



# Facts & Figures Q2 2012

Three months ending June 30, 2012

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#### For further information:

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bezeq	(NIS millions, except for EPS)	FY 2008	Q1 2009	Q2 2009	Q3 2009	Q4 2009	FY 2009	Q1 2010	Q2 2010	Q3 2010	Q4 2010	FY 2010	Q1 2011	Q2 2011	Q3 2011	Q4 2011	FY 2011	Q1 2012	Q2 2012
Bezeq Gro	up (1)																		
Key Income State	ement Metrics																		
Revenues		11,015	2,791	2,872	2,924	2,932	11,519	2,915	2,981	3,033	3,058	11,987	2,913	2,893	2,917	2,650	11,373	2,740	2,59
	QoQ Change		3.3%	2.9%	1.8%	0.3%		-0.6%	2.3%	1.7%	0.8%		-4.7%	-0.7%	0.8%	-9.2%		3.4%	-5.3
Omenetica Duefit	YoY Change	-1.1% <b>2,640</b>	1.1% <b>799</b>	4.5% <b>818</b>	4.2% <b>875</b>	8.6% <b>480</b>	4.6% <b>2,972</b>	4.4% <b>874</b>	3.8% <b>990</b>	3.7% <b>979</b>	4.3% <b>901</b>	4.1% <b>3,744</b>	-0.1% <b>665</b>	-3.0% <b>935</b>	-3.8% <b>944</b>	-13.3% <b>698</b>	-5.1% <b>3,242</b>	-5.9% <b>850</b>	-10. <b>7</b>
Operating Profit	0-0.06	2,640				-45.1%	2,972	82.1%				3,744	-26.2%			-26.1%	3,242	21.8%	-12
	QoQ Change YoY Change	13.7%	76.8% 24.6%	2.4% 6.0%	7.0% 12.9%	-45.1% 6.2%	12.6%	9.4%	13.3% 21.0%	-1.1% 11.9%	-8.0% 87.7%	26.0%	-20.2% -23.9%	40.6% -5.6%	1.0% -3.6%	-20.1% -22.5%	-13.4%	27.8%	-12
let profit attribut	ted to Bezeg shareholders	1,627	608	5.0% 541	2.088	366	3.603	642	638	588	575	2.443	-23.9% <b>407</b>	-5.6% <b>585</b>	-3.6% <b>550</b>	-22.5% <b>524</b>	2,066	582	-20
iet pront attribut	QoQ Change	1,021	104.0%	-11.0%	286.0%	-82.5%	3,003	75.4%	-0.6%	-7.8%	-2.2%	2,443	-29.2%	43.7%	-6.0%	-4.7%	2,000	11.1%	-28
	YoY Change	22.3%	47.9%	18.6%	351.9%	22.8%	121.5%	5.6%	17.9%	-71.8%	57.1%	-32.2%	-36.6%	-8.3%	-6.5%	-8.9%	-15.4%	43.0%	-29
arnings Per Sha		0.62	0.23	0.21	0.79	0.14	1.37	0.24	0.24	0.22	0.21	0.91	0.15	0.22	0.20	0.19	0.76	0.21	0
arnings Per Sha		0.61	0.23	0.20	0.79	0.12	1.34	0.24	0.24	0.22	0.21	0.90	0.15	0.21	0.20	0.19	0.76	0.21	Ō
Depreciation & au		1,458	371	377	361	376	1,485	343	348	350	368	1,409	335	348	357	355	1,395	358	3
	QoQ Change		1.9%	1.6%	-4.2%	4.2%		-8.8%	1.5%	0.6%	5.1%		-9.0%	3.9%	2.6%	-0.6%		0.8%	0
National and a second	YoY Change	-3.4%	0.8%	4.4%	-1.1%	3.3%	1.9%	-7.5%	-7.7%	-3.0%	-2.1%	-5.1%	-2.3%	0.0%	2.0%	-3.5%	-1.0%	6.9%	2
Salaries	0.00	2,161	N/A	N/A	N/A	N/A	1,990	505	489	492	538	2,024	532	540	540	491	2,103	511	5
	QoQ Change						7.00/		-3.2%	0.6%	9.3%	4.707	-1.1%	1.5%	0.0%	-9.1%	0.00/	4.1%	-1
BITDA	YoY Change	4,098	4 470	1,195	4 226	856	-7.9%	4 247	4 220	4 220	4 200	1.7% <b>5,153</b>	5.3%	10.4%	9.8%	-8.7%	3.9%	-3.9%	-6
BIIDA	0-0.06	4,098	1,170 43.4%	2.1%	<b>1,236</b> 3.4%	-30.7%	4,457	<b>1,217</b> <i>4</i> 2.2%	<b>1,338</b> 9.9%	<b>1,329</b> -0.7%	1,269 -4.5%	5,153	<b>1,000</b> -21.2%	<b>1,283</b> 28.3%	1,301 1.4%	1,053 -19.1%	4,637	<b>1,208</b> 14.7%	1,1 -8
	QoQ Change YoY Change	7.0%	43.4% 16.0%	2.1% 5.5%	3.4% 8.4%	-30.7% 4.9%	8.8%	42.2% 4.0%	9.9% 12.0%	-0.7% 7.5%	-4.5% 48.2%	15.6%	-21.2% -17.8%	-4.1%	-2.1%	-19.1% -17.0%	-10.0%	20.8%	-0 -14
Shares Outstandi		2,605	2,606	2,617	2,628	2,657	2,635	2,663	2,675	2,677	2,682	2,675	2,688	2,699	2,706	2,711	2,701	2,715	2,7
Shares Outstand		2,649	2,647	2,667	2,677	2,702	2,685	2,710	2,713	2,715	2,720	2,717	2,722	2,724	2,724	2,725	2,725	2,727	2,7
Key Cash Flow M	letrics																		
Operating cash fl		3,068	1,134	715	1,021	785	3,655	806	976	1,166	748	3,696	775	670	882	859	3,186	998	9:
	QoQ Change		63.8%	-37.0%	42.9%	-23.1%		2.7%	21.1%	19.5%	-35.8%		3.6%	-13.5%	31.6%	-2.6%		16.2%	-0
	YoY Change	13.7%	112.5%	-1.7%	-8.4%	13.3%	19.1%	-28.9%	36.6%	14.2%	-4.7%	1.1%	-3.8%	-31.4%	-24.4%	14.8%	-13.8%	28.8%	47
Capital expenditu	ures, gross (accounting)	1,632	395	399	326	385	1,505	360	427	381	478	1,645	513	495	437	494	1,939	471	3
	QoQ Change		-22.4%	1.0%	-18.3%	18.1%		-6.5%	18.6%	-10.8%	25.5%		7.3%	-3.5%	-11.7%	13.0%		-4.7%	-18
	YoY Change	50.3%	50.2%	-29.1%	9.8%	-24.4%	-7.8%	-8.9%	7.0%	16.9%	24.2%	9.3%	42.5%	15.9%	14.7%	3.3%	17.9%	-8.2%	-22
Capital expenditu	ures, gross (cash flow)	1,531	410	381	384	360	1,535	369	396	376	481	1,622	500	455	479	469	1,903	460	3
	QoQ Change		14.0%	-7.0%	0.8%	-6.2%		2.4%	7.3%	-5.1%	27.9%		4.0%	-9.0%	5.3%	-2.1%		-1.9%	-17
	YoY Change	54.5%	42.9%	10.0%	-28.8%	0.3%	0.2%	-9.9%	3.9%	-2.1%	33.5%	5.7%	35.5%	14.9%	27.4%	-2.5%	17.3%	-8.0%	-16
Japital expenditu	ures, net (cash flow)	1,384	359	370	364	352	1,445	354	370	328	437	1,489	313	406	374	544	1,637	413	3
	QoQ Change	70.00/	14.5%	3.2%	-1.6%	-3.2%	4 404	0.5%	4.5%	-11.4%	33.2%	0.007	-28.4%	29.7%	-7.9%	45.5%	0.00/	-24.1%	-12
	YoY Change	70.0%	58.9%	15.5%	-30.7%	12.5%	4.4%	-1.3%	0.0%	-9.9%	24.0%	3.0%	-11.6%	9.7%	14.0%	24.5%	9.9%	31.9%	-11
Free cash flow		1,684	776	345	657	433	2,210	452	606	838	311	2,207	462	264	508	315	1,549	585	6
	QoQ Change YoY Change	-10.6%	104.5% 151.6%	-55.6% -15.2%	90.7% 11.4%	-34.1% 14.0%	31.3%	4.5% -41.7%	34.1% 75.9%	38.3% 27.5%	-62.9% -28.1%	-0.1%	48.6% 2.2%	-42.9% -56.4%	92.4% -39.4%	-38.0% 1.3%	-29.8%	85.7% 26.6%	7 138
	-	70.070	101.070	70.270		7 7.070	01.070	,	70.070	27.070	20.770	0.770	2.270	00.770	00.170	7.070	20.070	20.070	
Key Balance She	et Metrics	4.050	4.504	4.400	4.400	4.400	4.400	0.000	F 000	F 707	F 747	F 747	F 000	0.004	0.044	0.570	0.570	0.440	
Total debt	m lavoraturanta	4,356	4,531	4,168	4,166	4,136	4,136 734	3,880	5,229 242	5,727	5,717	5,717	5,638 701	6,984	9,614	9,578	9,578	9,416	9,1
Cash & short-terr Net debt	minvestments	816 3,540	1,736 2,795	882 3,286	1,459 2,707	734 3,402	3,402	956 2,924	4,987	1,412 4,315	372 5,345	372 5,345	4,937	487 6,497	3,620 5,994	2,298 7,280	2,298 7,280	2,770 6,646	1,2 7,8
			· .					· .	•	· .	·		· .	•	•				
Ratios Operating margin	,	24.0%	28.6%	28.5%	29.9%	16.4%	25.8%	30.0%	33.2%	32.3%	29.5%	31.2%	22.8%	32.3%	32.4%	26.3%	28.5%	31.0%	28.
	'	24.0% 14.8%	28.6% 21.8%	28.5% 18.8%	29.9% 71.4%	16.4%	25.8% 31.3%	30.0% 22.0%	33.2% 21.4%	32.3% 19.4%	29.5% 18.8%	31.2% 20.4%	22.8% 14.0%	32.3% 20.2%	32.4% 18.9%	19.8%	28.5% 18.2%	31.0% 21.2%	28. 16.
Net margin EBITDA margin		14.8% 37.2%	21.8% 41.9%	18.8% 41.6%	71.4% 42.3%	29.2%	31.3%	41.7%	21.4% 44.9%	19.4% 43.8%	18.8% 41.5%	43.0%	14.0% 34.3%	20.2% 44.3%	18.9% 44.6%	19.8% 39.7%	18.2% 40.8%	21.2% 44.1%	16. 42.
EBITUA margin Capex/Sales		37.2% 14.8%	41.9% 14.2%	41.6% 13.9%	42.3% 11.1%	13.1%	38.7% 13.1%	41.7% 12.3%	44.9% 14.3%	43.8% 12.6%	41.5% 15.6%	43.0% 13.7%	34.3% 17.6%	44.3% 17.1%	44.6% 15.0%	39.7% 18.6%	40.8% 17.0%	44.1% 17.2%	42. 14.
Japex/Jaies		14.0%	14.2%	13.9%	11.1%	13.1%	13.1%	12.3%	14.3%	12.0%	13.0%	13.7%	17.0%	17.170	13.0%	10.0%	17.0%	17.270	14.
	DA (ttm)	1.06	1.06	0.96	0.94	0.93	0.93	0.86	1.13	1.21	1.11	1.11	1.14	1.43	1.98	2.07	2.07	1.94	1
otal debt / EBIT	DA (titil)	1.00	1.00	0.00	0.04		0.00	0.00		1.21	1.11		1.17	1.73	1.30	2.07	2.07	1.04	

<sup>1</sup> As of August 21, 2009, the Company ceased consolidating yes' financial results and started accounting for its investment in yes according to the equity method. The Bezeq Group's financial data herein reflect the yes deconsolidation as of December 31, 2007.

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(NIS millions, exc	cept for EPS)	FY 2008	Q1 2009	Q2 2009	Q3 2009	Q4 2009	FY 2009	Q1 2010	Q2 2010	Q3 2010	Q4 2010	FY 2010	Q1 2011	Q2 2011	Q3 2011	Q4 2011	FY 2011	Q1 2012	Q2 201
Daman Fired Line																			
Bezeq Fixed-Line																			
ey Income Statement Metrics (Re	venues)																		
otal Revenues		5,498	1,326	1,318	1,343	1,316	5,303	1,304	1,307	1,323	1,329	5,263	1,178	1,170	1,186	1,114	4,648	1,199	1,
	QoQ Change		-1.6%	-0.6%	1.9%	-2.0%		-0.9%	0.2%	1.2%	0.5%		-11.4%	-0.7%	1.4%	-6.1%		7.6%	-
	YoY Change	-3.8%	-5.8%	-2.7%	-3.2%	-2.4%	-3.5%	-1.7%	-0.8%	-1.5%	1.0%	-0.8%	-9.7%	-10.5%	-10.4%	-16.2%	-11.7%	1.8%	
elephony Revenues		3,572	839	828	843	823	3,333	785	795	788	792	3,160	617	607	612	557	2,393	588	
	QoQ Change			-1.3%	1.8%	-2.4%		-4.6%	1.3%	-0.9%	0.5%		-22.1%	-1.6%	0.8%	-9.0%		5.6%	
	YoY Change	-8.5%					-6.7%	-6.4%	-4.0%	-6.5%	-3.8%	-5.2%	-21.4%	-23.6%	-22.3%	-29.7%	-24.3%	-4.7%	
roadband Internet Revenues		790	207	210	221	225	863	236	235	249	257	977	265	269	276	282	1,092	296	
	QoQ Change			1.4%	5.2%	1.8%		4.9%	-0.4%	6.0%	3.2%		3.1%	1.5%	2.6%	2.2%		5.0%	
	YoY Change	11.0%					9.2%	14.0%	11.9%	12.7%	14.2%	13.2%	12.3%	14.5%	10.8%	9.7%	11.8%	11.7%	
ransmission & Data Revenues		811	207	213	217	214	851	223	221	219	219	882	228	233	239	231	931	245	
	QoQ Change			2.9%	1.9%	-1.4%		4.2%	-0.9%	-0.9%	0.0%		4.1%	2.2%	2.6%	-3.3%		6.1%	
	YoY Change	7.6%					4.9%	7.7%	3.8%	0.9%	2.3%	3.6%	2.2%	5.4%	9.1%	5.5%	5.6%	7.5%	
ther Service Revenues		325	73	67	62	54	256	60	56	67	61	244	68	61	59	44	232	70	
	QoQ Change			-8.2%	-7.5%	-12.9%		11.1%	-6.7%	19.6%	-9.0%		11.5%	-10.3%	-3.3%	-25.4%		59.1%	
	YoY Change	-5.0%					-21.2%	-17.8%	-16.4%	8.1%	13.0%	-4.7%	13.3%	8.9%	-11.9%	-27.9%	-4.9%	2.9%	
ey Income Statement Metrics																			
perating profit		1,475	437	434	491	161	1,523	490	503	556	494	2,043	211	517	546	384	1,658	539	
	QoQ Change		88.4%	-0.7%	13.1%	-67.2%		204.3%	2.7%	10.5%	-11.2%		-57.3%	145.0%	5.6%	-29.7%		40.4%	
	YoY Change	11.8%	17.2%	-1.8%	14.7%	-30.6%	3.3%	12.1%	15.9%	13.2%	206.8%	34.1%	-56.9%	2.8%	-1.8%	-22.3%	-18.8%	155.5%	
et profit (1)	ŭ	950	336	316	319	136	1,107	360	349	377	340	1,426	123	330	311	301	1,065	348	
•	QoQ Change		131.7%	-6.0%	0.9%	-57.4%		164.7%	-3.1%	8.0%	-9.8%		-63.8%	168.3%	-5.8%	-3.2%		15.6%	
	YoY Change	28.9%	37.7%	9.0%	17.7%	-6.2%	16.5%	7.1%	10.4%	18.2%	150.0%	28.8%	-65.8%	-5.4%	-17.5%	-11.5%	-25.3%	182.9%	
epreciation & amortization	ŭ	852	211	205	184	194	794	170	171	171	178	690	162	171	180	175	688	178	
	QoQ Change		1.0%	-2.8%	-10.2%	5.4%		-12.4%	0.6%	0.0%	4.1%		-9.0%	5.6%	5.3%	-2.8%		1.7%	
	YoY Change	-9.5%	-3.2%	-2.8%	-14.0%	-7.2%	-6.8%	-19.4%	-16.6%	-7.1%	-8.2%	-13.1%	-4.7%	0.0%	5.3%	-1.7%	-0.3%	9.9%	
alaries		1,202	278	264	255	297	1,094	277	250	256	296	1,079	284	291	284	230	1,089	267	
	QoQ Change			-5.0%	-3.4%	16.5%		-6.7%	-9.7%	2.4%	15.6%		-4.1%	2.5%	-2.4%	-19.0%		16.1%	
	YoY Change						-9.0%	-0.4%	-5.3%	0.4%	-0.3%	-1.4%	2.5%	16.4%	10.9%	-22.3%	0.9%	-6.0%	
BITDA		2,327	648	639	675	355	2,317	660	674	727	672	2,733	373	688	726	559	2,346	717	
	QoQ Change		46.9%	-1.4%	5.6%	-47.4%		85.9%	2.1%	7.9%	-7.6%		-44.5%	84.5%	5.5%	-23.0%		28.3%	
	YoY Change	3.0%	9.6%	-2.1%	5.1%	-19.5%	-0.4%	1.9%	5.5%	7.7%	89.3%	18.0%	-43.5%	2.1%	-0.1%	-16.8%	-14.2%	92.2%	
ey Cash Flow Metrics																			
perating cash flow		1.691	635	408	526	651	2.220	393	523	684	540	2.140	419	496	641	550	2,106	651	
<b>.</b>	QoQ Change	,		-35.7%	28.9%	23.8%	,	-39.6%	33.1%	30.8%	-21.1%	,	-22.4%	18.4%	29.2%	-14.2%	,	18.4%	
	YoY Change	22.6%					31.3%	-38.1%	28.2%	30.0%	-17.1%	-3.6%	6.6%	-5.2%	-6.3%	1.8%	-1.6%	55.4%	
apital expenditures, gross (accou	ınting)	600	210	209	191	234	844	228	269	250	294	1,041	340	310	243	281	1,174	262	
	QoQ Change		-5.0%	-0.5%	-8.6%	22.5%		-2.6%	18.0%	-7.1%	17.6%		15.6%	-8.8%	-21.6%	15.6%		-6.8%	
	YoY Change	17.0%	64.1%	50.4%	70.5%	5.9%	40.7%	8.6%	28.7%	30.9%	25.6%	23.3%	49.1%	15.2%	-2.8%	-4.4%	12.8%	-22.9%	
apital expenditures, gross (cash	flow)	616	238	191	204	220	853	238	247	245	302	1,032	319	319	268	259	1,165	269	
	QoQ Change		40.0%	-19.7%	6.8%	7.8%		8.2%	3.8%	-0.8%	23.3%		5.6%	0.0%	-16.0%	-3.4%		3.9%	
	YoY Change	22.0%	50.6%	44.7%	30.8%	29.4%	38.5%	0.0%	29.3%	20.1%	37.3%	21.0%	34.0%	29.1%	9.4%	-14.2%	12.9%	-15.7%	
apital expenditures, net (cash flo	w)	472	189	182	185	211	767	223	221	197	259	900	247	271	200	219	937	223	
	QoQ Change		53.7%	-3.7%	1.6%	14.1%		5.7%	-0.9%	-10.9%	31.5%		-4.6%	9.7%	-26.2%	9.5%		1.8%	
	YoY Change	40.5%	92.9%	70.1%	28.5%	71.5%	62.5%	18.0%	21.4%	6.5%	22.7%	17.3%	10.8%	22.6%	1.5%	-15.4%	4.1%	-9.7%	
ree cash flow	-	1,219	446	226	341	440	1,453	170	302	487	281	1,240	287	225	441	216	1,169	428	
	QoQ Change			-49.3%	50.9%	29.0%		-61.4%	77.6%	61.3%	-42.3%		2.1%	-21.6%	96.0%	-51.0%		98.2%	
	YoY Change	16.9%					19.2%	-61.9%	33.6%	42.8%	-36.1%	-14.7%	68.8%	-25.5%	-9.4%	-23.2%	-5.7%	49.1%	
atios																			_
perating margin		26.8%	33.0%	32.9%	36.6%	12.2%	28.7%	37.6%	38.5%	42.0%	37.2%	38.8%	17.9%	44.2%	46.0%	34.5%	35.7%	45.0%	
		17.3%	25.3%	24.0%	23.8%	10.3%	20.9%	27.6%	26.7%	28.5%	25.6%	27.1%	10.4%	28.2%	26.2%	27.0%	22.9%	29.0%	
																			•
let margin BITDA margin		42.3%	48.9%	48.5%	50.3%	27.0%	43.7%	50.6%	51.6%	55.0%	50.6%	51.9%	31.7%	58.8%	61.2%	50.2%	50.5%	59.8%	

<sup>&</sup>lt;sup>1</sup> Net profit does not include share in profits/losses of equity-accounted investees.

(NIS millions, except for EPS)	FY 2008	Q1 2009	Q2 2009	Q3 2009	Q4 2009	FY 2009	Q1 2010	Q2 2010	Q3 2010	Q4 2010	FY 2010	Q1 2011	Q2 2011	Q3 2011	Q4 2011	FY 2011	Q1 2012	Q2 2012
Pelephone																		
Key Income Statement Metrics (Revenues)																		
Total Revenues	4,713	1,265	1,346	1,372	1,393	5,376	1,393	1,429	1,442	1,468	5,732	1,450	1,438	1,421	1,239	5,548	1,244	1,14
QoQ Change		11.2%	6.4%	1.9%	1.5%		0.0%	2.6%	0.9%	1.8%		-1.2%	-0.8%	-1.2%	-12.8%		0.4%	-7.
YoY Change	0.6%	7.8%	13.3%	13.0%	22.4%	14.1%	10.1%	6.2%	5.1%	5.4%	6.6%	4.1%	0.6%	-1.5%	-15.6%	-3.2%	-14.2%	-20.
Service Revenues	4,020	1,019	1,050	1,101	1,086	4,256	1,106	1,140	1,159	1,145	4,550	949	925	914	849	3,637	834	8
QoQ Change	4.004		3.0%	4.9%	-1.4%	5.00/	1.8%	3.1%	1.7%	-1.2%	0.007	-17.1%	-2.5%	-1.2%	-7.1%	00.404	-1.8%	2.
YoY Change Equipment Revenues	1.2% <b>693</b>	246	296	271	307	5.9% <b>1,120</b>	8.5% <b>287</b>	8.6% <b>289</b>	5.3% <b>283</b>	5.4% <b>323</b>	6.9% <b>1,182</b>	-14.2% <b>501</b>	-18.9% <b>513</b>	-21.1% <b>507</b>	-25.9% <b>390</b>	-20.1% <b>1,911</b>	-12.1% <b>410</b>	-7. <b>2</b> :
QoQ Change	093	240	20.3%	-8.4%	13.3%	1,120	-6.5%	0.7%	-2.1%	14.1%	1,102	55.1%	2.4%	-1.2%	-23.1%	1,511	5.1%	-29.
YoY Change	-2.7%		20.570	0.470	13.570	61.6%	16.7%	-2.4%	4.4%	5.2%	5.5%	74.6%	77.5%	79.2%	20.7%	61.7%	-18.2%	-43.
AS Revenues (included in Service Revenues)	NA	NA	NA	NA	NA	NA	233	246	266	269	1,014	283	297	310	311	1,201	307	3
QoQ Change								5.6%	8.1%	1.1%	,	5.2%	4.9%	4.4%	0.3%		-1.3%	1.
YoY Change												21.5%	20.7%	16.5%	15.6%	18.4%	8.5%	5.
Key Income Statement Metrics																		
perating profit	933	302	321	316	251	1,190	322	362	356	343	1,383	399	357	342	262	1,360	267	2
QoQ Change		89.9%	6.3%	-1.6%	-20.6%		28.3%	12.4%	-1.7%	-3.7%		16.3%	-10.5%	-4.2%	-23.4%		1.9%	-3.
YoY Change	15.9%	40.5%	20.7%	7.8%	57.9%	27.5%	6.6%	12.8%	12.7%	36.7%	16.2%	23.9%	-1.4%	-3.9%	-23.6%	-1.7%	-33.1%	-27
let profit	682	230	233	231	181	875	259	267	239	268	1,033	310	279	263	204	1,056	216	1
QoQ Change		79.7%	1.3%	-0.9%	-21.6%		43.1%	3.1%	-10.5%	12.1%		15.7%	-10.0%	-5.7%	-22.4%		5.9%	-10.
YoY Change	16.6%	41.1%	29.4%	9.5%	41.4%	28.3%	12.6%	14.6%	3.5%	48.1%	18.1%	19.7%	4.5%	10.0%	-23.9%	2.2%	-30.3%	-30.
Depreciation & amortization	523	139 3.0%	<b>151</b> 8.6%	155 2.6%	158 1.9%	603	149 -5.7%	149 0.0%	149 0.0%	1 <b>54</b> 3.4%	601	139 -9.7%	143 2.9%	139 -2.8%	140 0.7%	561	135 -3.6%	1.3
QoQ Change YoY Change	9.2%	7.8%	16.2%	20.2%	17.0%	15.3%	7.2%	-1.3%	-3.9%	-2.5%	-0.3%	-9.7% -6.7%	-4.0%	-2.0% -6.7%	-9.1%	-6.7%	-3.0%	-4.
EBITDA	1,456	441	472	471	410	1,794	471	511	505	497	1,984	539	500	481	401	1,921	402	39
QoQ Change	.,	50.0%	7.0%	-0.2%	-13.0%	.,	14.9%	8.5%	-1.2%	-1.6%	.,	8.5%	-7.2%	-3.8%	-16.6%	.,	0.2%	-1.:
YoY Change	13.4%	28.2%	19.2%	11.6%	39.5%	23.2%	6.8%	8.3%	7.2%	21.2%	10.6%	14.4%	-2.2%	-4.8%	-19.3%	-3.2%	-25.4%	-20.8
Key Cash Flow Metrics																		
Operating cash flow	1,277	375	290	395	55	1,115	350	378	400	91	1,219	308	101	168	223	800	294	55
QoQ Change	-,	25.8%	-22.7%	36.2%	-86.1%	.,	536.4%	8.0%	5.8%	-77.3%	-,	238.5%	-67.2%	66.3%	32.7%		31.8%	89.
YoY Change	4.0%	46.5%	-15.7%	4.2%	-81.5%	-12.7%	-6.7%	30.3%	1.3%	65.5%	9.3%	-12.0%	-73.3%	-58.0%	145.1%	-34.4%	-4.5%	450.
capital expenditures, gross (accounting)	911	165	127	107	109	508	110	112	99	110	431	122	109	98	113	442	121	1
QoQ Change		-35.8%	-23.0%	-15.7%	1.9%		0.9%	1.8%	-11.6%	11.1%		10.9%	-10.7%	-10.1%	15.3%		7.1%	-6.
YoY Change	107.0%	52.8%	-66.0%	-37.8%	-57.6%	-44.2%	-33.3%	-11.8%	-7.5%	0.9%	-15.2%	10.9%	-2.7%	-1.0%	2.7%	2.6%	-0.8%	3.
Capital expenditures, gross (cash flow)	798	149	163	146	101	559	92	114	99	92	397	133	86	107	93	419	115	1
QoQ Change	100 40/	-8.6% 44.7%	9.4%	-10.4%	-30.8%	20.09/	-8.9% -38.3%	23.9% -30.1%	-13.2% -32.2%	-7.1% -8.9%	20.094	44.6%	-35.3%	24.4%	-13.1% 1.1%	5.5%	23.7% -13.5%	-5. 26.
YoY Change Capital expenditures, net (cash flow)	109.4% <b>795</b>	44.7% 149	-10.4% <b>159</b>	-58.3% <b>146</b>	-38.0% <b>101</b>	-29.9% <b>555</b>	-38.3% <b>92</b>	-30.1% <b>114</b>	-32.2% <b>99</b>	-8.9% <b>92</b>	-29.0% <b>397</b>	44.6% 133	-24.6% <b>86</b>	8.1% <b>71</b>	92	382	-13.5% <b>115</b>	26. <b>1</b> (
QoQ Change	133	-8.0%	6.7%	-8.2%	-30.8%	555	-8.9%	23.9%	-13.2%	-7.1%	331	44.6%	-35.3%	-17.4%	29.6%	302	25.0%	-5.
YoY Change	111.4%	46.1%	-12.2%	-58.3%	-37.7%	-30.2%	-38.3%	-28.3%	-32.2%	-8.9%	-28.5%	44.6%	-24.6%	-28.3%	0.0%	-3.8%	-13.5%	26.
ree cash flow	482	226	131	249	-45	560	258	264	301	-1	822	175	15	97	131	418	179	4
QoQ Change		66.2%	-42.0%	90.1%	-118.1%		-673.3%	2.3%	14.0%	-100.3%		N/M	-91.4%	546.7%	35.1%		36.6%	149.
YoY Change	-43.4%	46.8%	-19.6%	758.6%	-133.1%	16.2%	14.2%	101.5%	20.9%	-97.8%	46.8%	-32.2%	-94.3%	-67.8%	N/M	-49.1%	2.3%	2880.0
Ratios																		
Operating margin	19.8%	23.9%	23.8%	23.0%	18.0%	22.1%	23.1%	25.3%	24.7%	23.4%	24.1%	27.5%	24.8%	24.1%	21.1%	24.5%	21.5%	22.0
let margin	14.5%	18.2%	17.3%	16.8%	13.0%	16.3%	18.6%	18.7%	16.6%	18.3%	18.0%	21.4%	19.4%	18.5%	16.5%	19.0%	17.4%	16.9
BITDA margin	30.9%	34.9%	35.1%	34.3%	29.4%	33.4%	33.8%	35.8%	35.0%	33.9%	34.6%	37.2%	34.8%	33.8%	32.4%	34.6%	32.3%	34.5
Capex/Sales	19.3%	13.0%	9.4%	7.8%	7.8%	9.4%	7.9%	7.8%	6.9%	7.5%	7.5%	8.4%	7.6%	6.9%	9.1%	8.0%	9.7%	9.8

bezeq	(NIS millions, except for EPS)	FY 2008	Q1 2009	Q2 2009	Q3 2009	Q4 2009	FY 2009	Q1 2010	Q2 2010	Q3 2010	Q4 2010	FY 2010	Q1 2011	Q2 2011	Q3 2011	Q4 2011	FY 2011	Q1 2012	Q2 2012
Bezeq In	ternational																		
Kev Income St	tatement Metrics																		
Revenues		1,306	324	327	332	334	1,318	343	340	347	350	1,380	329	332	351	341	1,354	332	3
	QoQ Change		-3.8%	0.7%	1.8%	0.5%		2.7%	-0.9%	2.2%	0.7%		-5.9%	0.9%	5.5%	-2.7%		-2.6%	-(
	YoY Change	0.2%	3.4%	0.3%	1.1%	-1.0%	0.9%	5.7%	4.1%	4.5%	4.8%	4.8%	-4.0%	-2.2%	1.0%	-2.5%	-1.9%	0.9%	-(
operating pro		242	60	68	66	67	261	62	124	70	65	320	61	60	61	59	241	50	
	QoQ Change		-7.5%	12.4%	-1.8%	0.5%		-7.7%	101.0%	-43.8%	-6.5%		-6.5%	-0.9%	1.7%	-4.5%		-15.4%	6
	YoY Change	18.6%	9.8%	8.0%	12.3%	2.5%	8.0%	2.3%	83.0%	4.8%	-1.5%	22.6%	-1.1%	-51.2%	-11.8%	-9.9%	-24.6%	-18.5%	-12
Net profit	0-0.0	178	44	56	51	49	200	46	108	53	46	254	46	46	46	44	182	36	,
	QoQ Change YoY Change	16.6%	-3.7% 6.2%	26.5% 18.6%	-9.1% 15.2%	-2.5% 7.9%	12.1%	-6.0% 5.4%	132.9% 94.0%	-50.6% 5.4%	-14.2% -7.2%	27.0%	0.2% -1.1%	0.8% -57.2%	-0.9% -14.0%	-4.2% -4.1%	-28.3%	-18.6% -22.1%	-16
Depreciation &	& amortization	80	20	21	21	23	84	23	23	24	25	94	-1.1% <b>24</b>	-57.2% <b>26</b>	28	30	109	-22.1% <b>34</b>	-10
	QoQ Change		-1.2%	5.4%	3.5%	5.4%	•	0.2%	1.8%	2.3%	7.1%	•	-3.6%	8.8%	5.9%	8.1%		13.6%	C
	YoY Change	-7.5%	-1.9%	1.8%	7.5%	13.5%	5.2%	15.2%	11.3%	9.9%	11.7%	11.9%	7.4%	14.8%	18.9%	20.1%	15.5%	41.6%	30
EBITDA	ŭ	322	80	88	88	89	345	84	147	93	90	414	85	87	89	89	350	84	
	QoQ Change		-6.1%	10.7%	-0.6%	1.7%		-5.7%	74.4%	-36.6%	-3.3%		-5.4%	1.9%	3.0%	-0.6%		-5.5%	4
	YoY Change	10.8%	6.6%	6.5%	11.1%	5.1%	7.3%	5.5%	66.2%	6.0%	1.0%	20.0%	1.2%	-40.9%	-4.0%	-1.3%	-15.5%	-1.4%	0
Key Cash Flov	w Metrics																		
Operating cas	h flow	163	84	83	81	72	320	59	66	75	90	290	42	68	57	76	243	58	
	QoQ Change		14.2%	-1.0%	-1.5%	-11.7%		-17.3%	10.7%	13.3%	20.7%		-53.4%	62.2%	-15.9%	32.8%		-23.2%	9.
	YoY Change	76.3%	1010.8%	62.4%	155.5%	-1.7%	95.5%	-28.8%	-20.4%	-8.4%	25.3%	-9.2%	-29.4%	3.4%	-23.2%	-15.6%	-16.1%	39.1%	-5
Capital expend	ditures, gross (accounting)	120	20	63	29	38	150	20	43	29	69	160	49	71	85	80	285	81	
	QoQ Change		-31.0%	215.0%	-54.0%	31.0%		-47.4%	115.0%	-32.6%	137.9%		-29.0%	44.9%	19.7%	-5.9%		1.3%	-64
	YoY Change	-8.4%	-25.9%	26.0%	107.1%	31.0%	25.0%	0.0%	-31.7%	0.0%	81.6%	6.7%	145.0%	65.1%	193.1%	15.9%	78.1%	65.3%	-59
Japitai expend	ditures, gross (cash flow)	119	21	26	33	39	120	37	33	30	80	180	46	47	92	104	288	71	40
	QoQ Change YoY Change	14.7%	-20.4% -22.0%	21.7% -15.6%	28.3% 0.5%	16.2% 44.5%	1.1%	-5.6% 71.3%	-10.8% 25.6%	-8.4% -10.3%	167.3% 106.2%	49.9%	-42.6% 25.3%	2.1% 43.4%	95.2% 205.3%	13.2% 29.3%	60.4%	-31.5% 54.4%	-49 -23
Canital ovnon	ditures, net (cash flow)	118	-22.0% <b>21</b>	-15.6% <b>26</b>	33	39	120	37	33	30	80	180	46	43.4%	92	103	288	71	-23
Japitai experi	QoQ Change	110	-19.2%	22.1%	28.5%	16.2%	120	-5.6%	-10.7%	-8.7%	168.1%	100	-43.0%	2.6%	95.0%	12.8%	200	-31.6%	-49
	YoY Change	18.7%	-13.2 %	-15.8%	0.5%	47.3%	1.4%	72.0%	25.8%	-10.6%	106.1%	50.0%	24.7%	43.4%	206.1%	28.8%	60.1%	54.3%	-24
ree cash flow	9	45	62	57	48	33	200	23	33	45	10	110	-4	21	-34	-27	-44	-12	
	QoQ Change		33.1%	-8.9%	-15.3%	-31.2%	,	-31.0%	45.3%	35.1%	-77.9%		-138.2%	-661.0%	-262.1%	-20.5%	- 1	-55.2%	-333
	YoY Change	N/M	NM	183.0%	-3476.9%	-29.3%	341.0%	-63.4%	-41.6%	-6.8%	-70.1%	-44.7%	-116.6%	-36.1%	-176.7%	-375.9%	-140.0%	223.9%	35
Ratios																			
Operating man	rgin	18.5%	18.5%	20.7%	20.0%	20.0%	19.8%	17.9%	36.4%	20.0%	18.6%	23.2%	18.5%	18.1%	17.5%	17.2%	17.8%	14.9%	16
Net margin		13.7%	13.6%	17.1%	15.2%	14.8%	15.2%	13.5%	31.8%	15.4%	13.1%	18.4%	14.0%	13.9%	13.1%	12.9%	13.5%	10.8%	11.
EBITDA margi	in	24.6%	24.6%	27.0%	26.4%	26.7%	26.2%	24.5%	43.1%	26.8%	25.7%	30.0%	25.8%	26.1%	25.5%	26.0%	25.9%	25.3%	26.
Capex/Sales		9.2%	6.2%	19.3%	8.7%	11.4%	11.4%	5.8%	12.6%	8.3%	19.7%	11.6%	14.9%	21.4%	24.2%	23.5%	21.1%	24.4%	8.

(NIS millions, except for EPS)	FY 2008	Q1 2009	Q2 2009	Q3 2009	Q4 2009	FY 2009	Q1 2010	Q2 2010	Q3 2010	Q4 2010	FY 2010	Q1 2011	Q2 2011	Q3 2011	Q4 2011	FY 2011	Q1 2012	Q2 2012
yes																		
Key Income Statement Metrics																		
Revenues	1,513	384	376	380	390	1,530	391	396	395	400	1,583	406	404	405	404	1,619	417	409
QoQ Change		2.0%	-2.0%	1.2%	2.5%		0.3%	1.2%	-0.2%	1.2%		1.3%	-0.4%	0.4%	-0.4%		3.2%	-1.9%
YoY Change	6.9%	0.6%	-1.0%	1.4%	3.7%	1.2%	2.0%	5.3%	3.9%	2.6%	3.4%	3.6%	2.0%	2.6%	0.9%	2.3%	2.8%	1.29
Operating profit	177	66	59	61	63	248	59	7	72	41	178	61	65	63	105	295	52	74
QoQ Change		19.2%	-10.5%	2.7%	3.1%		-6.2%	-87.6%	884.8%	-43.4%		51.2%	6.4%	-3.0%	65.4%		-50.8%	44.3%
YoY Change	216.3%	145.6%	38.8%	15.7%	13.0%	40.1%	-11.0%	-87.7%	18.3%	-35.1%	-28.2%	4.6%	796.5%	-11.7%	158.2%	65.4%	-15.9%	14.09
Net profit	-265	-1	-95	-88	-38	-222	-8	-143	-78	-84	-314	-73	-88	-76	8	-230	-64	-107
QoQ Change		-93.4%	8152.7%	-7.0%	-57.4%		-78.1%	1627.2%	-45.1%	7.5%		-12.9%	20.4%	-14.1%	-110.6%		-897.3%	67.0%
YoY Change	125.1%	-98.2%	-4.2%	7.7%	115.5%	-16.0%	617.0%	50.1%	-11.4%	123.5%	41.0%	787.6%	-38.1%	-3.1%	-109.5%	-26.8%	-13.0%	20.7%
Depreciation & amortization	250	57	56	59	63	234	64	68	68	85	285	69	71	74	63	276	66	54
QoQ Change		-14.1%	-1.7%	6.1%	7.2%		0.9%	6.9%	-0.6%	25.4%		-19.3%	3.7%	4.1%	-15.5%		5.2%	-18.3%
YoY Change	-8.5%	-12.6%	-8.3%	0.3%	-4.1%	-6.3%	12.7%	22.7%	15.0%	34.6%	21.6%	7.6%	4.3%	9.3%	-26.4%	-2.9%	-4.0%	-24.4%
EBITDA	427	122	115	120	126	482	122	75	140	126	463	130	136	137	167	571	118	128
QoQ Change		1.1%	-6.4%	4.3%	5.1%		-2.6%	-38.4%	84.9%	-10.0%		3.5%	5.0%	0.7%	21.8%		-29.5%	8.7%
YoY Change	29.7%	33.8%	11.1%	7.6%	3.8%	13.0%	0.0%	-34.2%	16.7%	-0.1%	-4.0%	6.1%	80.8%	-1.5%	33.3%	23.4%	-9.2%	-6.0%
Key Cash Flow Metrics																		
Operating cash flow	347	91	93	135	91	410	124	110	126	132	492	141	119	134	119	513	116	100
QoQ Change		-32.0%	3.0%	44.6%	-32.9%		37.1%	-11.9%	15.1%	4.3%		7.4%	-15.9%	13.0%	-11.5%		-2.4%	-13.7%
YoY Change	38.9%	7.8%	188.5%	38.9%	-32.0%	18.1%	37.1%	17.3%	-6.6%	45.1%	20.0%	13.7%	8.4%	6.4%	-9.7%	4.4%	-18.0%	-15.8%
Capital expenditures, gross (accounting)	265	20	71	101	78	270	66	79	82	68	295	79	75	68	69	291	60	88
QoQ Change		-69.7%	255.0%	42.3%	-22.8%		-15.4%	19.7%	3.8%	-16.6%		15.5%	-5.1%	-9.3%	1.5%		-13.0%	46.7%
YoY Change	-11.4%	-71.4%	36.5%	31.2%	18.2%	1.9%	230.0%	11.3%	-18.8%	-12.3%	9.4%	19.7%	-5.1%	-17.1%	0.8%	-1.5%	-24.1%	17.3%
Capital expenditures, gross (cash flow)	238	61	60	87	53	262	61	63	65	89	278	71	64	67	61	264	56	69
QoQ Change		-2.1%	-2.5%	45.9%	-39.6%		15.5%	3.6%	2.3%	38.2%		-20.5%	-9.5%	4.6%	-8.7%		-8.3%	22.8%
YoY Change	-6.7%	-22.6%	51.5%	56.5%	-15.8%	10.1%	-0.7%	5.5%	-25.9%	69.2%	6.4%	16.5%	1.8%	4.1%	-31.2%	-5.0%	-20.7%	7.5%
Capital expenditures, net (cash flow)	238	61	60	87	52	261	61	63	64	89	277	71	64	67	62	264	56	69
QoQ Change		-2.1%	-2.5%	44.9%	-39.6%		16.0%	3.5%	1.1%	40.3%		-20.5%	-9.4%	4.4%	-8.1%		-8.9%	23.0%
YoY Change	-6.7%	-22.6%	51.5%	55.4%	-16.4%	9.7%	-1.0%	5.1%	-26.7%	70.3%	6.2%	16.7%	2.1%	5.5%	-30.8%	-4.5%	-20.7%	7.6%
Free cash flow	109	29	33	48	38	149	63	47	62	42	215	70	54	67	57	249	60	31
QoQ Change		-58.6%	14.4%	44.1%	-20.8%		66.2%	-26.6%	34.1%	-32.4%		66.5%	-22.6%	23.0%	-14.9%		4.6%	-48.2%
YoY Change	NM	522.3%	NM	16.5%	-45.9%	36.2%	116.9%	39.1%	29.5%	10.7%	44.0%	10.9%	17.0%	7.3%	35.0%	15.9%	-15.2%	-43.3%
Ratios																		
Operating margin	11.7%	17.2%	15.7%	15.9%	16.0%	16.2%	15.0%	1.8%	18.1%	10.1%	11.3%	15.1%	16.2%	15.6%	26.0%	18.2%	12.4%	18.2%
Net margin	-17.5%	-0.3%	-25.3%	-23.3%	-9.7%	-14.5%	-2.1%	-36.1%	-19.8%	-21.0%	-19.8%	-18.1%	-21.9%	-18.7%	2.0%	-14.2%	-15.3%	-26.1%
EBITDA margin	28.2%	31.9%	30.5%	31.4%	32.2%	31.5%	31.3%	19.1%	35.3%	31.4%	29.3%	32.0%	33.8%	33.9%	41.5%	35.3%	28.3%	31.4%
Capex/Sales	17.5%	5.2%	18.9%	26.5%	20.0%	17.6%	16.9%	20.0%	20.7%	17.1%	18.7%	19.5%	18.6%	16.8%	17.1%	18.0%	14.4%	21.5%



bezeg	FY	Q1	Q2	Q3	Q4	FY	Q1	Q2	Q3	Q4	FY	Q1	Q2	Q3	Q4	FY	Q1	Q2
	2008	2009	2009	2009	2009	2009	2010	2010	2010	2010	2010	2011	2011	2011	2011	2011	2012	2012

## **Bezeq Fixed-Line**

Key Performance Indicators																		
Total outgoing minutes (in millions)	13,260	3,077	2,972	3,051	2,917	12,017	2,732	2,717	2,629	2,621	10,699	2,521	2,415	2,481	2,340	9,757	2,359	2,22
QoQ Change		-0.8%	-3.4%	2.7%	-4.4%		-6.3%	-0.5%	-3.2%	-0.3%		-3.8%	-4.2%	2.7%	-5.7%		0.8%	-5.6
YoY Change	-9.9%	-11.4%	-10.1%	-9.7%	-6.0%	-9.4%	-11.2%	-8.6%	-13.8%	-10.1%	-11.0%	-7.7%	-11.1%	-5.6%	-10.7%	-8.8%	-6.4%	-7.7
otal incoming minutes (in millions)	6,691	1,654	1,659	1,731	1,674	6,718	1,623	1,634	1,646	1,644	6,547	1,577	1,535	1,602	1,526	6,240	1,543	1,51
QoQ Change		0.4%	0.3%	4.3%	-3.3%		-3.0%	0.7%	0.7%	-0.1%		-4.1%	-2.7%	4.4%	-4.7%		1.1%	-1.6
YoY Change	4.4%	-1.1%	0.5%	0.7%	1.6%	0.4%	-1.9%	-1.5%	-4.9%	-1.8%	-2.5%	-2.8%	-6.1%	-2.7%	-7.2%	-4.7%	-2.2%	-1.1
otal access lines (in 000's)	2,604	2,571	2,540	2,513	2,483	2,483	2,454	2,422	2,394	2,366	2,366	2,358	2,356	2,363	2,367	2,367	2,368	2,33
QoQ Change		-1.3%	-1.2%	-1.1%	-1.2%		-1.2%	-1.3%	-1.2%	-1.2%		-0.3%	-0.1%	0.3%	0.2%		0.0%	-1.4
YoY Change	-5.3%	-4.8%	-4.9%	-4.6%	-4.6%	-4.6%	-4.6%	-4.6%	-4.7%	-4.7%	-4.7%	15.0%	-2.7%	-1.3%	0.0%	0.0%	0.4%	-0.9
RPL - Voice & fixed fees (in NIS)	83	82	81	83	83	82	80	81	82	83	81	79	77	78	70	76	74	73
QoQ Change		0.0%	-1.2%	2.5%	0.0%		-3.6%	1.3%	1.2%	1.2%		-4.8%	-2.5%	1.3%	-10.3%		5.7%	-1.49
YoY Change	-4.6%	-3.5%	-1.2%	-2.4%	1.2%	-1.2%	-2.4%	0.0%	-1.2%	0.0%	-1.2%	-1.3%	-4.9%	-4.9%	-15.7%	-6.2%	-6.3%	-5.29
hurn rate (%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3.2%	2.7%	2.7%	2.7%	11.3%	3.1%	3.89
roadband Internet lines (in 000's)	1,005	1,011	1,016	1,026	1,035	1,035	1,045	1,051	1,056	1,066	1,066	1,079	1,088	1,100	1,111	1,111	1,121	1,13
QoQ Change	•	0.6%	0.5%	1.0%	0.9%	,	1.0%	0.6%	0.5%	0.9%	•	1.2%	0.8%	1.1%	1.0%	,	0.9%	1.3
YoY Change	4.4%	4.2%	3.5%	3.2%	3.0%	3.0%	3.4%	3.4%	2.9%	3.0%	3.0%	3.3%	3.5%	4.2%	4.2%	4.2%	3.9%	4.4
roadband Internet ARPU (in NIS)	67	67	67	70	70	69	73	72	76	78	75	79	80	81	81	80	84	80
QoQ Change		1.5%	0.0%	4.5%	0.0%		4.3%	-1.4%	5.6%	2.6%		1.3%	1.3%	1.3%	0.0%		3.7%	-4.89
YoY Change	4.7%	-1.5%	1.5%	4.5%	6.1%	3.0%	9.0%	7.5%	8.6%	11.4%	8.7%	8.2%	11.1%	6.6%	3.8%	6.7%	6.3%	0.09
GN subscribers as % of total internet																		
ubscribers covered by NGN network	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	40%	43%	47%	51%	51%	55%	57%
verage broadband speed per subscriber (end																		
f period, Mbps)	2.2	2.3	2.4	2.5	2.7	2.7	3.0	3.4	3.8	4.3	4.3	4.8	5.3	6.0	6.7	6.7	7.5	8.
QoQ Change		4.5%	4.3%	4.2%	8.0%		11.1%	13.3%	11.8%	13.2%	4.0	11.6%	10.4%	13.2%	11.7%	<b>V.</b> ,	11.9%	10.79
YoY Change	29.4%	21.1%	20.0%	19.0%	22.7%	22.7%	30.4%	41.7%	52.0%	59.3%	59.3%	60.0%	55.9%	57.9%	55.8%	55.8%	56.3%	56.69
umber of employees	7.530	7.545	7,399	7,335	7,364	7.364	7,332	7,325	7,299	7,216	7.216	7,216	7,123	7,087	7,076	7.076	7,208	7,27
QoQ Change	,	0.2%	-1.9%	-0.9%	0.4%	,	-0.4%	-0.1%	-0.4%	-1.1%	,	0.0%	-1.3%	-0.5%	-0.2%	,	1.9%	0.99
YoY Change	-1.1%	1.2%	-0.4%	-1.1%	-2.2%	-2.2%	-2.8%	-1.0%	-0.5%	-2.0%	-2.0%	-1.6%	-2.8%	-2.9%	-1.9%	-1.9%	-0.1%	2.19

1	I	B
b	eze	20

Churn rate (%)

revenues

VAS revenues as % of total cellular service

YoY Change

N/A

16.3%

19.1%

bezeq	FY 2008	Q1 2009	Q2 2009	Q3 2009	Q4 2009	FY 2009	Q1 2010	Q2 2010	Q3 2010	Q4 2010	FY 2010	Q1 2011	Q2 2011	Q3 2011	Q4 2011	FY 2011	Q1 2012	Q2 2012
Pelephone																		
Key Performance Indicators																		
Subscribers (in 000's)	2,649	2,669	2,694	2,721	2,766	2,766	2,789	2,807	2,825	2,857	2,857	2,861	2,827	2,842	2,847	2,847	2,876	2,859
QoQ Change		0.8%	0.9%	1.0%	1.7%	·	0.8%	0.6%	0.6%	1.1%	·	0.1%	-1.2%	0.5%	0.2%	·	1.0%	-0.6%
YoY Change	1.0%	2.9%	2.2%	0.9%	4.4%	4.4%	4.5%	4.2%	3.8%	3.3%	3.3%	2.6%	0.7%	0.6%	-0.4%	-0.4%	0.5%	1.1%
MOU (per sub, per month)	352	323	329	339	339	333	336	348	347	364	349	359	370	385	384	375	399	409
QoQ Change		-3.6%	1.9%	3.0%	0.0%		-0.9%	3.6%	-0.3%	4.9%		-1.4%	3.1%	4.1%	-0.3%		3.9%	2.5%
YoY Change	-0.6%	-9.0%	-8.1%	-5.6%	1.2%	-5.4%	4.0%	5.8%	2.4%	7.4%	4.8%	6.8%	6.3%	11.0%	5.5%	7.4%	11.1%	10.5%
ADDIT (in NIC)	A1/A	A1/A	A1/A	A1/A	A//A	A1/A	110	111	113	109	111	110	109	107	100	107	97	99
ARPU (in NIS)  QoQ Change	N/A	N/A	N/A	N/A	N/A	N/A	110	0.9%	1.8%	-3.5%	1111	0.9%	-0.9%	-1.8%	-6.5%	107	-3.0%	2.1%

3.4%

20.0% 20.8% 19.6%

13.8%

0.0%

5.0%

3.5%

22.6% 23.0% 24.5% 25.0%

3.9%

15.3%

23.8%

-1.8%

6.6%

32.1% 34.5% 36.3% 39.5%

-5.3%

6.1%

-8.3%

5.3%

-3.6%

22.9%

35.5%

-11.8%

3.9%

39.6% 39.0%

-9.2%

6.0%

yes																		
Key Performance Indicators																		
Subscribers (in 000's)	560	560	562	567	571	571	571	573	575	578	578	580	581	585	586	586	585	582
QoQ Cha	nge	0.0%	0.4%	0.9%	0.7%		0.0%	0.4%	0.3%	0.5%		0.3%	0.2%	0.7%	0.2%		-0.2%	-0.5%
YoY Cha	nge 2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	1.4%	1.2%	1.2%	1.6%	1.4%	1.7%	1.4%	1.4%	0.9%	0.2%
ARPU (in NIS)	228	228	224	224	229	226	229	231	229	231	230	234	232	232	229	232	237	234
QoQ Cha	nge	1.3%	-1.8%	0.0%	2.2%		0.0%	0.9%	-0.9%	0.9%		1.3%	-0.9%	0.0%	-1.3%		3.5%	-1.3%
YoY Cha	nge 5.1%	-1.3%	-2.6%	-0.9%	1.8%	-0.9%	0.4%	3.1%	2.2%	0.9%	1.8%	2.2%	0.4%	1.3%	-0.9%	0.9%	1.3%	0.9%
Churn rate (%)	N/A	3.7%	3.1%	3.3%	3.2%	13.3%	3.5%	3.1%	3.3%	3.1%	13.0%	3.3%	2.9%	2.8%	2.8%	11.9%	3.6%	3.9%



## **GLOSSARY**

#### Glossary

ARPL

ARPU

EBITDA = Earnings Before Interest, Taxes, Depreciation & Amortization; ttm = trailing twelve months

Free cash flow = Operating cash flows less net capital expenditures

Net capital expenditures = Purchase of property, plant & equipment (PPE), plus investments in intangible assets, less proceeds from the sale of PPE

Average revenue per lineAverage revenue per user

MOU = Minutes of use
N/A = Not available
N/M = Not meaningful