

## Bezeq Facts \& Figures Q3 2021

Three months ending September 30, 2021
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The data in this metrics file contains partial information from the public reports of Bezeq under the Israeli Securities Law for which the Hebrew reports can be accessed at the Israeli Securities Authority's website. The metrics file is not a substitute for a review of the detailed reports of Bezeq.

| Bezeq (NIS millions) | $\begin{gathered} \text { FY } \\ 2017 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2018 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} 9 M \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} 9 M \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2021 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2021 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2021 \\ \hline \end{gathered}$ | $\begin{array}{r} 9 M \\ 2021 \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bezeq Group |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Key Income Statement Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Revenues | 9,789 | 9,321 | 2,256 | 2,224 | 2,247 | 6,727 | 2,202 | 8,929 | 2,187 | 2,155 | 2,178 | 6,520 | 2,203 | 8,723 | 2,221 | 2,200 | 2,142 | 6,563 |
| QoQ Change YoY Change |  | -4.8\% |  | -1.4\% | 1.0\% |  | -2.0\% | -4.2\% | $\begin{aligned} & -0.7 \% \\ & -3.1 \% \end{aligned}$ | $\begin{aligned} & -1.5 \% \\ & -3.1 \% \end{aligned}$ | $\begin{aligned} & 1.1 \% \\ & -3.1 \% \end{aligned}$ | -3.1\% | $1.1 \%$ $0.0 \%$ | -2.3\% | $0.8 \%$ $1.6 \%$ | -0.9\% 2.1\% | $-2.6 \%$ $-1.7 \%$ | 0.7\% |
| Depreciation, amortization \& impairment | 1,715 | 2,189 | 466 | 478 | 481 | 1,425 | 487 | 1,912 | 451 | 459 | 464 | 1,374 | 463 | 1,837 | 476 | 465 | 466 | 1,407 |
| QoQ Change YoY Change |  | 27.6\% |  | 2.6\% | 0.6\% |  | 1.2\% | -12.7\% | $-7.4 \%$ $-3.2 \%$ | $1.8 \%$ $-4.0 \%$ | $1.1 \%$ <br> $-3.5 \%$ | ${ }^{-3.6 \%}$ | $-0.2 \%$ $-4.9 \%$ | -3.9\% | 2.8\% $5.5 \%$ | -2.3\% | 0.2\% | 2.4\% |
| Salaries | 2,005 | 1,992 | 492 | 489 | 474 | 1,455 | 478 | 1,933 | 479 | 444 | 474 | 1,397 | 494 | 1,891 | 480 | 467 | 468 | 1,415 |
| QoQ Change YoY Change |  | -0.6\% |  | -0.6\% | -3.1\% |  | 0.8\% | -3.0\% | $0.2 \%$ | $-7.3 \%$ | $6.8 \%$ $0.0 \%$ | -4.0\% | 4.2\% $3.3 \%$ | -2.2\% | -2.8\% | $-2.7 \%$ | $0.2 \%$ | 1.3\% |
| Other operating expenses (income), net | (19) | 634 | (25) | (414) | 39 | -400 | 179 | (221) | (3) | (19) | (7) | (29) | 103 | 74 | (152) | 2 | 7 | (143) |
| Loss from impairment of assets | 87 | 1,675 | - | 951 | - | 951 | 196 | 1,147 | - | - | 268 | 268 | 25 | 293 | - | - | - | - |
| Operating profit (loss) | 2,098 | (582) | 504 | (102) | 440 | 842 | 8 | 850 | 459 | 511 | 189 | 1,159 | 296 | 1,455 | 586 | 469 | 459 | 1,514 |
| QoQ Change YoY Change |  | NM |  | NM | NM |  | -98.2\% | N/M | N/M $-8.9 \%$ | $\begin{gathered} 11.3 \% \\ N / M \end{gathered}$ | $\begin{aligned} & -63.0 \% \\ & -57.0 \% \\ & \hline \end{aligned}$ | 37.6\% | $\begin{gathered} 56.6 \% \\ 3600.0 \% \end{gathered}$ | 71.2\% | $\begin{aligned} & 98.0 \% \\ & 27.7 \% \end{aligned}$ | $\begin{aligned} & -20.0 \% \\ & -8.2 \% \end{aligned}$ | -2.1\% $142.9 \%$ | 30.6\% |
| Finance expenses (income), net Yoy Change | 417 | 435 | 99 | 136 | 205 | 440 | 109 | 549 | 34 | 159 | 80 | 273 | 98 | 371 | 51 | 84 | 100 | 235 |
| QoQ Change |  |  |  | 37.4\% | 50.7\% |  | -46.8\% |  | -68.8\% | 367.6\% | -49.7\% |  | 22.5\% |  | -48.0\% | 64.7\% | 19.0\% |  |
| Income taxes |  | 4.3\% |  |  |  |  |  | 26.2\% | -65.7\% | 16.9\% | -61.0\% | -38.0\% | -10.1\% | -32.4\% | 50.0\% | -47.2\% | 25.0\% | -13.9\% |
|  | 453 | 72 | 110 | 1,340 | 56 | 1,506 | (13) | 1,493 | 98 | 83 | 83 | 264 | 24 | 288 | 127 | 91 | 75 | 293 |
| QoQ Change |  |  |  |  | -95.8\% |  | -123.2\% |  | -853.8\% | -15.3\% | 0.0\% |  | -71.1\% |  | 429.2\% | -28.3\% | -17.6\% |  |
| Net profit (loss) - reported YoY Change |  | ${ }^{-84.1 \%}$ | 295 |  | 177 |  |  | $(1,194)$ | $-10.9 \%$ 327 | -93.8\% | 48.2\% | -82.5\% | NM | $-80.7 \%$ 796 | 29.6\% | 9.6\% | -9.6\% | $11.0 \%$ 986 |
| Qet proQ Change |  | $(1,092)$ |  | (1,579 | NM | $(1,107)$ | NM |  | N/M | -17.7\% | -90.3\% |  | 569.2\% |  | 134.5\% | -27.9\% | -3.4\% |  |
| YoY Change |  | NM |  |  |  |  |  | 9.3\% | 10.8\% | $N / M$ | -85.3\% | -156.2\% | NM | NM | 24.8\% | 9.3\% | 992.3\% | 58.5\% |
| ADJUSTED NET PROFIT | 1,296 | 961 | 286 | 217 | 207 | 710 | 203 | 913 | 325 | 252 | 290 | 867 | 277 | 1,144 | 299 | 304 | 295 | 898 |
| EBITDA, reported | 3,813 | 1,607 | 970 | 376 | 921 | 2,267 | 495 | 2,762 | 910 | 970 | 653 | 2,533 | 759 | 3,292 | 1,062 | 934 | 925 | 2,921 |
| QoQ Change YoY Change |  | -57.9\% |  | -61.2\% | 144.9\% |  | -46.3\% | 71.9\% | ${ }_{-6.8}^{83}$ | 6.6\% 158.0\% | - ${ }^{-32.7 \%}$ | 11.7\% | $16.2 \%$ $53.3 \%$ | 19.2\% | 39.9\% | $-12.1 \%$ $-3.7 \%$ | -1.0\% | 15.3\% |
| ADJUSTED EBITDA Yoy Change | 3,881 | 3,916 | 945 | 913 | 960 | 2,818 | 870 | 3,688 | 907 | 951 | 914 | 2,772 | 887 | 3,659 | 918 | 944 | 938 | 2,800 |
| QoQ Change |  |  |  | -3.4\% | 5.1\% |  | -9.4\% |  | 4.3\% | 4.9\% | -3.9\% |  | -3.0\% |  | 3.5\% | 2.8\% | -0.6\% |  |
| Earnings Per Share - Diluted (NIS) YoY Change |  | 0.9\% |  |  |  |  |  | -5.8\% | -4.0\% | 4.2\% | -4.8\% | -1.6\% | 2.0\% | -0.8\% | 1.2\% | -0.7\% | 2.6\% | 1.0\% |
|  | 0.45 | (0.39) | 0.11 | (0.57) | 0.06 | (0.40) | (0.03) | (0.43) | 0.12 | 0.10 | 0.01 | 0.23 | 0.06 | 0.29 | 0.15 | 0.11 | 0.10 | 0.36 |
| Shares Outstanding - Diluted | 2,765 | 2,765 | 2,765 | 2,765 | 2,765 | 2,765 | 2,765 | 2,765 | 2,765 | 2,765 | 2,765 | 2,765 | 2,765 | 2,765 | 2,765 | 2,765 | 2,765 | 2,765 |
| Operating \& General Expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total operating \& general expenses | 3,903 | 3,413 | 819 | 822 | -1.1\% | 2,454 | 854 $5.0 \%$ | 3,308 | $801$ | $760$ | $790$ | 2,351 | 822 | 3,173 | $831$ | $\begin{aligned} & 797 \\ & \hline-100 \end{aligned}$ | $742$ | 2,370 |
| YoY Change |  | -12.6\% |  |  |  |  |  | -3.1\% | -2.2\% | -7.5\% | -2.8\% | -4.2\% | -3.7\% | -4.1\% | 3.7\% | 4.9\% | -6.1\% | 0.8\% |
| Interconnect \& payments to telecom operators | 805 | 789 | 189 | 194 | 193 | 576 | 181 | 757 | 185 | 201 | 199 | 585 | 191 | 776 | 182 | 180 | 173 | 535 |
| Yoy Change |  | -2.0\% |  | 2.6\% | -0.5\% |  |  | -4.1\% | -2.1\% | 8.6\% 3.6\% | -7.0\% | 1.6\% | 5.5\% | 2.5\% | -1.6\% | -10.4\% | -13.1\% | 8.5\% |
| Terminal equipment \& materials | 867 | 771 | 191 | 181 | 202 | 574 | 232 | 806 | 188 | 176 | 189 | 553 | 194 | 747 | 221 | 200 | 146 | 567 |
| QoQ Change |  |  |  | -5.2\% | 11.6\% |  | 14.9\% |  | -19.0\% | -6.4\% | 7.4\% |  | 2.6\% |  | 13.9\% | -9.5\% | -27.0\% |  |
| YoY Change |  | -11.1\% |  |  |  |  |  | 4.5\% | -1.6\% | -2.8\% | -6.4\% | -3.7\% | -16.4\% | -7.3\% | 17.6\% | 13.6\% | -22.8\% | 2.5\% |
| Content | 636 | 653 | 160 | 176 | 149 | 485 | 159 | 644 | 164 | 143 | 135 | 442 | 147 | 589 | 144 | 133 | 128 | 405 |
|  |  |  |  | 10.0\% | -15.3\% |  | 6.7\% |  | 3.1\% | -12.8\% | -5.6\% |  | 8.9\% |  | -2.0\% | -7.6\% | -3.8\% |  |
| YoY Change |  | 2.7\% |  |  |  |  |  | -1.4\% | 2.5\% | -18.8\% | -9.4\% | -8.9\% | -7.5\% | -8.5\% | -12.2\% | -7.0\% | -5.2\% | -8.4\% |
| Marketing \& general | 595 | 555 | 123 | 118 | 120 | 361 | 128 | 489 | 117 | 114 | 117 | 348 | 114 | 462 | 124 | 127 | 138 | 389 |
| Qoo Change YoY Change |  | -6.7\% |  | -4.1\% | 1.7\% |  | 6.7\% | -11.9\% | $-8.6 \%$ $-4.9 \%$ | -2.6\% | 2.6\% | -3.6\% | -2.6\% $-10.9 \%$ | -5.5\% | 8.8\% $6.0 \%$ | 2.4\% | 8.7\% 17.9\% | 11.8\% |
| Maintenance of buildings and sites | 584 | 286 | 68 | 65 | 70 | 203 | 68 | 271 | 65 | 46 | 68 | 179 | 67 | 246 | 60 | 59 | 62 | 181 |
| ( Qoo Change |  |  |  | -4.4\% | 7.7\% |  | -2.9\% |  | -4.4\% | -29.2\% | 47.8\% |  | -1.5\% |  | -10.4\% | -1.7\% | 5.1\% |  |
| Services and maintenance by sub-contractors | 260 | 277 | 70 | 68 | 63 | 201 | 69 | 270 | 68 | 71 | 68 | 207 | 96 | 303 | 86 | 88 | -818 | 249 |
| QoQ Change |  |  |  | -2.9\% | -7.4\% |  | 9.5\% |  | -1.4\% | 4.4\% | -4.2\% |  | 41.2\% |  | -10.4\% | -4.7\% | -1.2\% |  |
| Vehicle maintenance YoY Change |  | 6.5\% |  |  |  |  |  | -2.5\% | -2.9\% | 4.4\% | 7.9\% | 3.0\% | 39.1\% | 12.2\% | 26.5\% | 15.5\% | 19.1\% | 20.3\% |
|  | 156 | 82 | 18 | 20 | 16 | 54 | 17 | 71 | 14 | 9 | 14 | 37 | 13 | 50 | 14 | 16 | 14 | 44 |
| QoQ Change |  |  |  | 11.1\% | -20.0\% |  | 6.3\% |  | -17.6\% | -35.7\% | 55.6\% |  | -7.1\% |  | 7.7\% | 14.3\% | -12.5\% |  |
| Yoy Change |  | -47.4\% |  |  |  |  |  | -13.4\% | -22.2\% | -55.0\% | -12.5\% | -31.5\% | -23.5\% | -29.6\% | 0.0\% | 77.8\% | 0.0\% | 18.9\% |
| Ratios |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net marginEBITDA margin | 12.5\% | -11.7\% | 13.1\% | -71.0\% | 7.9\% | -16.5\% | -4.0\% | -13.4\% | 15.0\% | 12.5\% | 1.2\% | 9.5\% | 7.9\% | 9.1\% | 18.4\% | 13.4\% | 13.3\% | 15.0\% |
|  | 39.0\% | 17.2\% | 43.0\% | 16.9\% | 41.0\% | 33.7\% | 22.5\% | 30.9\% | 41.6\% | 45.0\% | 30.0\% | 38.8\% | 34.5\% | 37.7\% | 47.8\% | 42.5\% | 43.2\% | 44.5\% |
| Capex/Sales | 15.6\% | 18.5\% | 16.5\% | 23.6\% | 14.6\% | 18.2\% | 14.7\% | 17.4\% | 15.5\% | 16.3\% | 20.3\% | 17.3\% | 16.7\% | 17.2\% | 20.6\% | 19.0\% | 20.8\% | 20.1\% |


| $\sum_{\text {Bezeq }}$ (NIS millions) | $\begin{gathered} \text { FY } \\ 2017 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2018 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { 9M } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} 9 M \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2021 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2021 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2021 \\ \hline \end{gathered}$ | $\begin{gathered} 9 M \\ 2021 \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bezeq Group |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Key Cash Flow Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating cash flow | 3,525 | 3,512 | 765 | 624 | 787 | 2,176 | 748 | 2,924 | 879 | 561 | 830 | 2,270 | 950 | 3,220 | 700 | 594 | 914 | 2,208 |
| QoQ Change |  |  |  | -18.4\% | 26.1\% |  | -5.0\% |  | 17.5\% | -36.2\% | 48.0\% |  | 14.5\% |  | -26.3\% | -15.1\% | 53.9\% |  |
| YoY Change |  | -0.4\% |  |  |  |  |  | -16.7\% | 14.9\% | -10.1\% | 5.5\% | 4.3\% | 27.0\% | 10.1\% | -20.4\% | 5.9\% | 10.1\% | -2.7\% |
| Capital expenditures, gross (cash) | 1,530 | 1,727 | 373 | 525 | 329 | 1,227 | 324 | 1,551 | 338 | 351 | 442 | 1,131 | 368 | 1,499 | 458 | 418 | 445 | 1,321 |
| QoQ Change |  |  |  | 40.8\% | -37.3\% |  | -1.5\% |  | 4.3\% | 3.8\% | 25.9\% |  | -16.7\% |  | 24.5\% | -8.7\% | 6.5\% |  |
| YoY Change |  | 12.9\% |  |  |  |  |  | -10.2\% | -9.4\% | -33.1\% | 34.3\% | -7.8\% | 13.6\% | -3.4\% | 35.5\% | 19.1\% | 0.7\% | 16.8\% |
| Proceeds from sale of assets | 98 | 235 | 41 | 341 | 15 | 397 | 12 | 409 | 8 | 20 | 3 | 31 | 117 | 148 | 183 | 1 | 5 | 189 |
| QoQ Change |  |  |  | 731.7\% | -95.6\% |  | -20.0\% |  | -33.3\% | 150.0\% | -85.0\% |  | 3800.0\% |  | 56.4\% | -99.5\% | 400.0\% |  |
| YoY Change |  | 139.8\% |  |  |  |  |  | 74.0\% | -80.5\% | -94.1\% | -80.0\% | -92.2\% | 875.0\% | -63.8\% | 2187.5\% | -95.0\% | 66.7\% | 509.7\% |
| Capital expenditures, net (cash) | 1,432 | 1,492 | 332 | 184 | 314 | 830 | 312 | 1,142 | 330 | 331 | 439 | 1,100 | 251 | 1,351 | 275 | 417 | 440 | 1,132 |
| QoQ Change |  |  |  | -44.6\% | 70.7\% |  | -0.6\% |  | 5.8\% | 0.3\% | 32.6\% |  | -42.8\% |  | 9.6\% | 51.6\% | 5.5\% |  |
| Yoy Change |  | 4.2\% |  |  |  |  |  | -23.5\% | -0.6\% | 79.9\% | 39.8\% | 32.5\% | -19.6\% | 18.3\% | -16.7\% | 26.0\% | 0.2\% | 2.9\% |
| Lease payments (IFRS 16) |  | 422 | 117 | 90 | 115 | 322 | 92 | 414 | 113 | 86 | 106 | 305 | 86 | 391 | 102 | 92 | 97 | 291 |
| Free cash flow | 2,093 | 1,598 | 316 | 350 | 358 | 1,024 | 344 | 1,368 | 436 | 144 | 285 | 865 | 613 | 1,478 | 323 | 85 | 377 | 785 |
| QoQ Change |  |  |  | 10.8\% | 2.3\% |  | -3.9\% |  | 26.7\% | -67.0\% | 97.9\% |  | 115.1\% |  | -47.3\% | -73.7\% | 343.5\% |  |
| YoY Change |  | -23.7\% |  |  |  |  |  | -14.4\% | 38.0\% | -58.9\% | -20.4\% | -15.5\% | 78.2\% | 8.0\% | -25.9\% | -41.0\% | 32.3\% | -9.2\% |
| Working Capital |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Change in trade \& other receivables | 206 | 269 | (18) | 45 | 20 | 47 | 56 | 103 | (44) | - | 26 | (18) | 75 | 57 | (59) | 12 | 17 | (30) |
| Change in inventory | (35) | (5) | (9) | - | 4 | (5) | (14) | (19) | (17) | (3) | 10 | (10) | 23 | 13 | (18) | 3 | 1 | (14) |
| Change in trade \& other payables | 9 | (132) | 6 | (176) | 50 | (120) | 43 | (77) | 98 | (223) | 34 | (91) | 108 | 17 | 26 | (184) | 60 | (98) |
| Change in provisions | 15 | 81 | (30) | 3 | (5) | (32) | (17) | (49) | - | (3) | (8) | (11) | 3 | (8) | (29) | (3) | (2) | (34) |
| Change in employee benefits | (33) | 489 | (46) | (52) | (58) | (156) | 106 | (50) | (88) | (78) | (66) | (232) | 40 | (192) | (37) | (93) | (20) | (150) |
| Change in other liabilities | (34) | - | (12) | 6 | (11) | (17) | 9 | (8) | (7) | - | (5) | (12) | 18 | (1) | 2 | 1 | 3 | 6 |
| Total changes in assets and liabilities | 128 | 702 | (109) | (174) | 0 | (283) | 183 | (100) | (58) | (307) | (9) | (374) | 260 | (114) | (115) | (264) | 59 | (320) |
| Income tax paid, net | 446 | 467 | 49 | 104 | 89 | 242 | 83 | 325 | - | 86 | 78 | 164 | 79 | 243 | 135 | 83 | 84 | 302 |
| Interest paid | 415 | 421 | 5 | 185 | 21 | 211 | 181 | 392 | 5 | 154 | 5 | 164 | 150 | 314 | 5 | 123 | 7 | 135 |
| Funds From Operations (FFO) | 3,397 | 2,810 | 757 | 708 | 672 | 2,137 | 887 | 3,024 | 824 | 782 | 733 | 2,339 | 995 | 3,334 | 713 | 766 | 758 | 2,237 |

## Bezeq Group

| Balance Sheet |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cash \& cash equivalents | 890 | 1,265 | 971 | 639 | 400 | 927 | 708 | 897 | 840 | 1,124 | 907 | 1,019 |
| Investments | 1,404 | 1,347 | 1,944 | 1,750 | 1,195 | 1,114 | 1,221 | 1,306 | 724 | 663 | 739 | 771 |
| Trade receivables | 1,775 | 1,752 | 1,737 | 1,727 | 1,677 | 1,674 | 1,698 | 1,692 | 1,621 | 1,648 | 1,661 | 1,672 |
| Other receivables | 284 | 298 | 308 | 341 | 342 | 357 | 340 | 332 | 178 | 209 | 195 | 192 |
| Inventory | 97 | 102 | 100 | 94 | 96 | 109 | 110 | 96 | 73 | 87 | 82 | 70 |
| Assets held for sale | - | - | - | - | 43 | 45 | 46 | 46 | 10 | 2 | - | 36 |
| Total current assets | 4,450 | 4,764 | 5,060 | 4,551 | 3,753 | 4,226 | 4,123 | 4,369 | 3,446 | 3,733 | 3,584 | 3,760 |
| Trade and other receivables | 470 | 511 | 535 | 442 | 477 | 476 | 454 | 525 | 514 | 512 | 513 | 496 |
| Broadcasting rights | 60 | 69 | 59 | 63 | 59 | 65 | 65 | 67 | 67 | 62 | 60 | 57 |
| Right-of-use assets | 1,504 | 1,444 | 1,394 | 1,361 | 1,308 | 1,394 | 1,329 | 1,276 | 1,804 | 1,735 | 1,786 | 1,763 |
| Fixed assets | 6,214 | 6,215 | 6,245 | 6,217 | 6,039 | 6,072 | 6,076 | 6,069 | 6,131 | 6,182 | 6,267 | 6,266 |
| Intangible assets | 1,919 | 1,923 | 977 | 968 | 916 | 916 | 935 | 952 | 929 | 937 | 938 | 927 |
| Deferred tax assets | 1,205 | 1,193 | 12 | 18 | 81 | 61 | 57 | 53 | 108 | 57 | 42 | 37 |
| Deferred expenses and non-current investments | 468 | 472 | 474 | 477 | 358 | 364 | 361 | 233 | 242 | 330 | 323 | 226 |
| Investment property | 58 | 58 | - | - | - | - | - | - | - | - | - | - |
| Total non-current assets | 11,898 | 11,885 | 9,696 | 9,546 | 9,238 | 9,348 | 9,277 | 9,175 | 9,795 | 9,815 | 9,929 | 9,772 |
| Total assets | 16,348 | 16,649 | 14,756 | 14,097 | 12,991 | 13,574 | 13,400 | 13,544 | 13,241 | 13,548 | 13,513 | 13,532 |
| Debentures, loans and borrowings | 1,542 | 1,538 | 1,625 | 1,126 | 1,007 | 1,002 | 955 | 957 | 786 | 785 | 743 | 745 |
| Lease liability | 445 | 422 | 434 | 427 | 416 | 415 | 399 | 387 | 415 | 402 | 432 | 440 |
| Trade and other payables | 1,855 | 2,010 | 1,600 | 1,681 | 1,614 | 1,834 | 1,580 | 1,669 | 1,759 | 1,793 | 1,567 | 1,699 |
| Current tax liabilities | - | 10 | 20 | 15 | - | 51 | 46 | 46 | - | - | - | - |
| Employee benefits | 581 | 500 | 443 | 365 | 654 | 587 | 486 | 441 | 482 | 442 | 462 | 439 |
| Provisions | 175 | 145 | 148 | 143 | 125 | 125 | 122 | 113 | 117 | 87 | 84 | 83 |
| Total current liabilities | 4,598 | 4,625 | 4,270 | 3,757 | 3,816 | 4,014 | 3,588 | 3,613 | 3,559 | 3,509 | 3,288 | 3,406 |
| Loans and debentures | 9,637 | 9,618 | 9,709 | 9,393 | 8,551 | 8,535 | 8,517 | 8,507 | 7,614 | 7,611 | 7,569 | 7,279 |
| Lease liability | 1,106 | 1,061 | 1,022 | 989 | 969 | 1,049 | 1,017 | 971 | 1,492 | 1,438 | 1,477 | 1,457 |
| Employee benefits | 445 | 482 | 487 | 539 | 356 | 314 | 344 | 334 | 335 | 337 | 226 | 228 |
| Derivative and other liabilities | 174 | 168 | 163 | 178 | 139 | 163 | 176 | 342 | 307 | 282 | 273 | 178 |
| Deferred tax liabilities | 56 | 54 | 53 | 50 | 43 | 46 | 46 | 48 | 32 | 34 | 40 | 44 |
| Provisions | 38 | 39 | 39 | 39 | 49 | 50 | 50 | 54 | 52 | 49 | 49 | 49 |
| Total non-current liabilities | 11,456 | 11,422 | 11,473 | 11,188 | 10,107 | 10,157 | 10,150 | 10,256 | 9,832 | 9,751 | 9,634 | 9,235 |
| Total equity | 294 | 602 | (987) | (848) | (932) | (597) | (338) | (325) | (150) | 288 | 591 | 891 |
| Gross debt | 11,179 | 11,156 | 11,334 | 10,519 | 9,558 | 9,537 | 9,472 | 9,464 | 8,400 | 8,396 | 8,312 | 8,024 |
| Cash and short-term investments | 2,294 | 2,612 | 2,915 | 2,389 | 1,595 | 2,041 | 1,929 | 2,203 | 1,564 | 1,787 | 1,646 | 1,790 |
| Net debt | 8,885 | 8,544 | 8,419 | 8,130 | 7,963 | 7,496 | 7,543 | 7,261 | 6,836 | 6,609 | 6,666 | 6,234 |
| Net debt / Adjusted EBITDA (ttm) | 2.5 |  |  |  | 2.4 | 2.3 | 2.3 | 2.2 | 2.1 | 2.0 | 2.0 | 1.9 |


| EBITDA reported | 3,813 | 1,607 | 970 | 376 | 921 | 2,267 | 495 | 2,762 | 910 | 970 | 653 | 2,533 | 759 | 3,292 | 1,062 | 934 | 925 | 2,921 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Other operating expenses (income), net | (19) | 634 | (25) | (414) | 39 | (400) | 179 | (221) | (3) | (19) | (7) | (29) | 103 | 74 | (152) | 2 | 7 | (143) |
| Stock-based compensation | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 8 | 8 | 6 | 22 |
| Loss from impairment of assets | 87 | 1,675 | - | 951 | - | 951 | 196 | 1,147 | - | - | 268 | 268 | 25 | 293 | - | - | - | - |
| ADJUSTED EBITDA | 3,881 | 3,916 | 945 | 913 | 960 | 2,818 | 870 | 3,688 | 907 | 951 | 914 | 2,772 | 887 | 3,659 | 918 | 944 | 938 | 2,800 |
| QoQ Change |  |  | -75.7\% | -3.4\% | 5.1\% |  | -9.4\% |  | 4.3\% | 4.9\% | -3.9\% |  | -3.0\% |  | 3.5\% | 2.8\% | -0.6\% |  |
| Yoy Change |  | 0.9\% |  |  |  |  |  | -5.8\% | -4.0\% | 4.2\% | -4.8\% | -1.6\% | 2.0\% | -0.8\% | 1.2\% | -0.7\% | 2.6\% | 1.0\% |
| ADJUSTED EBITDA Margin | 39.6\% | 42.0\% | 41.9\% | 41.1\% | 42.7\% | 41.9\% | 39.5\% | 41.3\% | 41.5\% | 44.1\% | 42.0\% | 42.5\% | 40.3\% | 41.9\% | 41.3\% | 42.9\% | 43.8\% | 42.7\% |
| Adjusted Net Profit Calculation |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| NET PROFIT reported | 1,223 | $(1,092)$ | 295 | $(1,579)$ | 177 | $(1,107)$ | (87) | $(1,194)$ | 327 | 269 | 26 | 622 | 174 | 796 | 408 | 294 | 284 | 986 |
| Other operating expenses (income), net - Group | (14) | 492 | (9) | (321) | 30 | (300) | 139 | (161) | - | - | - | - | - | - | - | - | - |  |
| Other operating expenses (income), net - Fixed-Line | - | - | - | - | - | - | - | - | (3) | (2) | (4) | (9) | 61 | 52 | (115) | 5 | 6 | (104) |
| Other operating expenses (income), net - Pelephone | - | - | - | - | - | - | - | - | 1 | (3) | - | (2) | 16 | 14 | - | (2) | - | (2) |
| Other operating expenses (income), net - Bezeq Intl | - | - | - | - | - | - | - | - | - | - | - | - | 6 | 6 | - | (1) | (2) | (3) |
| Other operating expenses (income), net - yes | - | - | - | - | - | - | - | - | - | (12) | - | (12) | (3) | (15) | (2) | - |  | (1) |
| Other operating expenses (income), net - Walla | - | - | - | - | - | - | - | - | - | - | - | - | (2) | (2) | - | - | - |  |
| Stock-based compensation | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 8 | 8 | 6 | 22 |
| Loss from impairment of assets (yes and Walla) | 87 | 1,561 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Loss from impairment of Pelephone assets | - | , | - | 951 | - | 951 | - | 951 | - | - | - | - | - | - | - | - | - | - |
| Loss from impairment of Bezeq International assets | - | - | - | - | - | - | 151 | 151 | - | - | 282 | 282 | 25 | 307 | - | - | - | - |
| Profit from increase in value of Walla assets | - | - | - | - | - | - | - | - | - | - | (14) | (14) | - | (14) | - | - | - | - |
| Tax asset write-off | - | - | - | 1,166 | - | 1,166 | - | 1,166 | - | - | - |  | - | - | - | - | - | - |
| ADJUSTED NET PROFIT | 1,296 | 961 | 286 | 217 | 207 | 710 | 203 | 913 | 325 | 252 | 290 | 867 | 277 | 1,144 | 299 | 304 | 295 | 898 |
| QoQ Change |  |  | -78.0\% | -24.0\% | -4.6\% |  | -1.9\% |  | 59.8\% | -22.5\% | 15.1\% |  | -4.5\% |  | 7.9\% | 1.7\% | -2.9\% |  |
| YoY Change |  | -25.8\% |  |  |  |  |  | -5.0\% | 13.8\% | 16.0\% | 40.0\% | 22.1\% | 36.5\% | 25.3\% | -8.0\% | 20.6\% | 1.7\% | 3.6\% |


| $\sum_{\text {Bezeq }}^{8}$ NIS Millions | $\begin{gathered} \text { FY } \\ 2018 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2019 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2020 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2021 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2021 \\ \hline \end{gathered}$ | $\begin{array}{r} \text { Q3 } \\ 2021 \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bezeq Group |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Other Operating Expenses (Income), Net |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Profit from increase to controlling stake in yes | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Profit from the sale of shares in Coral Tel Ltd. | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Profit from the sale of affiliate | (14) | - | - | - | - | - | - | - | - | (22) | (22) | - | - | - |
| Profit from the sale of property, plant and equipment (mainly real estate) | (1) | (44) | (417) | (11) | (36) | (508) | (9) | 4 | (6) | (7) | (18) | (125) | (2) | 4 |
| Proft from copper sales | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Provision (cancellation)-contingent liabilities, net | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Provision (cancellation) for early retirement agreement - Bezeq Fixed-Line | 547 | (25) | 1 | 3 | 130 | 109 | 5 | (5) | - | 64 | 64 | 2 | 6 | 3 |
| Provision (cancellation) for collective agreements at Pelephone, Bezeq International and yes | 12 | 45 | - | 45 | 77 | 167 | - | (5) | - | 14 | 9 | - | - | 1 |
| Loss from the discontinuation of a software development project | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Proceeds from settlement agreements | - | - | - | - | - | - | - | (9) | - | - | (9) | - | - | - |
| Provision for grant to fixed-line employees | - | - | - | - | - | - | - | - | - | 40 | 40 | - | - | - |
| Other (mainly legal claims) | 90 | (1) | 2 | 2 | 8 | 11 | 1 | (4) | (1) | 14 | 10 | (29) | (2) | (1) |
| Total other operating expenses (income), net | 634 | (25) | (414) | 39 | 179 | (221) | (3) | (19) | (7) | 103 | 74 | (152) | 2 | 7 |


| $\underset{\text { Bezeq }}{8}$ | NIS Millions | $\begin{gathered} \text { FY } \\ 2018 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2019 \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2019 \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2019 \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2019 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2019 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2020 \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2020 \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2020 \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2020 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2020 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2021 \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2021 \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2021 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Bezeq Group - Financing Expenses

| Financing Expenses (Income), Net |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Interest expense for financial liablilities | 370 | 85 | 89 | 94 | 81 | 349 | 73 | 72 | 66 | 62 | 273 | 59 | 60 | 57 |
| Costs for early repayment of loans and debentures | - | - | - | 73 | 20 | 93 | - | 51 | - | 14 | 65 | - | - | 15 |
| Financing expenses for lease commitments | 26 | 6 | 7 | 9 | 7 | 29 | 7 | 7 | 7 | 9 | 30 | 9 | 10 | 9 |
| Linkage and exchange rate differences | 63 | 5 | 31 | - | 7 | 43 | 2 | 4 | 10 | 6 | 22 | 4 | 16 | 19 |
| Financing expenses for employee benefits | 9 | 12 | 18 | 42 | 17 | 89 | (29) | 29 | 8 | - | 8 | 3 | 2 | 4 |
| Change in fair value of financial assets | - | 3 | 3 | 3 | - | 9 | - | 4 | - | 7 | 11 | - | 3 | 2 |
| Other financing expenses | 5 | 2 | 1 | 3 | 6 | 12 | 2 | 2 | 3 | - | 7 | 2 | 1 | 3 |
| Change in the liability for contingent consideration for a business combination | 43 | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Total Financing Expenses | 516 | 113 | 149 | 224 | 138 | 624 | 55 | 169 | 94 | 98 | 416 | 77 | 92 | 109 |
| Financing income from credit in sales | 30 | 8 | 7 | 8 | 6 | 29 | 8 | 7 | 8 | 7 | 30 | 8 | 7 | 6 |
| Other financing income | 27 | 6 | 6 | 11 | 9 | 32 | 6 | 3 | 6 | - | 15 | 11 | 1 | 3 |
| Financing income from debenture exchange | - | - | - | - | 14 | 14 | - | - | - | - | - | - | - | - |
| Change in fair value of financial assets | 24 | - | - | - | - | - | 7 | - | - | (7) | - | 7 | - | - |
| Total Financing Income | 81 | 14 | 13 | 19 | 29 | 75 | 21 | 10 | 14 | 0 | 45 | 26 | 8 | 9 |
| Total Financing Expenses, Net | 435 | 99 | 136 | 205 | 109 | 549 | 34 | 159 | 80 | 98 | 371 | 51 | 84 | 100 |

## Bezeq Group - Impairment of Assets

| Impairment of Assets |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Loss from impairment (Bezeq International) | - | - | - | - | 196 | 196 | - | - | 282 | 25 | 307 | - | - | - |
| Loss (gain) from impairment (Walla) | 37 | - | - | - | - | - | - | - | (14) | - | (14) | - | - | - |
| Loss from impairment (Pelephone) | - | - | 951 | - | - | 951 | - | - | - | - | - | - | - | - |
| Loss from impairment (yes) | 1,638 | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Total | 1,675 | - | 951 | - | 196 | 1,147 | - | - | 268 | 25 | 293 | - | - | - |

## Bezeq Group - Salaries

| Salaries |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Salaries and related expenses | 2,571 | $N / A$ | $N / A$ | $N / A$ | $N / A$ | 2,472 | $N / A$ | $N / A$ | $N / A$ | $N / A$ | 2,439 | $N / A$ | $N / A$ | $N / A$ |
| Less: capitalized salaries to fixed and intangible assets | (579) | N/A | N/A | N/A | N/A | (539) | N/A | N/A | N/A | N/A | (548) | N/A | N/A | N/A |
| Net salaries | 1,992 |  |  |  |  | 1,933 |  |  |  |  | 1,891 |  |  |  |


| Bezeq (NIS millions) | $\begin{aligned} & \text { Fixed-Line } \\ & \text { Q3 } 2021 \end{aligned}$ | $\begin{aligned} & \text { Cellular } \\ & \text { Q3 } 2021 \end{aligned}$ | International Q3 2021 | $\begin{aligned} & \text { TV (proforma) } \\ & \text { Q3 } 2021 \end{aligned}$ | $\begin{aligned} & \text { Other } \\ & \text { Q3 } 2021 \end{aligned}$ | Adjustments Q3 2021 | $\begin{gathered} \text { Consolidated } \\ \text { Q3 } 2021 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bezeq Group - Operating Segments |  |  |  |  |  |  |  |
| Revenues from external sources | 954 | 531 | 273 | 318 | 66 | - | 2,142 |
| Inter-segment revenues | 83 | 10 | 14 | - | 2 | (109) | - |
| Total revenues | 1,037 | 541 | 287 | 318 | 68 | (109) | 2,142 |
| Depreciation, amortization and impairment | 239 | 144 | 38 | 77 | 1 | (33) | 466 |
| Operating profit (loss) | 390 | 22 | 13 | (11) | 5 | 40 | 459 |
| Total finance expenses (income), net | 110 | (11) | - | 1 | - | - | 100 |
| Profit (loss) before income tax | 280 | 33 | 13 | (12) | 5 | 40 | 359 |
| Income tax | 61 | 10 | 3 | - | 1 | - | 75 |
| Segment results - net profit (loss) | 219 | 23 | 10 | (12) | 4 | 40 | 284 |

Bezeq - The Israel Telecommunication Corp Ltd.

| Bezeq Fixed-Line |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Key Income Statement Metrics (Revenues) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total Revenues |  | 4,244 | 4,196 | 1,043 | 1,020 | 1,025 | 3,088 | 985 | 4,073 | 1,018 | 1,044 | 1,042 | 3,104 | 1,055 | 4,159 | 1,054 | 1,039 | 1,037 | 3,130 |
|  | QoQ Change |  |  | 1.7\% | -2.2\% | 0.5\% |  | -3.9\% |  | 3.4\% | 2.6\% | -0.2\% |  | 1.2\% |  | -0.1\% | -1.4\% | -0.2\% |  |
|  | Yor Change | -3.2\% | -1.1\% | -1.9\% | -4.1\% | -1.7\% |  | -4.0\% | -2.9\% | -2.4\% | 2.4\% | 1.7\% | 0.5\% | 7.1\% | 2.1\% | 3.5\% | -0.5\% | -0.5\% | 0.8\% |
| Broadband Internet |  | 1,544 | 1,596 | 397 | 396 | 393 | 1,186 | 392 | 1,578 | 395 | 402 | 408 | 1,205 | 417 | 1,622 | 398 | 403 | 407 | 1,208 |
|  | Qoo Change |  |  | 0.3\% | -0.3\% | -0.8\% |  | -0.3\% |  | 0.8\% | 1.8\% | 1.5\% |  | 2.2\% |  | -4.6\% | 1.3\% | 1.0\% |  |
|  | Yor Change | 2.9\% | 3.4\% | 0.3\% | -1.7\% | -2.0\% |  | -1.0\% | -1.1\% | -0.5\% | 1.5\% | 3.8\% | 1.6\% | 6.4\% | 2.8\% | 0.8\% | 0.2\% | -0.2\% | 0.2\% |
| Telephony |  | 1,281 | 1,156 | 269 | 264 | 259 | 792 | 247 | 1,039 | 248 | 258 | 254 | 760 | 248 | 1,008 | 242 | 229 | 220 | 691 |
|  | QoQ Change Yoy Change | -8.0\% | 9.8\% | $-4.3 \%$ $-10.9 \%$ | ${ }_{-9}^{-1.9 \%}$ | ${ }_{-8.1}^{-1.9 \%}$ |  | - ${ }^{-4.6 \%}$ | 10.1\% | 0.4\% $-7.8 \%$ | ${ }^{4.0 \%}$ | -1.6\% | -4.0\% | -2.4\% | 3.0\% | -2.4\% | $-5.4 \%$ $-11.2 \%$ | -3.9\% $-13.4 \%$ | 9.1\% |
| Transmission \& data |  | 975 | 977 | 246 | 238 | 245 | 729 | 219 | 948 | 244 | 251 | 250 | 745 | 266 | 1,011 | 268 | 276 | 270 | 814 |
|  | Qoo Change |  |  | 1.2\% | -3.3\% | 2.9\% |  | -10.6\% |  | 11.4\% | 2.9\% | -0.4\% |  | 6.4\% |  | 0.8\% | 3.0\% | -2.2\% |  |
|  | Yoy Change | -8.8\% | 0.2\% | -0.4\% | -2.5\% | 0.8\% |  | 9.9\% | -3.0\% | -0.8\% | 5.5\% | 2.0\% | 2.2\% | 21.5\% | 6.6\% | 9.8\% | 10.0\% | 8.0\% | 9.3\% |
| Cloud \& digital services |  | 230 | 260 | 71 | 68 | 69 | 208 | 66 | 274 | 72 | 70 | 71 | 213 | 75 | 288 | 82 | 76 | 80 | 238 |
| Other | Yor Change | 214 | 207 | 60 | 54 | 59 | 173 | 61 | 234 | 59 | 63 | 5980\% | 181 | 49 | 230 | 64 | 55 | 12.7\% | $11.7 \%$ 179 |
|  | QoQ Change |  |  | 39.5\% | -10.0\% | 9.3\% |  | 3.4\% |  | -3.3\% | 6.8\% | -6.3\% |  | -16.9\% |  | 30.6\% | -14.1\% | 9.1\% |  |
|  | Yoy Change | 2.3\% | -3.3\% | 7.1\% | -10.0\% | 22.9\% |  | 41.9\% | 13.0\% | -1.7\% | 16.7\% | 0.0\% | \% | -19.7\% | -1.7\% | 8.5\% | -12.7\% | 1.7\% | -1.1\% |
| Revenues from Residential Customers |  | 2,232 | 2,101 | N/A | N/A | N/A | N/ | N/A | 2,029 | N/A | N/A | N/A | N/ | N/A | 2,033 | N/A | N/A | N/A | N/A |
|  | \% of total revenues | 52.6\% | 50.1\% |  |  |  |  |  | 49.8\% |  |  |  |  |  | 48.9\% |  |  |  |  |
| Revenues from Business Customers |  | 2,012 | 2,095 | N/A | N/A | N/A | N/A | N/A | 2,044 | NA | N/ | N/A | WA | N/A | 2,126 | N/A | N/A | N/A | N/A |
|  | \% of total revenues | 47.4\% | 49.9\% |  |  |  |  |  | 50.2\% |  |  |  |  |  | 51.1\% |  |  |  |  |
| Key Income Statement Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Depreciation \& amortization |  | 728 | 850 | 207 | 204 | 225 | 636 | 225 | 861 | 212 | 218 | 222 | 652 | 225 | 877 | 223 | 231 | 239 | 693 |
|  | Qoo Change |  |  | -4.6\% | -1.4\% | 10.3\% |  | 0.0\% |  | -5.8\% | 2.8\% | 1.8\% |  | 1.4\% |  | -0.9\% | 3.6\% | 3.5\% |  |
|  | Yo Y Change | 1.5\% | 16.8\% | 1.5\% | -3.3\% | 3.2\% |  | 3.7\% | 1.3\% | 2.4\% | 6.9\% | -1.3\% | 2.5\% | 0.0\% | 1.9\% | 5.2\% | 6.0\% | 7.7\% | 6.3\% |
| Salaries |  | 891 | 912 | 233 | 231 | 224 | 688 | 223 | 911 | 229 | 224 | 225 | 678 | 241 | 919 | 233 | 233 | 237 | 703 |
|  | Qoo Change |  |  | 6.4\% | -0.9\% | -3.0\% |  | -0.4\% |  | 2.7\% | -2.2\% | 0.4\% |  | 7.1\% |  | -3.3\% | 0.0\% | 1.7\% |  |
|  | Yor Change | -0.8\% | 2.4\% | 2.2\% | -0.4\% | -3.9\% |  | 1.8\% | -0.1\% | -1.7\% | -3.0\% | 0.4\% | -1.5\% | 8.1\% | 0.9\% | 1.7\% | 4.0\% | 5.3\% | 3.7\% |
| Other operating expenses (income), net |  | (23) | 614 | (69) | (423) | (8) | (500) | 94 | (406) | (4) | (2) | (5) | (11) | 79 | 68 | (150) | 6 | 8 | (136) |
| Operating profit (loss) |  | 1,971 | 1,224 | 531 | 875 | 440 | 1,846 | 296 | 2,142 | 439 | 464 | 446 | 1,349 | 356 | 1,705 | 593 | 407 | 390 | 1,390 |
|  | QoQ Change |  |  | NM | 64.8\% | -49.7\% |  | -32.7\% |  | 48.3\% | 5.7\% | -3.9\% |  | -20.2\% |  | 66.6\% | -31.4\% |  |  |
|  | Yoy Change | -5.1\% | -37.9\% | 12.3\% | 126.1\% | -2.4\% |  | NM | 75.0\% | -17.3\% | -47.0\% | 1.4\% | 26.9\% | 20.3\% | -20.4\% | 35.1\% | -12.3\% | -12.6\% | 3.0\% |
| Finance expenses (income), net |  | 403 | 470 | 106 | 141 | 207 | 454 | 115 | 569 | 49 | 163 | 91 | 303 | 100 | 403 | 68 | 90 | 110 | 268 |
|  | Qoo Change |  |  | -9.4\% | 33.0\% | 46.8\% |  | -44.4\% |  | -57.4\% | 232.7\% | -44.2\% |  | 9.9\% |  | -32.0\% | 32.4\% | 22.2\% |  |
|  | Yoy Change | -9.4\% | 16.6\% | -12.4\% | 18.5\% | 83.2\% |  | -1.7\% | 21.1\% | -53.8\% | 15.6\% | -56.0\% | 33.3\% | -13.0\% | -29.2\% | 38.8\% | -44.8\% | 20.9\% | 11.6\% |
| Income taxes |  | 396 | 187 | $\underset{\substack{104 \\ N / M}}{ }$ | - 172 | -66.3\% | 334 | 47 | 381 | 10:2. 9 \% | -72 | 55 | 222 | 40 | 262 | 125 | 79\% | 61 | 265 |
|  | YoY Change | -0.8\% | -52.8\% | 16.9\% | 160.6\% | -28.4\% |  | N/M | 103.7\% | -8.7\% | -58.1\% | -5.2\% | -33.5\% | -14.9\% | -31.2\% | -31.6\% | 9.7\% | 10.9\% | 19.4\% |
| Net profit (loss) - reported |  | 1,172 | 567 | 321 | 562 | 175 | 1,058 | 134 | 1,192 | 295 | 229 | 300 | 824 | 216 | 1,040 | 400 | 238 | 219 | 857 |
|  | Qoo Change |  |  | NM | 75.1\% | -68.9\% |  | -23.4\% |  | 120.1\% | -22.4\% | 31.0\% |  | -28.0\% |  | 85.2\% | 40.5\% | -8.0\% |  |
|  | Yoy Change | -4.9\% | -51.6\% | 22.1\% | 178.2\% | -31.9\% |  | NM | 110.2\% | -8.1\% | -59.3\% | 71.4\% | -22.1\% | 61.2\% | -12.8\% | 35.6\% | 3.9\% | -27.0\% | 4.0\% |
| ADJUSTED NET PROFIT (LOSS) |  | 1,155 | 1,040 | 268 | 236 | 169 | 673 | 206 | 879 | 292 | 227 | 296 | 816 | 277 | 1,092 | 290 | 248 | 228 | 766 |
| EBITDA, reported |  | 2,699 | 2,074 | 738 | 1,079 | 665 | 2,482 | 521 | 3,003 | 651 | 682 | 668 | 2,001 | 581 | 2,582 | 816 | 638 | 629 | 2,083 |
|  | Qod Change |  |  | 467.7\% | 46.2\% | -38.4\% |  | -21.7\% |  | ${ }^{25.0 \%}$ | 4.8\% | -2.1\% |  | -13.0\% |  | 40.4\% | ${ }^{21.8 \%}$ | --1.4\% |  |
|  | Yoy Change | 3.4\% | -23.2\% | 9.0\% | 80.4\% | -0.6\% |  | 300.8\% | 44.8\% | -11.8\% | -36.8\% | 0.5\% | -19.4\% | 11.5\% | -14.0\% | 25.3\% | -6.5\% | -5.8\% | 4.1\% |
| ADJUSTED EBITDA |  | 2,676 | 2,688 | 669 | 656 | 657 | 1,982 | 615 | 2,597 | 647 | 680 | 663 | 1,990 | 660 | 2,650 | 671 | 649 | 640 | 1,960 |
|  | Qoo Change Yoy Change | -3.7\% | 0.4\% | 4.7\% ${ }^{\text {4.7\% }}$ | -1.9\% | -1.5\% |  | - ${ }_{-6.4 \%}^{-8.8 \%}$ | -3.4\% | - ${ }_{\text {5.3\% }}$ | 5.7\% | -2.5\% | 0.4\% | -0.5\% | 2.0\% | 1.7\% | -3.3\%\% | - ${ }^{-1.4 \%}$ \% | -1.5\% |
| Key Cash Flow Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating cash flow |  | 2,225 | 2,206 | 471 | 416 | 484 | 1,371 | 476 | 1,847 | 611 | 334 | 561 | 1,506 | 600 | 2,106 | 510 | 354 | 567 | 1,431 |
|  | Qoo Change |  |  | -21.5\% | -11.7\% | 16.3\% |  | -1.7\% |  | 28.4\% | -45.3\% | 68.0\% |  | 7.0\% |  | -15.0\% | 30.6\% | 60.2\% |  |
|  | Yo Y Change | 7.8\% | -0.9\% | -8.7\% | -17.9\% | -17.0\% |  | -20.7\% | -16.3\% | 29.7\% | -19.7\% | 15.9\% | 9.8\% | 26.1\% | 14.0\% | -16.5\% | 6.0\% | 1.1\% | 5.0\% |
| Capital expenditures, gross (cash) |  | 825 | 976 | 210 | 333 | 145 | 688 | 193 | 881 | 200 | 201 | 272 | 673 | 237 | 910 | 312 | 285 | 314 | 911 |
|  | Qoo Change |  |  | -6.7\% | 58.6\% | -56.5\% |  | 33.1\% |  | 3.6\% | 0.5\% | 35.3\% |  | -12.9\% |  | 31.6\% | -8.7\% | 10.2\% |  |
|  | Yor Change | -1.1\% | 18.3\% | 2.4\% | 6.4\% | -37.8\% |  | -14.2\% | -9.7\% | -4.8\% | -39.6\% | 87.6\% | -2.2\% | 22.8\% | 3.3\% | 56.0\% | 41.8\% | 15.4\% | 35.4\% |
| Proceeds from sale of assets |  | 94 | 227 | 39 | 340 | 14 | 393 | 14 | 407 | 7 | 19 | 1 | 27 | 119 | 146 | 182 | - | 4 | 186 |
| Capital expenditures, net |  | 731 | 749 | 171 |  | 131 | 295 | 179 | 474 | 193 |  | 271 | 646 | 118 | 764 | 130 | 285 | 310 | 725 |
|  | QoQ Change | 4.1\% | 2.5\% | - $\begin{gathered}\text { N/M } \\ -13.6 \%\end{gathered}$ | $\stackrel{N}{N / M}$ | N/M $-41.8 \%$ |  | 36.6\% NM | -36.7\% | 7.8.8\% | $\stackrel{-5.7 \%}{N / M}$ | -48.9\% |  | ${ }^{-56.5 \%}$ | 61.2\% | $10.2 \%$ $-32.6 \%$ | 119.2\% |  |  |
| Lease payments (IFRS 16) | Yor Change |  | 99 | 34 | 27 | 25 | 86 | 28 | 114 | 32 | 26 | 26 | 84 | 27 | 111 | 29 | 24 | 31 | 84 |
| Free cash flow |  | 1,494 | 1,358 | 266 | 396 | 328 | 990 | 269 | 1,259 | 386 | 126 | 264 | 776 | 455 | 1,231 | 351 | 45 | 226 | 622 |
|  | Qoo Change |  |  | -58.2\% | 48.9\% | -17.2\% |  | -18.0\% |  | 43.5\% | -67.4\% | 109.5\% |  | 72.3\% |  | -22.9\% | -87.2\% | 402.2\% |  |
|  | Yo Y Change | 9.7\% | -9.1\% | -6.7\% | 270.1\% | -0.6\% |  | -57.7\% | -7.3\% | 45.1\% | -68.2\% | -19.5\% | -21.6\% | 69.1\% | -2.2\% | -9.1\% | -64.3\% | -14.4\% | 19.8\% |
| Ratios |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net margin <br> EBITDA margin |  | 27.6\% | 13.5\% | 30.8\% | 55.1\% | 17.1\% | 34.3\% | 13.6\% | 29.3\% | 29.0\% | 21.9\% | 28.8\% | 26.5\% | 20.5\% | 25.0\% | 38.0\% | 22.9\% | 21.1\% | 27.4\% |
|  |  | 63.6\% | 49.4\% | 70.8\% | 05.8\% | 64.9\% | 80.4\% | 52.9\% | 73.7\% | 63.9\% | 65.3\% | 64.1\% | 64.5\% | 55.1\% | 62.1\% | 77.4\% | 61.4\% | 60.7\% | 66.5\% |
| Capex/Sales |  | 19.4\% | 23.3\% | 20.1\% | 32.6\% | 14.1\% | 22.3\% | 19.6\% | 21.6\% | 19.6\% | 19.3\% | 26.1\% | 21.7\% | 22.5\% | 21.9\% | 29.6\% | 27.4\% | 30.3\% | 29.1\% |

Bezeq - The Israel Telecommunication Corp Ltd.
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Bezeq Fixed-Line
Operating \& general expenses

| Total operating \& general expenses |  | 677 | 596 | 141 | 133 | 144 | 418 | 147 | 565 | 142 | 140 | 154 | 436 | 154 | 590 | 155 | 162 | 163 | 480 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | QoQ Change |  |  | -16.1\% | -5.7\% | 8.3\% |  | 2.1\% |  | -3.4\% | -1.4\% | 10.0\% |  | 0.0\% |  | 0.6\% | 4.5\% | 0.6\% |  |
| Maintenance of buildings and sites | Yoy Change | -4.0\% | -12.0\% | 0.7\% | -8.3\% | 0.7\% |  | -12.5\% | -5.2\% | 0.7\% | 5.3\% | 6.9\% | 4.3\% | 4.8\% | 4.4\% | 9.2\% | 15.7\% | 5.8\% | 10.1\% |
|  | ror | 185 | 143 | 33 | 30 | 35 | 98 | 34 | 132 | 30 | 21 | 32 | 83 | 30 | 113 | 27 | 27 | 30 | 84 |
|  | QoQ Change |  |  | -17.5\% | -9.1\% | 16.7\% |  | -2.9\% |  | -11.8\% | -30.0\% | 52.4\% |  | -6.3\% |  | -10.0\% | 0.0\% | 11.1\% |  |
|  | Yoy Change | -2.1\% | -22.7\% | -2.9\% | -3.2\% | -7.9\% |  | -15.0\% | -7.7\% | -9.1\% | -30.0\% | -8.6\% | -15.3\% | -11.8\% | -14.4\% | -10.0\% | 28.6\% | -6.3\% | 1.2\% |
| Interconnect \& payments to telecom operators |  | 118 | 108 | 25 | 24 | 25 | 74 | 23 | 97 | 25 | 30 | 30 | 85 | 30 | 115 | 28 | 25 | 23 | 76 |
|  | QoQ Change |  |  | -10.7\% | -4.0\% | 4.2\% |  | -8.0\% |  | 8.7\% | 20.0\% | 0.0\% |  | 0.0\% |  | -6.7\% | -10.7\% | -8.0\% |  |
|  | Yoy Change | -9.2\% | -8.5\% | -10.7\% | -11.1\% | 0.0\% |  | -17.9\% | -10.2\% | 0.0\% | 25.0\% | 20.0\% | 14.9\% | 30.4\% | 18.6\% | 12.0\% | -16.7\% | -23.3\% | -10.6\% |
| Marketing \& general |  | 188 | 183 | 39 | 34 | 37 | 110 | 36 | 146 | 39 | 41 | 41 | 121 | 38 | 159 | 40 | 51 | 48 | 139 |
|  | QoQ Change |  |  | -25.0\% | -12.8\% | 8.8\% |  | -2.7\% |  | 8.3\% | 5.1\% | 0.0\% |  | -7.3\% |  | 5.3\% | 27.5\% | -5.9\% |  |
|  | Yoy Change | -3.6\% | -2.7\% | -2.5\% | -30.6\% | -11.9\% |  | -30.8\% | -20.2\% | 0.0\% | 20.6\% | 10.8\% | 10.0\% | 5.6\% | 8.9\% | 2.6\% | 24.4\% | 17.1\% | 14.9\% |
| Terminal equipment \& materials |  | 44 | 42 | 18 | 17 | 17 | 52 | 21 | 73 | 20 | 20 | 19 | 59 | 21 | 80 | 23 | 24 | 20 | 67 |
|  | QoQ Change |  |  | 50.0\% | -5.6\% | 0.0\% |  | 23.5\% |  | -4.8\% | 0.0\% | -5.0\% |  | 10.5\% |  | 9.5\% | 4.3\% | -16.7\% |  |
|  | Yoy Change | -6.4\% | -4.5\% | 63.6\% | 70.0\% | 88.9\% |  | 75.0\% | 73.8\% | 11.1\% | 17.6\% | 11.8\% | 13.5\% | 0.0\% | 9.6\% | 15.0\% | 20.0\% | 5.3\% | 13.6\% |
| Services and maintenance by sub-contractors |  | 73 | 83 | 18 | 19 | 21 | 58 | 24 | 82 | 21 | 22 | 24 | 67 | 27 | 94 | 28 | 27 | 33 | 88 |
|  | QoQ Change |  |  | -21.7\% | 5.6\% | 10.5\% |  | 14.3\% |  | -12.5\% | 4.8\% | 9.1\% |  | 12.5\% |  | 3.7\% | -3.6\% | 22.2\% |  |
|  | Yoy Change | 1.4\% | 13.7\% | -10.0\% | -5.0\% | 5.0\% |  | 4.3\% | -1.2\% | 16.7\% | 15.8\% | 14.3\% | 15.5\% | 12.5\% | 14.6\% | 33.3\% | 22.7\% | 37.5\% | 31.3\% |
| Vehicle maintenance |  | 69 | 37 | 8 | 9 | 9 | 26 | 9 | 35 | 7 | 6 | 8 | 21 | 8 | 29 | 9 | 8 | 9 | 26 |
|  | Qoo Change Yoy Change | -4.2\% | -46.4\% | $\begin{gathered} -38.5 \% \\ 14.3 \% \\ \hline \end{gathered}$ | $12.5 \%$ $12.5 \%$ | 0.0\% |  | 0.0\% 30.8 | -5.4\% | $\begin{aligned} & -22.2 \% \\ & -12.5 \% \end{aligned}$ | $-14.3 \%$ $-33.3 \%$ | 33.3\% $-11.1 \%$ | -19.2\% | 0.0\% |  | 12.5\% 28.6\% | $-11.1 \%$ $33.3 \%$ | $12.5 \%$ $12.5 \%$ |  |

## Bezeq Fixed-Line

## Adjusted EBITDA Calculation

EBITDA reported
Other operating expenses (income), net
Stock-based compensation Stock-based compensation

ADJUSTED EBITDA

## ADJUSTED EBITDA Margin

Adjusted Net Profit Calculation
NET PROFIT reported
Other operating expenses d compensation
ADJUSTED NET PROFIT

|  | $\begin{gathered} 1,172 \\ (17) \end{gathered}$ | $567$ | $\begin{aligned} & 321 \\ & (53) \end{aligned}$ | $\begin{array}{r} 562 \\ (326) \end{array}$ | $\begin{gathered} 175 \\ (6) \end{gathered}$ | $\begin{gathered} 1,058 \\ (385) \end{gathered}$ | $\begin{array}{r} 134 \\ 72 \end{array}$ | $\begin{gathered} 1,192 \\ (313) \end{gathered}$ | $\begin{gathered} 295 \\ (3) \end{gathered}$ | $\begin{array}{r} 229 \\ \text { (2) } \end{array}$ | $\begin{gathered} 300 \\ (4) \end{gathered}$ | 824 (8) | $\begin{array}{r} 216 \\ 61 \end{array}$ | $\begin{array}{r} 1,040 \\ 52 \end{array}$ | $\begin{gathered} 400 \\ (115) \\ 5 \end{gathered}$ | $\begin{array}{r} 238 \\ 5 \\ 5 \end{array}$ | $\begin{array}{r} 219 \\ 6 \\ 3 \end{array}$ | $\begin{gathered} 857 \\ (104) \\ 13 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1,155 | 1,040 | 268 | 236 | 169 | 673 | 206 | 879 | 292 | 227 | 296 | 816 | 277 | 1,092 | 290 | 248 | 228 | 766 |
| Qoo Change |  |  |  | -11.8\% | -28.5\% |  | 22.2\% |  | 41.4\% | 22.1 | 30.2\% |  | -6.5\% |  | 4.8\% | -14.6\% | -7.9\% |  |
| Yoy Change |  | -9.9\% |  |  |  |  |  | -15.4\% | 9.0\% | -3.7\% | 75.4\% | 21.2\% | 34.1\% | 24.2\% | -0.7\% | 8.9\% | -23.0\% | 6.1\% |


| $\frac{8}{\text { Bezeq }}$ | (NIS millions) | $\begin{gathered} \text { FY } \\ 2017 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2018 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2019 \\ \hline \end{gathered}$ | $\begin{array}{r} 9 M \\ 2019 \\ \hline \end{array}$ | $\begin{gathered} \text { Q4 } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} 9 \mathrm{M} \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2021 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2021 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2021 \end{gathered}$ | $\begin{array}{r} 9 M \\ 2021 \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Pelephone |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Key Income Statement Metrics (Revenues) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total Revenues |  | 2,546 | 2,443 | 578 | 570 | 612 | 1,760 | 602 | 2,362 | 573 | 535 | 545 | 1,653 | 533 | 2,186 | 570 | 576 | 541 | 1,687 |
|  | QoQ Change |  |  | -6.5\% | -1.4\% | 7.4\% |  | -1.6\% |  | -4.8\% | -6.6\% | 1.9\% |  | -2.2\% |  | 6.9\% | 1.1\% | -6.1\% |  |
|  | Yoy Change | -3.2\% | -4.0\% | -6.6\% | -5.3\% | 1.3\% |  | -2.6\% | -3.3\% | -0.9\% | -6.1\% | -10.9\% | -6.1\% | -11.5\% | -7.5\% | -0.5\% | 7.7\% | -0.7\% | 2.1\% |
| Service Revenues |  | 1,782 | 1,755 | 417 | 430 | 446 | 1,293 | 2,169 | 1,709 | 405 | 394 | 396 | 1,195 | 396 | 1,591 | 392 | 409 | 417 | 1,218 |
|  | QoQ Change |  |  | -4.6\% | 3.1\% | 3.7\% |  | 386.3\% |  | -81.3\% | -2.7\% | 0.5\% |  | 0.0\% |  | -1.0\% | 4.3\% | 2.0\% |  |
| Equipment Revenues | Yoy Change | -2.0\% | -1.5\% | -3.2\% | -1.8\% | -0.7\% |  | 396.3\% | -2.6\% | -2.9\% | -8.4\% | -11.2\% | -7.6\% | -81.7\% | -6.9\% | -3.2\% | 3.8\% | 5.3\% | 1.9\% |
|  |  | 764 | 688 | 161 | 140 | 166 | 467 | 186 | 653 | 168 | 141 | 149 | 458 | 137 | 595 | 178 | 167 | 124 | 469 |
|  | QoQ Change |  |  | -11.0\% | -13.0\% | 18.6\% |  | 12.0\% |  | -9.7\% | -16.1\% | 5.7\% |  | -8.1\% |  | 29.9\% | -6.2\% | -25.7\% |  |
|  | YoY Change | -5.9\% | -9.9\% | -14.4\% | -14.6\% | 7.1\% |  | 2.8\% | -5.1\% | 4.3\% | 0.7\% | -10.2\% | -1.9\% | -26.3\% | -8.9\% | 6.0\% | 18.4\% | -16.8\% | 2.4\% |
| Revenues from Private Customers |  | 1,541 | 1,415 | N/A | N/A | N/A | N/A | N/A | 1,334 | N/A | N/A | N/A | N/A | N/A | 1,194 | N/A | N/A | N/A | N/A |
|  | \% of total revenues | 60.5\% | 57.9\% |  |  |  |  |  | 56.5\% |  |  |  |  |  | 54.6\% |  |  |  |  |
| Revenues from Business Customers |  | 1,005 | 1,028 | N/A | N/A | $N / A$ | N/A | N/A | 1,028 | N/A | N/A | N/A | N/A | N/A | 992 | NA | N/A | N/A | N/A |
|  | \% of total revenues | 39.5\% | 42.1\% |  |  |  |  |  | 43.5\% |  |  |  |  |  | 45.4\% |  |  |  |  |
| Key Income Statement Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Depreciation \& amortization |  | 383 | 655 | 157 | 156 | 157 | 470 | 163 | 633 | 150 | 151 | 147 | 448 | 151 | 599 | 142 | 144 | 144 | 430 |
|  | QoQ Change |  |  | -11.3\% | -0.6\% | 0.6\% |  | 3.8\% |  | -8.0\% | 0.7\% | -2.6\% |  | 2.7\% |  | -6.0\% | 1.4\% | 0.0\% |  |
| Salaries | Yoy Change | 0.8\% | 71.0\% | -0.6\% | -1.9\% | -2.5\% |  | -7.9\% | -3.4\% | -4.5\% | -3.2\% | -6.4\% | -4.7\% | -7.4\% | -5.4\% | -5.3\% | -4.6\% | -2.0\% | -4.0\% |
|  |  | 384 | 379 | 94 | 95 | 89 | 278 | 95 | 373 | 90 | 70 | 79 | 239 | 85 | 324 | 79 | 79 | 76 | 234 |
|  | QoQ Change |  |  | 4.4\% | 1.1\% | -6.3\% |  | 6.7\% |  | -5.3\% | -22.2\% | 12.9\% |  | 7.6\% |  | -7.1\% | 0.0\% | -3.8\% |  |
| Operating \& general expenses | YoY Change | 1.6\% | -1.3\% | -6.0\% | 0.0\% | -5.3\% |  | 5.6\% | -1.6\% | -4.3\% | -26.3\% | -11.2\% | -14.0\% | -10.5\% | -13.1\% | -12.2\% | 12.9\% | -3.8\% | -2.1\% |
|  |  | 1,698 | 1,402 | 337 | 324 | 348 | 1,009 | 364 | 1,373 | 345 | 326 | 346 | 1,017 | 312 | 1,329 | 352 | 341 | 299 | 992 |
|  | QoQ Change |  |  | -4.8\% | -3.9\% | 7.4\% |  | 4.6\% |  | -5.2\% | -5.5\% | 6.1\% |  | -9.8\% |  | 12.8\% | -3.1\% | -12.3\% |  |
| Other operating expenses (income) YoY Change |  | -7.6\% | -17.4\% | -6.1\% | -6.1\% | 1.2\% |  | 2.8\% | -2.1\% | 2.4\% | 0.6\% | -0.6\% | 0.8\% | -14.3\% | -3.2\% | 2.0\% | 4.6\% | -13.6\% | -2.5\% |
|  |  | 9 | 9 | - | 3 | 2 | 5 | 77 | 82 | 1 | (4) | - | (3) | 21 | 18 | - | (3) | - | (3) |
| Total operating expenses |  | 2,474 | 2,445 | 588 | 578 | 596 | 1,762 | 699 | 2,461 | 586 | 543 | 572 | 1,701 | 569 | 2,270 | 573 | 561 | 519 | 1,653 |
| Operating profit (loss) |  | 72 | (2) | (10) | (8) | 16 | (2) | (97) | (99) | (13) | (8) | (27) | (48) | (36) | (84) | (3) | 15 | 22 | 34 |
|  | QoQ Change |  |  | 150.0\% | -20.0\% | NM |  | N/M |  | -86.6\% | -38.5\% | 237.5\% |  | 33.3\% |  | -91.7\% | NM | 46.7\% |  |
|  | YoY Change | 125.0\% | NM | NM | N/M | NM |  | 2325.0\% | 4850.0\% | 30.0\% | 0.0\% | NM | 2300.0\% | -62.9\% | -15.2\% | -76.9\% | NM | NM | NM |
| Net profit (loss) - reported |  | 95 | 24 | 2 | 2 | 18 | 22 | (69) | (47) | (2) | 1 | (12) | (13) | (12) | (25) | 8 | 20 | 23 | 51 |
|  | QoQ Change |  |  | 0.0\% | 0.0\% | 800.0\% |  | NM |  | -97.1\% | NM | NM |  | 0.0\% |  | $N / M$ | 150.0\% | 15.0\% |  |
|  | Yoy Change | 55.7\% | -74.7\% | -77.8\% | -71.4\% | 200.0\% |  | NM | -295.8\% | N/M | -50.0\% | -166.7\% | NM | -82.6\% | -46.8\% | NM | 1900.0\% | NM | NM |
| ADJUSTED NET PROFIT (LOSS) |  | 102 | 31 | 2 | 4 | 20 | 26 | (10) | 16 | (1) | (2) | (12) | (15) | 4 | (11) | 9 | 19 | 24 | 52 |
|  | QoQ Change |  |  | -27.8\% | 115.5\% | 353.4\% |  | $N / M$ |  | -87.3\% | 69.1\% | 476.9\% |  | NM |  | 115.8\% | 107.7\% | 28.4\% |  |
| EBITDA reported | Yoy Change |  | -69.7\% | -77.8\% | -44.5\% | 71.6\% |  | NM | -47.8\% | -161.5\% | $N / M$ | -161.4\% | N/M | NM | -169.0\% | -831.7\% | N/M | NM | NM |
|  |  | 455 | 653 | 147 | 148 | 173 | 468 | 66 | 534 | 137 | 143 | 120 | 400 | 115 | 515 | 139 | 159 | 166 | 464 |
|  | QoQ Change |  |  | -15.0\% | 0.7\% | 16.9\% |  | -61.8\% |  | 107.6\% | 4.4\% | -16.1\% |  | -4.2\% |  | 20.9\% | 14.4\% | 4.4\% |  |
|  | YoY Change | 10.4\% | 43.5\% | -8.1\% | -8.1\% | 8.8\% |  | -61.8\% | -18.2\% | -6.8\% | -3.4\% | -30.6\% | -14.5\% | 74.2\% | -3.6\% | 1.5\% | 11.2\% | 38.3\% | 16.0\% |
| ADJUSTED EBITDA |  | 464 | 662 | 147 | 151 | 175 | 473 | 143 | 616 | 138 | 139 | 120 | 397 | 136 | 533 | 140 | 157 | 167 | 464 |
| Key Cash Flow Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating cash flow |  | 605 | 770 | 195 | 136 | 200 | 531 | 146 | 677 | 164 | 149 | 143 | 456 | 241 | 697 | 72 | 149 | 185 | 406 |
|  | QoQ Change |  |  | 25.0\% | -30.3\% | 47.1\% |  | -27.0\% |  | 12.3\% | -9.1\% | -4.0\% |  | 68.5\% |  | -70.1\% | 106.9\% | 24.2\% |  |
| Capital expenditures, gross (cash) | Yoy Change | 4.0\% | 27.3\% | -18.4\% | -24.9\% | 3.1\% |  | -6.4\% | -12.1\% | -15.9\% | 9.6\% | -28.5\% | -14.1\% | 65.1\% | 3.0\% | -56.1\% | 0.0\% | 29.4\% | -11.0\% |
|  |  | 310 | 310 | 63 | 83 | 72 | 218 | 75 | 293 | 65 | 73 | 100 | 238 | 81 | 319 | 71 | 60 | 68 | 199 |
|  | QoQ Change |  |  | -19.2\% | 31.7\% | -13.3\% |  | 4.2\% |  | -13.3\% | 12.3\% | 37.0\% |  | -19.0\% |  | -12.3\% | -15.5\% | 13.3\% |  |
| Capital expenditures, net (cash) | Yoy Change | 27.6\% | 0.0\% | -8.7\% | -7.8\% | -1.4\% |  | -3.8\% | -5.5\% | 3.2\% | -12.0\% | 38.9\% | 9.2\% | 8.0\% | 8.9\% | 9.2\% | -17.8\% | -32.0\% | -16.4\% |
|  |  | 309 | 306 | 63 | 82 | 72 | 217 | 75 | 292 | 65 | 73 | 100 | 238 | 80 | 318 | 71 | 60 | 68 | 199 |
|  | QoQ Change |  |  | -19.2\% | 30.2\% | -12.2\% |  | 4.2\% |  | -13.3\% | 12.3\% | 37.0\% |  | -20.0\% |  | -11.3\% | -15.5\% | 13.3\% |  |
|  | YoY Change | 28.2\% | -1.0\% | -8.7\% | -8.9\% | 4.3\% |  | -3.8\% | -4.6\% | 3.2\% | -11.0\% | 38.9\% | 9.7\% | 6.7\% | 8.9\% | 9.2\% | -17.8\% | -32.0\% | -16.4\% |
| Lease payments (IFRS 16) |  | - | 259 | 69 | 46 | 76 | 191 | 51 | 242 | 67 | 48 | 67 | 182 | 48 | 230 | 60 | 53 | 52 | 165 |
| Free cash flow |  | 296 | 205 | 63 | 8 | 52 | 123 | 20 | 143 | 32 | 28 | (24) | 36 | 113 | 149 | (59) | 36 | 65 | 42 |
|  | QoQ Change |  |  | 687.5\% | -87.3\% | 550.0\% |  | -61.5\% |  | 60.0\% | -12.5\% | $N M$ |  | NM |  | NM | NM | 80.6\% |  |
|  | YoY Change | -13.2\% | -30.7\% | -33.7\% | -80.5\% | -14.8\% |  | 150.0\% | -30.2\% | -49.2\% | 250.0\% | N/M | -70.7\% | 465.0\% | 4.2\% | N/M | 28.6\% | N/M | 16.7\% |
| Ratios |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net margin |  | 3.7\% | 1.0\% | 0.3\% | 0.4\% | 2.9\% | 1.3\% | -11.5\% | -2.0\% | -0.3\% | 0.2\% | -2.2\% | -0.8\% | -2.3\% | -1.1\% | 1.4\% | 3.5\% | 4.3\% | 3.0\% |
| EBITDA margin |  | 17.9\% | 26.8\% | 25.4\% | 25.9\% | 28.3\% | 26.6\% | 11.0\% | 22.6\% | 23.9\% | 26.7\% | 22.0\% | 24.2\% | 21.6\% | 23.6\% | 24.4\% | 27.6\% | 30.7\% | 27.5\% |
| Capex/Sales |  | 12.2\% | 12.7\% | 10.9\% | 14.6\% | 11.8\% | 12.4\% | 12.5\% | 12.4\% | 11.3\% | 13.6\% | 18.3\% | 14.4\% | 15.2\% | 14.6\% | 12.5\% | 10.4\% | 12.6\% | 11.8\% |



| Bezeq | (NIS millions) | ${ }_{2017}$ | ${ }_{2018}$ | Q1 2019 | $\underset{2019}{ }$ | 2019 | 2019 | $\underset{0}{\alpha+1}$ | $\underset{\text { FY }}{ }$ | Q1 | 2020 | 2020 | 2020 | 2020 | $2020$ | Q1 | 2021 | 2021 | 2021 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |

## yes - Reported

| ey Income Statement Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenues |  | 1,650 | 1,473 | 343 | 337 | 334 | 1,014 | 331 | 1,345 | 338 | 319 | 313 | 970 | 317 | 1,287 | 315 | 315 | 318 | 948 |
|  | QoQ Change |  |  | -3.7\% | -1.7\% | -0.9\% |  | -0.9\% |  | 2.1\% | -5.6\% | -1.9\% |  | 1.3\% |  | -0.6\% | 0.0\% | 1.0\% |  |
|  | Yoy Change | -5.4\% | -10.7\% | -8.5\% | -10.1\% | -9.0\% |  | -7.0\% | -8.7\% | -1.5\% | -5.3\% | -6.3\% | -4.3\% | -4.2\% | -4.3\% | -6.8\% | -1.3\% | 1.6\% | -2.3\% |
| Depreciation, amortization \& impairment |  | 285 | 323 | 55 | 68 | 50 | 173 | 46 | 219 | 44 | 50 | 50 | 144 | 59 | 203 | 61 | 45 | 45 | 151 |
|  | QoQ Change |  |  | -34.5\% | 23.6\% | -26.5\% |  | -8.0\% |  | -4.3\% | 13.6\% | 0.0\% |  | 18.0\% |  | 3.4\% | -26.2\% | 0.0\% |  |
|  | Yoy Change | -3.7\% | 13.3\% | -30.4\% | -13.9\% | -38.3\% |  | -45.2\% | -32.2\% | -20.0\% | -26.5\% | 0.0\% | -16.8\% | 28.3\% | -7.3\% | 38.6\% | -10.0\% | -10.0\% | 4.9\% |
| Salaries |  | 245 | 233 | 56 | 54 | 52 | 162 | 54 | 216 | 54 | 48 | 50 | 152 | 51 | 203 | 50 | 45 | 44 | 139 |
|  | QoQ Change |  |  | -5.1\% | -3.6\% | -3.7\% |  | 3.8\% |  | 0.0\% | -11.1\% | 4.2\% |  | 2.0\% |  | -2.0\% | -10.0\% | -2.2\% |  |
|  | Yoy Change | -1.6\% | -4.9\% | -3.4\% | -10.0\% | -7.1\% |  | -8.5\% | -7.3\% | -3.6\% | -11.1\% | -3.8\% | -6.2\% | -5.6\% | -6.0\% | -7.4\% | -6.3\% | -12.0\% | -8.6\% |
| Operating, general \& impairment expenses |  | 957 | 956 | 234 | 248 | 211 | 693 | 230 | 923 | 231 | 210 | 195 | 636 | 221 | 857 | 212 | 203 | 198 | 613 |
|  | QoQ Change |  |  | -4.1\% | 6.0\% | -14.9\% |  | 9.0\% |  | 0.4\% | -9.1\% | -7.1\% |  | 13.3\% |  | -4.1\% | -4.2\% | -2.5\% |  |
|  | Yoy Change | 1.1\% | -0.1\% | -1.3\% | 0.8\% | -7.9\% |  | -5.7\% | -3.5\% | -1.3\% | -15.3\% | -7.6\% | -8.2\% | -3.9\% | -7.2\% | -8.2\% | -3.3\% | 1.5\% | -3.6\% |
| Loss from impairment of assets |  | - | 1,100 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Other operating expenses (income), net |  | - | 17 | 43 | (9) | 1 | 35 | 7 | 42 | - | (12) | - | (12) | (3) | (15) | (2) | - | 1 | (1) |
| Total operating expenses |  | 1,487 | 1,529 | 388 | 361 | 314 | 1,063 | 337 | 1,400 | 329 | 296 | 295 | 920 | 328 | 1,248 | 321 | 293 | 288 | 902 |
| Operating profit (loss) |  | 163 | $(1,156)$ | (45) | (24) | 20 | (49) | (6) | (55) | 9 | 23 | 18 | 50 | (11) | 39 | (6) | 22 | 30 | 46 |
|  | QoQ Change |  |  | NM | -46.7\% | NM |  | NM |  | N/M | 155.6\% | -21.7\% |  | NM |  | -45.5\% | $N / M$ | 36.4\% |  |
|  | YoY Change | -38.3\% | NM | 4400.0\% | 41.2\% | 1900.0\% |  | -99.5\% | -95.2\% | N/M | NM | -10.0\% | $N M$ | 83.3\% | -170.9\% | N/M | -4.3\% | 66.7\% | -8.0\% |
| Finance expenses (income), net |  | 71 | (11) | 5 | 2 | 4 | 11 | 1 | 12 | (5) | 4 | 1 | 0 | 13 | 13 | (7) | 4 | 1 | (2) |
|  | QoQ Change |  |  | $N / M$ | -60.0\% | 100.0\% |  | -75.0\% |  | N/M | NM | -75.0\% |  | 1200.0\% |  | NM | N/M | -75.0\% |  |
|  | Yoy Change | 22.4\% | $N / M$ | N/M | $N M$ | 33.3\% |  | N/M | NM | NM | 100.0\% | -75.0\% | NM | 1200.0\% | N/M | 40.0\% | 0.0\% | 0.0\% | NM |
| Net profit (loss) - reported |  | (244) | $(1,148)$ | (50) | (27) | 15 | (62) | (7) | (69) | 14 | 18 | 16 | 48 | (24) | 24 | - | 18 | 29 | 47 |
|  | QoQ Change |  |  | -95.6\% | -46.0\% | NM |  | N/M |  | NM | 28.6\% | -11.1\% |  | $N M$ |  | NM | N/M | 61.1\% |  |
|  | Yoy Change | NM | 370.5\% | N/M | 170.0\% | NM |  | -99.4\% | -94.0\% | N/M | NM | 6.7\% | $N M$ | 242.9\% | -134.8\% | NM | 0.0\% | 81.3\% | -2.1\% |
| EBITDA reported |  | 448 | (833) | 10 | 44 | 70 | 124 | 40 | 164 | 53 | 73 | 68 | 194 | 48 | 242 | 55 | 67 | 75 | 197 |
|  | QoQ Change |  |  | N/M | 340.0\% | 59.1\% |  | -42.9\% |  | 32.5\% | 37.7\% | -6.8\% |  | -29.4\% |  | 14.6\% | 21.8\% | 11.9\% |  |
|  | Yoy Change | -20.0\% | NM | -87.2\% | -29.0\% | -14.6\% |  | $N / M$ | $N M$ | 430.0\% | 65.9\% | -2.9\% | 56.5\% | 20.0\% | 47.6\% | 3.8\% | -8.2\% | 10.3\% | 1.5\% |
| ADJUSTED EBITDA |  | 448 | 284 | 53 | 35 | 71 | 159 | 47 | 206 | 53 | 61 | 68 | 182 | 45 | 227 | 53 | 68 | 76 | 197 |
| Key Cash Flow Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating cash flow |  | 430 | 226 | 53 | 22 | 37 | 112 | 31 | 143 | 41 | 39 | 69 | 149 | 14 | 163 | 62 | 56 | 73 | 191 |
|  | QoQ Change |  |  | 15.2\% | -58.5\% | 68.2\% |  | -16.2\% |  | 32.3\% | -4.9\% | 76.9\% |  | -79.7\% |  | 342.9\% | -9.7\% | 30.4\% |  |
|  | Yoy Change | -31.6\% | -47.4\% | -38.4\% | -63.3\% | 8.8\% |  | -32.6\% | -36.7\% | -22.6\% | 77.3\% | 86.5\% | 33.0\% | -54.8\% | 14.0\% | 51.2\% | 43.6\% | 5.8\% | 28.2\% |
| Capital expenditures, gross (cash) |  | 235 | 298 | 64 | 74 | 69 | 207 | 32 | 239 | 37 | 41 | 38 | 116 | 26 | 142 | 43 | 43 | 39 | 125 |
|  | QoQ Change |  |  | -22.0\% | 15.6\% | -6.8\% |  | -53.6\% |  | 15.6\% | 10.8\% | -7.3\% |  | -31.6\% |  | 65.4\% | 0.0\% | -9.3\% |  |
| Capital expenditures, net (cash) | Yoy Change | 12.4\% | 26.8\% | 3.2\% | -1.3\% | -12.7\% |  | -61.0\% | -19.8\% | -42.2\% | -44.6\% | -44.9\% | -44.0\% | -18.8\% | -40.6\% | 16.2\% | 4.9\% | .6\% | 7.8\% |
|  |  | 234 | 297 | 64 | 73 | 69 | 206 | 32 | 238 | 37 | 40 | 38 | 115 | 26 | 141 | 43 | 42 | 38 | 123 |
|  | QoQ Change |  |  | -21.0\% | 14.1\% | -5.5\% |  | -53.6\% |  | 15.6\% | 8.1\% | -5.0\% |  | -31.6\% |  | 65.4\% | -2.3\% | -9.5\% |  |
|  | Yoy Change | 12.5\% | 26.9\% | 3.2\% | -2.7\% | -12.7\% |  | -60.5\% | -19.9\% | -42.2\% | -45.2\% | -44.9\% | -44.2\% | -18.8\% | -40.8\% | 16.2\% | 5.0\% | 0.0\% | 7.0\% |
| Lease payments (IFRS 16) |  | - | 31 | 8 | 7 | 8 | 23 | 7 | 30 | 7 | 7 | 6 | 20 | 6 | 26 | 6 | 7 | 6 | 19 |
| Free cash flow |  | 196 | (102) | (19) | (58) | (40) | (117) | (8) | (125) | (3) | (8) | 25 | 14 | (18) | (4) | 13 | 7 | 29 | 49 |
|  | QoQ Change |  |  | -53.7\% | 205.3\% | -31.0\% |  | -80.0\% |  | -62.5\% | 166.7\% | $N / M$ |  | $N M$ |  | $N / M$ | -46.2\% | 314.3\% |  |
|  | YoY Change | -53.4\% | $N / M$ | $N / M$ | 152.2\% | -25.9\% |  | -80.5\% | 22.5\% | -84.2\% | -86.2\% | $N / M$ | NM | 125.0\% | -96.8\% | $N / M$ | $N / M$ | 16.0\% | 250.0\% |
| Ratios |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net margin |  | (14.8\%) | (77.9\%) | (14.6\%) | (8.0\%) | 4.5\% | (6.1\%) | (2.1\%) | (5.1\%) | 4.1\% | 5.6\% | 5.1\% | 4.9\% | (7.6\%) | 1.9\% | 0.0\% | 5.7\% | 9.1\% | 5.0\% |
| EBITDA margin |  | 27.2\% | (56.6\%) | 2.9\% | 13.1\% | 21.0\% | 12.2\% | 12.1\% | 12.2\% | 15.7\% | 22.9\% | 21.7\% | 20.0\% | 15.1\% | 18.8\% | 17.5\% | 21.3\% | 23.6\% | 20.8\% |
| Capex/Sales |  | 14.2\% | 20.2\% | 18.7\% | 22.0\% | 20.7\% | 20.4\% | 9.7\% | 17.8\% | 10.9\% | 12.9\% | 12.1\% | 12.0\% | 8.2\% | 11.0\% | 13.7\% | 13.7\% | 12.3\% | 13.2\% |



| Adjusted EBITDA - Key Subsidiary Companies |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Pelephone - Reported EBITDA | 455 | 653 | 147 | 148 | 173 | 468 | 66 | 534 | 137 | 143 | 120 | 400 | 115 | 515 | 139 | 159 | 166 | 464 |
| Other operating expenses (income), net | 9 | , | - | 3 | 2 | 5 | 77 | 82 | 1 | (4) | - | (3) | 21 | 18 | - | (3) | - | (3) |
| Stock based compensation | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | 1 | 1 | 3 |
| Pelephone Adjusted EBITDA | 464 | 662 | 147 | 151 | 175 | 473 | 143 | 616 | 138 | 139 | 120 | 397 | 136 | 533 | 140 | 157 | 167 | 464 |
| QoQ Change |  |  | -15.5\% | 2.7\% | 15.9\% |  | -18.3\% |  | -3.5\% | 0.7\% | -13.7\% |  | 13.3\% |  | 2.9\% | 12.1\% | 6.4\% |  |
| Yor Change |  | 42.7\% | -8.1\% | -6.8\% | 5.4\% |  | -17.8\% | -6.9\% | -6.1\% | -7.9\% | -31.4\% | -16.1\% | -4.9\% | -13.5\% | 1.4\% | 12.9\% | 39.2\% | 16.9\% |
| Pelephone Adjusted EBITDA Margin | 18.2\% | 27.1\% | 25.4\% | 26.5\% | 28.6\% | 26.9\% | 23.8\% | 26.1\% | 24.1\% | 26.0\% | 22.0\% | 24.0\% | 25.5\% | 24.4\% | 24.6\% | 27.3\% | 30.9\% | 27.5\% |
| Bezeq International - Reported EBITDA | 291 | 271 | 72 | 53 | 7 | 132 | (138) | (6) | 72 | 65 | (233) | (96) | 4 | (92) | 41 | 62 | 51 | 154 |
| Other operating expenses (income), net | 3 | 8 | - | 16 | 45 | 61 | 196 | 257 | - | - | 282 | 282 | 31 | 313 | - | (1) | (2) | (3) |
| Stock based compensation | - | - | - | - | - | - | - | - | . | . | . | - | - | - | 1 | 1 | 1 | 3 |
| Bezeq International Adjusted EBITDA | 294 | 279 | 72 | 69 | 52 | 193 | 58 | 251 | 72 | 65 | 49 | 186 | 35 | 221 | 42 | 62 | 50 | 154 |
| QoQ Change |  |  | 1.4\% | -4.2\% | -24.6\% |  | 11.5\% |  | 24.1\% | -9.7\% | -24.6\% |  | -28.6\% |  | 20.0\% | 47.6\% | -19.4\% |  |
| Yor Change |  | -5.1\% | 1.4\% | 4.5\% | -26.8\% |  | -18.3\% | -10.0\% | 0.0\% | -5.8\% | -5.8\% | -3.6\% | -39.7\% | -12.0\% | -41.7\% | -4.6\% | 2.0\% | -17.2\% |
| Bezeq International Adjusted EBITDA Margin | 19.1\% | 20.1\% | 21.1\% | 20.4\% | 15.8\% | 19.1\% | 17.6\% | 18.7\% | 22.7\% | 20.7\% | 15.6\% | 19.7\% | 10.8\% | 17.4\% | 13.5\% | 20.0\% | 17.4\% | 16.9\% |
| yes - Proforma EBITDA | 448 | 267 | 19 | 73 | 64 | 156 | 43 | 199 | 65 | 72 | 60 | 197 | 71 | 268 | 57 | 72 | 66 | 195 |
| Other operating expenses (income), net | - | 17 | 43 | (9) | 1 | 35 | 7 | 42 | 0 | (12) | 1 | (11) | (3) | (14) | (2) | - | 1 | (1) |
| Stock-based compensation | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | 1 | 1 | 3 |
| yes Adjusted EBITDA | 448 | 284 | 62 | 64 | 65 | 191 | 50 | 241 | 65 | 60 | 61 | 186 | 68 | 254 | 56 | 73 | 68 | 197 |
| QoQ Change |  |  | 17.0\% | 3.2\% | 1.6\% |  | -23.1\% |  | 30.0\% | -7.7\% | 1.7\% |  | 11.5\% |  | -17.6\% | 30.4\% | -6.8\% |  |
| Yor Change |  | -36.6\% | -22.5\% | -7.2\% | -20.7\% |  | -5.7\% | -15.1\% | 4.8\% | -6.3\% | -6.2\% | -2.6\% | 36.0\% | 5.4\% | -13.8\% | 21.7\% | 11.5\% | 5.9\% |
| yes Adjusted EBITDA Margin | 27.2\% | 19.3\% | 18.1\% | 19.0\% | 19.5\% | 18.8\% | 15.1\% | 17.9\% | 19.2\% | 18.8\% | 19.5\% | 19.2\% | 21.5\% | 19.7\% | 17.8\% | 23.2\% | 21.4\% | 20.8\% |
| Adjusted Net Profit - Key Subsidiary Companies |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Pelephone - Reported net profit (loss) | 95 | 24 | 2 | 2 | 18 | 22 | -69 | (47) | (2) | 1 | (12) | (13) | (12) | (25) | 8 | 20 | 23 | 51 |
| Other operating expenses (income), net | 7 | 7 | - | 2 | 2 | 4 | 59 | 63 | 1 | (3) | - | (2) | 16 | 14 | - | (2) | - | (2) |
| Stock-based compensation | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | 1 | 1 | 3 |
| Pelephone Adjusted Net Profit (Loss) QoQ Change | 102 | 31 | 2 | 4 | 20 | 26 | (10) | 16 | (1) | (2) | (12) | (15) | 4 | (11) | 9 | 19 | 24 | 52 |
| QoQ Change |  |  | -27.8\% | 115.5\% | 353.4\% |  | N/M |  | -87.3\% | 69.1\% | 476.9\% |  | $N / M$ |  | 115.8\% | 107.7\% | 28.4\% |  |
| Yoy Change |  | -69.7\% | -77.8\% | -44.5\% | 71.6\% |  | NM | -47.8\% | NM | N/M | $N / M$ | $N M$ | NM | $N M$ | $N / M$ | N/M | NM | NM |
| Bezeq International - Reported net profit (loss) | 115 | 51 | 20 | 4 | (32) | (8) | -149 | (157) | 22 | 21 | (305) | (262) | (13) | (275) | (8) | 11 | 10 | 13 |
| Other operating expenses (income), net | 2 | 6 | - | 12 | 35 | 47 | 151 | 198 | - | - | 282 | 282 | 31 | 313 | - | (1) | (2) | (3) |
| Stock-based compensation | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | 1 | 1 | 3 |
| Bezeq International Adjusted Net Profit (Loss) | 117 | 57 | 20 | 16 | 3 | 39 | 2 | 41 | 22 | 21 | (23) | 20 | 18 | 38 | (7) | 11 | 9 | 13 |
| QoQ Change |  |  | 126.0\% | -18.4\% | -83.8\% |  | -27.5\% |  | 1045.8\% | -4.5\% | $N / M$ |  | NM |  | -138.9\% | -257.1\% | -18.2\% |  |
| Yoy Change |  | -51.3\% | 2.4\% | 23.4\% | -82.9\% |  | -78.3\% | -28.5\% | 10.0\% | 28.7\% | NM | -48.7\% | 837.5\% | -7.1\% | -131.8\% | -47.6\% | NM | -35.0\% |
| yes - proforma net profit | (244) | (48) | (64) | (11) | (34) | (109) | (40) | (149) | (6) | (11) | (18) | (35) | -22 | (57) | (12) | (7) | (12) | (31) |
| Other operating expenses (income), net | - | 17 | 43 | (9) | 1 | 35 | 7 | 42 | 0 | (12) | 1 | (11) | (3) | (14) | (2) | - | 1 | (1) |
| Stock-based compensation | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | 1 | 1 | 3 |
| yes Adjusted Net Profit (Loss) QoQ Change | (244) | (31) | (21) | (20) | (33) | (74) | (33) | (107) | (6) | (23) | (17) | (46) | (25) | (71) | (13) | (6) | (10) | (29) |
|  |  |  | 27.6\% | -4.8\% | 65.0\% |  | 0.0\% |  | -81.8\% | 283.3\% | -26.1\% |  | 47.1\% |  | -48.0\% | -53.8\% | 66.7\% |  |
| Yoy Change |  | -87.3\% | -800.0\% | 566.7\% | 1550.0\% |  | 13.8\% | 245.2\% | -71.4\% | 15.0\% | -48.5\% | -37.8\% | -24.2\% | -33.6\% | 116.7\% | -73.9\% | -41.2\% | -37.0\% |


| $\underbrace{8}_{\text {Bezeq }}$ | $\begin{gathered} \text { FY } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2012 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2013 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2014 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2015 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2016 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2017 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2018 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2019 \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2019 \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2019 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2021 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2021 \\ \hline \end{gathered}$ | $\begin{array}{r} \text { Q3 } \\ 2021 \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bezeq Fixed-Line |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Key Performance Indicators - Broadband Internet |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Broadband Internet lines (in 000 's)- Total | 1,111 | 1,169 | 1,263 | 1,364 | 1,479 | 1,558 | 1,635 | 1,656 | 1,635 | 1,613 | 1,589 | 1,575 | 1,575 | 1,566 | 1,571 | 1,565 | 1,556 | 1,556 | 1,540 | 1,529 | 1,524 |
| Qoo Change |  |  |  |  |  |  |  |  | -1.3\% | -1.3\% | -1.5\% | -0.9\% |  | -0.6\% | 0.3\% | -0.4\% | -0.6\% |  | -1.0\% | -0.7\% | -0.3\% |
| Yoy Change | 4.2\% | 5.2\% | 8.0\% | 8.0\% | 8.4\% | 5.3\% | 4.9\% | 1.3\% | -1.1\% | -2.9\% | -4.4\% | -4.9\% | -4.9\% | -4.2\% | -2.6\% | -1.5\% | -1.2\% | -1.2\% | -1.7\% | -2.7\% | -2.6\% |
| QOQ Line change (000's) | 45 | 58 | 94 | 101 | 115 | 79 | 77 | 21 | (21) | (22) | (24) | (14) | (81) | (9) | 5 | (6) | (9) | (19) | (16) | (11) | (5) |
| Broadband Internet lines (in 000's) - Retail | 1,111 | 1,169 | 1,263 | 1,364 | 1,235 | 1,181 | 1,103 | 1,030 | 1,011 | 1,001 | 988 | 983 | 983 | 982 | 991 | 995 | 999 | 999 | 1,001 | 1,009 | 1,014 |
| QoQ Change |  |  |  |  |  |  |  |  | -1.8\% | -1.0\% | -1.3\% | -0.5\% |  | -0.1\% | 0.9\% | 0.4\% | 0.4\% |  | 0.2\% | 0.8\% | 0.5\% |
| Yo Y Change | 4.2\% | 5.2\% | 8.0\% | 8.0\% | -9.5\% | -4.4\% | -6.6\% | -6.6\% | -6.3\% | -5.7\% | -5.5\% | -4.6\% | -4.6\% | -2.9\% | -1.0\% | 0.7\% | 1.6\% | 1.6\% | 1.9\% | 1.8\% | 1.9\% |
| QoQ Line change (000's) | 45 | 58 | 94 | 101 | (129) | (54) | (78) | (73) | (19) | (10) | (13) | (5) | (47) | (1) | 9 | 4 | 4 | 16 | 2 | 8 | 5 |
| Broadband Internet lines (in 000's)-Wholesale | - | - | - | - | 244 | 377 | 532 | 626 | 624 | 612 | 601 | 592 | 592 | 584 | 580 | 570 | 557 | 557 | 539 | 520 | 510 |
| QoQ Change |  |  |  |  |  |  |  |  | -0.3\% | -1.9\% | -1.8\% | -1.5\% |  | -1.4\% | -0.7\% | -1.7\% | -2.3\% |  | -3.2\% | -3.5\% | -1.9\% |
| Yoy Change |  |  |  |  |  | 54.5\% | 41.1\% | 17.7\% | 8.7\% | 2.0\% | -2.6\% | -5.4\% | -5.4\% | -6.4\% | -5.2\% | -5.2\% | -5.9\% | -5.9\% | -7.7\% | -10.3\% | -10.5\% |
| QoQ Line change (000's) |  |  |  |  |  | 133 | 155 | 94 | (2) | (12) | (11) | (9) | (34) | (8) | (4) | (10) | (13) | (35) | (18) | (19) | (10) |
| Wholesale lines as \% of total broadband lines |  |  |  |  | 16.5\% | 24.2\% | 32.5\% | 37.8\% | 38.2\% | 37.9\% | 37.8\% | 37.6\% | 37.6\% | 37.3\% | 36.9\% | 36.4\% | 35.8\% | 35.8\% | 35.0\% | 34.0\% | 33.5\% |
| Broadband Internet ARPU (in NIS) - Retail | 80 | 81 | 84 | 84 | 88 | 89 | 90 | 93 | 96 | 97 | 98 | 98 | 97 | 98 | 98 | 100 | 102 | 99 | 103 | 106 | 107 |
| QoQ Change |  |  |  |  |  |  |  |  | 0.0\% | 1.0\% | 1.0\% | 0.0\% |  | 0.0\% | 0.0\% | 2.0\% | 2.0\% |  | 1.0\% | 2.9\% | 0.9\% |
| Yoy Change | 6.7\% | 1.3\% | 3.7\% | 0.0\% | 4.8\% | 1.1\% | 1.1\% | 3.3\% | 4.3\% | 4.3\% | 5.4\% | 2.1\% | 4.3\% | 2.1\% | 1.0\% | 2.0\% | 4.1\% | 2.1\% | 5.1\% | 8.2\% | 7.0\% |
| Average broadband speed per subscriber (end of period, Mbps) | 6.7 | 9.6 | 18.1 | 32.5 | 37.8 | 43.4 | 51.5 | 59.1 | 61.5 | 64.0 | 66.2 | 67.8 | 67.8 | 69.1 | 70.4 | 71.6 | 74.2 | 74.2 | 77.7 | 87.8 | 104.2 |
| QoQ Change |  |  |  |  |  |  |  |  | 4.1\% | 4.1\% | 3.4\% | 2.4\% |  | 1.9\% | 1.9\% | 1.7\% | 3.6\% |  | 4.7\% | 13.0\% | 18.7\% |
| Yoy Change | 55.8\% | 43.3\% | 88.5\% | 9.6\% | 6.3\% | 14.8\% | 18.7\% | 14.8\% | 15.0\% | 15.5\% | 15.3\% | 14.7\% | 14.7\% | 12.4\% | 10.0\% | 8.2\% | 9.4\% | 9.4\% | 12.4\% | 24.7\% | 45.5\% |
| BE Router (in thousands) | N/A | N/A | N/A | N/A | NA | N/A | N/A | 100 | 159 | 215 | 272 | 321 | 321 | 378 | 433 | 487 | 537 | 537 | 579 | 609 | 635 |
| QoQ Change (000's) |  |  |  |  |  |  |  |  | 59 | 56 | 57 | 49 |  | 57 | 55 | 54 | 50 |  | 42 | 30 | 26 |
| Bspot and Be Mesh (in thousands) |  |  |  |  |  |  |  |  | 60 | 77 | 100 | 116 | 116 | 144 | 177 | 218 | 248 | 248 | 277 | 299 | 323 |
| QoQ Change (000's) |  |  |  |  |  |  |  |  |  | 17 | 23 | 16 |  | 28 | 33 | 41 | 30 |  | 29 | 22 | 24 |
| Key Performance Indicators - Telephony |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total access lines (in 000's) | 2,367 | 2,268 | 2,216 | 2,205 | 2,087 | 2,010 | 1,916 | 1,818 | 1,792 | 1,768 | 1,743 | 1,718 | 1,718 | 1,693 | 1,675 | 1,653 | 1,639 | 1,639 | 1,630 | 1,615 | 1,602 |
| QoQ Change |  |  |  |  |  |  |  |  | -1.4\% | -1.3\% | -1.4\% | -1.4\% |  | -1.5\% | -1.1\% | -1.3\% | -0.8\% |  | -0.5\% | -0.9\% | -0.8\% |
| Yoy Change | 0.0\% | -4.2\% | -2.3\% | -0.5\% | -5.4\% | -3.7\% | -4.7\% | -5.1\% | -5.1\% | -5.2\% | -5.4\% | -5.5\% | -5.5\% | -5.5\% | -5.3\% | -5.2\% | -4.6\% | -4.6\% | -3.7\% | -3.6\% | -3.1\% |
| QoQ Line change (000's) | 1 | (99) | (52) | (11) | (118) | (77) | (94) | (98) | (26) | (24) | (25) | (25) | (100) | (25) | (18) | (22) | (14) | (79) | (9) | (15) | (13) |
| Average revenue per line (ARPL) (in NIS) | 85 | 81 | 74 | 63 | 59 | 57 | 54 | 52 | 50 | 49 | 49 | 48 | 49 | 48 | 51 | 51 | 50 | 50 | 49 | 47 | 46 |
| QoQ Change |  |  |  |  |  |  |  |  | -2.0\% | -2.0\% | 0.0\% | -2.0\% |  | 0.0\% | 6.3\% | 0.0\% | -2.0\% |  | -2.0\% | -4.1\% | -2.1\% |
| Yoy Change | -22.0\% | 4.7\% | ${ }^{8.6 \%}$ | -14.9\% | -6.3\% | -3.4\% | -5.3\% | -3.7\% | -5.7\% | -5.8\% | -3.9\% | -5.9\% | -5.8\% | -4.0\% | 4.1\% | 4.1\% | 4.2\% | 2.0\% | 2.1\% | -7.8\% | -9.8\% |
| Churn rate (telephony) | 11.6\% | 15.3\% | 13.1\% | 11.1\% | 10.1\% | 10.2\% | 9.8\% | 11.6\% | 3.0\% | 2.7\% | 3.0\% | 2.9\% | 11.7\% | 3.2\% | 2.7\% | 3.4\% | 3.2\% | 12.5\% | 2.8\% | 2.6\% | 2.4\% |
| Total outgoing minutes (in millions) | 9,758 | 8,694 | 7,047 | 6,200 | 5,607 | 5,006 | 4,475 | 4,014 | 926 | 865 | 888 | 820 | 3,499 | 883 | 1,079 | 1,019 | 1,004 | 3,985 | 965 | 827 | 781 |
| QoQ Change |  |  |  |  |  |  |  |  | -6.4\% | -6.6\% | 2.7\% | -7.7\% |  | 7.7\% | 22.2\% | -5.6\% | -1.5\% |  | -3.9\% | -14.3\% | -5.6\% |
| Yoy Change | -8.8\% | -10.9\% | -18.9\% | -12.0\% | -9.6\% | -10.7\% | -10.6\% | -10.3\% | -12.2\% | -14.4\% | -7.5\% | -17.1\% | -12.8\% | -4.6\% | 24.7\% | 14.8\% | 22.4\% | 13.9\% | 9.3\% | -23.4\% | -23.4\% |
| Total incoming minutes (in millions) | 6,240 | 6,225 | 6,115 | 5,829 | 5,628 | 5,297 | 4,972 | 4,627 | 1,090 | 1,056 | 1,099 | 1,046 | 4,291 | 1,120 | 1,293 | 1,368 | 1,326 | 5,107 | 1,284 | 1,095 | 1,151 |
| QoQ Change |  |  |  |  |  |  |  |  | -6.0\% | -3.1\% | 4.1\% | -4.8\% |  | 7.1\% | 15.4\% | 5.8\% | -3.1\% |  | -3.2\% | -14.7\% | 5.1\% |
| YoY Change | -4.7\% | -0.2\% | -1.8\% | -4.7\% | -3.4\% | -5.9\% | -6.1\% | -6.9\% | -8.5\% | -8.3\% | -2.3\% | -9.8\% | -7.3\% | 2.8\% | 22.4\% | 24.5\% | 26.8\% | 19.0\% | 14.6\% | -15.3\% | -15.9\% |
| Number of employees Yoy Change | 7,076 | 7,422 | 6,479 | 5,964 | 5,896 | 5,649 | 5,582 | 5,494 | 5,358 | N/A | N/A | 5,256 | 5,256 | N/A | N/A | N/A | 5,408 | 5,408 | N/A | N/A | $N / A$ |
|  | -1.9\% | 4.9\% | -12.7\% | -7.9\% | -1.1\% | -4.2\% | -1.2\% | -1.6\% |  |  |  |  | -4.3\% |  |  |  |  | 2.9\% |  |  |  |
| Market share - Internet (retail and wholesale) <br> Market share - telephony (private sector) | 59\% | 60\% | 63\% | 66\% | 68\% | 69\% | 70\% | 69\% | N/ | N/A | N/A | NA | 63\% | N/A | NA | NA | NA | 61\% | N/A | N/A | N/A |
|  | 63\% | 59\% | 57\% | 56\% | 56\% | 55\% | 53\% | 52\% | N/A | N/A | N/A | N/A | 53\% | N/A | N/A | NA | N/ | 54\% | N/ | N/A | N/A |
| Market share - telephony (business sector) | 76\% | 75\% | 74\% | 74\% | 74\% | 73\% | 72\% | 71\% | N/A | N/A | N/A | NA | 71\% | N/A | N/A | NA | N/A | 70\% | N/A | N/A | N/A |


| $\underbrace{8}_{\text {Bezeq }}$ | $\begin{gathered} \text { FY } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2012 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2013 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2014 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2015 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2016 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2017 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2018 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2019 \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2019 \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2019 \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2019 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2019 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2020 \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2020 \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2020 \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2020 \end{gathered}$ | $\begin{gathered} \text { FY } \\ 2020 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2021 \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2021 \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2021 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Pelephone |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Key Performance Indicators |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total Subscribers (EOP, in 000's) | 2,847 | 2,800 | 2,642 | 2,586 | 2,651 | 2,402 | 2,525 | 2,198 | 2,216 | 2,254 | 2,301 | 2,327 | 2,327 | 2,356 | 2,365 | 2,396 | 2,442 | 2,442 | 2,492 | 2,521 | 2,547 |
| QoQ Change |  |  |  |  |  |  |  |  | 0.8\% | 1.7\% | 2.1\% | 1.1\% |  | 1.2\% | 0.4\% | 1.3\% | 1.9\% |  | 2.0\% | 1.2\% | 1.0\% |
| Yoy Change | -0.4\% | -1.7\% | -5.6\% | -2.1\% | 2.5\% | -9.4\% | 5.1\% | -13.0\% | -13.0\% | -13.3\% | 5.3\% | 5.9\% | 5.9\% | 6.3\% | 4.9\% | 4.1\% | 4.9\% | 4.9\% | 5.8\% | 6.6\% | 6.3\% |
| QoQ subscriber change (000's) | (10) | (47) | (158) | (56) | 65 | (249) | 123 | (327) | 18 | 38 | 47 | 26 | 129 | 29 | 9 | 31 | 46 | 115 | 50 | 29 | 26 |
| Postpaid Subscribers (EOP, in 000's) | NA | N/A | N/A | 1,750 | 1,726 | 1,669 | 1,729 | 1,824 | 1,834 | 1,857 | 1,886 | 1,902 | 1,902 | 1,928 | 1,948 | 1,976 | 2,004 | 2,004 | 2,030 | 2,050 | 2,074 |
| Qoo Change |  |  |  |  |  |  |  |  | 0.5\% | 1.3\% | 1.6\% | 0.8\% |  | 1.4\% | 1.0\% | 1.4\% | 1.4\% |  | 1.3\% | 1.0\% | 1.2\% |
| Yoy Change |  |  |  |  | -1.4\% | -3.3\% |  |  | 4.2\% | 3.2\% | 3.8\% | 4.3\% |  | 5.1\% | 4.9\% | 4.8\% | 5.4\% |  | 5.3\% | 5.2\% | 5.0\% |
| QoQ subscriber change (000's) |  |  |  |  | (24) | (57) | 60 | 95 | 10 | 23 | 29 | 16 | 78 | 26 | 20 | 28 | 28 | 102 | 26 | 20 | 24 |
| Prepaid Subscribers (EOP, in 000's) | N/A | N/A | N/A | 836 | 925 | 733 | 796 | 374 | 382 | 397 | 415 | 425 | 425 | 428 | 417 | 420 | 438 | 438 | 462 | 471 | 473 |
| QoQ Change |  |  |  |  |  |  |  |  | 2.1\% | 3.9\% | 4.5\% | 2.4\% |  | 0.7\% | -2.6\% | 0.7\% | 4.3\% |  | 5.5\% | 1.9\% | 0.4\% |
| Yoy Change |  |  |  |  | 10.6\% | -20.8\% | 8.6\% | -53.0\% | -51.4\% | -50.4\% | 12.8\% | 13.6\% | 13.6\% | 12.0\% | 5.0\% | 1.2\% | 3.1\% | 3.1\% | 7.9\% | 12.9\% | 12.6\% |
| QoQ subscriber change (000's) |  |  |  |  | 89 | (192) | 63 | (422) | 8 | 15 | 18 | 10 | 51 | 3 | (11) | 3 | 18 | 13 | 24 | 9 | 2 |
| ARPU (in NIS) | 107 | 95 | 86 | 78 | 64 | 63 | 61 | 62 | 63 | 64 | 65 | 60 | 63 | 58 | 56 | 56 | 55 | 56 | 53 | 54 | 55 |
| QoQ Change |  |  |  |  |  |  |  |  | -4.5\% | 1.6\% | 1.6\% | -7.7\% |  | -3.3\% | $-3.4 \%$ | 0.0\% | -1.8\% |  | -3.6\% | 1.9\% | 1.9\% |
| Yoy Change | -3.6\% | -11.2\% | -9.5\% | -9.3\% | -17.9\% | -1.6\% | -3.2\% | 1.6\% | 10.5\% | 12.3\% | -4.4\% | -9.1\% | 1.6\% | -7.9\% | -12.5\% | -13.8\% | -8.3\% | -11.1\% | -8.6\% | -3.6\% | -1.8\% |
| Churn rate | 22.9\% | 22.4\% | 28.6\% | 28.0\% | 25.8\% | 23.7\% | 28.2\% | 33.3\% | 8.7\% | 7.5\% | 7.3\% | 7.3\% | 30.8\% | 7.2\% | 6.8\% | 7.0\% | 5.9\% | 26.9\% | 5.8\% | 5.8\% | 5.5\% |
| Number of employees | N/A | 4,072 | 3,288 | 3,001 | 2,679 | 2,594 | 2,551 | 2,352 | $N / A$ | N/A | N/A | 2,202 | 2,202 | NA | N/A | NA | 1,900 | 1,900 | N/A | NA | NA |
| Yoy Change |  |  | -19.3\% | -8.7\% | -10.7\% | -3.2\% | -1.7\% | -7.8\% |  |  |  |  | -6.4\% |  |  |  |  | -13.7\% |  |  |  |
| Market share | 29.0\% | 28.2\% | 26.3\% | 25.5\% | 25.2\% | 23.1\% | 23.6\% | 20.7\% | N/A | N/A | N/ | N/A | 21.2\% | N/ | N/A | 21.4\% | N/A | N/A | N/A | N/ | N/ |
| Bezeq International |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Key Performance Indicators |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Number of employees | 2,262 | 2,102 | 2,007 | 1,932 | 1,966 | 1,905 | 1,864 | 1,653 | N/A | N/A | NA | 1,419 | 1,419 | NA | NA | NA | 1,311 | 1,311 | N/ | NA | NA |
| Yoy Change | 7.1\% | -7.1\% | -4.5\% | -3.7\% | 1.8\% | -3.1\% | -2.2\% | -11.3\% |  |  |  |  | -14.2\% |  |  |  |  | -7.6\% |  |  |  |
| Churn rate (ISP) | 12.6\% | 18.4\% | 18.0\% | 17.0\% | 17.3\% | 20.4\% | 23.4\% | 25.5\% | 6.6\% | 6.2\% | 7.1\% | 6.3\% | 26.2\% | 6.7\% | 6.1\% | 7.2\% | 10.2\% | 30.2\% | 7.9\% | 6.0\% | 5.5\% |
| Market share - ISP | 37.5\% | 38.8\% | 40.6\% | 42\% | 44\% | 44\% | NA | N/A | N/A | N/A | N/A | N/A | 30.0\% | N/A | N/A | NA | N/A | 34.0\% | N/A | NA | NA |
| Market share - ILD (Outgoing) | 30.0\% | 24.6\% | 21.2\% | 23\% | 21\% | 21\% | 25.6\% | 23.3\% | N/A | N/A | N/ | N/ | 27.0\% | NA | N/ | N/ | N/ | 22.3\% | N/ | N/ | NA |
| yes |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Key Performance Indicators |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Subscribers (EOP, in 000's) | 586 | 578 | 600 | 630 | 635 | 614 | 587 | 574 | 568 | 565 | 558 | 555 | 555 | 556 | 557 | 556 | 557 | 557 | 559 | 560 | 560 |
| Qoo Change |  |  |  |  |  |  |  |  | -1.0\% | -0.5\% | -1.2\% | -0.5\% |  | 0.2\% | 0.2\% | -0.2\% | 0.2\% |  | 0.4\% | 0.2\% | 0.0\% |
| Yoy Change QoQ subscriber change (000's) | 1.4\% | -1.4\% | 3.8\% | 5.0\% | 0.8\% | $\begin{gathered} -3.3 \% \\ (21) \end{gathered}$ | $\begin{gathered} -4.4 \% \\ (07) \end{gathered}$ | $\begin{gathered} -2.2 \% \\ \hline \end{gathered}$ | $-2.1 \%$ (6) | $-2.9 \%$ | $\begin{gathered} -4.5 \% \\ (7) \end{gathered}$ | $\begin{gathered} -3.3 \% \\ (3) \end{gathered}$ | $-3.3 \%$ | -2.1\% | $\begin{array}{r} -1.4 \% \\ 1 \end{array}$ | -0.4\% | 0.4\% | $\begin{array}{r} 0.4 \% \\ 2 \end{array}$ | $0.5 \%$ 2 | $\begin{array}{r} 0.5 \% \\ 1 \end{array}$ | $0.7 \%$ 0 |
| ARPU (in NIS)* | 232 | 234 | 233 | 234 | 233 | 233 | 228 | 211 | 200 | 197 | 195 | 195 | 197 | 195 | 190 | 187 | 186 | 190 | 187 | 186 | 188 |
| Qoo Change |  |  |  |  |  |  |  |  | -2.9\% | -1.5\% | -1.0\% | 0.0\% |  | 0.0\% | $-2.6 \%$ | $-1.6 \%$ | -0.5\% |  | 0.5\% | -0.5\% | 1.1\% |
| Yoy Change | 0.9\% | 1.0\% | -0.4\% | 0.4\% | -0.4\% | 0.0\% | -2.1\% | -7.5\% | -6.5\% | -8.4\% | -7.1\% | -5.3\% | -6.6\% | -2.5\% | -3.6\% | -4.1\% | -4.6\% | -3.6\% | -4.1\% | -2.1\% | 0.5\% |
| Churn rate | 11.9\% | 15.4\% | 13.5\% | 12.8\% | 13.9\% | 15.9\% | 18.8\% | 21.5\% | 5.6\% | 4.9\% | 5.5\% | 5.2\% | 21.2\% | 5.9\% | 4.8\% | 5.4\% | 4.9\% | 21.0\% | 4.3\% | 3.7\% | 3.7\% |
| Number of employees | 2,227 | 2,276 | 2,208 | 2,042 | 1,984 | 1,753 | 1,680 | 1,539 | N/A | 1,350 | NA | 1,335 | 1,335 | NA | N/A | NA | 1,229 | 1,229 | N/A | NA | NA |
| Yoy Change | -0.1\% | 2.2\% | -3.0\% | -7.5\% | -2.8\% | -11.6\% | -4.2\% | -8.4\% |  |  |  |  | -13.3\% |  |  |  |  | -7.9\% |  |  |  |
| Mkt share | 40\% | 39\% | 40\% | 42\% | 42\% | 40\% | 37\% | 34\% | N/A | N/A | N/A | N/A | 32\% | N/A | N/A | N/ | N/A | 32\% | N/A | N/ | N/A |

## Bezeq Group Outlook - FY 2021

Based on the information known to the Bezeq Group today, the Group's updated Outlook for 2021 is $\square$ as follows:

## Adjusted net profit* attributable to shareholders NIS 1.1 billion Adjusted EBITDA* <br> NIS 3.65 billion <br> CAPEX** <br> NIS 1.8 billion

The Group's forecasts are based, among other things, on its estimates regarding the structure of competition in the telecommunications market and regulation in this sector, the economic situation and accordingly, the Group's ability to implement its plans in 2021. Actual results may differ from these estimates taking note of changes that may occur in the foregoing, in business conditions, and the effects of regulatory decisions, technology changes and developments in the structure of the telecommunications market, and so forth, or the realization of one or more of the risk factors listed in the Periodic Report of 2020. In addition, there is no certainty that the outlook will be fully or partially fulfilled, among other things, due to the COVID-19 pandemic and the resulting uncertainty.

The Company shall report, as required, deviations of more/less than $10 \%$ of the amounts stated in the outlook.

* Adjusted net profit and Adjusted EBITDA - after adjusting for other operating expenses/income, net, one-time losses/gains from impairment/increase in value of assets and stock-based compensation.
**CAPEX - gross payments for investments in fixed and intangible assets.

Debt Ratings \& Repayments

| Rating Agency |  |  |
| :--- | :--- | :--- |
| R\&P Global Ratings Maalot | $\frac{\text { Rating }}{\text { ilAA- }}$ | $\frac{\text { Outlook }}{\text { Stable }}$ |
| Midroog | Aa3.il | Stable |

Summary of Financial Undertakings as of Sept 30, 2021 (based on repayment dates)
In NIS millions
Notes Issued to the Public (Bezeq Fixed-Line)

|  | CPI Linked |  | Unlinked | Interest |
| :--- | ---: | ---: | ---: | ---: |
| Total Principal and Interest |  |  |  |  |
|  | 529,746 | 35,708 | 176,621 | 742,075 |
| First year | 620,026 | 250,205 | 151,611 | $1,021,842$ |
| Second year | 270,840 | 643,490 | 122,054 | $1,036,384$ |
| Third year | 270,840 | 643,490 | 92,608 | $1,006,938$ |
| Fourth year | $1,548,895$ | $1,478,256$ | 160,041 | $3,187,192$ |
| Fifth year and thereafter | $\mathbf{3 , 2 4 0 , 3 4 7}$ | $\mathbf{3 , 0 5 1 , 1 4 9}$ | $\mathbf{7 0 2 , 9 3 5}$ | $\mathbf{6 , 9 9 4 , 4 3 1}$ |
| Total |  |  |  |  |

Private Notes and Other Non-Bank Credit (Bezeq Fixed-Line)

|  | CPI Linked | Unlinked | Interest | Total Principal and Interest |
| :--- | ---: | ---: | ---: | ---: |
|  |  |  |  |  |
| First year | - | 93,333 | 32,880 | 126,213 |
| Second year | - | 76,667 | 29,183 | 105,850 |
| Third year | - | 58,333 | 26,387 | 84,720 |
| Fourth year | - | 70,000 | 24,354 | 94,354 |
| Fifth year and thereafter |  | 630,000 | 54,354 | 684,354 |
| Total | - | $\mathbf{9 2 8 , 3 3 3}$ | $\mathbf{1 6 7 , 1 5 8}$ | $\mathbf{1 , 0 9 5 , 4 9 1}$ |

Debt Ratings \& Repayments

Credit from Israeli Banks (Bezeq Fixed-Line)

|  | CPI Linked | Unlinked | Interest | Total Principal and Interest |
| :--- | ---: | ---: | ---: | ---: |
|  |  |  |  | 88,102 |
| First year | - | 61,556 | 26,546 | 30,194 |
| Second year | - | 6,000 | 24,194 | 210,041 |
| Third year | - | 186,000 | 24,041 | 163,131 |
| Fourth year | - | 146,000 | 17,131 | 383,457 |
| Fifth year and thereafter | - | 367,000 | 16,457 | $\mathbf{8 7 4 , 9 2 5}$ |
| Total | - | $\mathbf{7 6 6 , 5 5 6}$ | $\mathbf{1 0 8 , 3 6 9}$ |  |

## Total Debt - Bezeq Fixed-Line

|  | CPI Linked | Unlinked | Interest | Total Principal and Interest |
| :--- | ---: | ---: | ---: | ---: |
|  |  |  |  |  |
| First year | 529,746 | 190,597 | 236,047 | 956,390 |
| Second year | 620,026 | 332,872 | 204,988 | $1,157,886$ |
| Third year | 270,840 | 887,823 | 172,482 | $1,331,145$ |
| Fourth year | 270,840 | 859,490 | 134,093 | $1,264,423$ |
| Fifth year and thereafter | $1,548,895$ | $2,475,256$ | 230,852 | $4,255,003$ |
| Total | $\mathbf{3 , 2 4 0 , 3 4 7}$ | $\mathbf{4 , 7 4 6 , 0 3 8}$ | $\mathbf{9 7 8 , 4 6 2}$ | $\mathbf{8 , 9 6 4 , 8 4 7}$ |



The following table shows the distribution of long-term debt as of December 31, 2020 (including current maturities):

| Banks | 1,113 | NIS | Unlinked | Fixed | $3.49 \%$ | $3.20 \%-5.30 \%$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Non-bank sources | 71 | NIS | Unlinked | Variable; <br> based on the <br> annual interest <br> rate for |  |  |
| Treasury Bills | $1.43 \%$ | $1.43 \%-1.54 \%$ |  |  |  |  |
| Non-bank sources | 3,971 | NIS | Unlinked | Fixed | $3.10 \%$ | $3.20 \%-5.25 \%$ |
| Non-bank sources | 3,189 | NIS | CPI | Fixed | $1.92 \%$ | $1.70 \%-3.70 \%$ |

## Bezeq The Israel Telecommunication Corp. Limited

## GLOSSARY

## Glossary

## EBITDA <br> Adjusted EBITDA and Adjusted Net Profit Net Debt/Adjusted EBITDA Ratio

Free cash flow
Net capital expenditures
FFO
ARPL
ARPU
N/A
N/M
TTM

Earnings Before Interest, taxes, depreciation, amortization and ongoing losses from impairment of fixed and intangible assets
$=$ After adjusting for other operating income/expenses, one-time losses/gains from impairment/increase in value of assets and stock-based compensation
= Adjusted EBITDA in this ratio is EBITDA (Trailing Twelve Months) less lease payments and
excluding other income/expenses and one-time loss from impairment of assets
Operating cash flows less net capital expenditures and lease payments
$=$ Purchase of property, plant \& equipment (PPE), plus investments in intangible assets, less proceeds from the sale of PPE
Cash flow from operating activities less changes in working capital and payments for leases
Average revenue per line
Average revenue per use
Not available
Not meaningful
Trailing twelve months

