



# Environmental Policy

Bezeq - The Israel Telecommunications Corp. Ltd.

---

This document reviews the key points of Bezeq's commitment to the environment.

The document was approved by Bezeq's management and the Board of Directors on February 24, 2022

## Introduction

---

Global warming and its potential ramifications, as well as the commitment of the State of Israel to the efforts to reduce emissions and protect the environment, require that Bezeq adopts a responsible and progressive conduct in terms of environmental and climate issues.

We, therefore, are working towards mitigating the environmental impacts from our activities and to prevent environmental harm to the extent possible. We manage the environmental aspects of the Company's operations with continuous improvement as publicly reported in our Environment, Social and Governance (ESG) Annual Report.

Furthermore, we are committed to make sure employees, customers, suppliers, business partners and additional stakeholders are aware of information about mitigating our environmental impact and promoting environmental issues, while striving for constant innovation.

## Purpose

---

This document outlines the Company's operational guidelines, based on how the Company operates in the environmental field, environmental management methods and measurement, as well as the Company's goals and processes for the purpose of promoting responsible conduct in environmental and climate issues.

## Environmental commitment

---

Bezeq will provide the world's most advanced communications infrastructure and services while fully abiding by the law, adopting voluntary standards, measuring, and managing the Company's environmental performance, setting goals, and planning strategically.

Our environmental commitment is focused on several initiatives:

**Mitigating GHG emissions:** We are committed to mitigate Bezeq's carbon footprint by investing in energy efficiency, mitigating fossil fuels consumption, investing in environmental projects, and promoting projects and services that consider the environmental impact at every stage of the product/service life cycle.

**Energy efficiency:** We are committed to mitigating energy consumption in the Company's facilities as well as in the products we sell, while doing everything in our power to use renewable energies.

**Product upcycling:** We are committed to make efforts to mitigate the waste created by our activity, including at the Company facilities, as well as repairing and re-using our products upcycling them at the Company labs while maintaining Bezeq's high quality standard.

**Reducing waste and increasing recycling:** We adopted strategies to reduce waste production at source, in the Company facilities, and separate recyclable waste.

**Radiation:** We act according to the laws and regulations in terms of radiation; constantly monitoring radiation in all facilities as required by law, and acting to mitigate it to the extent possible.

**Green building:** When inspecting the alternatives for the use of buildings, whether for office needs or infrastructure operational needs, the Company considers energy efficiency and compliance of the proposed facilities with green building standards, adding to the weight in the decision making process.

## Minimization of the customer's environmental impact

---

Several advanced services offered by Bezeq provide Company customers with environmental advantages. The Company's quick and reliable communication networks enable the trend of working remotely and reducing employee travel time. The use of sensors, computer controls and early detection and warning systems connected to the network (IoT) enable the Company to increase efficiency and decrease costs in a large variety of areas, including building maintenance, electro-mechanical equipment, and more.

## Environmental management system

---

To support Bezeq's environmental performance improvement, we aim to constantly improve the environmental management systems, including risk management. As part of Bezeq's inherent risk management process, we identify, characterize and prepare in a timely basis reports related to environmental risks on the Company infrastructure, facilities and service continuity. Additionally, we conduct environmental audits to verify compliance with the legal requirements and environment protection at Bezeq facilities.

# Measuring, monitoring, and reporting

---

As a result of Bezeq's environmental management perception, we measure the environmental impacts of our activities, the use of natural resources and energy, as well as the production of waste, GHG emissions, and monitor radiation at the different facilities. We act to maintain effective control over the efficiency processes and mitigate the environmental footprint, while presenting our reports with complete transparency in the Company's ESG report, which follows both the GRI and SASB reporting standards.

## **Reporting and inquiry address**

Inquiries submitted as part of this policy may be submitted in writing or orally, with full disclosure or anonymously to the Operation and Logistics Division.