419	N/A	N/A	N/A	1,311	1,311	N/A
YoY Change	-13.6%	7.1%	-7.1%	-4.5%	-3.7%	1.8%	-3.1%	-2.2%	-11.3%					-14.2%					-7.6%	
Churn rate (ISP)	12.7%	12.6%	18.4%	18.0%	17.0%	17.3%	20.4%	23.4%	25.5%	6.6%	6.2%	7.1%	6.3%	26.2%	6.7%	6.1%	7.2%	10.2%	30.2%	7.9%
Market share - ISP	35.9%	37.5%	38.8%	40.6%	42%	44%	44%	N/A	N/A	N/A	N/A	N/A	N/A	30.0%	N/A	N/A	N/A	N/A	34.0%	N/A
Market share - ILD (Outgoing)	30.7%	30.0%	24.6%	21.2%	23%	21%	21%	25.6%	23.3%	N/A	N/A	N/A	N/A	27.0%	N/A	N/A	N/A	N/A	22.3%	N/A
<b>yes</b>																				
<b>Key Performance Indicators</b>																				
Subscribers (EOP, in 000's)	578	586	578	600	630	635	614	587	574	568	565	558	555	555	556	557	556	557	557	559
QoQ Change										-1.0%	-0.5%	-1.2%	-0.5%		0.2%	0.2%	-0.2%	0.2%		0.4%
YoY Change	1.2%	1.4%	-1.4%	3.8%	5.0%	0.8%	-3.3%	-4.4%	-2.2%	-2.1%	-2.9%	-4.5%	-3.3%	-3.3%	-2.1%	-1.4%	-0.4%	0.4%	0.4%	0.5%
QoQ subscriber change (000's)							(21)	(27)	(13)	(6)	(3)	(7)	(3)	(19)	1	1	(1)	1	2	2
ARPU (in NIS)*	230	232	234	233	234	233	233	228	211	200	197	195	195	197	195	190	187	186	190	187
QoQ Change										-2.9%	-1.5%	-1.0%	0.0%		0.0%	-2.6%	-1.6%	-0.5%		0.5%
YoY Change	1.8%	0.9%	1.0%	-0.4%	0.4%	-0.4%	0.0%	-2.1%	-7.5%	-6.5%	-8.4%	-7.1%	-5.3%	-6.6%	-2.5%	-3.6%	-4.1%	-4.6%	-3.6%	-4.1%
Churn rate	13.0%	11.9%	15.4%	13.5%	12.8%	13.9%	15.9%	18.8%	21.5%	5.6%	4.9%	5.5%	5.2%	21.2%	5.9%	4.8%	5.4%	4.9%	21.0%	4.3%
Number of employees	2,229	2,227	2,276	2,208	2,042	1,984	1,753	1,680	1,532	N/A	1,350	N/A	1,335	1,335	N/A	N/A	N/A	1,229	1,229	N/A
YoY Change	3.3%	-0.1%	2.2%	-3.0%	-7.5%	-2.8%	-11.6%	-4.2%	-8.8%					-12.9%				-7.9%		
Mkt share	39%	40%	39%	40%	42%	42%	40%	37%	34%	N/A	N/A	N/A	N/A	32%	N/A	N/A	N/A	N/A	32%	N/A

\* In Q1 2020, yes updated its ARPU definition so that ARPU does not include revenue from content sales to external broadcasters. As a result, ARPU data for 2018 and 2019 was adjusted retroactively.



NIS Millions

## Bezeq Group Outlook

FY 2021

As of the date of publication of the Q1-21 report, there is no change to the Bezeq Group's outlook for 2021, as published in the Company's periodic report for the year 2020. We continue to expect:

<b>Adjusted net profit* attributable to shareholders</b>	<b>NIS 1.0 billion</b>
<b>Adjusted EBITDA*</b>	<b>NIS 3.5 billion</b>
<b>CAPEX**</b>	<b>NIS 1.7 billion</b>

The Group's forecasts are based, among other things, on its estimates regarding the structure of competition in the telecommunications market and regulation in this sector, the economic situation and accordingly, the Group's ability to implement its plans in 2021. Actual results may differ from these estimates taking note of changes that may occur in the foregoing, in business conditions, and the effects of regulatory decisions, technology changes and developments in the structure of the telecommunications market, and so forth, or the realization of one or more of the risk factors listed in the Periodic Report of 2020. In addition, there is no certainty that the outlook will be fully or partially fulfilled, among other things, due to the COVID-19 pandemic and the resulting uncertainty.

The Company shall report, as required, deviations of more/less than 10% of the amounts stated in the outlook.

\* Adjusted net profit and Adjusted EBITDA – after adjusting for other operating expenses/income, net, one-time losses/gains from impairment/increase in value of assets and stock based compensation. Adjusted EBITDA and Adjusted Net Profit in 2020 were NIS 3.66 billion and NIS 1.14 billion, respectively.

\*\*CAPEX - gross payments for investments in fixed and intangible assets. CAPEX in 2020 amounted to NIS 1.50 billion.



## Debt Ratings & Repayments

<u>Rating Agency</u>	<u>Rating</u>	<u>Outlook</u>
S&P Global Ratings Maalot	ilAA-	Stable
Midroog	Aa3.il	Stable

### Summary of Financial Undertakings as of March 31, 2021 (based on repayment dates)

In NIS millions

#### Notes Issued to the Public (Bezeq Fixed-Line)

	CPI Linked	Unlinked	Interest	Total Principal and Interest
First year	518,850	35,708	185,302	739,860
Second year	607,273	250,205	165,606	1,023,084
Third year	265,270	643,490	136,260	1,045,020
Fourth year	265,270	643,490	106,936	1,015,696
Fifth year and thereafter	1,534,510	1,478,256	198,337	3,211,103
<b>Total</b>	<b>3,191,173</b>	<b>3,051,149</b>	<b>792,441</b>	<b>7,034,763</b>

#### Private Notes and Other Non-Bank Credit (Bezeq Fixed-Line)

	CPI Linked	Unlinked	Interest	Total Principal and Interest
First year	-	98,333	34,387	132,720
Second year	-	76,667	30,593	107,260
Third year	-	76,667	27,771	104,438
Fourth year	-	45,000	25,267	70,267
Fifth year and thereafter	-	695,000	66,473	761,473
<b>Total</b>	<b>-</b>	<b>991,667</b>	<b>184,491</b>	<b>1,176,158</b>



## Debt Ratings & Repayments

### Credit from Israeli Banks (Bezeq Fixed-Line)

	CPI Linked	Unlinked	Interest	Total Principal and Interest
First year	-	101,556	37,887	139,443
Second year	-	6,000	33,894	39,894
Third year	-	6,000	33,716	39,716
Fourth year	-	286,000	28,571	314,571
Fifth year and thereafter	-	713,000	31,449	744,449
<b>Total</b>	<b>-</b>	<b>1,112,556</b>	<b>165,517</b>	<b>1,278,073</b>

### Total Debt - Bezeq Fixed-Line

	CPI Linked	Unlinked	Interest	Total Principal and Interest
First year	518,850	235,597	257,576	1,012,023
Second year	607,273	332,872	230,093	1,170,238
Third year	265,270	726,157	197,747	1,189,174
Fourth year	265,270	974,490	160,774	1,400,534
Fifth year and thereafter	1,534,510	2,886,256	296,259	4,717,025
<b>Total</b>	<b>3,191,173</b>	<b>5,155,372</b>	<b>1,142,449</b>	<b>9,488,994</b>



Principal (NIS millions)	Currency	Linkage	Type of Interest	Average Interest Rate	Interest Rate Range in 2020
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## Debt Terms

The following table shows the distribution of long-term debt as of December 31, 2020 (including current maturities):

Banks	1,113	NIS	Unlinked	Fixed	3.49%	3.20% - 5.30%
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Non-bank sources	71	NIS	Unlinked	Variable; based on the annual interest rate for Treasury Bills	1.43%	1.43% - 1.54%
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Non-bank sources	3,971	NIS	Unlinked	Fixed	3.10%	3.20% - 5.25%
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Non-bank sources	3,189	NIS	CPI	Fixed	1.92%	1.70% - 3.70%
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## GLOSSARY

### Glossary

EBITDA	= Earnings Before Interest, taxes, depreciation, amortization and ongoing losses from impairment of fixed and intangible assets
Adjusted EBITDA	= EBITDA excluding other operating income/expenses and one-time loss from impairment of assets
Net Debt/Adjusted EBITDA	= Adjusted EBITDA in this ratio is EBITDA (Trailing Twelve Months) less lease payments and excluding other income/expenses and one-time loss from impairment of assets
Free cash flow	= Operating cash flows less net capital expenditures and lease payments
Net capital expenditures	= Purchase of property, plant & equipment (PPE), plus investments in intangible assets, less proceeds from the sale of PPE
FFO	= Cash flow from operating activities less changes in working capital and payments for leases
ARPL	= Average revenue per line
ARPU	= Average revenue per user
N/A	= Not available
N/M	= Not meaningful
TTM	= Trailing twelve months